

Workshop8

Replications: 7 Time Units: Hours

Key Performance Indicators

System	Average
Number Out	92

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Entity

Time

VA Time	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
ligacao	0.4158	0,00	0.4109	0.4214	0.3042	0.5100
NVA Time	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
ligacao	0.00	0,00	0.00	0.00	0.00	0.00
Wait Time	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
ligacao	0.0948	0,05	0.03340675	0.1929	0.00	0.9500
Transfer Time	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
ligacao	0.00	0,00	0.00	0.00	0.00	0.00
Other Time	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
ligacao	0.00	0,00	0.00	0.00	0.00	0.00
Total Time	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
ligacao	0.5106	0,05	0.4516	0.6062	0.3042	1.3600

Other

Number In	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
ligacao	103.57	10,06	93.0000	124.00		
Number Out	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
ligacao	91.5714	7,32	82.0000	106.00		
WIP	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
ligacao	5.4090	1,15	4.2044	7.7829	0.00	19.00

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Queue

Time

Waiting Time	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
Atendimento.Queue	0.1185	0,06	0.05470456	0.2394	0.00	1.12

Other

Number Waiting	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
Atendimento.Queue	1.5445	0,86	0.7458	3.3414	0.00	16.00

Resource

Usage

Instantaneous Utilization	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
Atendente	0.6737	0,05	0.5972	0.7586	0.00	1.00
Number Busy	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
Atendente	3.8645	0,31	3.4586	4.4415	0.00	10.00
Number Scheduled	Average	Half Width	Minimum Average	Maximum Average	Minimum Value	Maximum Value
Atendente	6.5098	0,02	6.5000	6.5457	3.0000	10.00
Scheduled Utilization	Average	Half Width	Minimum Average	Maximum Average		
Atendente	0.5937	0,05	0.5284	0.6833		
Total Number Seized	Average	Half Width	Minimum Average	Maximum Average		
Atendente	95.0000	8,19	85.0000	112.00		