Joseph P. Hentges
952-686-3338   joeypeterhentges@gmail.com
joeyhentges.com

OBJECTIVE

An internship or research opportunity that will allow me to utilize my problem solving skills and attention to detail to further develop my abilities and experience in the field of Computer Science.

EDUCATION

Augsburg University
B.S. Computer Science, Mathematics and Communication Studies Minor
Anticipated Graduation Date: May 2020
- AugSTEM Scholar

Normandale Community College
AA Degree with concentration in Computer Science
Diploma: May 2018

Edina High School - Edina, MN
Diploma: June 2016
- College Credits earned through PSEO program at Normandale Community College
- Crew Member - Club 212 Leadership Group, September 2013-June 2016

SKILLS

- Java
- Javascript
- Python
- C
- HTML
- CSS
- Android

- Microsoft Excel
- Microsoft Word
- Microsoft Powerpoint
- NodeJS
- Express

WORK EXPERIENCE

IT Director, Site Director   November 2014-Present
Sports Content Management L.L.C. - Minneapolis,MN
- Oversee on-site tournament operations to ensure games are properly staffed and running smoothly.
- Thorough technical set-up and take-down of equipment for games and events.
- Problem solve when issues with wifi connections and equipment failures arise.
- Monitor overall performance of services provided to ensure that information is matriculating properly.
- Research equipment and make suggestions for future company purchases.
- Work with online content management platform companies on adjustments needed to properly deliver accurate individual and game results.
- Attention to detail with input of rosters, statistics, and game schedules.
- Accurate play-by-play live scoring, and focused camera operation.

Consultant

JPH Consulting - Minneapolis, MN   September 2013-Present

- Perform telephone and on-site troubleshooting for clients.
- Provide consultation to customers for proper equipment selection based on their performance needs and within the scope of their budget.
- Build computer systems to customer specification.
- Research and resolve problems on workstations, including IP resolution, cabling problems and peripheral malfunctions.
- Install and configure various peripherals including printers, scanners, modems, switches and digital imaging devices.

VOLUNTEER PROJECTS

Middle School Math Tutor

America Reads & Counts - Bloomington, MN   February 2018 - May 2018

Weekly math tutor at Olsen Middle School

- Provide an environment that is encouraging, positive and engaging
- Partner with the classroom teacher on student needs and adjust process as needed.