

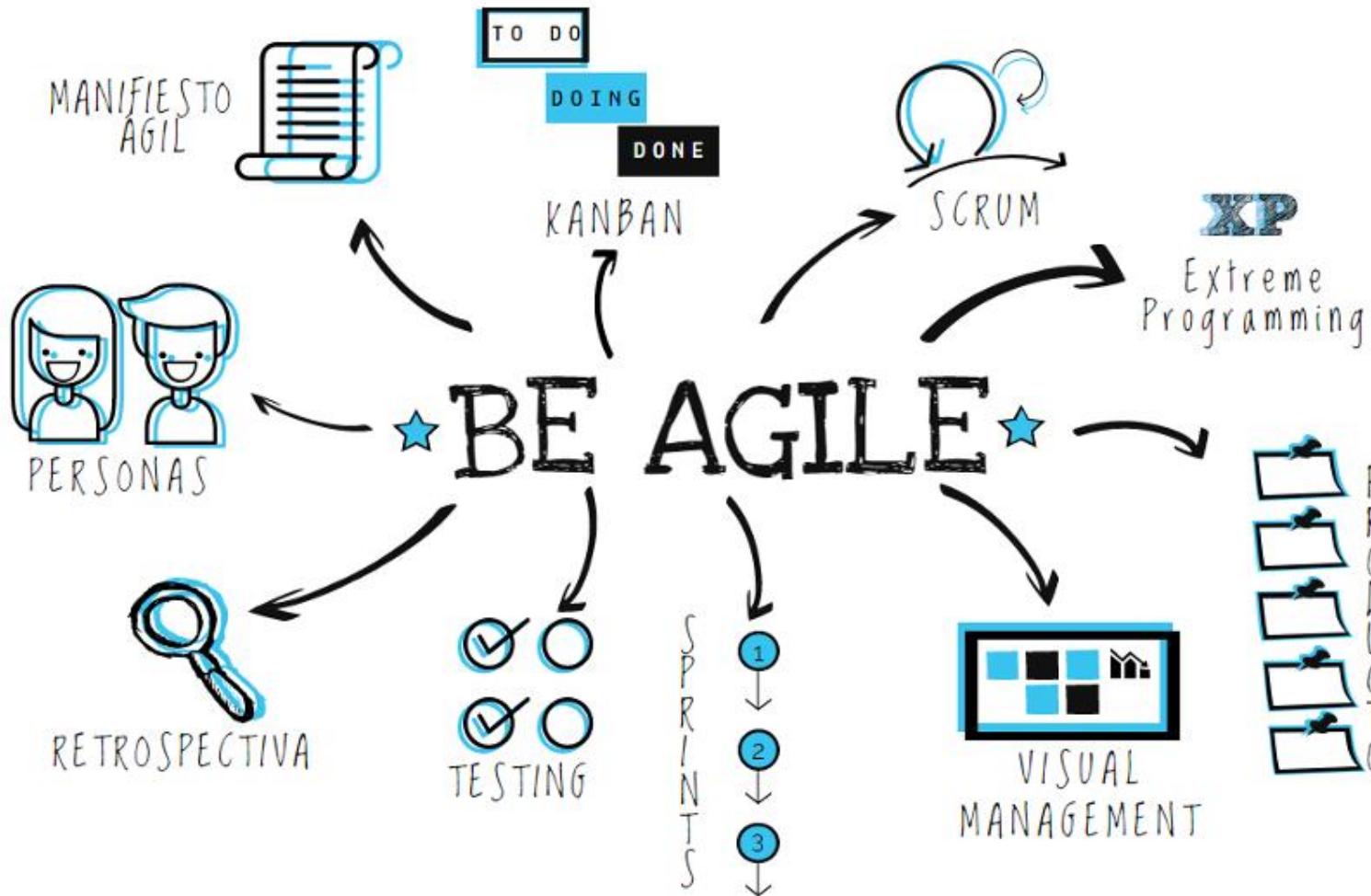
# JIRA REPORTING

# INDICE

- Introducción a JIRA
- Informes.
- Dashboards / Gadgets.
- Insights
- Compartir información de Jira.
- Confluence

