# **Jordan Lee**

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## **Software Engineer**

"Wow, a different error message.. Finally some progress!"
- Agent X Comics

#### About

Career-driven Software Engineer with the drive to problem-solve, research, discover and learn new and innovative approaches to complex tasks.

#### Education

## Weber State University / B.S. in Computer Science

September 2020 - April 2023, Ogden, Utah

- •Awarded "Academic Excellence" for above 3.50 G.P.A.
- •Helped develop a MySQL database for Weber County Animal Shelter (2022)
- •Awarded "Bragging Rights" for Best Software Engineering App Presentation
- •Coursework in Data Structures and Algorithms, Software Engineering III, C#/Java/Swift OOP

Salt Lake Community College / A.S. in General Studies

September 2011 - April 2013, Taylorsville, Utah

#### Experience

## Intellegis LLC, Operations Manager

December 2018 - Current, Murray/Layton, Utah

- •Managed and trained a team of over 20 Certified Nursing Assistants which included recertifications, training courses, performing employee reviews, and increasing employee retainment rate by at least 30%.
- •Increased revenue by 40% by building a network of contacts for referrals for Brain Injury that yields new clients annually every year
- •Conducted and oversaw the internal and annual audit with Department of Human Services which maintained a 100% pass rate each year.

## Intellegis LLC, Supervisor

October 2016 - December 2018, Murray, Utah

- •Implemented the employee schedule which required extensive problem-solving and coordination to ensure that all shifts were staffed with 100% coverage in a 24-hour requirement.
- •Taught employees by using a positive "lead by example" philosophy that yielded increased cooperation built ongoing positive interaction.
- •Created the "Client Concern Form" and feedback surveys that gave the clients opportunities for their voice to be heard thus increasing client attendance rate for activities by 70% and reported happiness levels by 22%.

### Intellegis LLC, Certified Nursing Assistant

March 2013 - October 2016, Murray, Utah

- •Maintained 100% attendance and high marks on employee reviews thus proving acceptance of constructive criticism and adaptation.
- •Performed guided physical therapy on elderly clients to increase muscle retention and healthy living to prevent muscular atrophy.

#### Achievements

•Worked with a team to deliver a modern application to the Weber County Animal Shelter that used MySQL for storing database records and featured strong database development principles that ensure a safe and efficient database structure for long-term utilization.

Skills

C#, C++, Java, Swift, HTML/CSS, JavaScript, REST, Spring, Heroku, Git