# **Justin O'Reilly**

## Web Developer | Jr. Full-Stack JavaScript Developer

Ex-Desktop support technician transitioning into web development. Seeking to leverage my 9+ years of end user experience to create positive and highly satisfying web experiences.



## **Experience**

### Jul 2019 - IT Coordinator

Mar 2021

Orlando Regional Realtor Association

Responsible for monitoring and managing the ORRA internal collaboration tools and the online community software (SharePoint)

Serves as professional staff support for RAMCO (Association Management System) and internal collaboration framework.

Manage helpdesk ticketing service (HappyFox) to assure a smooth flow of aid to the company.

Create and remove accounts via Active Directory.

Assist employees via remote software such as AnyDesk, TeamViewer, ConnectWise. Collaborate with internal departments for the coordination and creation of database functions such as, workflows, advanced finds and marketing lists.

Create and manage an Office 365 and Association Management System training curriculum for both current and new staff members.

Utilize Microsoft Admin to manage teams.

Use of Exchange within Microsoft Admin to create and remove emails as well as convert emails into shared email boxes with delegated usage.

Usage of vMix, Elgato Streamdeck and Rodecaster pro to create a successful stream for the CEO of the company to reach out to the 16,000 members of the association.

Manage Zoom meetings with multiple breakout rooms.

## Dec 2011 -

### **IT Technician & Data Processing**

Nov 2018 Welcome Wagon

Edit web pages using Wordpress and hand coding HTML/CSS

Import/Export large amounts of data into MySQL environment.

Import excel files using Navicat for MySQL

Optimize existing MySQL queries using EXPLAIN to see if any adjustments for speedier queries can be made. Forward any findings to Database Admin.

Resolve technical problems for 30+ in house employees and 200+ sales reps across the nation.

Responsible for the setup and removal of various computer hardware (desktops, printers, monitors, scanners).

Using remote assistance software such as TeamViewer, Zoho Assist

Create and remove accounts via Active Directory and G Suite

Utilize various software to compile large name lists to an easier to use format. (Map Marker / Map Info, Personator, Excel)

Resolve Xerox WorkCentre / Toshiba copy machine malfunctions.

Setup of file sharing in a Windows Server environment.

Maintain records of new homeowners, work with various companies to keep high counts of data at hand.

Export Excel files based on various criteria based on what is needed my clients. Client will ask for information broken up by zip codes, home sale price, date range, etc.

Run a query to pull rows from our main table that meet this information usually comparing a table with zip code requests against our main info table

Experience with vtiger CRM



## **Personal Info**

#### Location

Windermere, FL

#### **Phone**

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#### E-mail

joreilly25@gmail.com

#### **WWW**

justin-oreilly.com

#### **GitHub**

https://github.com/joreilly25

#### LinkedIn

www.linkedin.com/in/justinoreilly25



## Skills

**HTML** 

CSS

JavaScript

Bootstrap

MySQL

Computer Hardware

**Technical Support** 

Microsoft Office

Windows OS / Mac OS

Microsoft Admin

Mobile Support (Android / iOS)

Windows Server

Google Workspace

**Active Directory** 

Jun 2010 - Library Assistant

Mar 2011 ITT Technical Institute

Aided in the setup of a digital record keeping system.

Helped students in the library with various computer related issues.

Aided the Systems Support Technician with various computer system tasks including

school wide system imaging.

Nov 2009 - Computer Specialist

Jun 2010 Best Buy

Work with customers to find the best product for their computer needs.

Answer various questions regarding hardware/software.

Oct 2008 - IT Specialist

**Jun 2009** Personalized Pediatrics

Setup a database to store patient records.

Input patient shot records to Florida Shots web page.

**Education** 

Apr 2021 - The Odin Project, Full-stack Web Development

present

2005 - ITT Technical Institute, Information Technology, Multimedia,

<sup>2007</sup> AS