# INTRODUCCIÓN A JIRA



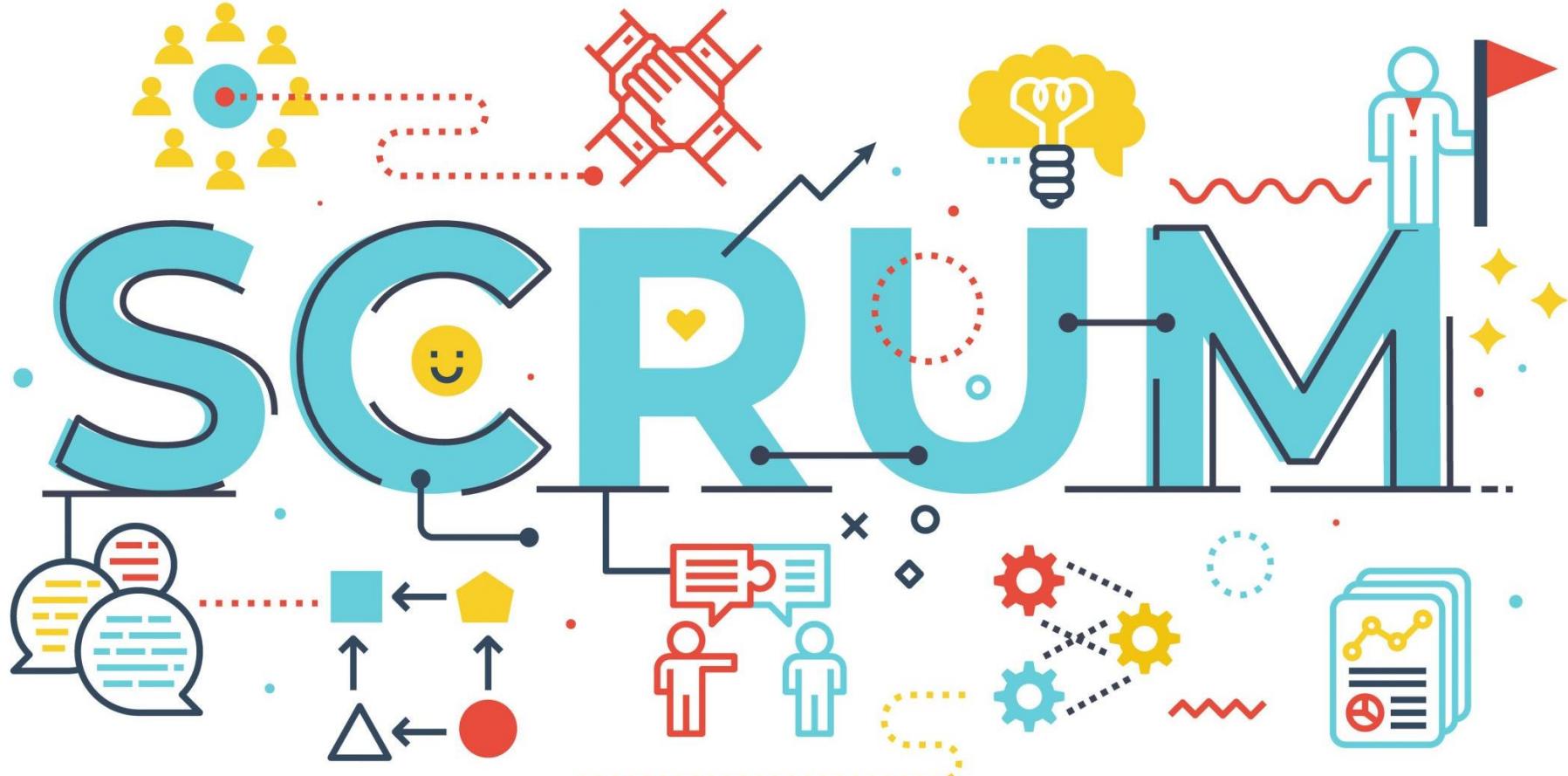


