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(Updated on October 17, 2013)

Education

- 2014, (Expected) Ph.D. Marketing, University of Texas at Austin, Austin, TX
 - Dissertation Committee: Jason Duan and Leigh McAlister (Co-advisers), Ty Henderson, Raghunath S. Rao, Stephen P. Ryan (Economics)
 - 2009, M.S. Economics, University of Texas at Austin, Austin, TX
 - 2007, M.A. Economics, Sogang University, Seoul, South Korea
 - 2005, B.A. Economics and English Language and Literature, Sogang University, Seoul, South Korea
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Research Interest

- Dynamic Structural Models, Imperfect Competition, Discrete Choice Models, Learning Models
 - Durable Goods Market, Network Effects, Used Goods Market, Marketing Analytics, Digital Marketing
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Working Papers

Pricing and Resale Market Strategy for Durable Goods: A Dynamic Equilibrium Model of the Video Game Market

(with Jason Duan)

I develop a new dynamic equilibrium model of durable goods and study the profit implications of prohibiting resale in the video game industry. I propose a general modeling framework that incorporates (a) heterogeneous consumers and inter-temporal price discrimination by a game producing firm, (b) a used game market, (c) rational expectations by both consumers and the firm, and (d) market equilibria for new and used games. I explicitly solve for the equilibrium prices for new and used games, and infer the demand for each game from the varying rates of price decrease after its release without observing sales data. Applying this model to a unique price data collected through web-crawling, I estimate the game-specific demand for multiple games released in the U.S. market. Policy simulations suggest that the effect of prohibiting resale largely depends on the characteristics of each game's demand distribution. For high valuation consumers, the future opportunity to resell is relatively less important in their purchase decisions, and eliminating the used goods market decreases their incentive to wait by making the future expected prices higher. Hence when a game's demand mostly consists of these consumers, the absence of the used goods market increases profits by making them purchase the game early. In contrast, the reselling opportunity is more important for low valuation consumers, and as a game's demand consists more of them, prohibiting resale yields less profit

increase because the deprived opportunity to resell decreases their willingness to pay; in some extreme cases, prohibiting resale can even hurt firm profits.

Quality Uncertainty and Variety Seeking Behavior: the Role of Ratings in the Movie Industry

(with Romana Khan)

In this paper, we study variety seeking across genres in consumers' choices at movie theaters. While variety seeking encompasses an array of behaviors that promote diversity in choices made, we focus on two components: the tendency to engage in exploratory behavior, and the tendency to seek sequentially varied experiences. Although movies are a hedonic good for which we expect consumers to engage in variety seeking, several factors, uncertainty about movie quality in particular, mitigate this tendency. Online ratings provide signals of movie quality and serve as a mechanism to alleviate this uncertainty. We investigate the extent of variety seeking in movie choices, and the impact of online ratings on variety seeking. Using a unique consumer level panel data of movie-going at theaters, we estimate a movie choice model that accounts for consumers' intrinsic preferences for movie attributes, demographics, state dependence, and online movie ratings. Surprisingly, consumers exhibit positive state dependence (inertia) over genres in their choice of movies. However, higher online ratings diminish positive state dependence and induce consumers to seek more variety. We find considerable heterogeneity in exploratory behavior and sensitivity to online ratings across consumers. Demographic factors account for some heterogeneity, as older consumers show more inertia and less sensitivity to online ratings.

Work In Progress

A Model of Downloadable Contents: Add-on and the Used Goods Market

I extend the model in the first essay to examine the implications of an additional marketing strategy, post-release add-ons. Many video game producers release add-ons called downloadable contents (DLC) for a relatively low price, which extend playing time of their video games. This can be an effective strategy to reduce competition from the used goods market. This is because in order to play the DLC, a consumer must physically have the original copy of the game; hence, forward-looking consumers who anticipate that a DLC will be released in the near future will likely to hold on to their disc rather than selling them, effectively reducing the used copy supply. Counterfactual analysis will shed light on profit implications and optimal release-timing of the DLC.

Measuring Benefits from Bilateral Free Trade Agreement: A Dynamic Structural Approach

I estimate dynamic structural model to quantify the impact of bilateral free trade agreements (FTAs) on consumer welfare and firms' profit in the Korean automobile industry. Due to the significant time gap between the announcement of FTAs and the actual date when FTAs enter into effect, consumers may postpone automobile purchases, expecting future price decline once the agreements come into effect. Thus, modeling dynamics is crucial in calculating the impact of such agreements. Using a unique dataset consist of automotive characteristics information collected from the web, I use an aggregate dynamic demand model with random coefficients to estimate new automotive demands, and conduct counterfactual analyses under different tariff levels to measure the effects of FTAs.

