Joshua Sheridan

💼 Sr. Support Specialist

🏠 Atlanta, GA, USA

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📞 770-490-0791

🔗 joshuasheridan.com

✳️ Proficiencies

IT

| 90% |

Coding

| 65% |

Design

| 60% |

⑃ Projects

 github.com/jooshkins

 thoughtcrimedesigns.com

💼 Work Experience

Sr. Support Specialist / Federal Reserve Bank - Atlanta / 📅 2008 - `Current`

Systems engineering, server administration, desktop support, scripting, application development.

- Developed two client facing desktop applications with React and Electron, a self service portal for users to run updates and install software, and a utility to manage folder permissions.
- Designed and implemented a Puppet / Foreman installation, used for configuration management, and imaging of PC, OSX, and Linux workstations.
- Utilized PowerShell and Bash for cross-platform application packaging, reporting, and creating utilities for technicians and clients.
- Setup, deployed, and managed Windows and Linux servers.
- Started out as an Intern then leveled up to a Support Specialist then again to a Senior Support Specialist.

Co-op Computer Engineer / DataPath / 📅 2006 - 2008

SATCOM equipment driver debugging (TCL code), GUI panel creation, Technical support for Datapath software

Computer Repair Technician / Computer Connection / 📅 2006

PC technical support - phone and in-person.

🎓 Education

Georgia State University / 📅 2007 - 2012

B.F.A. -- Drawing and Painting -- GPA: 4.0 -- Summa Cum Laude

✴️ Skill Set

</> Developer

Coding:
JS, PowerShell, Puppet, Bash, C#
Frameworks / Libraries:
React, Electron, Node, jQuery, Unity
Markup:
HTML, CSS, SCSS, Bootstrap, Blueprint

⚙️ IT

Server:
Puppet, Foreman, MDT, AD, PXE, RAID, Hyper-V, Windows Server, Linux Server, Docker
Workstation:
PC, OSX, Linux

✏️ Design

Photoshop, Illustrator, Zbrush, Maya, Unity Editor