# Jonathan Jemson

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#### **EDUCATION**

## Georgia Institute of Technology, Atlanta, GA

August 2013 - December 2017

- Candidate for Master of Science in Computer Science, Computing Systems GPA 3.80
- Bachelor of Science in Computer Science, Devices and Information Internetworks GPA 3.86
- Steven A. Denning Technology & Management Minor in Computing and Business

#### **EXPERIENCE**

### Apple, Cupertino, CA

Software Engineer - Customer Feedback

February 2018 - Present

- Developed new features for collecting diagnostic logs from customer devices using iOS Diagnostics
- New features and API for internal customers to adopt for gathering diagnostics from various Apple devices

## Software Engineering Intern

May 2017 - August 2017

- Added new features to collect diagnostics from HomePod using Feedback Assistant
- Delivered bug fixes and UI polish to Feedback Assistant
- Won 1st place in iContest, an idea development contest for interns

## Software Engineering Intern

May 2016 - August 2016

- Implemented new features within Feedback Assistant on iOS and macOS
- Investigated new web backend technologies for use by the team, and wrote a backend service in Go
- Enhanced internal web tools with support for new features in Feedback Assistant

## Software Engineering Intern

May 2015 - August 2015

- Developed a tool to aggregate and analyze data from multiple sources
- Won 3rd place in iContest by developing and prototyping a new internal application for Apple employees

## VMware AirWatch, Sandy Springs, GA

May 2014 - August 2014

iOS Development Intern

- Implemented one-touch conference call feature to seamlessly dial into conference calls for AirWatch Inbox
- Enhanced copy-paste restriction feature to prevent data leakage from the secure container

#### Digital Scientists, Alpharetta, GA

June 2013 - April 2014

iOS Development Intern

- Provided development support for mobile and tablet applications for clients and company apps.
- Deployed application updates to iOS App Store, including Rately Shopper, with new features and fixes

#### Independent iOS Developer

January 2010 - May 2017

• Developed and deployed innovative applications to the App Store using Xcode and the iOS SDK

#### **LEADERSHIP**

## Georgia Tech College of Computing, Atlanta, GA

August 2016 - December 2017

Head Teaching Assistant - CS 4400: Database Systems

- Developed course project and grading criteria for 450 students
- Managed 18 teaching assistants and oversaw exam and project grading

Head Teaching Assistant – CS 1332: Data Structures and Algorithms

August 2014 - May 2016

- Managed over 20 teaching assistants for the course, and oversaw development of course materials
- Oversaw grading of student submissions and handled grade disputes

#### **PROJECTS**

#### Candlewick, Georgia Institute of Technology

Spring 2014

CS 4261: Mobile Apps and Services

• Built iOS version of cross-productivity application utilizing data extraction and webpage parsing

#### **SKILLS**

- Languages: Swift, Objective-C, Java, C, Ruby on Rails, HTML, CSS, JavaScript, Go
- Operating Systems: macOS, iOS, Microsoft Windows, Ubuntu Server, Debian
- Programs: Xcode, Git, Mercurial, MySQL, Apache Web Server, PostgreSQL
- Other Tools: Core Data, JIRA, Pivotal Tracker, ¡Query