



Electronic Document Management System (eDMS)

PCCW Solutions has launched the Electronic Document Management System (eDMS) with browser-based design. The system enables users to access document images, indexing information and corresponding attachments via a web browser.

A user-centric solution, eDMS is able to serve a wide range of industries such as retail, healthcare, legal, financial services, insurance and education. Users can experience a comprehensive range of document management functions, with secure storage and access, a sophisticated search engine, customized workflow and traceable version control.

PCCW Solutions offers a one-stop shop approach that covers document/image scanning and data entry process to convert hardcopies into images to be organized by eDMS. Our one-stop service helps customers to reduce document-handling admin cost and enables them to focus on their core business.

- Features**
- One-stop service covering membership form scanning, data entry, document management and storage
 - Instant access to electronic customer records anytime, anywhere
 - Stringent security access control to prevent unauthorized access

- Benefits**
- Achieve higher efficiency in customer records retrieval and enhance customer experience
 - Digitize customer records to facilitate information exchange among stores
 - Effective management and secure storage of customer records



For more information, please email us at pccwsolutions@pccw.com or call us at 852-2296 8998.