

EXPERIENCE

Enterprise Infrastructure Services March 2014 - present	Associate Director & Principal IT Architect <ul style="list-style-type: none"> Complete Transformation of all of Western's IT Systems covering Storage, Backup, Virtualization, Cloud Adoption, Modern Work, and Telecommunications (<i>Nutanix, Azure, VMware, Azure Stack Hub, Azure Stack HCI</i>) Contributed to training and hiring for 10+ Engineers, Helpdesk, Desktop Support and Telecom positions across departments and divisions; serve on two hiring committees per year to evaluate candidates for both senior and individual contributor roles (<i>Hiring, Leadership, Talent Acquisition</i>) Coach teams to foster a transparent, supportive, and collaborative environment; lead cross-department training and demonstrations (<i>Nutanix, Azure, VMware, Azure Stack Hub, Azure Stack HCI</i>) Leveraged Example-Based Leadership to demonstrate engagement, commitment, and vision to IT Pros
College Of Business & Economics June 2002 - March 2014	Manager Of Information Technology <ul style="list-style-type: none"> Planned, budgeted & implemented IT infrastructure and services; advised Dean and Chairs on complex implementation of technical solutions (<i>Windows Server, SQL Server, AD Administration</i>) Coordinated with campus entities on IT policy, procedures, and implementation, including KACE adoption; elected as technical advisor to Academic Technology Committee of Faculty Senate Managed over 25 student employees supporting faculty, staff, students, and labs Lead training events for faculty, staff, and students on new software, hardware and, IT procedures

PROJECTS

Azure Stack HCI Implementation Jan 2022	<ul style="list-style-type: none"> Planned and developed implementation schedule for HCI deployment, reducing the number of nodes by 50%, doubling capacity, and enabling site survivability Worked with over 80% of all WWU system and service owners to gather buy-in, create migration plans and scheduling
Azure Stack Hub Implementation Feb 2022	<ul style="list-style-type: none"> Planned Docker Enterprise Migration to Azure Kubernetes Engine on Azure Stack Hub Worked with Application Team to prototype in Azure, provided resources and engineers for support (<i>Azure, AKS</i>) Recovered 50% of one FTE's time, allowing pivot to improved automation and service improvement
Ceph Cluster Deployment June 2021	<ul style="list-style-type: none"> Built a coalition of stakeholders around the need for a large data lake, organized demos, working groups and trials Worked with 45Drives to develop training and onboarding for engineers (<i>Vendor Management, Training and Development</i>) Owned Service delivery and customer management. Increased storage capacity by 500% (1 PB) to accommodate new stakeholders for archival and research storage
DDI Overhaul Jan 2020	<ul style="list-style-type: none"> Owned service overhaul from legacy servers running dated OS & Services to a resilient fabric including external resolvers, reporting services, and site recovery. Negotiated purchase to include staff training, enabling multiple teams to service requests. (<i>Vendor Management, Training and Development</i>) Owned Service design and delivery, removed 100k dated records, and reduced service turn time by 75%
ERP Cloud Migration June 2018	<ul style="list-style-type: none"> Created system implementation and design plans for Banner 9 ERP deployment (<i>Architecture, Azure, Coordination</i>) Designed JIT pivot back to on-premise deployment, scaling up on-premise infrastructure, doubled cluster capacity in 4 months
M365 & Teams Adoption And Telephony Migration March 2014 - Jan 2022	<ul style="list-style-type: none"> Stabilized Lync 2013 installation, tripled user adoption to 1400 users (<i>Architecture, Azure, Coordination</i>) Organized deployment of SBC, Analog Gateways and user handsets using DirectRouting Accelerated M365 Migration, migrating 36,000 accounts in 4 weeks (<i>Planning, Coordination, Empowerment</i>) Deployed "Learning Pathways" SharePoint & BrainStorm Cards to users and departments to encourage adoption (<i>Communication, Collaboration</i>)

COMMUNITY WORK

PowerShell Summit Event planning and coordination with vendor, and attendee & speaker support
PowerShell.Org - PowerHour Speaker Interviews and Scheduling
PowerShell Conference Book 2nd Edition "Where PowerShell has Taken Work"
Educause Annual Conference Proposal Reviewer Reviewed Speaking and Presentation Proposals

SKILLS

Project Management, Infrastructure, Implementation, Personnel Management, Business Strategies, Budgeting, Staff Recruiting, Development and Training, Azure Active Directory, IDAM, IIS, Teams, Windows Server

EDUCATION

Western Washington University September 2008	Masters Business Administration
Western Washington University December 2005	Post-Bachelors Human Resource Management, Negotiations, and Teamwork
Western Washington University December 2001	Bachelors Business Administration, Concentration in Management Information Systems