

## EXPERIENCE

<b>Enterprise Infrastructure Services</b> March 2014 - present	<b>Associate Director &amp; Principal IT Architect</b> <ul style="list-style-type: none"><li>Complete Transformation of all of Western's IT Systems covering Storage, Backup, Virtualization, Cloud Adoption, Modern Work, and Telecommunications (<i>Nutanix, Azure, VMware, Azure Stack Hub, Azure Stack HCI</i>)</li><li>Lead &amp; Participated in training and hiring for 10+ Engineers, Helpdesk, Desktop Support, and Telecom positions across departments and divisions; serve on two hiring committees per year to evaluate candidates for both leadership and individual contributor roles (<i>Hiring, Leadership, Talent Acquisition</i>)</li><li>Coach teams to foster a transparent, supportive, and collaborative environment; lead cross-department training and demonstrations (<i>Nutanix, Azure, VMware, Azure Stack Hub, Azure Stack HCI</i>)</li><li>Leveraged Example-Based Leadership to demonstrate engagement, commitment, and vision to IT Pros</li></ul>
<b>College Of Business &amp; Economics</b> June 2002 - March 2014	<b>Manager Of Information Technology</b> <ul style="list-style-type: none"><li>Planned, budgeted &amp; implemented IT infrastructure and services; advised Dean and Chairs on complex implementation of technical solutions (<i>Windows Server, SQL Server, AD Administration</i>)</li><li>Coordinated with campus entities on IT policy, procedures, and implementation, including KACE adoption; elected as technical advisor to Academic Technology Committee of Faculty Senate</li><li>Managed over 25 student employees supporting faculty, staff, students, and labs</li><li>Lead training events for faculty, staff, and students on new software, hardware and, IT procedures</li></ul>

## PROJECTS

<b>Azure Stack HCI Implementation</b> Jan 2022	<ul style="list-style-type: none"><li>Planned and developed implementation schedule for HCI deployment, reducing the number of nodes by 50%, doubling capacity, and enabling site survivability</li><li>Worked with over 80% of all WWU system and service owners to gather buy-in, create migration plans and scheduling</li></ul>
<b>Azure Stack Hub Implementation</b> Feb 2022	<ul style="list-style-type: none"><li>Planned Docker Enterprise Migration to Azure Kubernetes Engine on Azure Stack Hub</li><li>Worked with Application Team to prototype in Azure, provided resources and engineers for support (<i>Azure, AKS</i>)</li><li>Recovered 50% of one FTE's time, allowing pivot to improved automation and service improvement</li></ul>
<b>Ceph Cluster Deployment</b> June 2021	<ul style="list-style-type: none"><li>Built a coalition of stakeholders around the need for a large data lake, organized demos, working groups and trials</li><li>Worked with 45Drives to develop training and onboarding for engineers (<i>Vendor Management, Training and Development</i>)</li><li>Owned Service delivery and customer management. Increased storage capacity by 500% (1 PB) to accommodate new stakeholders for archival and research storage</li></ul>
<b>DDI Overhaul</b> Jan 2020	<ul style="list-style-type: none"><li>Owned service overhaul from legacy servers running dated OS &amp; Services to a resilient fabric including external resolvers, reporting services, and site recovery.</li><li>Negotiated purchase to include staff training, enabling multiple teams to service requests. (<i>Vendor Management, Training and Development</i>)</li><li>Owned Service design and delivery, removed 100k dated records, and reduced service turn time by 75%</li></ul>
<b>ERP Cloud Migration</b> June 2018	<ul style="list-style-type: none"><li>Created system implementation and design plans for Banner 9 ERP deployment (<i>Architecture, Azure, Coordination</i>)</li><li>Designed <b>JIT</b> pivot back to on-premise deployment, scaling up on-premise infrastructure, doubled cluster capacity in 4 months</li></ul>
<b>M365 &amp; Teams Adoption And Telephony Migration</b> March 2014 - Jan 2022	<ul style="list-style-type: none"><li>Stabilized Lync 2013 installation, tripled user adoption to 1400 users (<i>Architecture, Azure, Coordination</i>)</li><li>Organized deployment of SBC, Analog Gateways and user handsets using DirectRouting</li><li>Accelerated M365 Migration, migrating 36,000 accounts in 4 weeks (<i>Planning, Coordination, Empowerment</i>)</li><li>Deployed "Learning Pathways" SharePoint &amp; BrainStorm Cards to users and departments to encourage adoption (<i>Communication, Collaboration</i>)</li></ul>

## COMMUNITY WORK

<b>PowerShell Summit</b> Event planning and coordination with vendors, and attendee & speaker support
<b>PowerShell.Org - PowerHour</b> Speaker Interviews and Scheduling
<b>PowerShell Conference Book 2nd Edition</b> "Where PowerShell has Taken Work"
<b>Educause Annual Conference Proposal Reviewer</b> Reviewed Speaking and Presentation Proposals

## SKILLS

Project Management, Infrastructure, Implementation, Personnel Management, Business Strategies, Budgeting, Staff Recruiting, Development and Training, Azure Active Directory, IDAM, IIS, Teams, Windows Server

## EDUCATION

<b>Western Washington University</b> September 2008	<b>Masters</b> Business Administration
<b>Western Washington University</b> December 2005	<b>Post-Bachelors</b> Human Resource Management, Negotiations, and Teamwork
<b>Western Washington University</b> December 2001	<b>Bachelors</b> Business Administration, Concentration in Management Information Systems