

# Joon H. Ro

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## Education

- 2014, (Expected) Ph.D. Marketing, University of Texas at Austin
- 2009, M.S. Economics, University of Texas at Austin
- 2007, M.A. Economics, Sogang University, Seoul, Korea
- 2005, B.A. English Language and Literature and Economics, Sogang University, Seoul, Korea

## Research Interests

- Marketing Strategy, Pricing Strategy
- High-Tech Markets, Entertainment Industry, Public Policy, Leisure Marketing

## Teaching Interests

- Marketing Management (Undergraduate and MBA), Marketing Analytics, Marketing Research, Pricing
- Data Mining (Big Data), Digital (Online) Marketing, High-Tech Marketing

## Teaching Experiences

- (Instructor) 2012, Principles of Marketing, University of Texas at Austin (Average Rating: 4.0/5.0)
  - Nominated for *Fred Moore Assistant Instructor Awards for Teaching Excellence*
- (Teaching Assistantship) University of Texas at Austin
  - Principles of Marketing
  - Marketing Information and Analysis

## Working Papers

*Pricing and Resale Market Strategy for Durable Goods: Insight from the Video Game Industry*

(with Jason Duan, to be submitted to *Marketing Science* in February 2014)

In this paper, I develop a model of how the used goods market for video games impacts firms' pricing and profits. I simulate profit changes when the resale of the used good is restricted, e.g., through digital distribution of the product. Using data collected from websites, I find that the effects of prohibiting resale of used goods depend on the video game's demand function: eliminating the used video game market significantly increases the profit for a video game which has high valuation consumers, whereas it only generates small gain in profit for a video game which has only low valuation consumers. In some extreme cases, the existence of the used game market can, interestingly enough, make a video game more profitable. The findings have implications for marketing theory and managerial practice on pricing and on how a firm manages the resale market.

## *Variety Seeking for Hedonic Goods: Evidence from the Movie Industry*

(with Romana Khan, to be submitted to *Marketing Science* in January 2014)

Consumers' uncertainty about product quality may mitigate their tendency to seek variety. Exposure to online ratings is likely to alleviate this uncertainty, facilitating more variety-seeking. In this research, we examine (a) the extent to which consumers seek variety in hedonic goods consumption and (b) the impact of online consumer ratings on their consumption. I use a large dataset of movie-going to estimate a choice model which incorporates state dependence, genre preferences of consumers, and the impact of online consumer ratings. We find that consumers display inertia in genre choice, but that online ratings can overcome the inertia, as the impact of online consumer ratings are higher when the genre of the subsequent movie differs from the that of the previously viewed one.

## **Working Projects**

### *A Model of Downloadable Contents: Add-ons and the Used Goods Market*

This paper studies how post-release online add-ons, or downloadable contents (DLC) of video games affect used goods supply by (a) quantifying how much profit can be gained with this online marketing strategy and (b) identifying the optimal timing of DLC release.

### *Implications for Pricing and Consumer Choice of Free Trade Agreements*

This paper quantifies the impact of free trade agreements (FTAs) on consumer welfare and firm profits in the context of the international automotive market. Consumers form expectations about price decline due to an FTA which makes it important to model dynamics. Specifically, I use a unique dataset collected from the web to estimate new automotive demands post-FTA announcement and simulate the outcomes under different tariff levels.

## **Selected Professional Experiences**

- 2007 - Present, Research Assistant, University of Texas at Austin
- 2007, Research Analyst, Samsung Economic Research Institute, Korea
- 2005, Research Assistant, Korea Fixed Income Research Institute

## **Honors & Awards**

- 2011, 2013, Student Sponsorship, [SciPy \(Scientific Python\) Conference](#)
- 2010, 2013, Bonham Funds, Department of Marketing, University of Texas at Austin
- 2013, Nominated for *Fred Moore Assistant Instructor Awards for Teaching Excellence*
- 2010, Funding, [Columbia-Duke-UCLA Workshop on Quantitative Marketing and Structural Econometrics](#)
- 2006, Brain Korea 21 Scholarship, Ministry of Education and Human Resources Development, South Korea
- 2005, Graduate School Department Scholarship, Sogang University, South Korea
- 2003-2004, Undergraduate Distinguished Student Scholarship, Sogang University, South Korea
- 2003, KT&G Marketing League, Selection for Final Contest (Tourism Marketing Strategy Proposal)
- 2003, ON Korea Internet Marketing Awards, Bronze Award (Online Marketing Strategy Proposal)

## Invited Talks

- Erasmus University, Rotterdam, Netherlands
- Koç University, Istanbul, Turkey
- Özyegin University, Istanbul, Turkey
- University of Arizona, Tucson, AZ
- University of Delaware, Newark, DE
- University of Rochester, Rochester, NY
- Yale University, New Haven, CT

## Colloquia/Presentations

- Joon Ro & Jason Duan (2012) "A Dynamic Equilibrium Model of Durable Goods Market: Intertemporal Pricing and Durability Extension for Video Games," Paper presentation at annual INFORMS Marketing Science Society Conference, Boston, MA
- Joon Ro & Jason Duan (2012) "A Dynamic Equilibrium Model of Durable Goods Market: Intertemporal Pricing and Durability Extension for Video Games," Paper presentation at the University of Houston Doctoral Symposium
- Joon Ro & Romana Khan (2011) "Quality Uncertainty and Variety Seeking Behavior: the Role of Ratings in the Movie Industry," Paper presentation at annual INFORMS Marketing Science Society Conference, Houston, TX

## Selected Coursework

### *Marketing*

- Buyer Behavior (Ying Zhang)
- Marketing Models I (Frenkel Ter Hofstede)
- Marketing Models II (Jason Duan)
- Marketing Research Methods (Raghunath S. Rao)
- Marketing Strategy (Raji Srinivasan)
- 2010 Columbia-Duke-UCLA Workshop on Quantitative Marketing and Structural Econometrics

### *Econometrics*

- Econometrics I (Stephen Donald)
- Econometrics II (Jason Abrevaya)
- Econometrics III (Russell W. Cooper, Eugenio J. Miravete)
- Bayesian Econometrics (Rob McCulloch)
- Discrete Choice Theory and Modeling (Chandra Bhat)

## Computational Skills

- General-Purpose Languages: C, Python
- Domain-Specific Languages: Gauss, MATLAB, R
- Others: Git, GNU/Linux, HTML, JavaScript, LaTeX, RegEx, VBA

### *Software Packages Authored*

- **BLP-Python**: a Python with Cython implementation of random coefficients logit model of Berry, Levinsohn and Pakes (1995).
- **Fast Cubic Spline Python**: an implementation of fast spline interpolation algorithm of Habermann and Kindermann (2007) in Python with Cython.

### **References**

#### **Jason Duan**

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