Jordan Aston

Fullstack Developer

- 📱 0411 511 185
- ✉ jordanaston93@gmail.com
- 🏠 Cleveland, QLD 4163
- �ని github.com/jordanaston
- in linkedin.com/in/jordanaston
- 💼 jordanaston.io

Summary

- Keen software developer proficient in developing dynamic web and mobile applications throughout all stages of the project lifecycle.
- Comprehensive knowledge of modern development tools and languages, coupled with the ability to write clean, efficient, and maintainable code.
- Strong aptitude for embracing new technologies and an inherent knack for problem-solving.
- Ability to collaborate within a team environment and contribute to a culture of shared ideas and constructive feedback.

Work Experience

Software Engineer

Labrys 2023 - 2024

- Specialized in building and refining responsive, visually engaging web and mobile interfaces. Developed and optimized UI components to improve user engagement and accessibility. Employed modern frontend frameworks and design principles to create seamless, interactive user experiences, while collaborating closely with designers to align with UX/UI best practices.

Audio Visual Technician

Select Audio Visual 2020 - 2021

- Operated audio and lighting systems using a broad range of AV equipment including mixing consoles, PA systems, computers, cameras and radio gear to ensure seamless, professional event productions.

Brand Ambassador

Crumpler 2018 - 2021

- Managed in-store promotions, customer service, phone liaison for repairs and sales, and visual merchandising for Crumpler products. Collaborated effectively with a diverse team, fostering a positive work environment and contributing to shared objectives for sales targets and customer satisfaction.

Key Projects

E-Commerce Web App (Personal) - Deployed Site ↗

- A full-stack e-commerce web app to showcase proficiency in Next.js / Typescript / Trpc / Tailwind / Mongodb.

Local Pegs Mobile App (Labrys) - Download ↗

- A mobile app enabling users to purchase from merchants using an in-app currency system. Built using React Native.
- Payments-driven mobile app with an integrated social media feature, marketplace, and map system.

Glue Network Web App (Labrys) - Deployed Site ↗

- A web app enabling users to trade, earn, and invest in digital assets. Built with Next.js / TypeScript / TRPC / MongoDB.
- Currently contributing to a complete frontend redesign. Re-styling, improving UI/UX and implementing bug fixes.

Skills and Abilities

Tech Stack

- Next.js | React | React Native | Typescript
- TRPC | Zod | Zustand | React Query | Vercel
- Tailwind CSS | Shadcn/ui | Figma
- MongoDB | Express.js | Node.js
- Python | Flask | SQL | PostgreSQL
- VS Code | Git | Postman | Jira | Notion | Slack

Key Skills

- Web + Mobile App Development
- Frontend Development
- UX | UI Design
- Responsive | Mobile First Design
- Agile Methodology & Workflow | Jira
- Version Control (Git)
- Unit Testing | Troubleshooting | Debugging
- Backend Development | RESTful API Development
- Command-Line Interface (CLI)
- CI / CD

Education

Moonward Apps

Frontend Development Internship

2023

Coder Academy

Diploma of IT - Web Development

2023

SAE Institue Brisbane

Associate Degree of Audio Engineering

Coursework 2018 - 2020

Jordan Aston

Software Developer

📱 0411 511 185

✉ jordanaston93@gmail.com

🏠 Cleveland, QLD 4163

github.com/jordanaston

linkedin.com/in/jordanaston

jordanaston.io

Summary

- Proficient software developer, skilled in designing and building dynamic web and mobile applications from end to end.
- Comprehensive knowledge of modern development tools and languages, coupled with the ability to write clean, efficient, and maintainable code.
- Strong aptitude for embracing new technologies and an inherent knack for problem-solving.
- Ability to collaborate within a team environment and contribute to a culture of shared ideas and constructive feedback.

Work Experience

Frontend Development Internship

Moonward Apps 2023 - 2023

- Tasked to complete the NBM Forum App during the internship while following company standards for reusable and maintainable code.
- Called a pre-built API to make requests using React Query to manage the data. Followed Figma designs to build out the UI.

