



Thank you for using Starscene Software utilities! There are several ways of contacting support:

- Go to <https://starscenesoftware.com/contact.html>. When filling out the form, make sure you click the “Customer support” button. Using the “Comment/inquiry” button when requesting support may result in your message being ignored, since it’s for comments and general inquiries only (e.g., pre-purchase questions and so on), not support.
- Send an email to sales@starscenesoftware.com. When requesting support, please include your invoice number, or else your message may be ignored.
- Send a PM to Eric5h5 on the Unity forums: <http://forum.unity3d.com/members/eric5h5.819/>. Again, please include your invoice number.

In general, support requests will be answered within 24-48 hours, and often sooner. If you don’t get a response within a reasonable time, a glitch or technical issue may have occurred, so please try a different method. No support questions that include an invoice number are ever ignored. (Please note that UnityAnswers is not a preferred support site, since questions there are not monitored frequently.)