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Justin Tran

EDUCATION

The Ohio State University – Columbus, OH

Expected Graduation Date: May 2025

B.A. in Communication Technology (Specializing in HCI + UX Design)

B.S. in Psychology

Cumulative GPA: 3.495

Deans List Spring 2023 - Present

CERTIFICATIONS & SKILLS

Google UX Design Certificate – Coursera

February 2024

- **Other Certifications:** Responsible Conduct of Research (RCR), Human Subjects Protection (HSP)
- **Skills:** Figma, Adobe XD, Adobe InDesign, Adobe CC, HTML, CSS, Webflow, JASP, R
- Proficient in Vietnamese

WORK EXPERIENCE

CEMAS Lab – Columbus, OH

Student Administrative Assistant, May 2024 – Present

- Facilitated scheduling and coordination of appointments and inquiries from both internal and external organizations seeking to utilize the high-value microscopes available at the facility.
- Managed incoming calls, directed inquiries, and coordinated appointments/tours through the main email and phone.
- Implemented and managed security measures using a key fob system to regulate access within the microscope facility.

Depression Research Lab – Columbus, OH

Research Assistant, May 2023 – January 2024

- Utilized the PCTS Likert Scale to discern the proficient application of cognitive therapy techniques and skills exhibited by both clients and therapists.
- Observed 130+ hours of conversations between clients and their therapists while detailing their skills and behaviors.
- Analyzed 6-12 hours of therapy sessions per week to evaluate 16 distinct criteria based on behavioral activation, automatic thought work, and schema work.

Thyme and Change – Columbus, OH

Student Lead, March 2023 – December 2023

- Awarded Student Employee of the Year 2023, which led to a promotion and wage raise.
- Prepared and served 200+ food orders daily, demonstrating efficiency and customer service skills in a high-pressure, fast-paced work environment.
- Actively participated in training and onboarding of new team members in food preparation, safety, and customer service.

LEADERSHIP & EXTRACURRICULARS

UX Club

Member, February 2024 – Present

- Participated in UX fundamentals workshops covering user research, wireframing, prototyping, and usability testing.
- Promoted collaborative projects to redesign local websites, allowing members to apply UX principles in a real-world context.

Hackathon/HackAI

Participant, February 2023 – Present

- Collaborated with software engineers and stakeholders to conceptualize their ideas into wireframes.
- Demonstrated proficiency in design tools such as Figma and Adobe XD to create high-fidelity mockups and interactive prototypes.