Jordan Moddes

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OPERATIONS MANAGER | PROGRAM MANAGEMENT | SUPPLY CHAIN STRATEGY

Strategic operations leader with 10+ years across Amazon fulfillment, sortation, and logistics. Turned around underperforming teams, scaled multi-site improvements, and launched tools used by 90+ sites. SME in ShipDock, routing, NonCon, yard coordination, and transshipment in a 3.25M sq. ft. FC. Known for improving labor efficiency, inventory accuracy, and cross-functional execution.

CORE COMPENTANCIES

- Operations Management
- Process Optimization
- Continuous Improvement
- Supply Chain Strategy
- Lean Operations
- KPI Management
- Change Management
- People Development
- Forecasting & Labor Planning
- Transportation & Logistics
- Multi-Site Launches & Turnaround Leadership

EDUCATION

Bryant & Stratton College | Bachelors of Business Administration (BBA), Graduated April 2013

PROFESSIONAL EXPERIENCE

MilliporeSigma | Inventory Specialist / Material Scheduler | 2025–Present

- Manage RM→FG material flow using SAP data, schedules, and supply priorities.
- Coordinate with planning, warehouse, and manufacturing to align materials and timelines.
- Built VBA automation to streamline repetitive reporting steps and reduce manual data checks each shift.
- Support scheduling, backorder review, and ERP coordination across multiple product lines.

Amazon | Operations Manager | TX, VA, WI | 2021 - 2025

- Owned 21-day labor forecasting, weekly volume planning, and scheduling alignment.
- Developed 30+ internal promotions and coached 13 salaried leaders.
- Built dashboards/macros adopted by 90+ sites, reducing reporting time networkwide.
- Led ACES partnership to overhaul Hazmat SOP → scaled NACF-wide.
- Proposed $1.28M Lane Dash initiative → 6-month ROI, $3.6M annual entitlement.
- Cleared 6-month NonCon backlog to 6.5 weeks through redesigned routing + SOP controls.

Amazon | Area Manager | WI, OH | 2015 - 2021

- 240 → 310 UPH increase in 3 months & 2100 → 400 DPMO reduction in 1 month
- SME for inbound operations and real-time problem solving
- Stow quality improvement: +19% team, +11% site, +4% region
- NonCon routing redesign across 12 sites
- Waterspider station overhaul using 5S methodology

TOOLS & TECHNOLOGY

- Macros & Dashboard Reporting
- ERP Master Data & Material Flow Tools
- SharePoint, Confluence, Google Suite
- PowerBI & Data Visualization Tools
- WMS & Internal Ops Platforms
- Slack, Asana, Collaboration Tools
- AI-Powered Tools & Workflow Automation
- Excel (Advanced), VBA
- SAP, Macola, Smartsheet