

Call #1: Multi-Vehicle Pileup on Freeway

Dispatcher: 911, what's your emergency?

Caller: There's a huge accident on Highway 101, just past the Blossom Hill exit going north.

Dispatcher: How many vehicles are involved?

Caller: I think four or five. One car flipped over and there's smoke coming out of it.

Dispatcher: Are people trapped?

Caller: Yeah, I think someone's still inside the flipped car.

Dispatcher: Stay on the line. Help is on the way. Please keep a safe distance and don't approach the vehicles.

Call #2: Pedestrian Hit in Crosswalk

Dispatcher: 911, what's your emergency?

Caller: A car hit a woman in the crosswalk-Santa Clara and 7th Street.

Dispatcher: Is she conscious?

Caller: No, she's not moving at all. She's lying on the ground.

Dispatcher: Is the driver still there?

Caller: Yeah, he pulled over and he's outside the car looking really shaken up.

Dispatcher: Stay with her and keep her still. Paramedics are on the way.

Call #3: T-Bone Crash at Red Light

Dispatcher: 911, what's happening?

Caller: Two cars just crashed at King and Story. One of them ran a red light and slammed into the other.

Dispatcher: Are there any injuries?

Caller: One driver isn't moving. He's still in the car, not getting out.

Dispatcher: Understood. Help is on the way. Please don't try to move anyone.

Caller: Okay, I'm staying on the sidewalk. It looked really bad.

Call #4: Police Chase Ends in Crash

Dispatcher: 911, what's your emergency?

Caller: I saw a police chase-one car crashed into a pole on Monterey Road.

Dispatcher: Are officers on the scene?

Caller: Yeah, they're here. But there are people yelling and the car is totaled.

Dispatcher: Thanks for reporting. Officers will handle the situation. Stay clear of the area for your safety.

Call #5: Truck Overturned on City Street

Dispatcher: 911, what's your emergency?

Caller: A delivery truck tipped over turning onto San Carlos from Market.

Dispatcher: Is anyone injured?

Caller: I don't think so. The driver got out, but the truck is leaking something and blocking the whole street.

Dispatcher: Okay, we're dispatching hazmat and emergency services. Please stay at a safe distance.

Caller: Got it. Just wanted to make sure you knew-it's a mess out here.