

Jon Mellman

Staff Software Engineer

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PROFILE

Seasoned engineer with a holistic set of technical, leadership, and business skills. I thrive at the intersection of full-stack web development, engineering leadership, and the product development lifecycle.

✓ Node.js ✓ TypeScript ✓ React ✓ MongoDB ✓ Docker
✓ AWS SQS ✓ AWS DynamoDB ✓ AWS S3 ✓ AWS SWF

EXPERIENCE

Qualtrics, Seattle WA - *Staff Software Engineer*

JULY 2014 - JUNE 2022

STAFF SOFTWARE ENGINEER

- Designed business-critical engineering integration with [Clarabridge](#) after \$1B acquisition by Qualtrics. Aligned eng and PM teams from both companies.
- Produced multi-quarter, multi-team engineering roadmap for greenfield Conversational Analytics product line.

FULL STACK TEAM LEAD

- Shipped [Frontline Feedback](#) product from abandoned codebase via pragmatic sequence of full-stack upgrades.
- Led full-stack design and implementation of [Dashboard Notifications](#) pipeline, which notifies customers about anomalies detected in survey response data.
- Scaled [distributed export workflow](#) 40x while reducing failure rate by 99%.
- Designed and implemented security-critical RBAC feature for [report collaboration](#).
- Developed global \$50MM+ [Customer Analytics Dashboard](#) product from MVP.

RECOGNITIONS

- ★ 4 Promotions in 8 years
- ★ Chairman, Node.js Engineering Committee
- ★ Best Overall, 2018 Qualtrics Hackathon

Merge Agency, Greenville SC - *Programmer Intern* - OCTOBER 2013 - MAY 2014

American Airlines, Dallas/Ft. Worth TX - *Software Developer Intern* - SUMMER 2012

EDUCATION

Furman University, Greenville SC - *B.S. CS & Applied Mathematics* MAGNA CUM LAUDE