

SEATTLE – November 15, 2016 – Amazon Logistics Technology Integration (ALTI) Content is excited to announce the Amazon Logistics Technology Community (ALTC), which provides access to localized Transportation Technology help and training content for Amazon employees and third-party carriers in North America, Europe, China, and Japan.

Finding the appropriate help content for completing a task or understanding a process has been a point of frustration for employees, who have to sift through many documents in different languages on SharePoint to find the answers they need. This experience leads many to reach out for support even when what they need is already documented. The ALTC site solves this issue by offering robust search and filter functionality for SOPs, Training Kits, and Tell Me Hows. In addition, the site has extended search capabilities by connecting users to training, videos, and additional content across more than 20 Amazon tools including Broadcast, Inside Amazon, Phone Tool, Policies, Trouble Tickets, Wiki, etc..

“With this new content site, I can easily find information about permissions to email to Sort Centers and Fulfillment Centers,” says Marco Begola, Senior Manager of Training/Adoption for Technology Operations. *“What used to take me five or ten minutes, now takes less than a minute.”*

External carriers now have access to content that is relevant to them, even from their mobile devices. Logging in at amazonlogistics.com/training provides external users access to externalized content while providing the same search and filter functionality.

Susan Patterson, a Carrier Manager, said, *“I can now refer carriers directly to the site so that they are up-to-date with the latest procedures. Before, because all of this information was only available on internal Amazon systems, I had to email carriers any PDF documents they needed.”*

To get started using the new ALTC site, log in to Transportation Central Portal (TCP) for your region. The site’s interface is localized in 9 languages; localized content is coming soon. A global announcement will be made as soon as localized content is available.

From the **amazonlogistics** menu, select **How Do I?**, and then click **Transportation Technology Help**.

NA – <https://trans-logistics.amazon.com/training> (Launch date Nov 15)

EU – <https://trans-logistics-eu.amazon.com/training> (Launch date Nov 16)

CN and FE – <https://trans-logistics-cn.amazon.com/training> (Launch date Nov 17)