

EXPERIENCE

Application Administrator, Central Michigan University December 2011 – Present

- responsible for planning and coordinating hosted departmental applications
- developed scripts/tools for the integration of various campus information systems
- automated the deployment and management of macOS, Windows and Linux
- developed a testing/development server plan to replicate production environments
- [accidental] DBA for small set of Oracle, PostgreSQL and MSSQL Servers
- managed over 500 macOS computers (DeployStudio, AutoPkg/munki, ARD)
- helped coordinate and train team of student workers

Assistant Manager – Technical Services, CMU October 2009 – December 2011

- performed certified diagnosis and repairs on university owned and student Apple computers
- provided on-site repair and troubleshooting for administrative staff computers and printers

Coordinator of the Center for Creative Media, CMU March 2006 – December 2011

- support for faculty, staff, lab, classroom computers and servers
- developed and maintained databases for the School of Music's internal operations

IT/Production Director, Grace Church – Mount Pleasant, MI May 2003 – February 2006

- purchased, installed, and maintained Windows/Mac Servers, VoIP telephone system, and other network and production related equipment
- handled computer repair, desktop support, and hardware/software installations

FREELANCE

IT Support/Web developer – Isabella Community Sportsplex 2010 - Present

- developed/maintained three Wordpress/custom developed web sites
- G Suite for Nonprofits Administrator
- setup Azure environment for backup, file share and servers
- setup/managed Meraki Systems Manager MDM for iOS/Mac/Windows

EDUCATION

Bachelor of Applied Arts, Central Michigan University (Magna Cum Laude) 2003
Entrepreneurship Major / Industrial Engineering Technology Minor

TECHNICAL EXPERTISE

Operating Systems: macOS, macOS Server, Windows, Windows Server, Debian, Ubuntu

Software: VMware ESXi/Fusion, SCCM, Packer, Vagrant, Puppet, Chocolatey, munki, AutoPkg, DeployStudio, Office/Office365, Adobe CC Enterprise Admin, G Suite, Azure, GitLab

Programming: Bash, Python, PHP, SQL, Django, Git

OTHER/CERTIFICATIONS

Apple Certified Macintosh Technician (2009 – 2012)

Linux Foundation Certified System Administrator - Certification ID: LFCS-1600-001164-0100

Boy's JV/Varsity Soccer Head Coach - Mount Pleasant High School (2007 – present)