Technical Advisor

Concentrix 2022 - 2022

- Delivered technical support for software and hardware issues related to iOS, MacOS, and media services.
- Managed customer inquiries and coordinated repair appointments while upholding stringent data accuracy and security standards.

Audio Visual Technician

Select Audio Visual 2020 - 2021

- Operated audio and lighting systems using a broad range of AV equipment including mixing consoles, PA systems, computers, cameras and radio gear to ensure seamless, professional event productions.

Key Projects

NBM Forum Mobile App - Github Repo ↗

- A forum-based mobile app for developers and designers inspired by Reddit, built in React Native / Typescript.
- Supports account creation, logging in / out and the ability to post, comment, and nest replies + more.

Van Voyage - Full Stack App - Deployed Site ↗

- A retro van hiring service with integrated frontend and backend, using MERN Stack and Tailwind CSS.
- Features user registration, profile management, availability checks, booking confirmations, and a review system.

Vinyl Data API Web Server - Github Repo ↗

- A RESTful API web server built with Flask and PostgreSQL for managing and cataloguing vinyl record collections.
- Full CRUD capabilities, providing users access to album details and track specifics such as tempo, key, and RPM.

Skills and Abilities

Tech Stack

Typescript | Javascript | React | React Native | React Query Zustand | HTML | CSS | MongoDB | Express.js | Node.js Next.js | Python | Flask | SQL | PostgreSQL | JSON | Jest Tailwind CSS | Formik & Yup | Axios | Figma | Adobe XD VS Code | Git | Postman | Flipper | XCode

Key Skills

Web & Mobile App Development | Frontend Development UX / UI Design | Responsive Design | Agile Methodology & Workflow | Trello | Version Control (Git) | Troubleshooting Debugging | Unit / Integration Testing | Backend Development | RESTful API Development | CI/CD

Education

Coder Academy
Diploma of IT - Web Development
2022 - 2023

SAE Institue Brisbane
Associate Degree of Audio Engineering
Coursework 2018 - 2020 (Incomplete)

Queensland University of Technology
Bachelor of Music
Coursework 2013 - 2014 (Incomplete)

St Pauls School Graduate
Certificate II - Music Foundations
2010

Jordan Aston

Software Developer

📱 0411 511 185

✉️ jordanaston93@gmail.com

🏠 Cleveland, QLD 4163

github.com/jordanaston

linkedin.com/in/jordanaston

jordanaston.io

Summary

- Emerging software developer proficient in developing dynamic web applications throughout all stages of the project lifecycle.
- Comprehensive knowledge of modern development tools and languages, coupled with the ability to write clean, efficient, and maintainable code.
- Strong aptitude for embracing new technologies and an inherent knack for problem-solving.
- Ability to collaborate within a team environment and contribute to a culture of shared ideas and constructive feedback.

Work Experience

Technical Advisor

Concentrix 2022 – 2022

- Delivered technical support for software and hardware issues related to iOS, MacOS, and media services. Managed customer inquiries and coordinated repair appointments while upholding stringent data accuracy and security standards.

Audio Visual Technician

Select Audio Visual 2020 – 2021

- Operated audio and lighting systems using a broad range of AV equipment including mixing consoles, PA systems, computers, cameras and radio gear to ensure seamless, professional event productions.

Brand Ambassador

Crumpler 2018 – 2021

- Managed in-store promotions, customer service, phone liaison for repairs and sales, and visual merchandising for Crumpler products. Collaborated effectively with a diverse team, fostering a positive work environment and contributing to shared objectives for sales targets and customer satisfaction.

Key Projects

Van Voyage - Full Stack App - Deployed Site ↗

- A retro van hiring service with integrated front-end and back-end, using MERN Stack and Tailwind CSS.
- Features user registration, profile management, availability checks, booking confirmations, and a review system.

