Jake Ord

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EXPERIENCE

UX Designer - DEF Software

2020 - Present

- Led the design process for the company's main product replacement.
- Experience in collaborating directly with stakeholders, customers and the public to trial new service prototypes.
- Experience with prototyping in code.
- Led synthesis of research across digital/physical touchpoints to present key actionable insights.
- Involved with DHLUC funded projects to help pilot new designs for improvements to products/services.
- Extensive experience with managing focus groups and design workshops.
- Excellent understanding of technical constraints and communicating expectations to stakeholders and developers.

Assistant Designer - R.G.B Media

2019 - 2020

- Experience in designing client projects and helping communicate tough techincal limitations to clients.

REFERENCES

Avaliable upon request

SKILLS

Professional

- UX Research/Workshops
- Design Systems Thinking
- Usability Testing
- Wireframe and Prototype Design
- Accessibility/WCAG
- Agile workflows
- Stakeholder/Community Collaboration
- Self starter
- Strong organisational skills
- Communication/facilitating decisions

Software

- Figma
- Adobe CC
- Microsoft Office
- HTML, CSS, Javascript, React

EDUCATION

BA Hons Graphic Design
Northumbria University - 2017 to 2020

INTERESTS

- Web apps and coding
- Studying Japanese
- Travelling