Marcus A. Jones

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Experience Summary

15 years of customer service experience
5 years of management
3 years of responsive web and software engineering
6 years of branding in marketing

Objective

Establish a career path in management. Learn new skills to build successful teams, while working on cool forward-thinking projects that disrupt the market.

Technical Skills

Frontend: CSS, Redux, Hooks, Storybook, Javascript, React, Nextjs, Angular, React Native

Backend: Nexus, Prisma, Express, Postgres, Docker, Git CLI, Vercel, CASL(auth), GraphQL,

Additional: Agile Project Management, Roadmap Architect, Section Lead, Team Building, Team Lead

Accomplishments

- Assisted in hiring and placing team members together to ensure team compatibility and get the best productivity from each individual.
- Only student, at that point in time, to manage multiple development teams as a Team Lead at Bloom Institute.
- Successfully managed a podcast group consisting of 3 videographers and 4 interviewers, overseeing all aspects of production and editing. Grew the podcast's online presence from scratch, resulting in over 400k subscribers on YouTube.

Projects

SaaS   [Website](#) | **[Github](#)**
- Responsive frontend with animations for web and mobile

.Sneakers   [Website](#) | **[Github](#)**
- Responsive frontend for web and mobile

Cohort-based Roadmap template   **Roadmap- Spreadsheet**
- Developed a roadmap to be able to create a clear plan when developing a product

User Story Worksheet   **User Story**

- Created a user story spreadsheet for Teams while at **NOFOMOE**

Work History

Feb. 2021 - Sep. 2022   **NOFOMOE, Remote**   *Creative Director*

Managed a team of 4 UX/UI designers located in Africa

- Managed teams using Agile Methodologies

- Review and approve design deliverables

- Met with stakeholders and communicate design vision and outcomes.

- Collaborating with cross-functional teams on projects and initiatives

Worked with writers and graphic designers to create marketing materials and educational content.

March 2020 - May 2021   **Bloom Institute of Technology, Remote**   *Section Lead*

Managed team leads using Agile methodologies for organizing meetings, sprint planning, daily stand-ups, and retrospectives.

Provide feedback to enhance collaboration and improve communication.

Mediate resolutions for internal team issues between students and team leads.

Assist in managing 200+ students across 20+ projects during the labs section.

Set up management tools such as Jira, trello and other DevOps tasks

- Verifying attendance for students and employees

- Solve issues and concerns to ensure successful milestone completion

- Managing team leads to ensure they all necessary tools for their teams

- Redistribute resources where needed for team leads and students

Provide recommendations on students who need to retake this section of the course.

Completed Payroll

- Verifying team leading hours

- Addressing time discrepancies

Management Training

- Trained new section leads

- Trained team leads

- Lead welcome call meetings for new management

- Prepare teams for lab presentations

Jan. 2020 - March 2020   **Bloom Institute of Technology, Remote**   *Team Lead*

Attended daily meetings with teams and management to ensure necessary tools were provided to enhance the outcome of task completion within set timeframes.

Assisted students with questions or concerns while developing lab projects.

Managed multiple teams of 8-12 students consisting of UX/UI, Full Stack and Data Scientists.

Assisted team's research ideas, developed KPIs, outlining techstack scope, then prepared to build projects over a 2-month period.

Mediated resolutions for internal team conflicts.

Track performance of students by assessing the ability to work in a team environment.

Education

North Lake Community College- Grad Year- 2008 Irving, TX

Degree: Associate of Arts

Bloom Institute of Technology, Remote - Grad Year 2021 - Remote