Vinyl Data API Web Server - Github Repo ↗

- A RESTful API web server built with Flask and PostgreSQL, for managing and cataloguing vinyl record collections.
- Full CRUD capabilities, providing users access to album details and track specifics such as tempo, key, and RPM.

Weather Forecast App - Deployed Site ↗

- A real-time, geo-responsive weather app using the OpenWeatherMap API, built with React and Tailwind.
- Hourly/daily forecasts, current conditions, unit switching, and key data including humidity, sunrise/sunset times.

Skills and Abilities

Tech Stack

- HTML | CSS
- Javascript
- MongoDB | Express.js
- React | Node.js
- Python | Flask
- SQL | PostgreSQL
- Tailwind CSS | Figma
- VS Code | Git
- Postman

Key Skills

- Web App Development
- Frontend
- UX | UI Design
- Mobile First Design
- Agile Methodology | Trello
- Version Control (Git)
- Troubleshooting | Debugging
- Testing
- Backend | API Development

Education

Coder Academy

Diploma of IT – Web Development

2022 - 2023

SAE Institue Brisbane

Associate Degree of Audio Engineering

2018 - 2020

Queensland University of Technology

Bachelor of Music

Coursework 2013 - 2014 (Incomplete)

St Pauls School Graduate

Certificate II – Music Foundations

2010

Jordan Aston

Frontend Developer – Hit Factory AI

0411 511 185

jordanaston93@gmail.com

Cleveland, QLD 4163

Hi Hit Factory Team,

I'm very interested in the Frontend Developer role at Hit Factory AI. I have a strong background in building responsive web & mobile applications and would love the opportunity to contribute to your team.

I've spent the last few years working with Next.js, React, React Native, and TypeScript, focusing on frontend development while also having solid experience across the MERN stack.

Last year at Labrys, I worked on the mobile app Local Pegs, which you can find a download link to on my resume. I split my time evenly between frontend and backend development, starting with a complete UI/UX redesign of the app. On the backend, I worked on various features, including building payment integrations with Square and Doshii, as well as integrating HubSpot for data management and statistics.

This year, I've been contributing to a full frontend redesign for Glue Network, a web app built with Next.js, Typescript and TRPC. My focus has been on improving UI/UX, modernizing the design system, and refining component architecture for better performance. This includes re-styling interfaces, optimizing state management, and ensuring a more cohesive user experience across the app.

I'm accustomed to working in small and large teams, with extensive remote experience. I have a strong understanding of agile workflows, collaborating with designers using Figma and am comfortable in fast-paced, dynamic environments.

I'm an incredibly dedicated and passionate full-stack developer with experience wanting to sink my teeth into new projects focusing on frontend development. Very excited to be applying for the position with Hit Factory since my tech stack aligns with the companies and I'm really excited about working on AI integrated projects.

Please don't hesitate to contact me as I'd be very keen to chat more about how I can contribute. Let me know if you'd like to set up a time!

Best regards,
Jordan Aston

Jordan Aston

Full Stack Engineer – Askable

0411 511 185

jordanaston93@gmail.com

Cleveland, QLD 4163

Dear Hiring Manager,

I am writing to express my interest in the Full Stack Engineer position at Askable. My background in software development, particularly with React and Node.js, has provided me with a strong foundation that I hope to build on with your team. I'm thrilled at the possibility to contribute to a shared culture of ideas at Askable and am very excited to apply for this position!

During my internship at Moonward Apps, I developed key skills in building web and mobile applications using React, React Native and Typescript as my day-to-day toolset. My experience with Moonward not only sharpened my technical skills but also deepened my enthusiasm for web and mobile development with React/ React Native.

The projects I've most recently worked on were developed in React, React Native, Typescript and the MERN stack. I'm experienced in building and integrating RESTful APIs, as demonstrated in my projects, the NBM Forum Mobile App and the Van Voyage full-stack web application. As a passionate developer, I'm always building new projects and expanding my coding knowledge and am currently sharpening my skills with Next.js.

