

# JONG INN PARK

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## SUMMARY

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Data-driven **Data Scientist/LLM Engineer** with research cited **270+** times, known for turning unstructured data into measurable business outcomes. Built automated workflows that saved **\$200K** annually and unlocked **\$20M+** potential cost avoidance by scaling compliance monitoring with computational linguistics; cut **25-40** staff hours/quarter by analyzing **300-500** earnings calls with topic modeling & sentiment; and standardized leadership coaching for **100+** U.S. Naval Academy trainees via a real-time, voice-enabled AI chatbot, converting unstructured conversations into trackable KPIs while meeting enterprise-grade data security and compliance requirements. Proven ability to create scalable AI solutions adopted across academia and industry, from peer-reviewed **AI research** to **financial services** and **education**.

## SKILLS

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- **Programming Languages:** Python, R, SQL, TypeScript/JavaScript, Java
- **Web:** FastAPI, Flask, Vue, React, D3, HTML/CSS, REST, WebSockets, RabbitMQ/Redis/Celery, Node.js, Postman
- **ML/LLM:** PyTorch, HuggingFace, LangChain, LangGraph, Scikit-learn, Pandas, Numpy
- **Data:** ER Modeling, PostgreSQL, MongoDB, MySQL, Chroma, ETL, Scrapy, Matplotlib, Seaborn
- **DevOps:** Docker, Nginx, Ngrok, Git, GitHub Actions, Alembic, Pytest, Flower, CI/CD
- **Cloud & Analytics:** AWS, Azure, Streamlit, Tableau, Excel, Confluence

## EXPERIENCE

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### Full Stack Web Developer

Jul 2024 – Present

TNTLAB, Minneapolis, MN, USA

- Deployed a leadership coaching AI chatbot used by 100+ U.S. Naval Academy trainees, converting subjective, unstructured conversations into standardized, trackable outcomes; validated a model positioned to scale into school-based advising and mental healthcare.
- Implemented real-time voice chat using OpenAI Realtime API and WebSockets, delivering low-latency, streaming conversations; secured sensitive user data through Azure Foundry gateway designed for enterprise access control and compliance.
- Automated reminders, tracking, and reporting, reducing reliance on manual oversight and unlocking large-scale time and cost savings through continuous program evaluation.
- Built scalable infrastructure (databases, logging pipelines) that enabled new cohorts and programs to be onboarded with minimal engineering effort, reducing deployment costs and ensuring sustainability.

### Research Engineer

Apr 2023 – May 2025

Minnesota NLP Lab, Minneapolis, MN, USA

- Pioneered data pipelines and analysis workflows for ACL (Association for Computational Linguistic) 2024 study on cognitive biases in LLMs; gained 160+ citations in its first year, demonstrating broad adoption and impact.
- Designed an agentic video-generation workflow with LangChain, MoviePy, and LLaVA to produce 45 short-form science videos; evaluation showed +25% higher clarity and alignment than baseline, expanding reach of science communication.
- Engineered a framework (SelectLLM) that automated high-value instruction selection, enabling efficient LLM fine-tuning with smaller datasets and lowering time and cost barriers for industry use; research already cited 17 times in academic and applied contexts.
- Partnered with Linguistics & Psychology departments to build evaluation pipelines for narrative understanding in LLMs; project recognized at ACL 2025 and reused across multiple labs, highlighting cross-disciplinary scalability.
- Built a lightweight Python platform (talkative-llm) to unify inference across models (e.g., LLaMA, GPT-4); adopted in two graduate-level NLP courses to help 40+ students learn rapid prototyping with LLMs.

- Developed Chrome extensions, APIs, and dashboards to capture 1,000+ real-world search logs; delivered insights with Journalism faculty that cut ad analysis turnaround by ~1 week and authored AEJMC-accepted research.
- Containerized and deployed full-stack web apps with Docker, enabling researchers and law students to run structured LLM experiments and simulate 20+ legal consultations (~100 minutes each) in production settings.

### **Data Science Intern**

Sep 2023 – Apr 2024

*Piper Sandler, Minneapolis, MN, USA*

- Automated analysis of 300–500 quarterly earnings-call transcripts, applying topic modeling and sentiment analysis to highlight key themes and tone; reduced manual review time from ~5 minutes per call to near-instant scanning, saving analysts 25–40 staff hours each quarter.
- Delivered a Streamlit-based prototype app that let Equity Research teams quickly search, visualize, and export insights from earnings calls, improving turnaround time for investment decision support.
- Built Python (Scrapy) pipelines on the SEC EDGAR API to automatically ingest 10-K and 10-Q filings, standardizing fields and sections into a normalized schema; reduced repetitive manual review across filings, enabling Equity Capital Markets teams to identify key disclosures faster and focus on higher-value analysis.

