Jordan Gary

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Experience

APPLICATION DEVELOPMENT INTERN | IBM | JUNE 2021-AUGUST 2021

- Worked with a group of 11 other developers in an agile environment
- Helped develop and expand a web app that utilized multiple technologies including: React, TypeScript, Golang, MongoDB, GraphQL, GRPC, Docker, and AWS
- Learned new technologies quickly and applied them to the project effectively

SENIOR TECHNICAL SUPPORT OPERATOR | FBI – LEEP HELP DESK | JANUARY 2018 - PRESENT

- Answer and field calls from members of many different agencies who are in need of technical support
- Explain to members how to navigate and use the online portal
- Identify issues users may have and help them with troubleshooting or connect them with the appropriate resources
- Display effective customer service skills via phone
- Organize and lead small team meetings while training and assisting new employees

Education

BACHELOR OF SCIENCE | LOUISIANA STATE UNIVERSITY | EXPECTED: DECEMBER 2021

- Major: Computer Science – Software Engineering
- S&B Engineers Brookshire Scholarship recipient
- Related coursework: Operating Systems, Programming Languages, Software Systems Development, Advanced Data Structures, Object-Oriented Design, Web Design, Computer Organization and Design, Numerical Methods

Skills & Abilities

PROGRAMMING

- Languages: C, C++, Java, Python, HTML, CSS, Scheme, React, JavaScript, TypeScript, Golang, GRPC, GraphQL
- Tools: Visual Studio, Atom, NetBeans, Ubuntu, Docker, AWS, MongoDB

HARD-WORKING

- Willing to learn and enjoys doing so
- Can quickly pick up and learn new technologies

TEAMWORK

- Gets along with and works well with others, and has done so in many different team environments
- Contributes as much as possible and makes sure the team stays on track