JONATHAN WIJAYA

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Career Objective

Recent Graduate Management student majoring in Digital Creative Enterprise seeking to apply the skills and knowledge I have learned at UTS, such as technology and innovation in entrepreneurship, design thinking, analytical skills, and creative problem-solving abilities in real-world situations.

Education

Bachelor of Management University of Technology Sydney (UTS)

• Majoring in Digital Creative Enterprise

Diploma of Business (Accelerated)

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UTS: Insearch

• Completed an accelerated diploma of business in eight months

Casual Employment

All-rounder Jan 2021 - Oct 2021

Alexander's Bakery

- Demonstrated strong communication skills with customers
- Provided excellent customer service and resolved customer complaints
- Maintained good relationships with customers

Delivery Courier Jul 2020 - Oct 2020

Blu Couriers

- Displayed efficiency and good time management when delivering parcels
- Able to work under pressure

Professional Experience

Startup Success Support Intern

Fishburners

- · Developed an empathy map and a customer persona based on Fishburners online platform users
- Made a competitor analysis for Fishburners
- Wrote a report about 3 Sustainable Development Goals

Feb 2020 - March 2022

Feb 2019 - Jan 2020

Dec 2021 - Feb 2022

Skills

Multidisciplinary teamwork

Ability to work well in a team and across disciplines throughout my study at UTS

User-focused innovation

Applying user-focused innovation to meet user needs in real-life cases throughout my study at UTS

Data Analytics

Capability to analyze data and make recommendations based on the data as demonstrated in my study at LITS

Design thinking

Acknowledged by peers and academics in the final year team project for pitching an idea on how to promote and improve UTS Startup, where we achieved a High Distinction grade

Other Languages

Fluent speaker in Bahasa Indonesia

Referees

Available upon request