### **Data Analyst**

Jan 2019 – Jul 2022

*Samsung Card, Seoul, South Korea*

- Saved \$200K annually and unlocked \$20M+ potential cost avoidance by developing and deploying NLP-based classification models (BERT, Naive Bayes, SVM) on 100k+ monthly debt-collection call transcripts, scaling compliance monitoring from 1% to 100%.
- Eliminated manual effort equal to 300 FTEs and reduced compliance breaches by integrating speech-to-text pipelines and active-learning model training, shifting agent behavior under full monitoring awareness.
- Cut reporting time by 80% by building SQL + ETL pipelines to aggregate 3,000+ daily calls and designing executive-ready dashboards (Tableau, internal BI tools) for anomaly detection and staffing optimization.
- Accelerated campaign planning by ~2 weeks through Python-based web scraping and NLP (NER, sentiment, keyword extraction), delivering 12 monthly trend reports that directly guided merchandising managers in product decisions.
- Reduced competitive analysis cycle from weeks to days by standardizing 300+ competitor credit-card offerings using Python, SQL, and schema normalization techniques, linking external product data with internal transaction databases.
- Processed 1,000+ trending products weekly by engineering batch data pipelines (Python, Cron jobs) across 10+ social and e-commerce platforms (e.g., Instagram, Coupang), transforming 500+ posts and 1,000+ replies into structured datasets.

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## **EDUCATION**

### **Master of Science in Data Science**

*University of Minnesota, MN, USA*

Sep 2022 - Jun 2024

### **Bachelor of Economics in Statistics & Bachelor of Science in Systems Management Engineering**

*Sungkyunkwan University, Seoul, South Korea*

Mar 2013 - Feb 2019

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## **PUBLICATIONS**

- **How LLMs Comprehend Temporal Meaning in Narratives: A Case Study in Cognitive Evaluation of LLMs**  
*ACL 2025 Main (May 2025)* [Paper](#)  
Authors: Karin De Langis, **Jong Inn Park**, Andreas Schramm, Bin Hu, Khanh Chi Le, Dongyeop Kang
- **Stealing Creator's Workflow: A Creator-Inspired Agentic Framework with Iterative Feedback Loop for Improved Scientific Short-form Generation**  
*Preprint (Apr 2025)* [Paper](#) | [Project Page](#)  
Authors: **Jong Inn Park**, Maanas Taneja, Qianwen Wang, Dongyeop Kang
- **A Framework for Robust Cognitive Evaluation of LLMs**

*Preprint (Apr 2025)* [Paper](#)

Authors: Karin de Langis, **Jong Inn Park**, Bin Hu, Khanh Chi Le, Andreas Schramm, Michael C Mensink, Andrew Elfenbein, Dongyeop Kang

- **Consumer Engagement with AI-Powered Search Engines and Implications for the Future of Search Advertising**

*AEJMC 2024 Advertising Division (Aug 2024)* [Paper](#)

Authors: Gabriel Garlough-Shah, **Jong Inn Park**, Shirley Anugrah Hayati, Dongyeop Kang, Jisu Huh

- **Benchmarking Cognitive Biases in Large Language Models as Evaluators**

*Findings of ACL 2024 (Aug 2024)* [Paper](#) | [Github](#) | [Project Page](#)

Authors: Ryan Koo, Minhwa Lee, Vipul Raheja, **Jong Inn Park**, Zae Myung Kim, Dongyeop Kang

- **SelectLLM: Can LLMs Select Important Instructions to Annotate?**

*Preprint (Jan 2024)* [Paper](#) | [Github](#)

Authors: Ritik Sachin Parkar\*, Jaehyung Kim\*, **Jong Inn Park**, Dongyeop Kang

## LINK

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- **LinkedIn:** <https://www.linkedin.com/in/jong-inn-park/>
- **My Page:** <https://jong-inn.github.io/>
- **GitHub:** <https://github.com/jong-inn/>
- **Google Scholar:** <https://scholar.google.com/citations?user=3Hw6n5AAAAJ&hl=en>