

JORDAN ASTON

WEB
DEVELOPER

CONTACT

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Central Brisbane, QLD

PROFILE

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SKILLS

- Strong customer service
- Excellent phone etiquette
- Sales - hitting KPIs/ visual merchandising
- Troubleshooting a diverse range of hardware/ software
- Very oriented with iOS and macOS
- Programming skills in HTML/ CSS and JAVASCRIPT
- Command-line/ terminal
- Disciplined, punctual, and exceptional time management and communication skills

WORK EXPERIENCE

AUDIO TECHNICIAN

SELECT AUDIO VISUAL | 2019 - 2021

Operation of audio and lighting controls for corporate functions and music events. Comprehensive audio/ vision and lighting knowledge including a wide range of mixing consoles, computers, radio, PA, microphones, screens, cables, DJ decks, and cameras.

BRAND AMBASSADOR

CRUMPLER | 2018 - 2021

Promote and demonstrate products in-store while maintaining quality customer service. Phone liaison with customers, Crumpler headquarters, and staff in relation to bag repairs, new products, sales, and logistics. In-store visual merchandising.

TECHNICAL SUPPORT OFFICER

CONCENTRIX | 2022 - 2023

Demonstrate a high understanding of digital/ analog equipment to customers while helping them troubleshoot any problems they may face including hardware and software issues. Build rapport over the phone with businesses seeking an audio/lighting or any event solution.

EDUCATION

BACHELOR OF AUDIO

SAE INSTITUTE BRISBANE

CERTIFICATE II/ MUSIC FOUNDATIONS

ST PAULS SCHOOL

2010 GRADUATE

ST PAULS SCHOOL

REFERENCE

CAROL BURT - STORE MANAGER
CRUMPLER
07 3229 8416