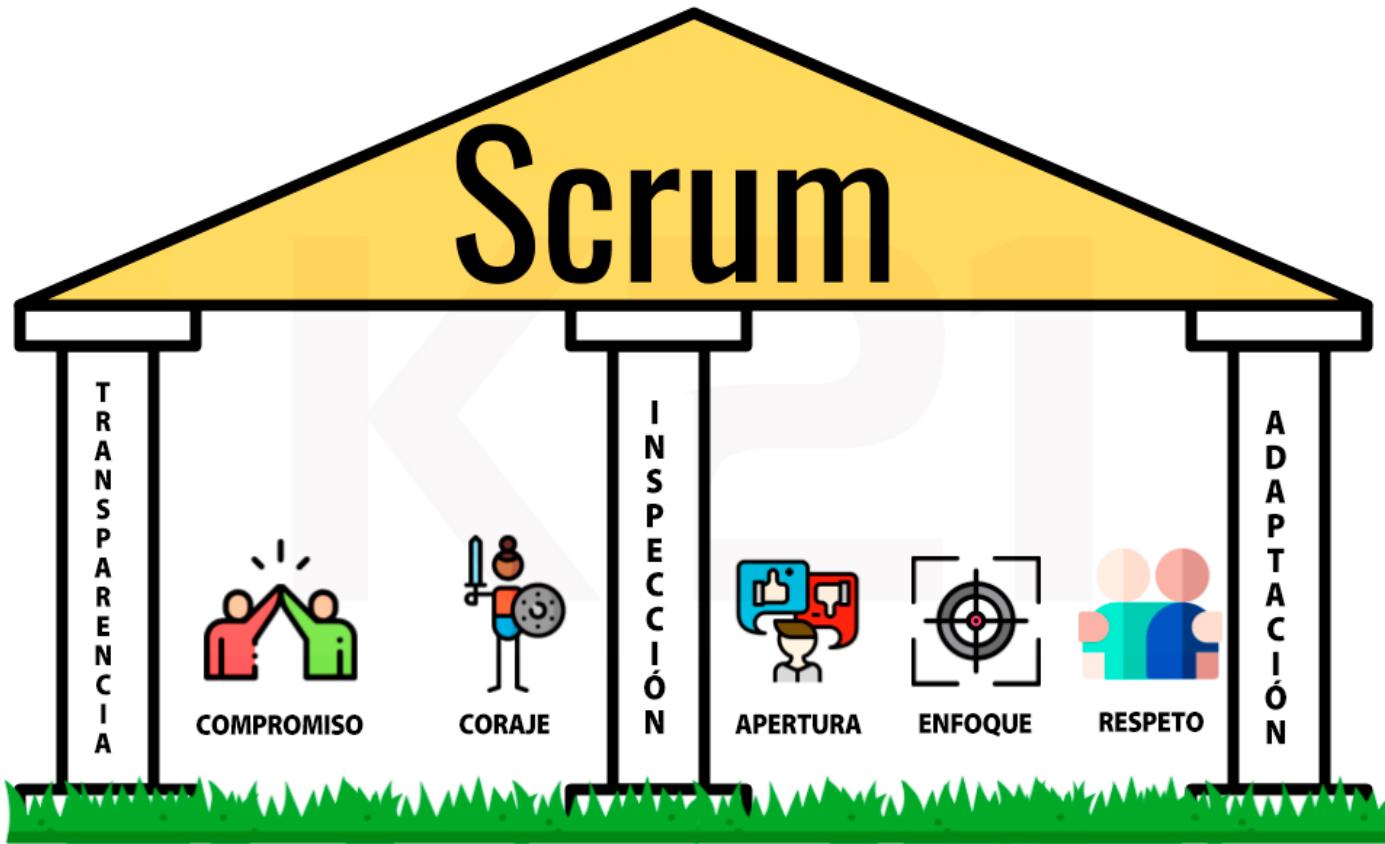
¿QUÉ  
ES  
AGILE?



