

JORDAN GROSS

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Objective

Aspiring IT professional seeking a part-time or full-time role in web development or IT support to apply hands-on technical skills and contribute to innovative, user-focused solutions.

Education

University of Central Florida – Orlando, FL

December 2025

Bachelor of Science in Information Technology

- Relevant Courses: Web-Based Information Technology, Concepts in Computer Science, Database Concepts, Managing IT Integration, Computer Science 1, Foundations of HCI.

Broward College – Fort Lauderdale, FL

May 2022

Associate in Arts Degree

- Highest Honors, Florida Bright Futures Academic Scholarship.

Skills & Certifications

- **Programming Languages:** HTML, CSS, JavaScript, Python, C, Java
- **Operating Systems:** Windows 10, Windows 11, MacOS
- **Software & Tools:** Visual Studio Code, GitHub, Microsoft Office Suite (Word, PowerPoint)
- **Others:** Modern Web Design, Customer Service, Troubleshooting, AI Tools
- TestOut IT Fundamentals Pro Certification (2024)
- Career Essentials in Generative AI by Microsoft and LinkedIn (2024)
- Microsoft Office Specialist: Word and PowerPoint (2019)

Projects

Portfolio Website – <https://jordangross-it.github.io/portfolio/>

- Developed a responsive portfolio using HTML, CSS, and JavaScript to showcase IT projects and skills.
- Improved UX with a custom back-to-top button, enhanced mobile layout, and a modern dark theme.

Weather App – <https://jordangross-it.github.io/weather-app/>

- Created a weather site using the OpenWeather API to display live data via JavaScript fetch calls.
- Implemented responsive design and error handling for seamless user experience.

Experience

Customer Service Associate

April 2022 - May 2022

Publix Supermarkets

- Troubleshoot and resolved customer issues, showcasing problem-solving skills.
- Enhanced customer satisfaction through strong communication and teamwork.