Jordan Parker

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EXPERIENCE

Liberty Rent, LLC — Apple *System Administrator*

July 2020 - PRESENT

- Managed and maintained production and staging AWS EC2 servers
- Created, implemented, and maintained a multilayer security system on all systems, including anti-virus, anti-spam, SIEM, DLP Rules, IAM policies, and NIST-compliant security policies
- Created and led security training for company staff and IR tabletop simulations on a quarterly basis
- Implemented a new management system that gives granular control over 35 Apple endpoints
- Operated as tech support to staff and clients
- Managed G-Suite administration and implemented DLP rules
- Monitored system logs for AWS servers, security systems, and endpoints

University of Southern Mississippi — Webmaster

November 2017 - May 2020

- Maintained online platform for the Mississippi Defense Initiative
- Used photo editing software to market to customers on social media
- Redesigned and developed a user-friendly front end, lowering initial load time over 110 seconds
- Supported the team by providing expert administrative support, filing all records, and operating as tech support

University of Southern Mississippi —Academic tutor

October 2018 - May 2019

- Coordinated lesson plans, course materials, and discussion questions prior to each session
- Evaluated and documented student progress and academic challenges
- Developed innovative strategies to explain C++ core concepts, adapting to diverse learning modalities

EDUCATION

University of Southern Mississippi — *BS*

May 2020

- Bachelor of Information Technology Development

SKILLS

G-Suite Enterprise, Microsoft Office 365, Debian, Solarwinds RMM, Mosyle MDM, Wordpress, Splunk, ESXi 6.5, Windows Server 2012

LANGUAGES

C++, Python, Javascript, PHP, SQL, HTML, CSS