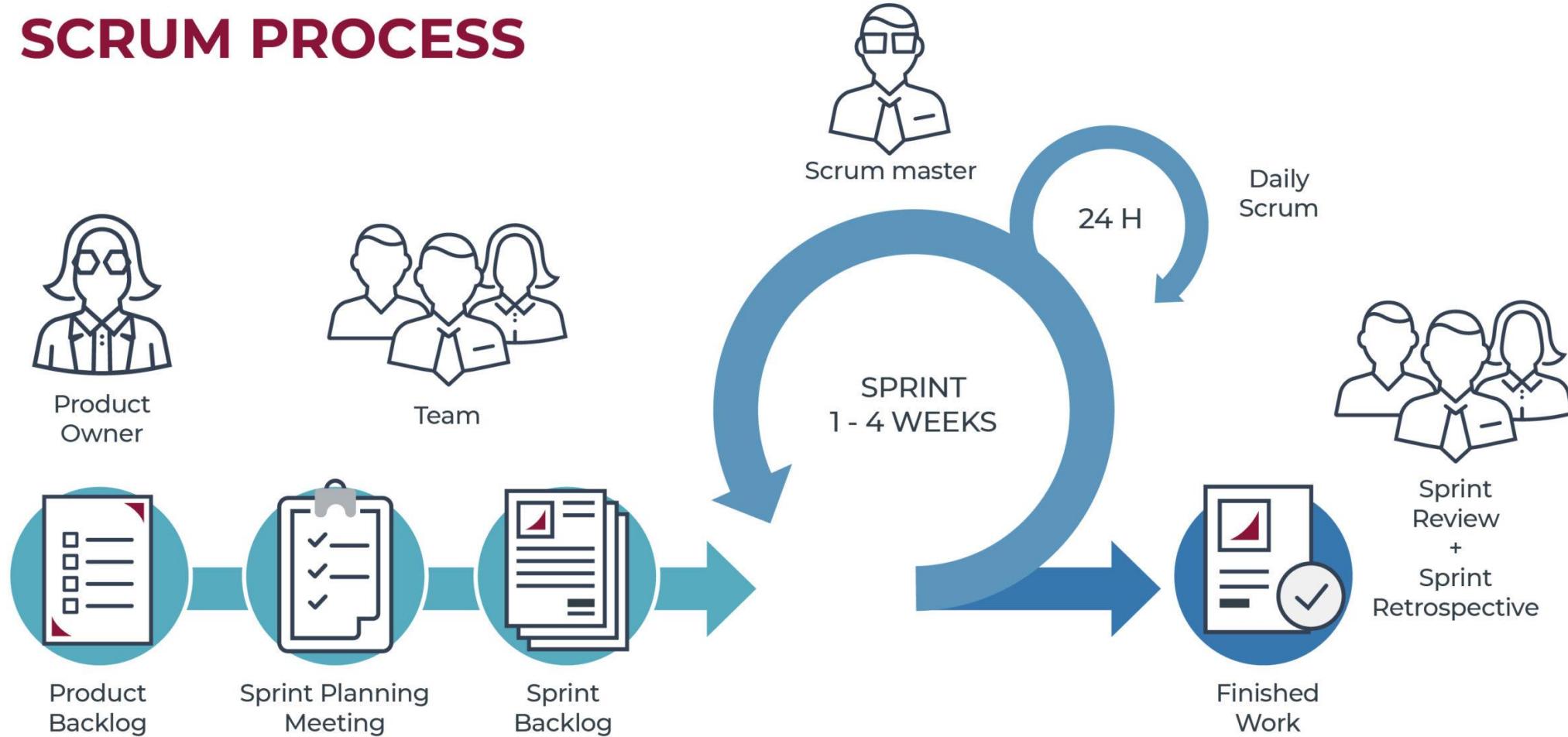
# LOS 12 PRINCIPIOS

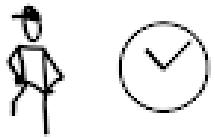
1. Lograr la satisfacción del cliente a través de la entrega continua de software.
2. No tener miedo de realizar cambios.
3. Entregar software funcional en una escala de tiempo menor.
4. Desarrolladores y gerencia deben trabajar juntos.
5. Desarrollar proyectos en torno a personas motivadas.
6. Interactuar cara a cara es el modo de comunicación más eficiente y efectivo.
7. Un software que funciona es la medida principal del progreso.
8. Los procesos ágiles promueven el desarrollo sostenible.
9. La atención continua a la excelencia técnica y al buen diseño mejora la agilidad.
10. La simplicidad es esencial.
11. Las mejores arquitecturas, requisitos y diseños emergen de equipos autoorganizados.
12. Inspeccionar y adaptar.