I have experience with, and value the principles of Agile development, emphasizing collaboration, clear communication, and unity in working towards shared objectives within teams. I believe in the power of synergy and the continuous improvement that comes from shared knowledge and constructive feedback.

I'm particularly drawn to Askable's emphasis on team-oriented culture and professional advancement. The company's dedication to ongoing learning and development mirrors my own drive for growth and I'm excited about the prospect of joining a team that not only pursues excellence but cultivates a vibrant workplace!

I'm really eager to SCOOT over to the Askable office to further discuss how my background aligns with the needs of the team and look forward to hearing from you soon.

Best regards,
Jordan Aston

Jordan Aston

React Native Developer – Fitness & Lifestyle Group

📱 0411 511 185

✉ jordanaston93@gmail.com

🏠 Cleveland, QLD 4163

Dear Hiring Manager,

I am writing to express my interest in the React Native Developer position at FLG. My background in software development, particularly with React Native, has provided me with a strong foundation that I hope to build on with your team. I'm thrilled at the possibility to contribute to the diverse suite of applications at FLG and am very excited to apply for this position.

During my internship at Moonward Apps, I developed key skills in building web and mobile applications using React, React Native and Typescript as my day to day toolset. My experience with Moonward not only sharpened my technical skills but also deepened my enthusiasm for web & mobile development with React/ React Native.

The projects I've most recently been working on were developed in React, React Native, Typescript and the MERN stack. I have experience in building and integrating RESTful APIs, as demonstrated in my projects, the NBM Forum Mobile App and the Van Voyage full-stack web application. As a passionate developer I'm always building new projects and expanding my coding knowledge and am currently sharpening my skills with Next.js.

I have experience with, and value the principles of Agile development, emphasizing collaboration, clear communication, and unity in working towards shared objectives within teams. I believe in the power of synergy and the continuous improvement that comes from shared knowledge and constructive feedback.

I'm particularly drawn to FLG's emphasis on work-life balance and professional advancement. The company's dedication to ongoing learning and development mirrors my own drive for growth and I'm excited about the prospect of joining a team that not only pursues excellence but cultivates a vibrant workplace!

I'm really eager to further discuss how my background aligns with the needs of the team and look forward to hearing from you soon.

Best regards,
Jordan Aston

JORDAN ASTON

SOFTWARE DEVELOPER

CONTACT

0411 511 185
jordanaston93@gmail.com
Cleveland, QLD

GitHub: www.github.com/jordanaston
LinkedIn: www.linkedin.com/in/jordan-aston-164aab178/

SUMMARY

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

Sed ut perspiciatis unde omnis iste natus error sit voluptatem accusantium doloremque laudantium, totam rem aperiam, eaque ipsa quae ab illo inventore veritatis et quasi architecto beatae vitae dicta sunt explicabo. Nemo enim ipsam voluptatem quia voluptas sit aspernatur aut odit aut fugit, sed quia consequuntur magni dolores eos qui ratione voluptatem sequi nesciunt.

SKILLS

- Ability to work autonomously.
- Fast and accurate typer.
- Disciplined, punctual, exceptional time-management and communication skills.
- Microsoft Office and all mac-related applications.
- Troubleshooting a diverse range of hardware/ software for Apple.
- Programming skills in HTML/ CSS and Javascript.
- Command-line/ terminal.
- SEO knowledge
- Experience with work-from-home
- Experience with contract work.

WORK EXPERIENCE

TECHNICAL ADVISOR

CONCENTRIX | EARLY 2022 - LATE 2022

Supply technical support to software and hardware related issues for iOS MacOS and media services for Apple. Manage customer enquiries related to products and book appointments for repairs and services. Ensure data collected from customers is accurate and follows strict security guidelines.

AUDIO TECHNICIAN

SELECT AUDIO VISUAL | 2019 - 2021

Operation of audio and lighting controls for corporate functions and music events. Comprehensive audio/ vision and lighting knowledge including a wide range of mixing consoles, computers, radio, PA, microphones, screens, cables, DJ decks, and cameras.

