Jordan Lenaburg

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Executive Summary

Full Stack Developer – 6+ years building and servicing internal web apps for process standardization and efficiency – Passionate about developing apps which increase process effectiveness and help achieve maximum efficiency.

Skills

Frameworks and Libraries:	Technology Experience:	Languages:
Oracle Application Express	MS Visual Studio	JavaScript
Angular JS	WebStorm	HTML/HTML5
JQuery	MongoDB	CSS/CSS3
Node JS	GIT VCS	NoSQL/SQL
Express JS	SVN VCS	PL/SQL
ASP.NET	Oracle DB	C#

Professional Experience

American Enterprise Group

Software Developer 2   Ogden, UT   Aug 2017 – Current

- Learned C# and ASP.NET for transition from legacy systems.
- Chosen as Subject Matter Expert for web service API interaction and design.
- Assisted with data conversion and mapping for migration from legacy systems.
- Created solution for multi-profile linking with SSO authentication.
- Designed external-facing login authentication procedure for agents using Oracle PL/SQL and Application Express.

Independent Consultant

Web Developer/Designer   Roy, UT   Mar 2017 – Aug 2017

- Created eCommerce website for PlayaBright Lights using HTML5, CSS3, JavaScript, AngularJS, Bootstrap. VCS through Git.
- Crafted eCommerce website for Endoderma skin treatment using HTML5, CSS3, JavaScript, AngularJS, Bootstrap. VCS through Git.
- Assisted with development of open-source project GameFinder for Hitt Design using AngularJS, HTML5, CSS3, MongoDB, Node JS, Express, Git VCS.
- Independent consulting and design for websites of professionals.

Esurance Inc

Client Services Supervisor   Ogden, UT   Jan 2014 – May 2017

- Raised Customer Service average quality scores from **75% to 98%** by designing and creating web app to standardize noting procedures. Created using HTML5, CSS3, Open VCS, JavaScript, AngularJS.
- Saved company over **$90,000** by authoring web application for procedure normalization of internal processing team. Designed with HTML5, CSS3, and JavaScript.
- Increased underwriting department efficiency by **30%** by designing JavaScript application to intuitively note and action accounts. Designed with Open VCS, HTML5, CSS3, and JavaScript.

Tim Dahle Imports

INTERNET SALES ASSOCIATE   MURRAY, UT   MAY 2013 – NOV 2013

•Increased online contact sale rate by **15%** through Virtual Product Presentation initiative.

eBay Inc

CUSTOMER SERVICE ASSOCIATE 3   DRAPER, UT   JUN 2008 – DEC 2012

•Reduced average handle time **15%** by adapting web app to department needs for account notation. Created with Vanilla JavaScript, HTML and CSS.

•Reduced agent error from **35% to 3%** for customer refund initiative by creating JavaScript web app input validation tool. Created with Vanilla JavaScript, HTML, CSS and Macro-Express. Designed to collect input and submit HTTP requests with data collected.

•Increased refund time frame efficiency **25%** by creating web form for eBay Buyer Protection launch using HTML, CSS and JavaScript.

•Ranked **99th percentile** of agent performance by process efficiency and quality.

EDUCATION

BS Business Information Technology Management
WESTERN GOVERNORS UNIVERSITY

Studied IT, database structure and TCP/IP theory

Full Stack JavaScript Web Development
V SCHOOL

Studied Full MEAN/MERN Stack JS frameworks

Project+ Project Management Certification
COMPTIA

Certified in initiating and managing projects/business initiatives

VOLUNTEER PROFILE

Black Rock City Ranger
BURNING MAN PROJECT - HTTPS://RANGERS.BURNINGMAN.ORG/

Black Rock Rangers are participants who volunteer a portion of their time at Burning Man in service of the safety and well-being of the Burning Man community. Rangers act as non-confrontational community mediators, providers of reliable information, facilitators of public safety, and navigators of the edge of chaos.

Board Director - Box Office/Gate
ELEMENT 11 INC - HTTPS://WWW.ELEMENT11.ORG/

On the board of directors for a registered 501c(3) non-profit organization. Responsibilities: Manages the Gate, Box Office and Greeters departments. Organizes and directs ticket sales operations and logistics for in person and online venues. Updates and co-manages the organization website through WordPress framework.

PORTFOLIO PROJECTS

PLAYABRIGHT
HTTP://WWW.PLAYABRIGHT.COM/

Front-end eCommerce single page application to promote and sell the product PlayaBright Lights. **Technologies Used**: AngularJS, Bootstrap, CSS3, HTML5

BM ART
HTTP://BIT.LY/2THUW9E

C.R.U.D. application interacting with Burning Man API to find and save art projects into database. Designed to be responsive using bootstrap. **Technologies Used**: AngularJS, Bootstrap, HTML5, CSS3, NodeJS, MongoDB, ExpressJS

JABBERTALKEE
HTTP://BIT.LY/2TICA3V

Full Stack CRUD chat application with user-auth. Allows creation of user accounts, private/public channels, and messages.**Technologies Used**: AngularJS, Bootstrap, HTML5, CSS3, NodeJS, MongoDB, ExpressJS

ENDODERMA
HTTP://BIT.LY/2VKELAF

eCommerce website for the sale and distribution of Endoderma Skin Care from Miracle in a Night Productions. Worked with product owner and graphic design artist. **Technologies Used**: AngularJS, Bootstrap, HTML5, CSS