JORDAN SMITH

jordan.asmith04@gmail.com
(425) 408-2423

PROFILE

A skilled DevOps and Performance Engineer with a knack for automating and refining application and infrastructure processes to bolster reliability, consistency, and maintainability.

SKILLS

Deployment and Configuration Management:
- CI/CD (Jenkins, GitLab, GitHub, CodeBuild, CodeDeploy)
- Kubernetes, Docker
- Ansible
- Git, Terraform

Monitoring and Analysis:
- Splunk, Datadog, Grafana
- CloudWatch alarms

Scripting:
- Bash, Python, Declarative Scripting

Cloud Services:
- AWS (CloudFormation, EC2, CodeCommit, CloudWatch, ELB, IAM, S3, etc)
- Azure, GCP (basic familiarity)

Workflow:
- Jira, Azure, Kanban, Agile, Scrum, Confluence,

Soft skills:
- Team player, mentorship, deliver results

EDUCATION

Western Governors University — B.S. in Cloud Computing
January 2021 - August 2022, Millcreek, UT

CERTIFICATIONS

- AWS Solutions Architect - Associate
- Certified Kubernetes Application Developer (CKAD)
- CompTIA A+, Network+, and Security+
- LPI Linux Certified Administrator
- EC-Council Certified Encryption Specialist

EXPERIENCE

Peraton — Senior Cloud Engineer
May 2023 – PRESENT
Million Veterans Genetics Collection Program

- Identified and addressed application and infrastructure bottlenecks, enhancing performance and usability.
- Pioneered a diagnostic UI performance testing framework.
- Automated application workflows in Java Spring utilizing the Playwright automation framework.
- Orchestrated infrastructure creation using Terraform and Ansible.
- **Reduced cloud infrastructure costs by 50% monthly** through performance optimizations.
- Configured CloudWatch alarms and other monitoring tools for enhanced reliability.

ICON — DevOps / Performance Engineer
June 2021 – May 2023
Clinical Trial Management System

- Automated regression suites and performance testing for healthcare management platforms.
- **Boosted automated ticket percentage from 20% to 90%**, streamlining testing processes.
- Maintained CI/CD pipelines and performed load, performance, and stress testing.
- Deployed containerized applications and managed Kubernetes clusters.

REI Systems — Automation Engineer
October 2020 – June 2021
Office of Grants Application System

- Automated data creation and tests for complex sections of grant application handbooks.
- Managed test creation and bug reporting throughout the testing lifecycle.
- Developed reusable, modularized code for automation suites.

Comcast — Chatbot Test Engineer
March 2019 – October 2020
Comcast NLP Chatbot

- Led a team in building an API test suite covering endpoints and capabilities of Xfinity chatbots.