

Jonathan D Oakey

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Summary

Highly skilled software developer and data scientist with over 10 years of experience in software development, data analysis, and customer service. Proficient in multiple programming languages, frameworks, and tools, with a proven track record of delivering high-quality projects. Excellent problem-solving skills and a strong commitment to staying up-to-date with the latest technologies.

Technical Skills

- **Programming Languages:** Python, JavaScript, HTML, CSS, Java, Arduino, PHP, SQL, MongoDB
 - **Frameworks:** Flask, React, App Scripts
 - **Tools:** Docker, Docker Compose, VMware vSphere, Git, GitHub, Jenkins
 - **Cloud Platforms:** Google Cloud, AWS
 - **Data Science:** Machine Learning (scikit-learn, TensorFlow), Data Analysis (Pandas)
 - **Other Skills:** Agile methodologies, Version Control, Web & Mobile App Development
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Professional Experience

Software Developer & Data Scientist

Verizon Optix Repair Wizard Team, Hampton, VA

09/2014 - Present

- Lead the development of various software projects, including web and mobile applications.
- Designed and modified complex XML/HTML/CSS/JavaScript flows.
- Managed troubleshooting and resolution of bugs reported through various communication channels.
- Streamlined processes and improved team efficiency, contributing to multiple successful project deliveries.

- Participated in team meetings, offering expertise on design elements and troubleshooting strategies.
- Demonstrated strong collaboration and leadership skills in a team environment.

Consultation Agent

Geek Squad, Hampton, VA

11/2012 - 09/2014

- Provided customer support for a variety of technical issues, including virus removal and software installation.
- Conducted functionality tests on electronics and coordinated repairs.
- Delivered excellent customer service and collaborated effectively with team members.
- Assisted customers with email setup and troubleshooting, especially older users.

Canvasser

Midtown Home Improvements, O'Fallon, MO

02/2012 - 11/2012

- Developed strong sales and communication skills by persuading homeowners to get quotes for home improvement services.
- Effectively communicated and negotiated with potential customers, overcoming objections to achieve sales goals.

Education

Associate's Degree in Computer Science

Thomas Nelson Community College, Hampton, VA

2013 - 2016

Coursework in Computer Science

St. Charles Community College, Cottleville, MO

2012 - 2013

Certifications

- Python Programming Certification (2013)

Additional Information

- Strong passion for software development and a commitment to continuous learning.

- Excellent communication and problem-solving skills, with the ability to work both independently and in team environments.
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