Honors & Awards

- 2011, 2013, [SciPy \(Scientific Python\) Conference](#) Student Sponsorship
 - 2010, 2013, Bonham Funds, Department of Marketing, University of Texas at Austin
 - 2013, Nominated for Fred Moore Assistant Instructor Awards for Teaching Excellence
 - 2010, [Columbia-Duke-UCLA Workshop on Quantitative Marketing and Structural Econometrics](#) Funding
 - 2006, Brain Korea 21 Scholarship, Ministry of Education and Human Resources Development, South Korea
 - 2005, Graduate School Department Scholarship, Sogang University, South Korea
 - 2005, Unbong Scholarship Foundation Scholarship, South Korea
 - 2003-2004, Undergraduate Distinguished Student Scholarship, Sogang University, South Korea
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Software Packages Authored

- [BLP-Python](#): a Python with Cython implementation of random coefficients logit model of Berry, Levinsohn and Pakes (1995).
 - [Fast Cubic Spline Python](#): an implementation of fast spline interpolation algorithm of Habermann and Kindermann (2007) in Python with Cython.
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Colloquia/Presentations

- Ro, J. H., & Duan, J. A. (2012) "A Dynamic Equilibrium Model of Durable Goods Market: Intertemporal Pricing and Durability Extension for Video Games," Paper presentation at annual INFORMS Marketing Science Society Conference, Boston, MA
 - Ro, J. H., & Duan, J. A. (2012) "A Dynamic Equilibrium Model of Durable Goods Market: Intertemporal Pricing and Durability Extension for Video Games," Paper presentation at the University of Houston Doctoral Symposium
 - Ro, J. H., & Khan, R. (2011) "Quality Uncertainty and Variety Seeking Behavior: the Role of Ratings in the Movie Industry," Paper presentation at annual INFORMS Marketing Science Society Conference, Houston, TX
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Teaching

Teaching Interests

Marketing Management, Marketing Research, Marketing Analytics, and Digital Marketing

Instructor

- 2012, Principles of Marketing, University of Texas at Austin
 - Average Rating: 4.0/5.0
 - Nominated for Fred Moore Assistant Instructor Awards for Teaching Excellence
- 2012, Instructor for *Numerical Computation with Numpy* at 2012 [Software Carpentry](#) Bootcamp at the University of Texas at Austin

Training

- 2013, Software Carpentry Instructors Study Group
- 2012, Graduate Teaching Scholars Seminar
- 2012, Supervised Teaching

Teaching Assistant

- University of Texas at Austin
 - Bayesian Econometrics (Graduate)
 - Principles of Marketing
 - Marketing Information and Analysis
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Selected Coursework

Quantitative Marketing

- Marketing Models I (Frenkel Ter Hofstede)
- Marketing Models II (Jason Duan)
- Marketing Research Methods (Raghunath S. Rao)
- 2010 Columbia-Duke-UCLA Workshop on Quantitative Marketing and Structural Econometrics

Economics

- Microeconomics I (Thomas Wiseman)
- Microeconomics II (Svetlana Boyarchenko)
- Macroeconomics I (Fatih Guvenen)
- Macroeconomics II (P. Dean Corbae)
- Industrial Organization I (Kenneth Hendricks)
- Industrial Organization II (Eugenio J. Miravete)
- Empirical IO Lecture Series (Amil Petrin, Ali Hortascu, Daniel Akerberg)

Econometrics

- Econometrics I (Stephen Donald)
- Econometrics II (Jason Abrevaya)
- Econometrics III (Russell W. Cooper, Eugenio J. Miravete)

- Bayesian Econometrics (Rob McCulloch)
- Discrete Choice Theory and Modeling (Chandra Bhat)

Operations Research

- Applied Stochastic Processes (John Hasenbein)
 - Markov Decision Processes (John Hasenbein)
 - Stochastic Optimization (David Morton)
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Computational Skills

- General-Purpose Languages: C, Python
 - Numerical Programming Languages: Gauss, MATLAB, R
 - Others: Git, GNU/Linux, HTML, JavaScript, LaTeX, RegEx, VBA
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References

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