

JORDAN YOUNG

FRONT-END SOFTWARE ENGINEER

☎ +61 405 128 569

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📍 Sydney, NSW

SUMMARY

With almost **2 years of commercial experience**, I bring a strong understanding of core web technologies (**HTML, CSS, Javascript**), solid experience working with modern web frameworks (**Angular/Typescript**) and a collaborative mindset to work seamlessly within cross-functional teams.

My interests lie in bridging the gap between creativity and functionality. I enjoy building responsive, user-friendly interfaces and crafting smooth animations to create transformative user experiences. My curiosity in exploring new technologies and tools keeps me motivated and continuously learning.

I aim to deepen my expertise as a **creative developer** who understands the technical aspects of web development to deliver innovative solutions.

WORK EXPERIENCE

FEB 2023 - OCT 2024

Front-end Developer Analyst

Accenture Song

- **E-commerce Platform:** Enhanced a global electronics manufacturer's e-commerce platform, improving user experience and standardising checkout flows.
 - Developed **Angular**-based sign-in and e-commerce cart components, optimising data-fetching and page layouts to increase 'new guest-from-cart' registration rates by 8%.
 - Integrated **APIs** and collaborated with backend engineers to ensure seamless data flow and **CMS** compatibility.
 - Collaborated with **cross-functional** teams, including UX/UI designers to develop user-stories aligned to technical requirements.
- **Marine Ecosystem Dashboard:** Developed an interactive, single-page dashboard for a national marine science organisation, showcased across Oceania.
 - Designed reusable **Angular components** and modals, achieving full cross-browser and mobile **responsiveness**, which streamlined user interactions and reduced required actions by 33%.
 - Implemented dynamic graphs and dashboard summaries to display data based on location via Mapbox API.
- **Salesforce Experience Cloud Project:** Led a team to build a mock website used in Accenture's showcase at Dreamforce 2023 to over 100 global clients.
 - Developed **Lightning components** and designed user flows, ensuring timely delivery and high-quality code.
 - Managed and reviewed team workload and presented demos to stakeholders to ensure adherence to project requirements.
- **Design contributions:** Designed user journey maps, personas and graphic artefacts using **Figma** to contribute to strategy development for client RFPs.

MAY 2021 - DEC 2022

Content Specialist

Mastercard

- Data entry of new and existing products using a mix of **SQL** and **Excel lookup** functions and backend database maintenance of Mastercard Rewards catalogue.
- Implemented structured QA guidelines for quality control to ensure consistency in reporting. Maintained and updated QA reporting system.
- Updated and maintained the Mastercard Rewards catalogue using **HTML** and **CSS**, ensuring consistent product display and visual alignment across all listings.
- Lead weekly content meetings to discuss team workflow and capacity.

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WORK EXPERIENCE (CONT.)

■ DEC 2019 - APR 2020

Salesforce Administrative Intern

Rugby Australia

- Developed accurate reports and dashboards on **Salesforce Marketing Cloud** to support data-driven decision-making.
- Data cleanup.
- Removal and creation of Fields/Objects.
- Importing Leads and Contacts via **DataLoader**.
- Managed user permissions and roles in Salesforce, ensuring compliance with organisational rules and security protocols.

■ SEPT 2019 - DEC 2019

IT Administrative Intern

Rugby Australia

- Web ticketing and Help-desk.
- Troubleshooting hardware and software issues including software updates, program installation and password resets.
- Setup/installation and deployment of new system devices such as Laptops and Macbooks.
- Creation and management of Users, Computers and OU's in **Microsoft Active Directory**.
- Documentation of all processes and reporting.
- Invoicing and management of inventory purchase orders.

EDUCATION

■ MAR 2018 - FEB 2024

Bachelor of Computing Science (Honours)

University of Technology Sydney (UTS)

- Major in Interaction Design.
- Conducted honours research in **AI**, analysing the efficacy of Generative Adversarial Networks (GANs) on 3D model generation.
- Utilised containerisation technology (**Docker**) to create testing and training environments.
- Modified existing model architectures using **Python**.
- Performed quantitative and qualitative analysis on results.

TECHNICAL SKILLS

Front-end technologies: HTML, CSS, Javascript, Typescript, Angular, React, SCSS

Back-end technologies: Python, SQL, Node.js

Tools & Platforms: Figma, Git, Docker, AWS EC2

Additional skills: UI/UX design, Generative AI, Agile, Data analytics

CO-CURRICULARS

Volunteering: Eat Up. Australia, ABCN Innovate mentoring, Fifty5 Five buddy program