BRAND AMBASSADOR

CRUMPLER | EARLY 2018 - LATE 2021

Promote and demonstrate products in-store while maintaining quality customer service. Phone liaison with customers, Crumpler headquarters, and staff in relation to bag repairs, new products, sales, and logistics. In-store visual merchandising.

EDUCATION

DIPLOMA OF INFORMATION TECHNOLOGY
CODER ACADEMY

BACHELOR OF MUSIC
QUEENSLAND UNIVERSITY OF TECHNOLOGY
(Incomplete)

ASSOCIATE DEGREE IN AUDIO ENGINEERING
SAE INSTIUE BRISBANE
(Incomplete)

CERTIFICATE II/ MUSIC FOUNDATIONS
ST PAULS SCHOOL

2010 GRADUATE
ST PAULS SCHOOL

JORDAN ASTON

MARKIT SPACE CV

CONTACT

0411 511 185
jordanaston93@gmail.com
Central Brisbane, QLD

PROFILE

Student at Coder Academy Brisbane currently studying for the Diploma of IT, a full-stack web development course that will be completed mid-way through next year. Currently working as a technical advisor for Concentrix (Mac, iOS + Media Services) but am wanting to explore a role in web development / related field as soon as possible.

This opportunity jumped out at me as I'm interested in a part-time role to coincide with my studies that are relevant to the position. I have a general knowledge of all the tasks mentioned in your email and am strong in a number of them as mentioned in my skills section. I am extremely eager to take on any challenge you may have for the role and will have an incredibly positive attitude and strong work ethic!

EDUCATION

DIPLOMA OF INFORMATION TECHNOLOGY
CODER ACADEMY (CURRENTLY STUDYING)

ASSOCIATE DEGREE IN AUDIO ENGINEERING
SAE INSTITUE BRISBANE

CERTIFICATE II/ MUSIC FOUNDATIONS
ST PAULS SCHOOL

2010 GRADUATE
ST PAULS SCHOOL

WORK EXPERIENCE

TECHNICAL ADVISOR
CONCENTRIX | 2022 - CURRENT

Supply technical support to software and hardware related issues for iOS MacOS and media services for Apple. Handle customer enquiries related to products and manage appointments for repairs and services. Ensure data collected from customers is accurate and follows strict security guidelines.

AUDIO TECHNICIAN
SELECT AUDIO VISUAL | 2019 - 2021

Operation of audio and lighting controls for corporate functions and music events. Comprehensive audio/ vision and lighting knowledge including a wide range of mixing consoles, computers, radio, PA, microphones, screens, cables, DJ decks, and cameras.

BRAND AMBASSADOR
CRUMPLER | 2018 - 2021

Promote and demonstrate products in-store while maintaining quality customer service. Phone liaison with customers, Crumpler headquarters, and staff in relation to bag repairs, new products, sales, and logistics. In-store visual merchandising and website maintenance.
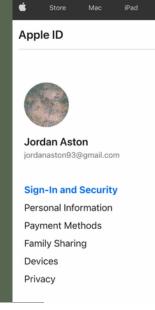
SKILLS

Soft
- Ability to work autonomously.
- Fast and accurate typer.
- Disciplined, punctual, exceptional time-management and communication skills.
- Experience working from home.
- Serious eagerness to learn and complete work to the highest degree.

Tech
- Microsoft Office and all mac-related applications.
- Troubleshooting a diverse range of hardware/ software issues for Apple products and media services.
- Highly skilled in audio editing/ recording.
- Some experience in video editing and creation.
- Skilled in HTML/ CSS and Python.
- Command-line/ terminal applications.
- Graphic design skills: Figma, Photoshop.
- Some experience in marketing and social media.
- Learning: Javascript, SQL, PHP, SEO, Digital Marketing

JORDAN ASTON

TELUS
MEDIA SEARCH ANALYST

CONTACT

0411 511 185
jordanaston93@gmail.com
Cleveland, QLD

PROFILE

I'm currently looking for a work-from-home position to help me through my studies in IT. I am an avid apple user with an iPhone 13 Pro, Macbook M1 and AirPods. In my current role, I support software and hardware related problems for iOS, MacOS and media services and am extremely familiar with all apple devices and services. I'm fluent in English and have lived in Australia my entire life. My Apple ID is jordanaston93@gmail.com (screenshot above)

I'm a huge music fan and spend all day on the internet for my job/ studies and personal life.

