Jon Bascos - Full Stack Developer

jon@jonbascos.com • 408-417-0808 • Greater Portland Area

github.com/jonbascos • linkedin.com/in/jonbascos • jonbascos.com

Experience

TECHNICAL SOLUTIONS ENGINEER

Act-On Software - Portland, OR

March 2020 to Present

- Assist customers with technical questions relating to Act-On and peripheral software.
- Utilize independent and creative problem solving skills to assist in technical troubleshooting and analysis for customer reported issues.
- Manage and maintain incoming support tickets, phone calls, and chats from customers from receipt through resolution.

LEAD PARAMEDIC

American Medical Response - Portland, OR

March 2011 to Present

- Delegate tasks to a group of 2 to 8 responders to handle various emergency situations efficiently.
- Mentor new EMT's in working as a team with allied agencies in emergency situations, navigating with emergency lights and sirens, and how to help their Paramedic partner in the back of the ambulance.

Projects

SMART SHOPPING CART

The Collab Lab Cohort 5, March 2020 to May 2020

https://tcl-5-smart-shopping-list.netlify.app/

Worked collaboratively with a group of 3 other developers, and created an app where you are able to create a shopping list of items. The user would be able to choose when a grocery item would need to be purchased next and the list would remind you of upcoming purchases.

Technologies used: React.js, GitHub, Firebase

Languages:

- JavaScript
- Python

Libraries:

- Django
- Vue
- React

Databases and Tools:

- Git/Github
- VS Code
- Firebase
- SQLite

Misc:

- OOP
- Pair Programming

Education

07/2019 to 10/2019

Certificate of Completion of Python-Based Developer BootCamp

PDX Code Guild

Portland, OR

10/1998 to 06/2001

B.S. Telecommunications Management

DeVry Institute of Technology

Fremont, CA