

# JOON DONG

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## HIGHLIGHT OF QUALIFICATIONS

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- Robust background in customer service and management
- Proven ability to work as part of a team in a fast-paced environment
- Excellent communication and interpersonal skills with leadership over personal development

## TECHNICAL SKILLS

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**Languages:** C, C++, Java, JavaScript/HTML/CSS, SQL

**Tools:** Git, GitHub, Linux, Oracle

## PROJECTS

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### DUEL! – Turnbased RPG | JS/HTML/CSS

[joond10/turnbased-rpg \(github.com\)](https://github.com/joond10/turnbased-rpg)

- Employed DOM manipulation techniques to design and deploy a fully interactive and engaging game web application

### Typing Speed Application | Java

[joond10/typing-speed \(github.com\)](https://github.com/joond10/typing-speed)

- Effectively applied object-oriented programming concepts, notably inheritance and polymorphism to build a typing speed application that measures WPM under different difficulty settings

### Gym Tracker Application | C

[joond10/gym-tracker \(github.com\)](https://github.com/joond10/gym-tracker)

- Implemented file handling and data structures to ensure a structured and efficient approach to tracking exercises, weight, sets, repetitions, and additional notes for each day of the week

## EMPLOYMENT EXPERIENCE

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### Shift Supervisor

September 2018 – Ongoing

Starbucks (Toronto, ON)

- Oversee and create a positive learning environment by providing clear, specific, and respectful coaching and feedback to partners to ensure operational and performance excellence
- Run store operations by following Starbucks operational policies and procedures while delegating tasks to partners to create and maintain the Starbucks experience for customers

## EDUCATION

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### Seneca Polytechnic

September 2023 – June 2025

Computer Programming and Analysis (CPA)

Cumulative GPA: 4.0

## ADDITIONAL EXPERIENCE & AWARDS

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### Seneca Polytechnic

Issued April 2024

President's Honour List

### LinkedIn Learning

Issued December 2023

Git Essential Training

### Starbucks

Issued December 2020

The District Partner of the Quarter