Jordan Thomas Heidlage

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Github | LinkedIn | Portfolio

Solutions driven Full Stack Web Developer leveraging 7+ years in Leadership, Continuous Improvement, and Operations Management to drive lean, collaborative development teams to create optimized Progressive Web Applications. Effective problem solver, leveraging 5+ years of supply chain data analytics skills, and newly acquired database management (SQL/NoSQL/Node.js) to produce streamlined, user-friendly database applications. Seeking employment opportunities to continue to develop these skills.

Technical Skillset

- Node.js; Javascript; React; Bootstrap; Tailwind; Figma; HTML5; CSS3; RESTful API; SQL; MySQL; NoSQL(MongoDB)
- Visual Studio; MySQL Workbench; Apollo GraphQL; MongoDB Compass; Microsoft Excel

Technical Projects

- **Explorar** | https://github.com/jordanheidlage/Explorar
  - Deployed: https://explorar-project3.herokuapp.com/
  - Summary: Travel application that allows the user to create an account, and save unique locations to visit
  - Role: Project/Repository owner, Back-end Developer
  - Tools: MongoDB, Express, React, Node, CSS, Bootstrap, Javascript, Figma
- **Social Network API** | https://github.com/jordanheidlage/social_network_API_jheidlage
  - Video Walkthrough
  - Summary: API for a social network web app where users can create a list of users, share thoughts, and react to friends' thoughts
  - Role: Sole Author
  - Tools: Node, Javascript, Inquirer, NoSQL(MongoDB)
- **React.js Portfolio** | https://github.com/jordanheidlage/jth_portfolio |
  - Deployed: https://jordanheidlage.github.io/jth_portfolio/
  - Summary: Portfolio application to explore projects I've created, social media, and contact me via email
  - Role: Sole Author
  - Tools: Express, React, Node, CSS, Bootstrap, Figma, Javascript
- **Employee Tracker API** | https://github.com/jordanheidlage/employee_tracker_jh
  - Video Walkthrough
  - Summary: Business owners can view/manage: departments, roles, and employees in any company
  - Role: Sole Author
  - Tools: Node.js, Inquirer, MySQL, VSCode
- **Just Another Text Editor** | https://github.com/jordanheidlage/jth_text_editor
  - Deployed: https://jth-jate.herokuapp.com/
  - Summary: Application for the user to edit text in a browser based .js Progressive Web Application, with offline functionality
  - Role: Sole Author
  - Tools: Javascript, CSS, HTML, IndexedDB, Heroku
- **E-Commerce MySQL Back-end** | https://github.com/jordanheidlage/ecommerce_backend_jh
  - Video Walkthrough
  - Summary: Application that utilizes MySQL to manage back-end routing for an e-commerce website to manage/view Categories, Products, and Tags
  - Role: Sole Author
  - Tools: MySQL, Insomnia, Javascript, Node

Professional Experiences

Amazon.com Inc.

Area Manager II, Sub Same Day (Quality/Learning), Springdale, OH *May 2021-May 2022*
- Launched first sub-same day fulfillment center in tri-state as part of an emerging Amazon test market, spending 5 months on short term assignment at a similar site in Detroit, MI to extrapolate all aspects of the business to relay to local team to ensure successful launch
- Developed extensive onboarding SOP for 10 new leaders, and lead them during a 12 week short-term learning assignment in Detroit, MI, partnering heavily with local site leadership to ensure quality onboarding process, and successful associate experience
- Subject Matter Expert (SME) for all onboarding, learning, and quality metrics within the building, setting multiple network records within 3 months of launch

Area Manager II, Luxury Stores & Inventory Control/Quality Analytics, Hebron, KY *January 2019-May 2021*
- Established a new High Retail Value (HRV) department network wide for Amazon(Amazon Luxury Stores), utilizing all Inbound/Outbound/ReLo/Quality functions, effectively creating a world class full-scale fulfillment center within a fulfillment center, with launch of product [featured in Vogue magazine](#).
- Partnered with Sr. Product Manager, and Development team to reconfigure UI of internal applications for Luxury Stores processing
- Partnered with Sr. Product Manager, and QAE to author intensive processing SOP's, e2e testing, and UAT of Luxury Stores Product
- Established effective partnerships with Product, Account, and Campaign manager(s) to ensure successful execution of internal operations for our third-party vendors
- Responsible for efficient labor planning of multiple departments, consisting of teams between 50-150 associates based on predictive volumes, consistently leading to multiple department throughput records
- Responsibility for continued inventory health to ensure both business, and customer maintained accurate inventory of stock, consistently increasing throughput metrics, while driving down negative quality metrics
- Successfully validated $349,821 in continuous improvement projects leading process engineering team to increase associate safety, and building throughput
- Partnered with Sr. Product Manager, and development team to author extensive SOP's on all aspects of the Luxury Stores operation to maintain world class image
- Developed, and maintained a wide network of cross-departmental SMEs across Amazon to partner with to address unique issues posed to new operation, leading to 0% fc-controllable customer experience misses within the first 12 months of launch

Kohl's Corporation

Operations/Hardlines ASM, Columbus, OH *June 2017-December 2018*
- Senior Manager of Operations in a retail setting responsible for netting over $15 million annually
- Lead a team of 40-100 associates to consistently set network KPI Brick & Mortar, as well as e-commerce fulfillment records
- Completed a 12 week intensive, full-time leadership program, placed directly within one of the largest volume Kohl's facilities in the nation, learning all aspects of Retail Operations, and Organizational Leadership

Education

The Ohio State University

College of Engineering, Columbus, OH | Certificate - Full Stack Web Development Bootcamp *May 2022-October 2022*

Miami University

College of Arts and Sciences, Oxford, OH | Bachelor of Arts in Biology, Minor in Anthropology *May 2012-May 2017*