# SCRUM PROCESS



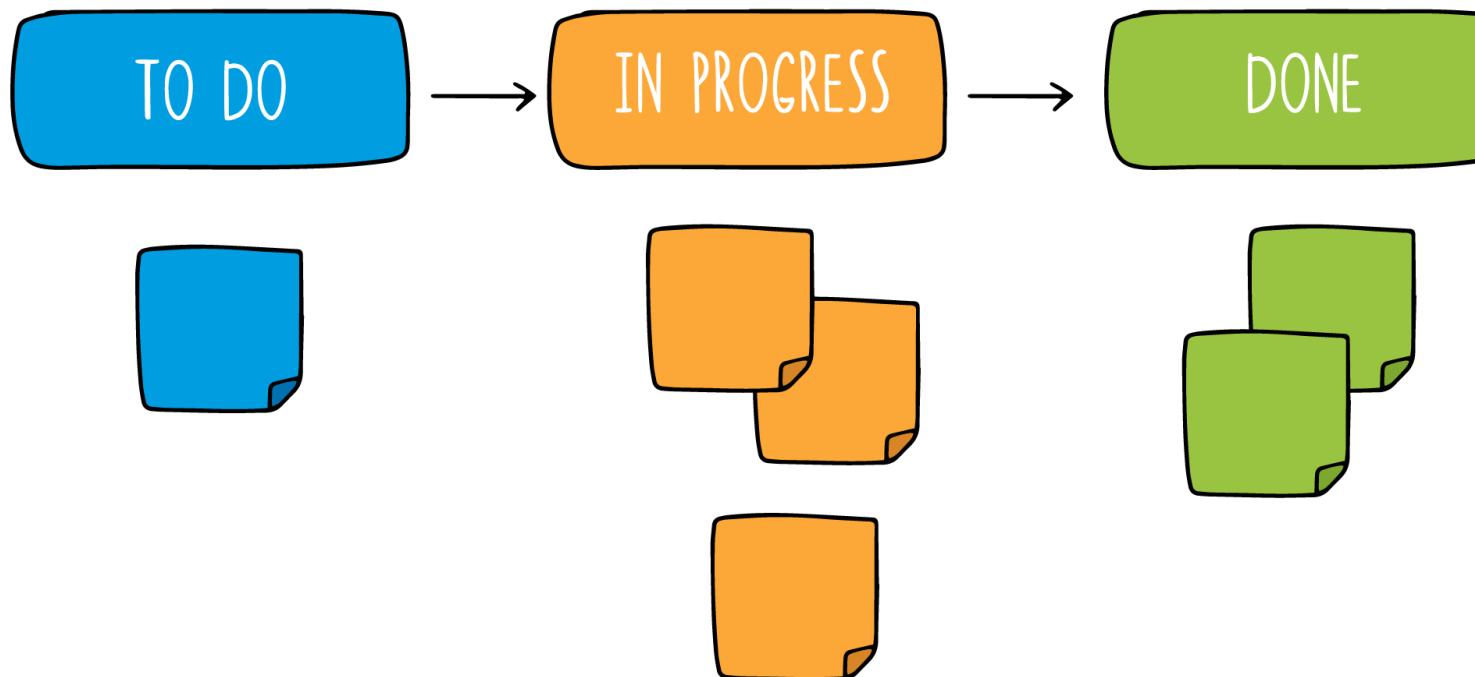


## Timboxes Ceremonias Scrum

Ceremonia	1 semana	2 semanas	3 Semanas	4 semanas
Sprint Planning	2 horas	4 horas	6 horas	8 horas
Daily Scrums	15 minutos	15 minutos	15 minutos	15 minutos
Sprint Review	1 horas	2 horas	3 horas	4 horas
Sprint Retrospective	45 minutos	1:30 horas	2:15 horas	3 horas
Grooming	Entre el 5% y el 10% del tiempo disponible del sprint			