SKILLS

- Ability to work autonomously.
- Fast and accurate typer.
- Microsoft Office and all mac-related applications.
- Troubleshooting a diverse range of hardware/ software for Apple.
- Programming skills in HTML/ CSS and Javascript.
- Command-line/ terminal.
- Disciplined, punctual, and exceptional time management and communication skills.
- Experience with work-from-home
- Apple products enthusiast!
- SEO knowledge
- Experience with contract work.

WORK EXPERIENCE

TECHNICAL ADVISOR
CONCENTRIX | 2022 - 2023

Supply technical support to software and hardware related issues for iOS MacOS and media services for Apple. Manage customer enquiries related to products and book appointments for repairs and services. Ensure data collected from customers is accurate and follows strict security guidelines.

AUDIO TECHNICIAN
SELECT AUDIO VISUAL | 2019 - 2021

Operation of audio and lighting controls for corporate functions and music events. Comprehensive audio/ vision and lighting knowledge including a wide range of mixing consoles, computers, radio, PA, microphones, screens, cables, DJ decks, and cameras.

BRAND AMBASSADOR
CRUMPLER | 2018 - 2021

Promote and demonstrate products in-store while maintaining quality customer service. Phone liaison with customers, Crumpler headquarters, and staff in relation to bag repairs, new products, sales, and logistics. In-store visual merchandising.

EDUCATION

DIPLOMA OF INFORMATION TECHNOLOGY
CODER ACADEMY (CURRENTLY STUDYING)

ASSOCIATE DEGREE IN AUDIO ENGINEERING
SAE INSTITUE BRISBANE

CERTIFICATE II/ MUSIC FOUNDATIONS
ST PAULS SCHOOL

2010 GRADUATE
ST PAULS SCHOOL

JORDAN ASTON

MUSICIAN/ SOUND ENGINEER

CONTACT

0411511185

jordanaston93@gmail.com

14 Gordon Street Indooroopilly 4068

PROFILE

I am a musician and sound engineer with a great passion for recording, mixing and live sound. I've been playing in my band The Jensens for the past 5 years and strive to make a career out of audio while performing and recording music in my own time. I'm looking to balance my freelance live sound work with employment in the audio/events industry to gain further experience and develop my port folio.

SKILLS

- Comprehensive signal flow and patching knowledge.
- Tuning speakers and setting up live systems.
- Competent with any DAW, especially Pro Tools.
- Bumping in/out local gigs and corporate events.
- Knowledge of cables and common gear needed to run live events.
- Have worked on live consoles including Allen & Heath QU series, Yamaha TF series, M32, X32, S21 and DigiCo SC48

EXPERIENCE

SELECT AUDIO VISUAL
BUMP IN/ OUT CREW | 2019 - CURRENT

As an employee of Select I am required to assist with the bump in and out of corporate and music events at venues across Brisbane. Setup and operation of a variety of audio, lighting, visual and staging equipment.

BRAND AMBASSADOR
CRUMPLER | MARCH 2018 - CURRENT

Promote and demonstrate the product in store while maintaining a high level of customer service. Lias with customers, other Crumpler stores and head quarters in relation to bag repairs, new products, sales and logistics.

BARISTA/ SUPERVISER
BEAN CAFE | 2016 - 2018

Preparing coffee, food and alcohol while building a rapport with returning customers and business clients. Ordering stock, managing staff rosters and maintaining an online presence for the business on multiple social media platforms.

