**Jordan Westfall**

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**Professional Experience**

06/2018 - Present **Quality Assurance Analyst, Accesso**

* Lead the QA testing effort for the entire client application suite consisting of five Flex, web based and installed, products.
* Manage and train on-site and remote QA resources for embedded and regression testing efforts.
* Work with the infrastructure team in the rackspace to AWS migration process.
* Act as team lead during various agile scrum meetings including stand ups, sprint plannings, and retrospectives.
* Demonstrate new feature sets directly to clients for upcoming releases.
* Troubleshoot production help desk and internal help desk tickets to identify bugs and misconfigurations.
* Utilize Jira/Axosoft for feature/bug tracking during the development process.
* Create, update, and execute test cases in TestRail for regression testing.
* Write documentation for QA and operations team training and product resources.
* Participate in the code review process for automation repositories.

03/2016 - 11/2017 **Quality Assurance Analyst, Askesis Development Group**

* Manually tested an electronic health record software handling patient records, bed management, call center, claims, state reporting and other various features.
* Created and executed automated test cases for web applications using Selenium Webdriver written in Java for functional, usability, and regression tests.
* Lead/sole quality analyst on various large projects including client state reporting and claims.
* Utilized Jira web application for defect/bug reporting, classifying, and tracking.
* Documented system test plans, test cases, test procedures and test summary reports for both packaged solutions and internally developed applications.
* Assisted the Documentation staff to properly document the solution(s) for a reported issue.
* Assisted Developers with questions concerning defect tickets along with application functionality based on client needs.
* Managed database systems for backend records and stored procedures using Microsoft SQL Server for QA environments including- Creating, maintaining, and troubleshooting databases.
* Actively participated in meetings for existing and new software in addition to web products covering project design, review and deployments.

**Education B.S. Computer Science, December 2015**

Minor: Mathematics

California University of Pennsylvania

**Web Developer Bootcamp 2020**

Full Stack Web Development

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**Skills**  **Experience using the following tools, languages:**

Javascript, Html, CSS, SQL, Node.js, Express.js, XML, JSON, Git, Github, Agile, AWS, Fiddler, Selenium, Java, Cypress, TestRail, HP ALM, Jira, Axosoft, TestComplete, Visual Studio Code, MobaXterm, Android Studio, Charles Proxy, Postman

**References** Available upon request