

Call #1: Suspicious Person Outside Home

Transcript:

Hi, uh, there's someone just standing across the street from my house. They've been there for like 15 minutes and keep looking around, pacing. I think they're watching my place or something. I'm on Willow Street near 5th.

Extracted Info:

- Location: Willow St & 5th
- Concern: Suspicious individual loitering
- Keywords: "watching my place," "pacing," "across the street"

Dispatcher Recommendation:

Flag as suspicious activity. Dispatch nearest available unit for welfare check. Advise caller to stay inside and avoid contact.

Call #2: Domestic Dispute with Injury

Transcript:

I need help, my boyfriend hit me-he just left but he was yelling and broke a glass. I think I'm bleeding from my hand. I'm at 1293 Olive Ave, apartment 3C.

Extracted Info:

- Location: 1293 Olive Ave, Apt 3C
- Type: Domestic violence
- Injury: Cut from broken glass
- Suspect Status: Left scene

Dispatcher Recommendation:

Dispatch police and medical units. Log domestic disturbance with injury. Ensure victim is safe and await responder arrival.

Call #3: Possible Fire

Transcript:

Yeah, hi-there's a lot of smoke coming from the building next door. I don't see flames, but something's definitely burning. 712 Westfield Street.

Extracted Info:

- Location: 712 Westfield St
- Emergency Type: Potential structure fire
- Visual Info: Smoke visible, no flames
- Urgency: High

Dispatcher Recommendation:

Dispatch fire department for smoke investigation. Advise caller to stay at a safe distance and report any flame sightings.

Call #4: Hit-and-Run

Transcript:

A car just hit my friend while we were biking. They didn't stop-they turned left on El Camino heading east. My friend's on the ground and not moving much.

Extracted Info:

- Type: Vehicle hit-and-run with injury
- Location: El Camino (cross-street unknown)
- Victim: Bicyclist, likely unconscious
- Suspect: Fled eastbound

Dispatcher Recommendation:

Dispatch EMS and police immediately. Prioritize victim care. Alert nearby patrol units for suspect vehicle search.

Call #5: Mentally Distressed Individual

Transcript:

There's a guy yelling at traffic in the middle of the road. I think he's having a mental health episode or something-he's not violent, but he's blocking cars on King and 4th.

Extracted Info:

- Location: King & 4th
- Behavior: Nonviolent, erratic behavior
- Risk: Potential traffic hazard

Dispatcher Recommendation:

Dispatch officers with crisis intervention training. Request medical assessment. Ensure no immediate traffic danger.