Jon Junell

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Blog

EXPERIENCE

Enterprise Infrastructure Services March 2014 - present	**Associate Director & Principal IT Architect**

- Complete Transformation of all of Western's IT Systems covering Storage, Backup, Virtualization, Cloud Adoption, Modern Work, and Telecommunications *(Nutanix, Azure, VMware, Azure Stack Hub, Azure Stack HCI)*
- Orchestrated training and hiring for 10+ Engineer and Telecom positions across departments and divisions; serve on two hiring committees per year to evaluate candidates for both senior and individual contributor roles *(Hiring, Leadership, Talent Acquisition)*
- Coach teams to foster a transparent, supportive, and collaborative environment; lead cross-department training and demonstrations *(Nutanix, Azure, VMware, Azure Stack Hub, Azure Stack HCI)*
- Leveraged Example-Based Leadership to demonstrate engagement, commitment, and vision to IT Pro

College Of Business & Economics
June 2002 - March 2014

Manager Of Information Technology

- Planned, budgeted & implemented IT infrastructure and services; advised Dean and Chairs on complex implementation of technical solutions *(Windows Server, SQL Server, AD Administration,)*
- Coordinated with campus entities on IT policy, procedures, and implementation, including KACE adoption; elected as technical advisor to Academic Technology Committee of Faculty Senate
- Managed over 25 student employees supporting faculty, staff, students, and labs
- Lead training events for faculty, staff, and students on new software, hardware and, IT procedures

PROJECTS

Azure Stack HCI Implementation
Jan 2022

- Planned and developed implementation schedule for HCI deployment, reducing the number of nodes by 50%, doubling capacity, and enabling site survivability
- Researched backup, migration and deployment tools for transformation
- Worked with system and service owners to gather buy-in and excitement around platform migration

Azure Stack Hub Implementation
Feb 2022

- Planed Docker Enterprise Migration to Azure Kubernetes Engine on Azure Stack Hub
- Worked with Application Team to prototype in Azure, provided resources and engineers for support *(Azure, AKS)*
- Recovered 50% of one FTE's time, allowing pivot to improved automation and service improvement

Ceph Cluster Deployment
June 2021

- Built a coalition of stakeholders around the need for a large data lake, organized demos, working groups and trials
- Worked with 45Drives to develop training and onboarding for engineers *(Vendor Management, Training and Development)*
- Owned Service delivery and customer management. Increased storage capacity by 500% (1 PB) to accommodate new stakeholders for archival and research storage

DDI Overhaul
Jan 2020

- Owned service overhaul from legacy servers running dated OS & Services to a resilient fabric including external resolvers, reporting services, and site recovery.
- Negotiated purchase to include staff training, enabling multiple teams to service requests. *(Vendor Management, Training and Development)*
- Owned Service design and delivery, removed 100k dated records, and reduced service turn time by 75%

ERP Cloud Migration
June 2018

- Created system implementation and design plans for Banner 9 ERP deployment *(Architecture, Azure, Coordination)*
- Designed JIT pivot back to on-premise deployment, scaling up on-premise infrastructure, doubled cluster capacity in 4 months

M365 & Teams Adoption And Telephony Migration
March 2014 - Jan 2022

- Stabilized Lync 2013 installation, tripled user adoption to 1400 users *(Architecture, Azure, Coordination)*
- Organized deployment of SBC, Analog Gateways and user handsets using DirectRouting
- Accelerated M365 Migration, migrating 36,000 accounts in 4 weeks *(Planning, Coordination, Empowerment)*
- Deployed "Learning Pathways" SharePoint & BrainStorm Cards to users and departments to encourage adoption *(Communication, Collaboration)*

COMMUNITY WORK

PowerShell Summit
Event planning and coordination with vendor, and attendee & speaker support

PowerShell.Org - PowerHour
Speaker Interviews and Scheduling

PowerShell Conference Book 2nd Edition
"Where PowerShell has Taken Work"

Educause Annual Conference Proposal Reviewer
Reviewed Speaking and Presentation Proposals

SKILLS

Project Management, Infrastructure, Implementation, Personnel Management, Business Strategies, Budgeting, Staff Recruiting, Development and Training, Azure Active Directory, IDAM, IIS, Teams, Windows Server

EDUCATION

Western Washington University September 2008	**Masters** Business Administration
Western Washington University December 2005	**Post-Bachelors** Human Resource Management, Negotiations, and Teamwork
Western Washington University December 2001	**Bachelors** Business Administration, Concentration in Management Information Systems