Jorina Chen

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EDUCATION

University of California Irvine

Class of 2024 GPA: 3.990

Major: Informatics, B.S., Specialization in Human-Computer Interaction

TECHNICAL SKILLS

Affinity Mapping

Confluence

Excel

Figma

Google Suite

Java

Jira

Microsoft Word

Miro

Python

User Interviews

UserTesting

AWARDS

Deans' Honor List Deans' Scholarship Regents' Scholarship

CLUBS

Delta Sigma Pi Design at UCI Women in Computer Science

EXPERIENCE

RESEARCH ASSISTANT

The Paul Merage School of Business | January 2022 - Present

- Evaluated 100+ unicorn companies.
- Developed skills in data entry, analysis, and research.
- · Provided support to researchers through verifying data.

STAR GROUP RESEARCH ASSISTANT

University of California, Irvine | April 2022 - March 2023

- Conducted 80+ hours of research on cultural responsiveness and social computing.
- Collaborated with researchers to create codes for 90+ mental health applications.
- Analyzed existing mental health applications based on cultural responsiveness, BIPOC focus, health barriers, identity, virtual community, and languages.

UNDERGRADUATE READER

Department of Informatics, UCI | September 2022 - December 2022

- Worked 200+ hours throughout 10 weeks.
- Graded assignments for 75+ students in the Donald Bren School of Information and Computer Sciences.
- Coordinated with a professor and teaching assistants to address student concerns and questions.

UX RESEARCH INTERN

Zendesk | June 2022 - August 2022

- Conducted 30+ moderated usability tests, unmoderated usability tests, and user interviews on product features.
- Created research artifacts to present findings to 10+ stakeholders.
- Socialized research findings to provide actionable recommendations to cross-functional stakeholders.

ACTIVITIES

UX DESIGNER

Commit the Change, UCI | September 2022 - Present

- Designed a web-based application for a nonprofit.
- Collaborated with developers and the nonprofit to create a webbased query system.
- Worked with four designers to create wireframes and prototypes.

PROJECT COORDINATOR

Design at UCI | June 2022 - Present

- Selected 100+ designers to take part in quarter-long project teams.
- Hosted 40+ hours of weekly design and research workshops.
- Taught topics such as user interviews, usability testing, user testing, and iterative design.

DIRECTOR OF TECHNOLOGY

Delta Sigma Pi | June 2022 - December 2022

- Refined the visual appearance of the fraternity website using CSS.
- Updated the images and content placed on the website.
- Utilized GitHub to push and record changes on the website.