

## **Jonathan Huynh**

Location: Salt Lake City, Utah Phone: (801) 814-0351

Portfolio: <https://jonvictory.github.io/tech-write-port/> Email: jonvictory@gmail.com

### **SUMMARY**

Currently working as a technical writer focused on implementing API documentation for Workfront. 5+ years working with web technologies, responsibilities included: SEO, Technical on-page optimization, Content management, Copywriting, Marketing copywriter, and Copy editing. Motivated independent learner, currently enrolled in a Full-stack Web Development program through the University of Utah.

### **SKILLS**

**Programming:** HTML, CSS, JavaScript, Node.js, Express.js, JSON, MySQL, Linux, Git, GitHub, GitLab, Visual Studio, Postman, REST/SOAP APIs

**Writing:** APA, Microsoft Style Guide, Chicago, Madcap Flare, Salesforce, copywriting, copy editing, API Documentation, code translation, process documentation, product documentation

**Web Management:** Google Analytics Certified 2014, search engine optimization, content management, CMS editors, Drupel, Magento, Wordpress, Foursquare

### **RELEVANT EXPERIENCE**

#### **Technical writer, Workfront Mar 2018 - Currently Employed**

Technical writer in charge of scoping, planning, and implementing a completely new API Documentation system for Workfront clients, customers, and employees

Building a website that utilizes the Swagger UI and a series of Node.js packages to render JSON files containing all Workfront API objects and endpoints into HTML for the end user

Utilizing Ubuntu, Visual Studio, and GitLab to create and/or update object descriptions

Position requires constant contact with teams, departments, and individuals from all across the Workfront organization

#### **Content copywriter, and copy editor, Clearlink Dec 2015 - Sep 2018**

Managed several pools of freelance writers to generate large batches of unique content for brands that included: AT&T, CenturyLink, Comcast, Vivint, and more

Process included writing and editing content in a software specific syntax to ensure that user generated content randomized and reconstructed in a human-relatable format, which could also pass Google content-check algorithms

#### **Gravitate Online Jul 2014 - Dec 2015**

Planned, created, and managed content for over 60 Utah small business sites

Was required to be proficient at HTML/CSS, and familiar with CMS editors like Wordpress, Magento, Drupal, Foursquare, and others

### **EDUCATION**

#### **Utah State University, May 2014**

Bachelor of Science in Economic Theory (quantitative)

Minor: Mathematics

GPA: 3.85

#### **University of Utah, Feb 2020**

Full-Stack Web Development Certificate - MERN Stack

GPA: Certificate

#### **Salt Lake Community College, May 2012**

Associates of Science in Economics

GPA: 3.9

### **ACHIEVEMENTS**

#### **Workfront, 2019-2020**

Scoped, planned, and implementing the first API documentation project for the company

#### **Utah State University, 2014**

Received USU John M. Huntsman School of Business departmental scholarship for economics

#### **Utah State University, 2012**

Full-tuition academic scholarship for the 2012-2014 school years

#### **Salt Lake Community College, 2012**

Excellence in Diversity Academic Scholarship

#### **Salt Lake Community College, 2011**

School of business departmental scholarship for Economics