EDUCATION

BACHELOR OF AUDIO
SAE INSTITUE BRISBANE

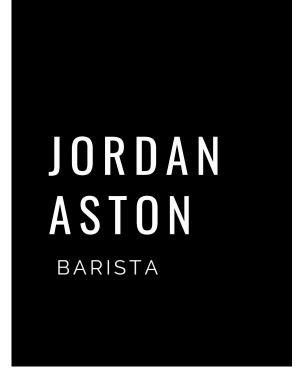**BACHELOR OF MUSIC (PARTIAL)**
QUT

CERTIFICATE II/ MUSIC FOUNDATIONS
ST PAULS SCHOOL

2010 GRADUATE
ST PAULS SCHOOL

REFERENCE
CAROL BURT - STORE MANAGER
CRUMPLER
07 3229 8416

JORDAN ASTON

BARISTA

CONTACT

0411511185

jordanaston93@gmail.com

14 Gordon Street

Indooroopilly 4068

PROFILE

I am a musician who just moved to Indooroopilly looking for a second casual position as a barista. Within the past 2 years I have developed my skills as a brand ambassador in Crumpler and love working in retail but am wanting to gain some more hours throughout the week. I was a barista for roughly 5 years so working with people is a skill and a joy for me and my coffee making skills are of high quality. Please consider me for Christmas casual work or as an employee in the new year!

SKILLS

- Working with people
- Strong face to face communication
- Visual Merchandising
- Hitting KPI's/ Up-Selling
- Answering calls
- Staff encouragement/ organisation

EXPERIENCE

BRAND AMBASSADOR
CRUMPLER | MARCH 2018 - CURRENT

Promote and demonstrate the product in store while maintaining a high level of customer service. Lias with customers, other Crumpler stores and head quarters in relation to bag repairs, new products, sales and logistics.

BARISTA/ SUPERVISER
BEAN CAFE | 2016 - 2018

Preparing coffee, food and alcohol while building a rapport with returning customers and business clients. Ordering stock, managing staff rosters and maintaining an online presence for the business on multiple social media platforms.

THE FRESH EVENTS GROUP
HOSPITALITY EXTRAORDINAIRE | 2010 - 2016

Deliver very high end customer service through waiting tables and serving alcohol at functions and events across a number if venues in Brisbane including The Sofitel, The Brisbane Club, Gambaro Hotel, RNA Showgrounds, Lightspace, The Gabba and more.

EDUCATION

BACHELOR OF AUDIO
SAE INSTITUE BRISBANE

BACHELOR OF MUSIC
QUT

CERTIFICATE II/ MUSIC FOUNDATIONS
ST PAULS SCHOOL

2010 GRADUATE
ST PAULS SCHOOL

REFERENCE
CAROL BURT - STORE MANAGER
CRUMPLER
07 3229 8416

Jordan Aston

COVER LETTER - CONCENTRIX

CONTACT

PH: 0411 511 185
EMAIL.: jordanaston93@gmail.com

Dear Recruiter,

I'd like to express my interest in the Customer Support Specialist position currently available at Concentrix. I am a highly enthused iOS and macOS user with an extensive background in customer service roles looking for a rewarding position in customer support. Helping people find a solution to their problems, especially within the field of modern technology is something I am very passionate about. My current role as a sales consultant for Dj City demands a thorough understanding of a customer's needs (face to face and over the phone) while ensuring that the correct product or solution to a hardware/ software problem is recommended. While the role is mostly sales-focused, the most rewarding part of the role is the satisfaction that comes with problem-solving and knowing that the customer is genuinely content and has had their needs met. My work experience as an audio technician has challenged me to best understand the equipment I'm working with to ensure that the events run smoothly and safely and my work experience as a brand ambassador has challenged me to deliver professional customer service in-store and over the phone.

With this combined experience and my capability with Apple products and technology alike, I'd like to put myself forward for a position at Concentrix and hope to hear from you soon.

Best Regards,

Jordan