

# Jorge Martínez López

*Telecom Professional*

## Experience

2009–2012 **Technical Project Manager**, *Alcatel-Lucent*, The Netherlands.

Three years experience as a consultant in the Global Customer Delivery team in the Benelux.  
Detailed achievements:

- In 12 months, was System Integrator Lead for three large projects:
  - Supervised a Technical Project Manager in each project, overseeing schedules and resource planning on all three projects and liaising with the other leads.
  - Led pre-sales support by providing requirements definition and commercial offers for the three projects. Offer definition included in-house hardware and services plus third party resources.
  - Responsible for vendor management within each project (up to 3 vendors per project), including vendor compliance, offer management and regular project activities.
  - Mentoring activities and on the job training for two new hires for almost six months.
- Worked two years as tool specialist consultant in a managed services project for a Belgian 2G/3G mobile operator:
  - Responsible for the Operations Support Systems (OSS) tooling (BMC Remedy ticketing, Netcool alarms) for both incident management and new requests to the service provider.
  - Involved in ITIL-based Operations and Rollout processes design, implementation and improvement.
  - Supported integration activities providing input to the project team with respect to tools and processes.
  - Responsible of the delivery and agreement with the customer of 100+ operational reports (including KPIs).
  - Contributed to the disaster recovery plan and co-authored the exit plan.

2008 **Research & Development Intern.**, *Smart Signs Solutions*, The Netherlands.

Worked part-time a few months to finance a study trip to Japan.

Detailed achievements:

- Development of guest detection functionality using RFID in a smart wayfinding platform.
- Customized deployment of a Linux distribution.
- Investigation and resolution of wireless networking issues.

2006 **Innovation Department Intern**, *Bankinter*, Madrid.

Second-line technical support of the mobile applications developed by the bank: mobile banking and stock trading.

Wrote documentation for the first-line of support team

## Education

year–year **Degree**, *Institution*, City, Grade.

Description

*London – United Kingdom*

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year–year **Degree, Institution, City, Grade.**  
Description

Master thesis

title *Title*  
supervisors Supervisors  
description Short thesis abstract

Languages

|            |                    |                |
|------------|--------------------|----------------|
| Language 1 | <b>Skill level</b> | <i>Comment</i> |
| Language 2 | <b>Skill level</b> | <i>Comment</i> |
| Language 3 | <b>Skill level</b> | <i>Comment</i> |

Computer skills

|            |               |            |               |
|------------|---------------|------------|---------------|
| category 1 | XXX, YYY, ZZZ | category 4 | XXX, YYY, ZZZ |
| category 2 | XXX, YYY, ZZZ | category 5 | XXX, YYY, ZZZ |
| category 3 | XXX, YYY, ZZZ | category 6 | XXX, YYY, ZZZ |

Interests

hobby 1 Description  
hobby 2 Description  
hobby 3 Description

Extra 1

- Item 1
- Item 2
- Item 3

Extra 2

- |          |             |
|----------|-------------|
| - Item 1 | - Item 4    |
| - Item 2 | - Item 5[?] |
| - Item 3 |             |

**Company Recruitment team**

January 01, 1984

*Company, Inc.  
123 somestreet  
some city*

Dear Sir or Madam,

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Duis ullamcorper neque sit amet lectus facilisis sed luctus nisl iaculis. Vivamus at neque arcu, sed tempor quam. Curabitur pharetra tincidunt tincidunt. Morbi volutpat feugiat mauris, quis tempor neque vehicula volutpat. Duis tristique justo vel massa fermentum accumsan. Mauris ante elit, feugiat vestibulum tempor eget, eleifend ac ipsum. Donec scelerisque lobortis ipsum eu vestibulum. Pellentesque vel massa at felis accumsan rhoncus.

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Duis sit amet magna ante, at sodales diam. Aenean consectetur porta risus et sagittis. Ut interdum, enim varius pellentesque tincidunt, magna libero sodales tortor, ut fermentum nunc metus a ante. Vivamus odio leo, tincidunt eu luctus ut, sollicitudin sit amet metus. Nunc sed orci lectus. Ut sodales magna sed velit volutpat sit amet pulvinar diam venenatis.

Albert Einstein discovered that  $e = mc^2$  in 1905.

$$e = \lim_{n \rightarrow \infty} \left(1 + \frac{1}{n}\right)^n$$

Yours faithfully,

**Jorge Martínez López**

*Attached: curriculum vitae*

**Jorge Martínez López**  
London – United Kingdom

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