

JON . DOBLADOS .

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Qualifications

SYSTEMS ADMINISTRATION

I have done GNU/Linux and BSD/Unix systems administration since 1995. I have 11 years of database design and administration experience, and 9 years of web programming experience. I also have 10 years of domains and web site and app hosting experience, and 7 years of cloud-computing and infrastructure experience.

My proficiencies are in the areas of systems and network administration, infrastructure design, development, and deployment, web applications design and development, database design and development, and systems analysis and design.

PROJECT MANAGEMENT

I have managed projects involving enterprise-scale implementations of software and middleware solutions, turnkey and custom-built web application systems, and I.T. infrastructure and back-office operations. I am attentive to detail and am very effective as a troubleshooter. I am also a proactive planner with the capacity to sustain critical decision-making.

TEAM MANAGEMENT

I am a team player and am able to handle individuals and teams, and drive or direct them as appropriate, to their personal, group, or corporate IT goals and targets. I am very proficient in communications, change management, and resource management.

I have superior speaking and writing command in the English and Filipino languages, and am able to efficiently deal with foreign support managers and engineers.

Experience

March 2013 to present

Community Manager

Google Business Group - Cagayan de Oro
Cagayan de Oro City

- Manages and facilitates activities for this business group based in Cagayan de Oro City
- Conducts technical trainings and workshops for the academe, businesses, and the local community using Google products, tools, and technologies.
- Plans, coordinates, and holds community events and gatherings; coordinates with other local communities such as DevCon PH, Google Developers Group, Google Educators Group, Google Student Ambassadors Program, and Startup Weekend, among others.

June 2012 to present

Systems Administrator for Oracle PeopleSoft Campus Solutions

Office of the University Registrar / Computing and Information Services Office
Xavier University – Ateneo de Cagayan

- Maintains Weblogic front-end servers, Tuxedo middleware, PeopleSoft Campus Solutions domains and processes, and SQL Server databases; including all relevant core infrastructure, applications, software, and support of the university's Student Lifecycle Management System (SLMIS)

February 2010 to present

Technical Partner, Solutions Specialist

Caelum Techlogic (caelumtechlogic.info)

- Offers trainings on GNU/Linux
- Develops enterprise application systems focused on ERPs, CRMs, SaaS, and PaaS (on AWS, Linode, and other compute cloud providers)
- Designs and deploys enterprise cloud-centric server infrastructure using open-source cloud technologies (OpenStack, OpenVZ, etc)
- Offers operating system and application deployment and configuration services including but not limited to:

- GNU/Linux (SuSE, Ubuntu, Debian, RHEL/CentOS/Fedora)
- GNU/Linux services deployment and administration (Apache HTTP Server, Apache Tomcat, Nginx, Squid proxy, Bind/DNS, DHCP, Postfix, Samba, LDAP, SVN, Git, NFS)
- LAMP (Linux, Apache/Nginx, MySQL, PHP, PHP-FPM) stack deployment
- PFSense Router/Firewall deployment
- CMS deployment (Wordpress, Joomla, Drupal)

February 2010 to
February 2015

Technical Manager, Owner

JMKTech (jmktech.com)

- Manages domains and shared hosting services for bloggers, small companies, or individuals, as a hosting reseller and solutions provider

- Develops websites or portals using Yii framework

November 2009 to April 2010

Part-time College Instructor

Xavier University – Ateneo de Cagayan
Department of Computer Studies
College of Engineering

- Taught elective courses on industry practices and methods in project management and software development

August 2009 to July 2012

Technical Head, Systems Administration Consultant

Globalworkforce, Time Doctor LLC, Staff.com LLC

- Manages all cloud-compute infrastructure planning and deployment
- Coordinates developer requirements and makes appropriate infrastructure updates or upgrades
- Manages team of system administrators

April 2008 to August 2009

IT Manager

GlobalWorkforce / XgenMobile
No. 0616-041461, Panama City, Panama

Focus Interactive Outsourcing Corp.
3F Diamond Interiors Bldg, Humabon Drive
NRA, Cebu City

