JORDAN PARKER

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https://jordanparker32.github.io

PROFESSIONAL SUMMARY

Motivated developer skilled at meeting customer needs with expert customer support. Stays on top of demands in fast-paced environments by effectively using slow periods. Maintains organized, clean, and safe work areas with diligent attention to important details.

SKILLS

- C++
- Git
- Windows Server 2012

- Python
- PHP
- Computer Repair

- JavaScript
- Website optimization
- Routing/switching

EXPERIENCE

Web Master   November 2017 - May 2020

MDI | Hattiesburg, MS

- Operated as Web Master after site creation for the Mississippi Defense Initiative
- Used photo editing software and ASP.NET to market to customers by providing more effective reporting data
- Redesigned and developed a user-friendly front end, lowering initial load time over 110 seconds
- Organized social media marketing content successfully
- Supported team by providing expert administrative support, filing all records, and operating as tech support

Academic Tutor   October 2018 - May 2019

University of Southern Mississippi | Hattiesburg, MS

- Coordinated lesson plans, course materials, and discussion questions prior to each session
- Evaluated and documented student progress and academic challenges
- Suggested new learning resources to increase student interest and retention in the School of Computing
- Developed innovative strategies to explain C++ core concepts, adapting to diverse learning modalities

- Taught students how to study more effectively and take better notes by demonstrating consistent preparation and organization in sessions

Firearms Associate   May 2017 - August 2017

Gander Mountain | Hattiesburg, MS

- Enhanced customer satisfaction with fast, knowledgeable firearm and archery service
- Demonstrated initiative by staying busy during slow work periods, frequently handling cleaning and restocking
- Served customers by going above and beyond to offer exceptional support for all needs
- Completed gun sales and archery repair work with little oversight

EDUCATION

Information Technology Developer   May 2020

University of Southern Mississippi, Hattiesburg, MS

LEADERSHIP

- ACM - Elected president for ACM from 2018 to 2020.
    - o   Competed in the Inter-Collegiate Programming competition for two years
    - o   Freelanced computer repair and website edits to alumni's who contacted the department.
    - o   Planned meetings and wrote agendas.
    - o   Organized large LAN Events every month.
- IEEE - Elected president for IEEE from 2019 to 2020.
    - o   Spoke at the VEX State Robotics competition for two years.
    - o   Project managed our robotics team.
    - o   Worked to maintain the 3D Printers in the Eagle Maker Hub.