

# JORDAN ASTON

WEB  
DEVELOPER

## CONTACT

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Central Brisbane, QLD

GitHub: <https://github.com/jordanaston>

## PROFILE

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## SKILLS

- Ability to work autonomously.
- Fast and accurate typer.
- Disciplined, punctual, exceptional time-management and communication skills.
- Microsoft Office and all mac-related applications.
- Troubleshooting a diverse range of hardware/software for Apple.
- Programming skills in HTML/ CSS and Javascript.
- Command-line/ terminal.
- SEO knowledge
- Experience with work-from-home
- Experience with contract work.

## WORK EXPERIENCE

### TECHNICAL ADVISOR

CONCENTRIX | 2022 - CURRENT

Supply technical support to software and hardware related issues for iOS MacOS and media services for Apple. Manage customer enquiries related to products and book appointments for repairs and services. Ensure data collected from customers is accurate and follows strict security guidelines.

### AUDIO TECHNICIAN

SELECT AUDIO VISUAL | 2019 - 2021

Operation of audio and lighting controls for corporate functions and music events. Comprehensive audio/ vision and lighting knowledge including a wide range of mixing consoles, computers, radio, PA, microphones, screens, cables, DJ decks, and cameras.

### BRAND AMBASSADOR

CRUMPLER | 2018 - 2021

Promote and demonstrate products in-store while maintaining quality customer service. Phone liaison with customers, Crumpler headquarters, and staff in relation to bag repairs, new products, sales, and logistics. In-store visual merchandising.

## EDUCATION

### DIPLOMA OF INFORMATION TECHNOLOGY

CODER ACADEMY (CURRENTLY STUDYING)

### ASSOCIATE DEGREE IN AUDIO ENGINEERING

SAE INSTITUTE BRISBANE

### CERTIFICATE II/ MUSIC FOUNDATIONS

ST PAULS SCHOOL

### 2010 GRADUATE

ST PAULS SCHOOL