



Jonathan Hill

WEB DEVELOPER

Details

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Links

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jonhill.vercel.app

Skills

Interpersonal Communication Skills

Adaptability

Creative Problem Solving

Analytical Thinking Skills

React

CSS

JavaScript

Gatsby

Next.js

HTML

Sass

Test Driven Development

Typescript

Profile

Hard-working developer with an inquisitive mind and the ability to understand new and complex problems quickly. Has remote working experience on group projects. Developed a news aggregator app, and a calendar app among others - with a project management tool currently in production. Passionate about performance and UI. Regular attendee of online developer conferences.

Expereince

Web Developer, Online Study / Freelance

APRIL 2019 – PRESENT

Since April 2019 I have been hooked by the coding bug. In this time I have combined online learning tutorials with group projects via chingu.io and my own solo work.

I have recently worked on a couple of freelance projects which has taught me a lot about dealing with clients - understanding requirements, setting expectations, building relationships and making happy clients! Luckily my career in customer service account/project management helped me a lot in this regard.

My technical focuses/abilities are:

- Front-end, but with an eye to go full stack in the future (I have some BE experience)
- Clean, readable and maintainable code
- JavaScript, with React as a framework
- CSS / Styled Components / SASS
- More recently, Typescript and Test Driven Development

Rep, Team Leader, Ops Executive, TUI, France, Austria, Italy, Greece

NOVEMBER 2015 – PRESENT

I have held 3 different positions at TUI over 5 years and in this time I feel I have developed the following key skills:

- Technological aspect of our support function – responsible for apps, ipads, laptops, Excel and anything digital/IT based that enables our teams to carry out their roles more efficiently
- Organisation and time-management – in all roles I have used and improved on my ability to effectively manage multiple tasks concurrently
- Leadership - I have led a small team of reps to successful seasons delivering excellent guest experience and strong sales results
- Customer Service - through face-to-face, phone and email I have developed the care, patience and empathy skills to ensure customers receive excellent service, every time

Project Manager, Mindgym Ltd, London

DECEMBER 2014 – OCTOBER 2015

- Responsible for the development, deployment and delivery of training programs to a portfolio of clients.
- Working as a team of two and mentoring the project administrator to aid in their development within the company
- Key point of contact for clients - listening, understanding and communicating requirements to coaches so that the sessions hit the mark
- Problem solving for any issues that occurred during the multi-million pound training schemes that we ran

Senior Partnerships Development Executive, Uswitch, London

DECEMBER 2013 – DECEMBER 2014

- Senior Account manager role - Managing offline and online partner companies who sell gas and electric switching, duties included:
- Software product owner – using Agile methodology to manage the re-design of internal web application. Coordinating input from the business, working with the developer/design team of 6, providing direction on functionality and design, running user testing
- Managing online affiliate partners – maintaining relationships with partner companies, analysis of market and website trends, devising strategy to drive numbers, budget responsibilities
- Driving performance – analysis of market trends and using knowledge of the energy industry, disseminating information to partners on product USPs and product selling trends

Partnership Development Executive , Uswitch, London

OCTOBER 2012 – DECEMBER 2013

- Account manager role - Managing offline partner companies who sell gas and electric switching to their customer database

Customer Care Consultant , Uswitch, London

OCTOBER 2011 – DECEMBER 2012

- Making sales and providing excellent customer service over the phone

Other Postions

2007 – 2011

Oct 2010 – Aug 2011: Period of travel

July 2008 – Oct 2010: Employment Advisor – Ingeus, Nottingham

Dec 2007 – July 2008: Contact Centre Operative – SeeTickets, Nottingham

Education

Web Development, Online

APRIL 2019 – PRESENT

Self-directed study of web development (JavaScript, React, CSS and others)

BA (Hons) International Relations and Global Politics (2:1), Nottingham Trent University, Nottingham

SEPTEMBER 2004 – MAY 2007

High School Education, Chew Valley School, Somerset

1999 – 2003

A/AS-Levels -2 A levels, 3 AS levels and 10 GCSE's at A - C level

Personal Interests

I regularly follow the news, particularly developments in science and technology fields. I have a keen passion for travel and learning about foreign cultures and languages. I snowboard as often as I can and I have a big interest in a number of sports including rugby, football and cricket.

References

References available upon request

