Jonathan A. Covington

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FULL STACK PYTHON WEB DEVELOPER
Application Development • Process Buildout • Business Expansion
Expertise in implementation of operational effectiveness across client-facing and internal environments

Senior developer with progressive experience in business development and a demonstrated history in providing solutions and oversight across numerous client-facing and internal environments while facilitating training programs, work-flows, and process improvement. Adept at deploying a strong understanding of operational and financial metrics to drive operational productivity, deliver business impact, and meet outlined growth and development goals. Single handedly led a production team, increasing revenue by 200% YoY by developing and implementing automation, reporting and new standards. Recognized for an exceptional ability to cultivate a culture of high performance and accountability among various projects.

Core Competencies:

Business Development · Operational Oversight · Continuous Improvement · Strategic Planning · Quality Assurance · Operational Monitoring · Subject Matter Expertise · Cross-Functional Leadership & Team Building · Process Development

PROFESSIONAL EXPERIENCE

TILTED LLC   2020– Present
Full stack Python/Django Web Developer
- Tilted LLC manages ecommerce web properties and develops marketplace web applications.
- Create, implement and edit Django tests, templates, models and views with compliant HTML5/CSS3, JavaScript and other industry API integration, such as Stripe.
- Participating in architectural, design and product discussions.
- Designing and creating RESTful APIs for internal and partner consumption.
- Use Git repositories and configure development environments running Django projects.
- Model and implement intricate data structures in PostgreSQL

GOPUFF   2020– Present
Independent Contractor - Driver Partner
On demand delivery driver providing on-time last mile deliveries for the goPuff warehouse in Salt Lake City, Utah
- Achieved one of the lowest customer unhappiness ratings.
- Utilize my knowledge of the delivery zone to meet all delivery time targets.
- Provide collaborative support along with goPuff warehouse employees when new delivery drivers are onboarding.

AIRSPACE TECHNOLOGIES   2019– 2020
Independent Contractor - Driver Partner
On demand first mile/last mile delivery driver for time critical shipments such as medical laboratory specimens and on-ground aircraft (AOG) parts
- Maintained TSA/STA certification for delivery and recovery of critical cargo moving via air freight
- Utilize my knowledge of the delivery zone to meet all delivery time targets
- Worked closely with dispatch to provide consistent feedback for their machine learning algorithm

GRUBHUB   2016– 2019
Independent Contractor - Driver Partner
On demand delivery driver providing on-time deliveries for Grubhub's clients
- Managed my own revenue and expense reporting
- Created and kept a timely schedule
- Provided top customer service with high ratings
- Dealt with problem clients and issue troubleshooting

- Received bonuses for extra work and referrals

WASATCH POKER TOUR   2010– 2016
Operations Manager
Management of venue event staffing using a pool of independent contractors for weekly and nightly bar/restaurant events, charity tournaments and promotions.
- POC for client venues. Handled client problem escalations
- Implemented independent contractor training programs to ensure client satisfaction and increase contractor reliability and retention
- Developed online leaderboard and registration tracking using PHP/SQL
- Integrated client billing and reporting using new leaderboard and registration data

DENIALS MANAGEMENT INC   2003– 2010
Project Manager
Management of PIP medical billing team tasked with submitting claims to auto insurance providers for reimbursement
- Process and automation development using Visual Studio and third party libraries
- Reduced labor costs 50% by automating common daily tasks and developed automated data collection by integrating with client information systems
- Increased revenue by 200% YoY by implementing automation, reporting , new standards and performance indicators

EDUCATION

Judge Memorial Catholic High School
High School Diploma

TECHNICAL EXPERTISE

Microsoft Office Suite (Word, Excel, PowerPoint, Outlook, Publisher, Access | 10 Key | 40WPM

VSCode/Git

HTML/CSS/Javascript/PHP/SQL

Intermediate Level Python Including Web Scraping

Django, Django REST and Flask