Test Script

Task:

Amazon.com - Searching for a book and adding to your Kindle.

Intro:

Hi, _____ I brought you here today to test the feature on a major website. I will be taking notes on your actions and will have you talk out how you would go about doing this. Is that okay?

The usability test is going to be on Amazon.com.

- 1. We will be finding a book called "13 Hours"
- 2. The goal is to add this book to the accounts Kindle on File.

Note:

We will be testing this through my account. Therefore, no need to bother with having a Kindle or an Amazon.com account.

Sounds pretty straight forward, but I want to observe, and I want to take notes on how you talk through your thought process of doing this through <u>Amazon.com</u> on a computer.

Any Questions?

Great! Let us begin!