



# Jonathan Hill

WEB DEVELOPER

## Details

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## Links

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[jonhill.vercel.app](https://jonhill.vercel.app)

## Skills

React

CSS

Test Driven Development

HTML

JavaScript

Typescript

Next.js

Sass

Gatsby

Adaptability

Creative Problem Solving

Ability to Work in a Team

Analytical Thinking Skills

Communication Skills

## Profile

*Hard-working developer with an inquisitive mind and the ability to understand new and complex problems quickly. Has remote working experience on group projects. Developed a news aggregator app, and a calendar app among others - with a project management tool currently in production. Passionate about performance and UI. Regular attendee of online developer conferences.*

## Expereince

### Trainee Web Developer, Online Study

APRIL 2019 – PRESENT

Having decided to change my career, I jumped in with a HTML course from LinkedIn Learning. Since then I have complimented online learning tutorials with group projects via chingu.io and my own solo work.

Please refer to the skills section on the left for what I feel confident with and go to my profile website to see the projects I have worked on.

Although I have tried a few different languages or areas throughout the time, I refined my areas of focus down to:

- Front-end, but with an eye to go full stack in the future (I have *some* BE experience)
- JavaScript, with React as a framework
- CSS / Styled Components / SASS
- Clean, readable code
- More recently, Typescript and Test Driven Development

### Rep, Team Leader, Ops Executive, TUI, France, Austria, Italy, Greece

NOVEMBER 2015 – PRESENT

I have held 3 different positions at TUI over 5 years and in this time I feel I have developed the following key skills:

- Technological aspect of our support function – responsible for apps, ipads, laptops, Excel and anything digital/IT based that enables our teams to carry out their roles more efficiently
- Organisation and time-management – in all roles I have used and improved on my ability to effectively manage multiple tasks concurrently
- Leadership - I have led a small team of reps to successful seasons delivering excellent guest experience and strong sales results
- Customer Service - through face-to-face, phone and email I have developed the care, patience and empathy skills to ensure customers receive excellent service, every time

### Project Manager, Mindgym Ltd, London

DECEMBER 2014 – OCTOBER 2015

- Responsible for the development, deployment and delivery of training programs to a portfolio of clients.
- Working as a team of two and mentoring the project administrator to aid in their development within the company
- Key point of contact for clients - listening, understanding and communicating requirements to coaches so that the sessions hit the mark
- Problem solving for any issues that occurred during the multi-million pound training schemes that we ran

### Senior Partnerships Development Executive, Uswitch, London

DECEMBER 2013 – DECEMBER 2014

- Senior Account manager role - Managing offline and online partner companies who sell gas and electric switching, duties included:
- Software product owner – using Agile methodology to manage the re-design of internal web application. Coordinating input from the business, working with the developer/design team of 6, providing direction on functionality and design, running user testing
- Managing online affiliate partners – maintaining relationships with partner companies, analysis of market and website trends, devising strategy to drive numbers, budget responsibilities
- Driving performance – analysis of market trends and using knowledge of the energy industry, disseminating information to partners on product USPs and product selling trends

### **Partnership Development Executive , Uswitch, London**

OCTOBER 2012 – DECEMBER 2013

- Account manager role - Managing offline partner companies who sell gas and electric switching to their customer database

### **Customer Care Consultant , Uswitch, London**

OCTOBER 2011 – DECEMBER 2012

- Making sales and providing excellent customer service over the phone

### **Other Postions**

2007 – 2011

Oct 2010 – Aug 2011: Period of travel

July 2008 – Oct 2010: Employment Advisor – Ingeus, Nottingham

Dec 2007 – July 2008: Contact Centre Operative – SeeTickets, Nottingham

## **Education**

### **Web Development, Online**

APRIL 2019 – PRESENT

Self-directed study of web development (JavaScript, React, CSS and others)

### **BA (Hons) International Relations and Global Politics (2:1), Nottingham Trent University, Nottingham**

SEPTEMBER 2004 – MAY 2007

### **High School Education, Chew Valley School, Somerset**

1999 – 2003

A/AS-Levels -2 A levels, 3 AS levels and 10 GCSE's at A - C level

## **Personal Interests**

I regularly follow the news, particularly developments in science and technology fields. I have a keen passion for travel and learning about foreign cultures and languages. I snowboard as often as I can and I have a big interest in a number of sports including rugby, football and cricket.

## **References**

References available upon request