Requesting Virtual Account Access

(2/11/2021)

Use Case – Requesting Access

The University of Arkansas offers virtual access support through VMware. Faculty and students from external universities may access datasets and applications provided by the Walton Enterprise Systems through a remote location. If you are not affiliated with the University Arkansas, you can request and be granted access using VMware. This access and other resources are provided to universities for free. Any student with a Windows or Mac computer will be able to log in and gain access to software and data.

If you need additional support with creating accounts or accessing the enterprise data sets, please send an e-mail to the following support team:
- Michael Gibbs   mgibbs@walton.uark.edu
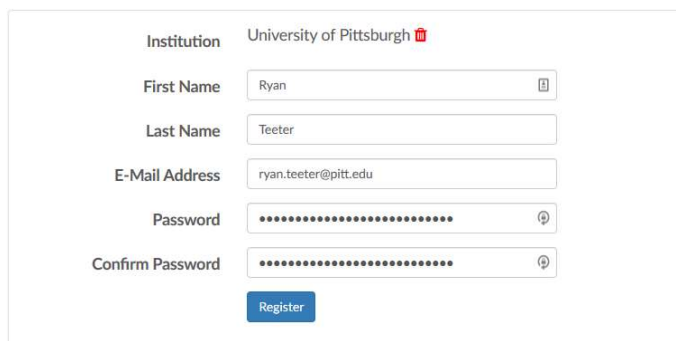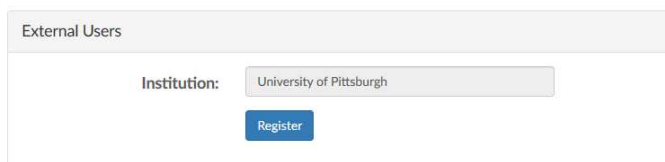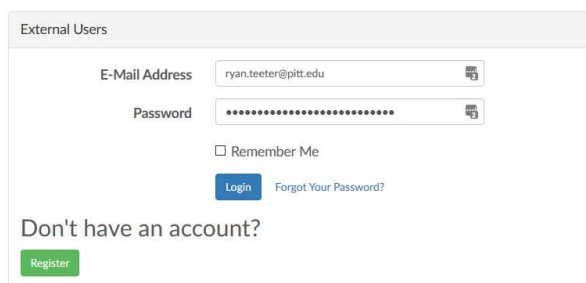- Ron Freeze   rfreeze@walton.uark.edu

Step 1: Log into the University of Arkansas Enterprise Systems

1. Go to https://request.information-systems.uark.edu/login.

2. Enter your e-mail address and password and click **Login.**

If you don't already have an enterprise systems account, register for an account at the same place

1. Go to https://request.information-systems.uark.edu/login.

2. Click **Register.**

3. Type the name of your institution and click **Register.**

4. Type in your first name, last name, e-mail address, and password, and click **Register.**

You only need to create a faculty account once. If you plan on teaching multiple semesters, you can continue to use your account to request additional student accounts.

Step 2: Request access to the databases &/or resources

Walton Enterprise Systems provides support for multiple textbook authors as well as access to many applications used in industry. This example outlines the process for selecting a textbook that has been set up with support from Walton Enterprise Systems.

1. Log in.

2. Click "New" on the Home screen.

3. On the Create Request screen, for "Which platforms do you want to access?", check the appropriate platforms.

Under these may be a dropdown menu prompting you to chose one of the textbooks we support. Select the appropriate textbook that relates to the data you require, if possible.

4. For "How many new accounts would you like?", enter the number of Faculty and Student accounts you would like.

For example, if this is your first request, choose **Faculty: 1** (or more if you have a TA or lab assistant) and **Student: xx** (for the number of student accounts you would like plus a few extra accounts in case you have additional students join the course later).

5. Enter the details and dates of your class.

6. In the "Anything else you would like us to know?" box, enter additional information that could help provide context behind your request.

For example, if you are requesting access because you are using the Data Analytics for Accounting textbook, enter the textbook title and edition (e.g., DAA1e or DAA2e). If you are requesting access for a workshop, then specify in this box (e.g., Walton Workshop – Kansas City)

7. Read the agreement, and check **I agree.**

8. Click **Submit** to finalize your request.

Note: you won't receive confirmation of account creation until the accounts are actually created. The e-mail response may take up to two (2) business days.

Step 3: Wait for the e-mail, and then connect

At this point, a systems specialist at the University of Arkansas will manually review your request and create the account usernames and passwords for your class. Account creation should be completed within 2 business days.

You will receive an e-mail with your login username and password, like the image to the right:

Once you have your faculty account and your student login details, you may continue with the Step 4: Using VMware in order to log into the Walton Enterprise System.

Your request for access to Enterprise Systems from the department of Information Systems in the Sam M. Walton College of Business at the University of Arkansas in Fayetteville, Arkansas has been fulfilled.

platforms	IBM,Microsoft,SAP,Teradata
faculty_accounts	1
student_accounts	30
created_at	2018-01-11 15:18:57
updated_at	2018-01-11 15:31:44
fulfilled_at	2018-01-11 15:31:44
cancelled_at	
course_name	Accounting Data Analytics
date_begin	2018-01-11 00:00:00
date_end	2018-04-20 00:00:00

Remote Access Instructions:

- External Users
- Internal Users (Sam M. Walton College of Business only)

Dear Ryan Teeter,

Here is your faculty account to our Microsoft and Teradata platforms:

Login: ESa31400
Password: _ _ _ _

Thanks

Step 4: Using VMware

For those students and faculty needed to use Teradata Studio, you will need to gain this access through the Walton Enterprise System virtual desktop – VMware. You can install VMware on your local desktop or use the browser version to access your remote desktop. All accounts using Teradata Viewpoint are also granted access to VMware using the same credentials. Either the downloaded VMware or browser version are acceptable and provide you with the same access. Faculty and students will need to use VMware to access Teradata Studio.

1. Refer to the document "VMware Guide via Windows Client" to view the tutorial on how to download, install, and use VMware on your computer.

2. Refer to the document "VMware Guide via Browser" to view the tutorial on how to access VMware through your browser.