



Jorge Auquilla

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[portfolio-website/](https://fmundergrad.hunter.cuny.edu/~auquillaj/jorge's-portfolio-website/)

SUMMARY

Motivated student eager to apply classroom knowledge to real-world experiences, with a strong willingness to learn and contribute. Effective communicator with a collaborative mindset, ready to bring fresh perspectives and a strong work ethic to any team.

SKILLS

- Decision-Making
- Adaptability
- Teamwork and Collaboration
- Excellent Communication
- Python and C++
- HTML and CSS

EXPERIENCE

Sales Associate

Old Navy/ Oct 2022 to Current

- Built relationships with customers to encourage repeat business.
- Handled customer complaints in a professional manner.
- Demonstrated product features and benefits for customers' needs.
- Performed cashier duties such as accepting payments, issuing receipts and counting money back change.

Business Process Analyst

CUNY Building Performance Lab/ Jun 2022 to Aug 2022

- Analyzed existing processes, identified opportunities for automation, and recommended solutions to improve efficiency.
- Created workflow documentation including process descriptions, flowcharts, decision trees.
- Tracked progress against agreed-upon goals and objectives in order to measure success of initiatives.
- Collaborated with cross-functional teams such as IT, operations, finance and sales departments in order to optimize operational efficiency across the organization.

SYEP Intern

Drone Cadets/ Jul 2021 to Aug 2021

- Gathered data for market research projects and analyzed findings to make recommendations.
- Collaborated with team members to create a comprehensive social media strategy.
- Compiled weekly reports on customer feedback and satisfaction ratings.
- Developed presentations and organized events to promote products or services.

EDUCATION

B.A: Media Studies (Emerging Media)

Hunter College Expected in Jun 2026

NY

A.A.S: Electrical Engineering

LaGuardia Community College Jun 2023

NY