Jon Mellman

Staff Software Engineer

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PROFILE

Seasoned engineer with a holistic set of technical, leadership, and business skills. I thrive at the intersection of full-stack web development, engineering leadership, and the product development lifecycle.

✔ Node.js   ✔ TypeScript   ✔ React   ✔ MongoDB   ✔ Docker

✔ AWS SQS   ✔ AWS DynamoDB   ✔ AWS S3   ✔ AWS SWF

EXPERIENCE

Qualtrics, Seattle WA - *Staff Software Engineer*

JULY 2014 - JUNE 2022

STAFF ENGINEER / ARCHITECT
- Designed business-critical engineering integration with Clarabridge after $1B acquisition by Qualtrics. Aligned eng and PM teams from both companies.
- Produced multi-quarter, multi-team engineering roadmap for greenfield Conversational Analytics product line.

TEAM LEAD
- Shipped Frontline Feedback product from abandoned codebase via pragmatic sequence of full-stack upgrades.
- Led full-stack design and implementation of Dashboard Notifications pipeline, which notifies customers about anomalies detected in survey response data.
- Scaled distributed export workflow 40x while reducing failure rate by 99%.
- Designed and implemented security-critical RBAC feature for report collaboration.
- Developed global $50MM+ Customer Analytics Dashboard product from MVP.

RECOGNITIONS
- ★ 4 Promotions in 8 years
- ★ Chairman, Node.js Engineering Committee
- ★ Best Overall, 2018 Qualtrics Hackathon

Merge Agency, Greenville SC - *Programmer Intern* - OCTOBER 2013 - MAY 2014

American Airlines, Dallas/Ft. Worth TX - *Software Developer Intern* - SUMMER 2012

EDUCATION

Furman University, Greenville SC - *B.S. CS & Applied Mathematics* MAGNA CUM LAUDE