Jordan Robison

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SUMMARY

I am a seasoned security professional with extensive experience in securing software development life cycle (SDLC) and cloud environments. My most recent role was Senior Application Security Engineer at Commure, where I honed my skills in cloud security, infrastructure engineering, and building robust security frameworks. I am excited to apply my expertise and bring innovation, dedication, and a dynamic approach to any new digital security role.

WORK EXPERIENCE

Commure
Senior Application Security Engineer   Feb 2023 - Nov 2023

- Developed a Secure Software Development Life Cycle utilizing GitHub Actions and Workflows, enhancing risk mitigation strategies for software applications.
- Integrated security protocols into development workflows to enable early detection and correction of vulnerabilities.
- Enhanced application security measures, bolstering user trust and system reliability.
- Authored Python scripts for effective interaction with API endpoints.

Stax Payments
Senior Security Cloud Engineer   Oct 2021 - Jan 2023

- Enhanced cloud security framework, improving system efficiency and scalability while maintaining compliance with industry standards.
- Implemented security controls via Terraform, contributing to a successful audit and affirming dedication to security excellence.
- Progressed from Cloud Engineer to Senior Security Cloud Engineer, reflecting rapid professional growth and expertise recognition.
- Achieved Security+ certification, underscoring a commitment to cybersecurity knowledge and proficiency.

WellSky
Senior Software Engineer   Jul 2020 - Oct 2021

- Led the transition of key healthcare applications to Amazon Web Services, improving scalability and system reliability.
- Migrated the application from Windows servers and Adobe ColdFusion to a containerized .NET framework on Linux OS with Tomcat integration.
- Developed improvements to Azure pipelines, contributing to enhanced product functionality and system performance.
- Mentored junior engineers in the adoption of Terraform, ensuring adherence to project deadlines and quality benchmarks.

2nd Watch
Sr. Cloud Operation Engineer   Mar 2019 - Jun 2020

- Optimized and managed scalable cloud infrastructure across multiple platforms including AWS, Azure, and Google Cloud, while ensuring robust CI/CD processes using contemporary tech stacks and achieving industry-recognized cloud certifications.

Samba TV   Austin, Texas Area
Infrastructure System Engineer / SRE   Apr 2018 - Mar 2019

- Utilized Terraform to architect and execute a structured shift to a cloud-based AWS platform, enhancing migration efficiency and system dependability.
- Orchestrated system provisioning in various data centers through Ansible and reinforced monitoring capabilities using Prometheus and Grafana, bolstering overall system performance and stability.

ClearDATA - The Trusted Managed Cloud Provider.   Austin, Texas Area
Designed for Today's Healthcare Security Needs.
Cloud System Engineer   Jun 2016 - Oct 2017
- Engineered and deployed cloud infrastructure solutions catering to the specific needs of pharmaceutical companies and healthcare institutions.
- Conducted quality assurance reviews for infrastructure projects and provided exclusive support for containerization technologies including Docker.

Freelancing/ IT Consulting   Austin, Texas Area
System Administrator / Technical Support/Documentation   Mar 2014 - 2016
- Administered and maintained server environments, including virtual machine (VM) management, to ensure operational efficiency and reliability.
- Provided technical support for website construction, network configuration, and email troubleshooting, enhancing system functionality and user experience.
- Documented technical procedures and recovery processes, contributing to the accessibility and clarity of support resources for end-users.

Digital Cheetah   Austin, Texas Area
System Administrator   Oct 2014 - Jun 2016
- Maintained an efficient ticketing system to monitor and address IT requests, ensuring timely resolution of issues.
- Administered adherence to PCI standards for server security, safeguarding sensitive data integrity.

Atlassian   Austin, Texas
Cloud Support Engineer   Jun 2014 - Jan 2015
- Delivered high-quality support for cloud-based applications, ensuring customer satisfaction and resolution of complex technical issues.
- Collaborated with the SaaS team to identify and address recurring problems, contributing to the continuous enhancement of service processes.

Cycorp   Austin, Texas Area
System Administrator   2014 - 2014
- Managed and maintained enterprise IT infrastructure at Cycorp, ensuring optimal system performance, implementing security protocols, and providing comprehensive technical support to a network of over 200 users.

AT&T Global Services
Network Control Engineer/Noc   Aug 2012 - Jul 2014
- Analyzed and resolved technical issues with network devices, including customized servers, circuit hardware, and access points, ensuring operational efficiency and minimal downtime.
- Provided customer support for internet service issues and compiled nightly reports, enhancing client satisfaction and maintaining service quality standards.

Hostgator.com
Junior Administrator/ Junior Administrator Level 2 /Linux   Nov 2009 - Jun 2012
Security Administrator / Internal Security
- Identified and neutralized security threats by removing malicious code, including PHP shells, and tracing the origins of spam and software exploits to maintain system integrity.
- Enhanced customer satisfaction through prompt resolution of advanced technical issues, demonstrating the ability to de-escalate situations and deliver solutions effectively.
- Delivered high-quality support by managing live chats and phone calls, balancing the dual responsibilities of technical troubleshooting and addressing sales inquiries.

Liquid Web
Linux Administrator   Feb 2006 - Apr 2009

- Managed system maintenance tasks, including data backups, user account management, and software installation, ensuring the integrity and accessibility of critical information.
- Developed scripts to streamline operational procedures, optimizing system efficiency and monitoring security, contributing to enhanced system performance and reliability.

Ideal Solution
Sales   Oct 2003 - Jan 2006
- Engaged with clients to identify optimal solutions tailored to their business requirements, including web hosting, website development, and VOIP phone systems.
- Conducted presentations at small business meetings, leveraging knowledge as a Linux Administrator to articulate cost-saving strategies through technology integration.

SourceVox
                                                                           Oct 2003 - Jan 2006
- Spearheaded comprehensive communication strategies, optimized brand visibility, and drove cross-functional team collaboration at SourceVox, significantly enhancing the company's market presence and stakeholder engagement.

Willingham & Cote
Clerk   Sep 2004 - Oct 2005
- Managed network administration duties, ensuring organizational continuity and system reliability during the primary administrator's leave.
- Coordinated document preparation and distribution, including photocopying, bookbinding, and preparing outgoing mail.

EDUCATION

Lansing Community College   2003 - 2008
Computer Science

Baker College of Owosso   2002 - 2003
Computer Science

CERTIFICATIONS

CompTIA Security+ ce Certification, CompTIA   2023
Working on CEH

SKILLS

Continuous Integration and Continuous Delivery (CI/CD) • Hitrust • Secure coding practices • Penetration testing • Threat modeling • Vulnerability assessment • Incident response • Team leadership • Risk management • API • terraform • kubernetes • docker • Azure • AWS • python • Go • bash • Static Application Security Testing (SAST) • Dynamic Application Security Testing (DAST) • Threat Modeling • Secure Coding Practices • Problem-Solving • Risk Assessment • Continuous Integration/Continuous Deployment (CI/CD) Integration • PCI • HIPPA