Jordan Westfall

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Professional Experience

06/2018 - Present   **Quality Assurance Analyst, Accesso**

- Lead the QA testing effort for the entire client application suite consisting of five Flex, web based and installed, products.
- Manage and train on-site and remote QA resources for embedded and regression testing efforts.
- Work with the infrastructure team in the rackspace to AWS migration process.
- Act as team lead during various agile scrum meetings including stand ups, sprint plannings, and retrospectives.
- Demonstrate new feature sets directly to clients for upcoming releases.
- Troubleshoot production help desk and internal help desk tickets to identify bugs and misconfigurations.
- Utilize Jira/Axosoft for feature/bug tracking during the development process.
- Create, update, and execute test cases in TestRail for regression testing.
- Write documentation for QA and operations team training and product resources.
- Participate in the code review process for automation repositories.

03/2016 - 11/2017   **Quality Assurance Analyst, Askesis Development Group**

- Manually tested an electronic health record software handling patient records, bed management, call center, claims, state reporting and other various features.
- Created and executed automated test cases for web applications using Selenium Webdriver written in Java for functional, usability, and regression tests.
- Lead/sole quality analyst on various large projects including client state reporting and claims.
- Utilized Jira web application for defect/bug reporting, classifying, and tracking.
- Documented system test plans, test cases, test procedures and test summary reports for both packaged solutions and internally developed applications.
- Assisted the Documentation staff to properly document the solution(s) for a reported issue.

- Assisted Developers with questions concerning defect tickets along with application functionality based on client needs.
- Managed database systems for backend records and stored procedures using Microsoft SQL Server for QA environments including- Creating, maintaining, and troubleshooting databases.
- Actively participated in meetings for existing and new software in addition to web products covering project design, review and deployments.

Education

B.S. Computer Science, December 2015
Minor: Mathematics
California University of Pennsylvania

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Colt Steele

Skills

Experience using the following tools, languages:

Javascript, Html, CSS, SQL, Node.js, Express.js, XML, JSON, Git, Github, Agile, AWS, Fiddler, Selenium, Java, Cypress, TestRail, HP ALM, Jira, Axosoft, TestComplete, Visual Studio Code, MobaXterm, Android Studio, Charles Proxy, Postman

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References   Available upon request