- Manages all corporate IT planning, development, and deployment
- Manages team in acquiring, setting up, maintaining, and hardening cloud-based server systems, VPS, shared, or dedicated servers for the various businesses, and minimizing costs where possible
- Manages the projects and tasks assigned to a team of system administrators, as well as the local system and network administrator
- Plans new hosting requirements using current business models and forecasting
- Plans hosting and domain deployments and ensures maximum value for costs
- Handles domains registration, appropriation, management, and renewal, ensuring that these are properly and securely set up.
- Manages team in supporting requirements of employees, facilitates in the prompt resolution of network-related problems and issues, and ensures that dedicated servers have the most uptime possible by setting up proactive measures and resolving issues before they affect services.
- Ensures effective mentoring, training, exposure, and delegation to team members.

May 2006 to April 2008

Head of Server, Systems, and Network Administration, & Senior PHP Programmer

Focus Interactive Outsourcing Corp.
Mandaue City, Cebu

- Facilitated in the plan, design, construction, and cabling in new office location, and planned and coordinated the transfer of equipment to the new office

- In charge of acquiring, setting up, maintaining, and hardening dedicated servers for the various businesses, and minimizing cost where possible
- In charge of planning future hostings, using current business models and requirements forecasting
- Ensures that dedicated servers had the most uptime possible, and that issues are resolved promptly
- Works with remote support teams in the US for server maintenance
- Ensures that IT support requirements of employees are addressed and taken cared of
- Handles domains registration, appropriation, management, and renewal, ensuring that these are properly and securely set up.
- Facilitates in the prompt resolution of network-related problems and issues
- Ensures effective mentorship, training, exposure, and delegation to team members.
- Develops and manages web applications and tools targeted for Internet marketing use, search engine optimization, data analysis and reporting, and data mining

November 2003 to June 2006

Systems Analyst & Programmer (Supervisor)

Systems Development and Maintenance Section
ICTSD, Cagayan Electric Power & Light Company, Inc.
Cagayan de Oro City

- In-charge of development of web applications to interface with corporate application systems and databases. In-charge of both intranet and internet websites and the management of content.
- Corporate databases administrator for pertinent applications on select server systems.
- In-charge of server systems administration of IBM Blade Server systems, Fibre Direct Attached Storage (FDAS) systems, and Network Attached Storage (NAS) systems.
- In-charge of network and systems administration on Internet-related infrastructure and processes, which include corporate firewall appliances, mail and website servers, and spam/antivirus servers.
- In-charge of Linux servers administration for proxying, filtering, and monitoring.

March 2003 to May 2003

Research Assistant and Programmer

Research Unit - Xavier University Computer Center
Department of Computer Studies
Xavier University, Cagayan de Oro City

- Developed an operator-independent SMS-to-DB gateway, which was primarily intended to establish the framework or setup of an information gateway that will operate outside the domain of mobile companies.
- Researched on the feasibility of implementation of short messaging system (SMS) technology for information-on-demand services.
- Used grade querying on a student database via SMS as the test application for the SMS-to-DB gateway.

February 2000 to May
2001

Account Executive, Training Officer, Service Manager

Allegro Beverage Corporation
Santiago Village, Makati City

- Trained new service technicians on food and beverage equipment and materials knowledge, full troubleshooting techniques and approaches, adjustment and calibration concepts, full repairs and replacement procedures, handling repair calls and reports, and department and administrative procedures
- Trained new sales executives on product and equipment knowledge, selling techniques, handling prospects, clients, and their objections, cold-calling techniques, profit vs. investment pictures and calculations, basic troubleshooting, presentation techniques, and department and administrative procedures

November 1998 to March
1999

Web Developer

Computech Computer Systems, Inc.
Ortigas Center, Pasig City

- Led a team from AMACC, as sub-contractors for Computech, in the Senate Web Site Theme and Senators' Web Page Design Contests; did finance and feasibility studies, and applied marketing and planning strategies in preparation for mock publishing of the Senate web site
- Created a general theme for the web site of the Senate of the Philippines, and one web site for Senator Ramon Magsaysay, Jr. using Visual InterDev, CGI scripting, and HTML to create appropriate web design, database logic, and visual interface for the web site

