



Jonathan Hill

WEB DEVELOPER

A hard-working developer with an inquisitive mind and the ability to understand new and complex problems quickly. Passionate about performance and UI.

Remote working experience. Varied and successful career background, working with diverse and high-performing teams in the UK and overseas.

Skills Summary

React
CSS
JavaScript
Gatsby
Next.js
HTML
Sass
Test Driven Development
Typescript
Analytical thinking
Communication
Leadership
Customer Service
Time Management

Personal Interests

I regularly follow the news, particularly developments in science and technology fields. I have a keen passion for travel and learning about foreign cultures and languages. I snowboard as often as I can and I have a big interest in a number of sports including rugby, football, and cricket. Regular attendee of online developer conferences.

Educational History

Degree: BA (Hons) International Relations and Global Politics
(2:1), Nottingham Trent University

A levels: History and Biology
+ AS levels Environment Science, Geography, PE and 10 GCSEs
Chew Valley School

Contact and Portfolio



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Work Experience

Web Developer April 2019 - Present

- Variety of freelance, solo, and group projects
- Working with clients to understand their requirements, set expectations, build relationships, and ensure they are happy with the end product.
- Training to build and hone technical ability and skills incl. JavaScript, with React as a framework, CSS/Styled Components, Test Driven Development
- Writing clean, readable, and maintainable code.
- Focus on the front-end, with a view to go full-stack in the future.

Team Leader, Operations Executive, Rep - TUI Travel Nov 2015 - 2020

- Delivering excellent customer service to a wide range of travel customers in Austria, Italy, France and Greece.
- Supporting customer-facing teams with the technical hardware and software required to deliver in their roles – including selling systems, laptops, ipads, and internal apps.
- Leading teams to achieve stretching sales and service KPIs – through regular training, coaching, and performance management.
- Building and maintaining excellent supplier relations
- Planning, organising, and troubleshooting transport operations remotely for Finland, Norway, Sweden, and North America.
- Effectively managing time to balance competing priorities, with consideration for working across multiple time zones.

Project Manager - Mindgym Ltd, London Dec 2014 - Oct 2015

- Responsible for the development, deployment, and delivery of training programs to a portfolio of clients.
- Key point of contact for clients - listening, understanding and communicating requirements to coaches so that the sessions hit the mark.
- Problem solving for any issues that occurred during the multi-million pound training schemes that we ran

Senior Partnerships Development Executive - USwitch Dec 2013- DEC 2014

- Managing offline and online partner companies, selling gas and electric switching.
- Software product owner – using Agile methodology to manage the re-design of an internal web application. Coordinating input from the business, working with the developer/design team of 6, providing direction on functionality and design, running user testing
- Managing online affiliate partners, and maintaining relationships with partner companies
- Driving performance – analysis and promotion of market trends and product USPs

Other Positions Held Dec 2007- DEC 2013

- Partnerships Development Executive - USwitch, London
- Customer Care Consultant - USwitch, London.
- Employment Advisor – Ingeus, Nottingham
- Contact Centre Operative – SeeTickets, Nottingham