Jordan Cutler

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Experience

Qualified.com, Senior Software Engineer, Remote, Frontend Platform

2022-Present

- Rearchitect core chatbot widget to support highly customizable themes used by 90%+ of customers.
- Set direction and create APIs for core styling and spacing guidelines used by **all engineers**. Wrote codemods to migrate all existing styles to new APIs. Wrote eslint rules to provide guidance and prevent regressions.
- Lead direction of frontend UI rearchitecture among executive and engineering leadership.
- Serve as the frontend (UI, accessibility, performance) SME across the engineering organization (~25 engineers).
- Drove engineering culture change by leading presentations on UI architecture and accessibility. Resulted in significant improvement in care to accessibility during development and consistency during design handoff.

Gusto, Senior Software Engineer, San Francisco, CA, Design Systems

2022

- Introduce an accessibility dashboard for all teams to identify and track accessibility improvements across the app.
- Reduce daily low contrast errors by 50% and present on accessibility at an all-hands.
- Add an accessibility visualization tool to all local environments, driving accessibility fixes across the org.
- Work with designers and other engineers to drive UI components from draft to public consumption. View here

Gusto, Software Engineer (Senior 2021), San Francisco, CA, Financial Products

2019 - 2021

- Introduce performance dashboard used by 100% of teams to meet executive driven performance budgets.
- Reduce user dead name usage by ~80% by leading 12 mission volunteers in a company wide name migration.
- Reduce loan recovery CX touchpoints by ~95% by building a self-serve payment portal.
- Speed up local testing by **5-20** minutes by building a demo company builder for generating sample data locally.
- Prevent blank error pages for ~5,000 users every month by setting up React error boundary infrastructure.
- Become one of the highest volume code contributors (top 15) in less than 2 years with 1000+ PRs merged.
- Serve as GraphQL and frontend SME across 3 teams, frequently leading presentations and migrations.

Twitter, Software Engineering Intern, San Francisco, CA, Onboarding & Timelines

2017 & 2018

• Build cross-functional Scala infrastructure to allow any team to send in-app prompts (used **300,000**+ times/day).

<u>Dolomite</u> (Cryptocurrency Startup), Backend Tech Lead, Remote

2017-2018

• Mentor 2 junior developers working on backend resulting in 100,000+ lines of Scala using best practices.

Projects

Content Creation (Newsletter + LinkedIn)

Newsletter | LinkedIn

- 1,000+ High Growth Engineer newsletter subscribers. I write high-quality advice to engineers every Sunday.
- 6,000+ LinkedIn followers. I write tips daily to software engineers.

Coaching & Mentoring

MentorCruise Page | Testimonials

• Mentor 10-20 software engineers through direct outreach and MentorCruise.

Skills

- Proficient/Working-level: JavaScript, React, HTML, CSS, GraphQL, Ruby, Scala, Java, SQL, gRPC.
- **Prior Experience:** Node.js, R, Python, Angular, Thrift, C++, C.

Education