September 1997 to June
1998

System and Network Administrator

Eiger Consulting and Information Services
Global Cafe
Loyola Heights, Quezon City

- Set up, configured, and maintained ECIS's Linux servers, made sure that dialup monitoring scripts were running and updating files, allowed user file sharing for café regulars, and for business clients
- Installed and organized network connections for Global Cafe's branches and helped facilitate the migration of ECIS from Iphil Communications, Inc. to United Network Access of BayanTel

Business Development Officer

- Handled all business accounts, performed associate work for the administrative officer and periodically checked on operations of the different branches of Global Cafe handled business accounts, prepared project proposals for internet account sales and headed website design and development projects for clients

August 1995 to October
1996

System Operator, Virtual AdMU

Ateneo de Manila University
Loyola Heights, Quezon City

- Developed and ran a NUTS-based talker on a Linux server, programmed and maintained through a shell account
- Did extensive C and C++ programming in compliance with the curriculum set by the Computer Science Program

Seminars, Talks, or Trainings Given

Title of Seminar, Talk, or Training	Inclusive Dates	Details
Maximizing Your Market Share - Using Google Trends and other Google tools and services	October 24, 2014	Communications Office Strategic Planning Session Xavier University - Ateneo de Cagayan Cagayan de Oro City
Crisis Mapping - What it is and why it matters	September 27, 2014	2014 Map-up Season 2 Xavier University - Ateneo de Cagayan Cagayan de Oro City
Your Business and Google	September 20, 2014	Software Freedom Day 2014 Capitol University, Cagayan de Oro City
Communicating Across Platforms Workshop for XUHS Student Leaders	July 5, 2014	GBG CDO & GSA for CDO Xavier University High School, Cagayan de Oro City
Social Media and its Benefits to Businesses	June 28, 2014	Social Media Day 2014 GBG CDO & CDO Bloggers Inc. Junno Delicafe, Cagayan de Oro City
Transformation Challenge	June 7, 2014 June 21, 2014	Google Business Group - Cagayan de Oro - Xavier University Little Theater - Tsinoy's Pares & Mami House Cagayan de Oro City
Getting to Know "What's After" College - Industry Perspective	June 5, 2014	ORSEM 2014 - College of Computer Studies Xavier University - Ateneo de Cagayan, Cagayan de Oro City
Community Sustainability with Google Tools	April 12, 2014	Google Days (gDays) Cebu Lakwatsa Resto Lounge, Mandaue City, Cebu
Unit Scanning Sessions - Registrar's Office and Audio-Visual Office	September 2013	SWOT Analysis AVR5 and 7, Xavier University - Ateneo de Cagayan

		Cagayan de Oro City
Student Leaders on Hyperdrive: Level up with Google Drive! A Google Apps Workshop for XU Student Leaders	August 31, 2013	Lab E, Faber Hall, Xavier University - Ateneo de Cagayan, Cagayan de Oro City
Enhancing Research with Google Technologies A Workshop on Rapid Data Gathering and Information Sharing Using Google Drive and Google+	August 7, 2013	GBG CDO & Kinaadman Research Center Xavier University AVR8, Cagayan de Oro City
Cloud Computing in 10 Minutes	July 24, 2013	DevCon.ph Campus Tour Xavier University - Ateneo de Cagayan, Cagayan de Oro City
SLMIS Enrollment and Registration Training Sessions	May and October 2012 March, May and October 2013	Multi-session Trainings for Registrar Staff and College Evaluators Xavier University - Ateneo de Cagayan Cagayan de Oro City
Setting up your own Nginx Server	September 15, 2012	Software Freedom Day 2012 Capitol University, Cagayan de Oro City
Leveraging SaaS with Amazon Web Services (AWS)	February 3-5, 2012	5th Quantum and Information Technology Convention Marco Hotel, Cagayan de Oro City
The Power of jQuery	November 16, 2011	DevCon.ph Campus Tour Xavier University - Ateneo de Cagayan, Cagayan de Oro City
Ubuntu Bootcamp	March 26, 2011	A Workshop on the Ubuntu Operating System by Webhost Admins Demiren Hotel, Cagayan de Oro City
Systems Analysis and Design in the Industry	March 6, 2010	Dept. of Computer Science, College of Engineering Xavier University Little Theater, Cagayan de Oro City
Tech Sessions for Sysads and Developers	Weekly, July 2008 to 2009	GlobalWorkforce / XgenMobile FOCUS Interactive Outsourcing Corp., Cebu City
Web and Internet Preliminaries, Website Design Basics	2006	COBSAT, Cagayan de Oro City
GNU/Linux Primer	2005	1st KLUG Technical Session

