



Disclaimer:

Because of Laws surrounding "Life Coaching" in some states, we are NEVER to refer to ourselves by any such title in the course of our reading. If you are a licensed practitioner of any kind, you can put that in your bio but you cannot infer that you are giving legal, medical or mental health advice or that the weight of your advice bares any form of official capacity. We do, as part of our readings, offer guidance to people to improve their lives and move them in new and positive directions but we are NEVER to refer to ourselves as Life Coaches or Psychotherapists or by any other title that hints at any regulated medical or mental health practitioner types of titles. We are simply saying what we see as a positive way to move forward. (other than to advise that perhaps they should seek the advice of a lawyer or doctor in the event they have questions in those areas)

IMPORTANT!

Remember that, even if you are a licensed medical, mental health, or legal practitioner, you are not acting in that capacity while working on the line. You may offer common sense advice from a spiritual advisor viewpoint but, even though your credentials, work experiences etc., are listed on your biography you are to remain clear that you are not acting in any "professional" capacity in any information you relay to the caller. If you are ever in doubt as to whether a question is okay to answer, we expect you to take the less tricky path of not answering the question as then there can be no doubt that you have not broken the rules or guidelines set out here. You should always make sure to clearly state that only a licensed professional can answer these questions for them.

Medical (Health: Mental and Physical) and Legal Advice Policy:

We realize that sometimes the main focus of a customer's concerns are around medical and legal issues. Because of this, they will often ask questions around these areas in both specific ways and non-specific ways. When being asked a specific and pointed medical or legal question, it is very important to explain to the caller that you are not a medical or legal professional and as such they should direct their questions and concerns to a professionally accredited entity who can offer them the help and advice they need.

Non-specific questions, may be answered in a general insightful and intuitive way. First explain that for specific information or details, they need to contact a professionally licensed provider and then you may proceed with non-specific advice such as that you do see a positive outcome to the situation (if indeed that is what you see). Never offer advice other than what you know to be within our guidelines. Never tell a woman she is or isn't pregnant when specifically asked, even if you see the answer. If she asks if she will "have a baby or have children" you can mention that you do see children in her future but are not to advise whether they are of her.

With regards to legal questions, the same rules and guidelines apply. If you see a positive outcome you may say so. Again, after the required advice to seek proper and certified legal advice. I.e: Customer: "I'm going through a divorce right now and it's been dragging on for ages, will this ever be resolved?" Give the information that you are not a lawyer and they should be speaking to the lawyer with regards to the specifics around this. However, you may answer, "But I do feel that there is a positive outcome on its way around news pertaining to your proceedings. Or, "I feel that it will be coming to a close in a satisfactory way for all parties", if that is what you feel and / or see. Do not get drawn into specifics or predictions around behaviors, etc. to do with the legal proceedings.

There is a chance during your reading, particularly if your gift leans strongly to empathic abilities and healing abilities, that you might become aware of medical or health related issues to do with the caller. Do not share this information with the customer, as it could be interpreted as a diagnosis. Providing this information could also cause confusion or anger if what you are receiving is different from what a professional initially diagnosed. And never offer advice for modes of non-traditional treatment or other forms of treatment. Also tell the caller they should seek medical advice if they are feeling particular concern in a given area. But never imply that something is wrong and they should go to the doctor as they may become excessively worried and anxious about such things. Trust that the higher power has brought enough awareness to the caller to be aware when something doesn't feel right in their mind or body and then only if they ask you, tell them that "IF THEY HAVE" concerns to seek the advice and counsel of a professional.

We do not give psychic predictions about missing persons, cause of death, specific legal outcomes, diagnoses nor prognoses. There are many legal ramifications to this and it is not company policy to answer these questions.