

IT worries?
Leave **it** to us...



More than just IT

At Epoq IT, we recognise the impact an IT failure can have on productivity and ultimately profitability, which is why we take the time to understand your business and what it is trying to achieve.

Our approach reflects a wider thinking, to ensure the IT services and support that Epoq IT provides is completely right and completely tailored to your business. Whether it's outsourcing your IT infrastructure and management, relocating your IT during office moves or accommodating specialist IT requirements, we are here to guide you.

Making the difference to your IT

At Epoq IT, we:

- Work with you to plan how your IT Systems can enable your business
- Give the best technical advice so you can make the correct decisions for your business
- Ensure you can rely on your IT
- Give you responsive and flexible user support
- Increase productivity and decrease potential downtime

Creating the perfect fit for your IT

Widely known for working within the pharmaceutical sector, we use this experience to benefit many other industry sectors with;

- Strategic consultancy
- Easy opt out
- Outsourced IT management and support
- Accommodating specialist IT requirements
- IT infrastructure relocation
- Pharmaceutical compliant IT services and support
- Disaster recovery
- Vendor management

A little about us

- Founded in 2002
- Offices in High Wycombe and Central London
- Small Dedicated expert teams
- Independent, with strong values:
 - Listening
 - Communication
 - Enthusiastic
 - Responsibility



We listen (and talk to you)

There is always a place for email communication, but more importantly we believe in listening (and talking). Whether it is over the phone or face to face, we pride ourselves on our customer service. With Epoq IT you know you can pick up the phone and talk to a real person who knows your business and your challenges.

The figures

We are realistic with what you need to invest in order to meet the requirements of your business both now and in the immediate future. We are focused on delivering the right IT support and solutions for your business. Our approach ensures you maintain operations, productivity and ultimately profitability.

You don't have to worry..... Leave IT to us!

Whether it's our standard support package or a bespoke service to suit your needs, you know that you can rely on Epoq IT for worry free IT.

Our business experience, and appreciation of the importance of IT systems across all industries means our up to date technical advice and forward business planning will increase productivity.

We will work with you to streamline your IT and achieve a robust and resilient IT infrastructure, resulting in a reduction of the impact of IT issues and reduce IT fire fighting.

Summary

- You don't have to worry...
Leave IT to us
- We listen (and talk to you)
- We are focused on
delivering the right IT
support and solutions
- We are realistic about
what you need to invest
- Ensure your business IT
requirements are met
both now and in the future



Don't just take our word for it!

The bottom line is you can trust us! You can leave all the forward planning to us, but don't worry we will keep you up to date. We'll be a great addition to your team, just ask our clients...

"After investigating five other companies I decided to go with Epoq for our IT support and I have never regretted it. They are responsive, proactive, flexible and nothing is too much trouble. Our IT infrastructure is the rock that our business is built on and I wouldn't trust anyone but Epoq to look after it."

Sharon Chilton, Operations Director, Tudor Reilly

Tudor Reilly is an award-winning public relations agency working with senior leaders in health care

"The service we have received has always been of the highest quality. We are a small company, with specific support needs and they put in place a contract that suited our requirements."

Marion Jorgensen, BBCS

BBCS are a privately owned, independent and corporately managed cleaning service provider founded in 1983

"Epoq's response is fast and effective, understanding the needs and demands of our business and the importance of uptime on all aspects of our reactive service business systems. Their methodical approach to incorporating new technologies into our business has delivered smooth implementation and integration into our organization. All the staff are professional and patient with all queries both on-site and on the phone."

Robert Ward, UK operations & coffee specialist, Cimballi UK

Cimballi has been producing espresso and cappuccino machines since 1912. Cimballi UK operates from 4 offices located in the area of London, Glasgow, Birmingham and Leeds.

Get in Touch

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