

## **Work Immersion Reflection**

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Being deployed in an actual and formal work environment made me realize a lot of differences from just being a senior high school student, to becoming a mock employee for our work immersion site. Implementing the proper etiquettes of being in a workplace as we learned from our pre-immersion, we needed to be punctual, behave properly, practice confidentiality, and respect other people in the workplace. At first, it was overwhelming to be inside a company building. While listening to the orientation, realizing that we will have our work immersion for a few weeks there, made me feel that sense of responsibility. We had to do our tasks seriously and we will be rated based on our performances.

During my first week, we were deployed to the IT department. We were taught about different troubleshooting techniques, and about their roles being the IT personnel of their respective department. We observed their own tasks, and saw how proficient they were when faced with software or hardware related problems. We learned about the technologies they use, and different software applications that help them fix typical problems inside their offices. We were also introduced to their database, and they let us try entering data for their database management system. Having already been interested in local storage server systems, we were also taught on how file-sharing works and how they use them to share different files with each other. I had a short conversation with their IT personnel about hard drives and I learned about restoring bad sectors. I wanted to disagree that once bad sectors are detected, they cannot be fixed nor restored. Nevertheless, I'll soon try what he said on a faulty hard drive when I'll get the chance to.

We were also deployed to their printing services department. We were taught printing on shirts, mugs, umbrellas, and other large-format printing services. We were introduced to basic photoshop and editing, and how they get printed out. As I already had experience with such, I learned about how they do things differently on their own methods compared to other printing shops. I was also then tasked to design a few projects for their secretary, and he acknowledged and commended my work output as I redesigned existing outputs from their past designs. I was able to see the design progress of their marketing and designing department throughout the years when I saw their yearly report designs.

While the work personnel there were lenient towards us, didn't impose strict regulations, were kind and considerate whenever we would make small mistakes, and we didn't have a bad experience inside our work immersion site. As graduating students, having different career paths with my classmates, the experience and knowledge I gained from our 160-hour work immersion will help me with my expectations on what is being conducted inside the workplace. Since we don't usually have tasks assigned, simply observing what their employees do weekly is already a learning experience and is a huge part of our whole immersion proper.