

EXPERIENCE

Application Administrator, Central Michigan University December 2011 – Present

- responsible for all hosted departmental applications
 - planned and coordinated application upgrades with external vendors
 - developed load testing plans for high volume mission critical servers
- developed tools for the integration of various campus information systems
- automated the deployment of Windows and Linux virtual machines
- developed a testing/development server plan to replicate production environments
- [Accidental] DBA for small set of Oracle, PostgreSQL and MSSQL Servers
- Managed fleet of macOS computers
- Helped coordinate and train team of ~15 student workers

Assistant Manager – Technical Services, CMU October 2009 – December 2011

- performed certified diagnosis and repairs on university owned and student Apple computers
- provided on-site repair and troubleshooting for administrative staff computers and printers

Coordinator of the Center for Creative Media, CMU March 2006 – December 2011

- support for faculty, staff, lab, classroom computers and servers
- developed and maintained databases for the School of Music's internal operations

IT/Production Director, Grace Church – Mount Pleasant, MI May 2003 – February 2006

- purchased, installed, and maintained Windows Server 2003, Mac OS X Server, VoIP telephone system, and other network and production related equipment
- handled computer repair, desktop support, and hardware/software installations

EDUCATION

Bachelor of Applied Arts, Central Michigan University (Magna Cum Laude) 2003
Entrepreneurship Major / Industrial Engineering Technology Minor

TECHNICAL EXPERTISE

Operating Systems: macOS, macOS Server, Windows, Windows Server, Debian, Ubuntu

Software: VMware ESXi/Fusion, SCCM, Packer, Vagrant, Puppet, Chocolatey, munki, AutoPkg, DeployStudio, Office/Office365, G Suite, Adobe CC Enterprise Admin, Azure, GitLab

Programming: Bash, Python, PHP, SQL, Django, Git

OTHER/CERTIFICATIONS

IT Support/Web developer - Morey Courts Recreation Center (2010 - present)

Boy's JV/Varsity Soccer Head Coach - Mount Pleasant High School (2007 – present)

Apple Certified Macintosh Technician (2009 – 2012)

Linux Foundation Certified System Administrator - Certification ID: LFCS-1600-001164-0100