Seminars, Talks, or Trainings Attended

Title of Seminar, Talk, or Training	Inclusive Dates	Details
Supervisory Development 101	March 21, 2015	PMAP-conducted Management Workshop Limketkai Luxe Hotel Cagayan de Oro City
Ignatian Leadership Enhancement and Advancement Program 2 (iLEAD 2)	February 16 - 17, 2014	Balanced Scorecard for Strategic Planning Pryce Plaza Hotel, Cagayan de Oro City
Ignatian Leadership Enhancement and Advancement Program (iLEAD)	September 11 - 12, 2014	Balanced Scorecard for Strategic Planning Pearlmont Inn, Cagayan de Oro City
Workshop on the Collection of CHED HEMIS Data and the use of CHED CHECK System	July 30, 2014	Lourdes College, Capistrano St. Cagayan de Oro City
Customer Service Workshop Follow-Through	February 2014	ICT Lab, Xavier University - Ateneo de Cagayan Cagayan de Oro City
Customer Service Workshop	July 2013	HRO-initiated Customer Service Workshop Pryce Plaza Hotel, Cagayan de Oro City
Oracle PeopleSoft Campus Solutions	July to November 2012	Xavier University - Ateneo de Cagayan Cagayan de Oro City
The Landmark Forum In Action	February to April 2008	Landmark Education Golden Peak Hotel, Cebu City
The Landmark Forum	October 2007	Landmark Education Cebu Midtown Hotel, Cebu City
Network and Wireless Security	2007	Global Knowledge and EC-Council SM City Cebu, Cebu City
Computer Hacking Forensics	2007	Global Knowledge and EC-Council SM City Cebu, Cebu City
Project Management Training Series	2006	FOCUS Interactive Outsourcing Corp. Mandaue City, Cebu
Allied Telesyn Advanced Router Setup and Configuration	2005	WSI and CEPALCO Dynasty Hotel, Cagayan de Oro City
Problem Solving Strategies	2004	Cagayan Electric Power and Light Company

		Cagayan de Oro City
Lucent Technologies/Bell Labs/AT&T Firewalling Seminar	1999	Shangri-La Plaza, Makati City
Customer Group Network Solutions Seminar	1996	Iphil Communications, Inc. Makati City

Appointments

Committee on Decorum and Investigation SY 2014-2015

Xavier University - Ateneo de Cagayan

Education

Xavier University - Ateneo de Cagayan
Cagayan de Oro City
Master of Information Technology
October 2014 to present

University of the Philippines Online University
Master of Information Systems (18 units completed)
October 2008 to March 2014

Xavier University - Ateneo de Cagayan
Cagayan de Oro City
MS Information Technology (15 units completed)
June 2005 to May 2006

Xavier University - Ateneo de Cagayan
Cagayan de Oro City
BS Computer Science
June 2001 to October 2003

Current Organizations

Google Business Group – Cagayan de Oro
Google Developers Group – Cagayan de Oro
DevCon.ph
- November 2009 to present

Cagayan de Oro Information Technology Group (CDO-ITG), now ITGX
- 2011 to present

Ubuntu Team Philippines (Ubuntu-PH)
- 2005 to present

Kagay-anon Linux Users Group (KLUG)
- 2004 to present