


Anthem. HealthKeepers Plus

Virginia

Member Self-Service

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Anthem HealthKeepers Plus Member Services

1-800-901-0020

Monday through Friday,
8:00 a.m. to 6:00 p.m.

TTY/TDD 1-800-855-2880

24/7 NurseLine 1-800-901-0020

Answers to your medical questions
any time, night or day

Important Phone Numbers & Resources

**Disease Management
Centralized Care Unit (DMCCU)**
1-888-830-4300

New Baby, New LifeSM
1-800-901-0020

**Virginia Medicaid
Managed Care Helpline**
1-800-643-2273
(TDD: 1-800-817-6608)
[webaddress](#)

FAMIS
1-866-87FAMIS
(1-866-873-2647)
[webaddress](#)

Department of Social Services
Toll free 1-800-552-3431

**Department of
Medical Assistance Services**
804-786-7933
(TTY 1-800-343-0634)
[webaddress](#)

**Smiles for Children
Dental Program (DentaQuest)**
A program of the
Commonwealth of Virginia
1-888-912-3456
[webaddress](#)

**Transportation
Services (Medicaid only)**
1-877-892-3988

Mental Health Services
1-800-991-6045

**WIC (Supplemental Nutrition
Program for Women, Infants
and Children)**
1-888-942-3663

2-1-1 VIRGINIA
(Free health and human
service referrals) 2-1-1



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Our mission is to improve the lives of the people we serve.

With Anthem HealthKeepers Plus offered by HealthKeepers, Inc., we offer managed care services to enrollees of Virginia's FAMIS and Medicaid/FAMIS MOMS programs.

Anthem HealthKeepers Plus is offered statewide! Find your [Virginia Regional Open Enrollment...](#)

We are proud to note that HealthKeepers, Inc.:

- Are the largest Virginia Medicaid managed care organization
- Have participated in the Medicaid managed care program since it began in 1996
- Are the only statewide Medicaid managed care program effective July 1, 2013
- Serve more than 250,000 Virginia Medicaid, FAMIS and FAMIS MOMS enrollees

Our Plans

Medicaid

For lower income families

FAMIS MOMS

For pregnant women

FAMIS

For children not eligible for Medicaid/Famis plus

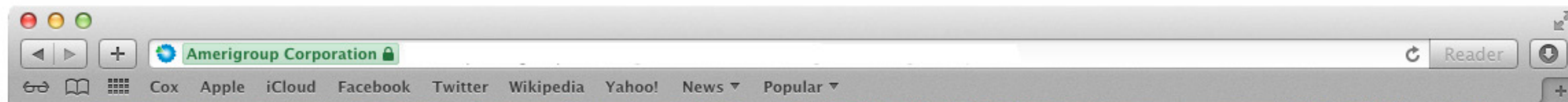
[More about these plans ►](#)

MMP

(Medicare-Medicaid Plan)

For those eligible for both Medicare & Medicaid

[More about MMP ►](#)



Kentucky Medicaid

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Change your Primary Care Physician (PCP)

I want my PCP to be:

Search within:

15 miles 

of Zip Code:

Select this PCP ▶

Your Current address:

123 Whatever Street
Whatever City, KY 233420

Not your current address?

[Update](#)

Not sure? Use our Find a Doctor Search Tool ▶

Then fill out the form above