

Jon Mellman

Full-Stack Staff Software Engineer

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PROFILE

Staff software engineer with full-stack expertise in cloud, enterprise, and SaaS systems. My superpower is uncovering technical leverage using a holistic set of technical, leadership, and product skills. My other superpower driving consensus through clear communication

EXPERIENCE

[Self-employed](#), Remote - Staff Engineer Contractor (AUG 2022 - CURRENT)

- Working with small startups to provide staff-level engineering guidance, disambiguate business problems, and ship business-critical features.

[Qualtrics](#), Seattle WA - Staff Software Engineer (JULY 2014 - JUNE 2022)

STAFF SOFTWARE ENGINEER

- Designed business-critical engineering integration with [Clarabridge](#) after \$1B acquisition by Qualtrics. Aligned eng and PM teams from both companies.
- Produced multi-quarter, multi-team roadmap for Conversational product line.

FULL STACK TEAM LEAD *(leading teams of 4-9 engineers)*

- Developed global \$50MM+ [Customer Analytics Dashboard](#) product from MVP.
- Shipped [Frontline Feedback](#) product from abandoned codebase via pragmatic sequence of full-stack upgrades.
- Led architecture and implementation of [Dashboard Notifications](#) pipeline.
- Scaled [distributed export workflow](#) 40x while reducing failure rate by 99%.
- Designed and implemented security-critical RBAC feature for [report collaboration](#).

RECOGNITIONS

- ★ 4 Promotions in 8 years
- ★ Chairman, Node.js Engineering Committee

EDUCATION

[Furman University](#) '14, Greenville SC - B.S. CS & Applied Mathematics (MAGNA CUM LAUDE)