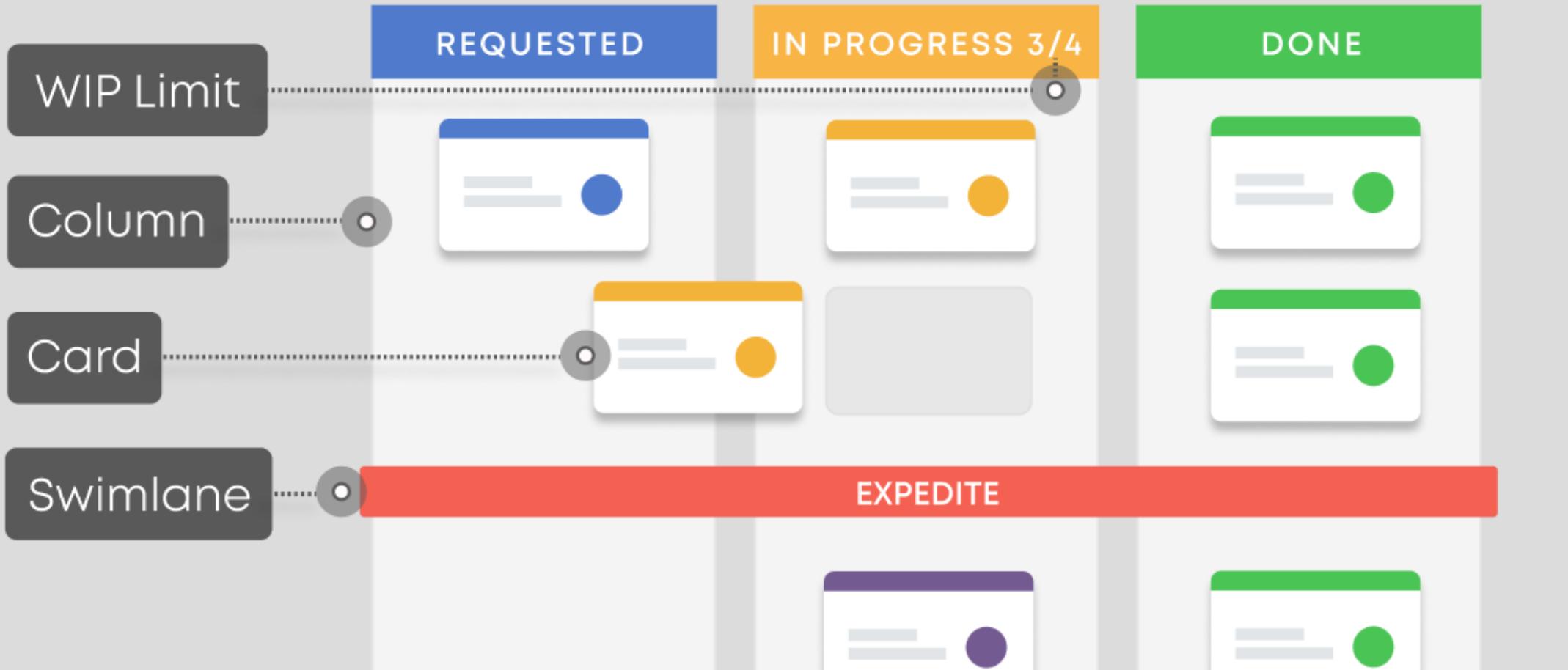
# VENTAJAS

- Reducción del Time to Market
- Flexibilidad a variaciones
- Incremento de la productividad
- Mayor calidad del software
- Predicción de tiempos
- Maximiza el retorno de la inversión (ROI)



KANBAN

# KANBAN BOARD



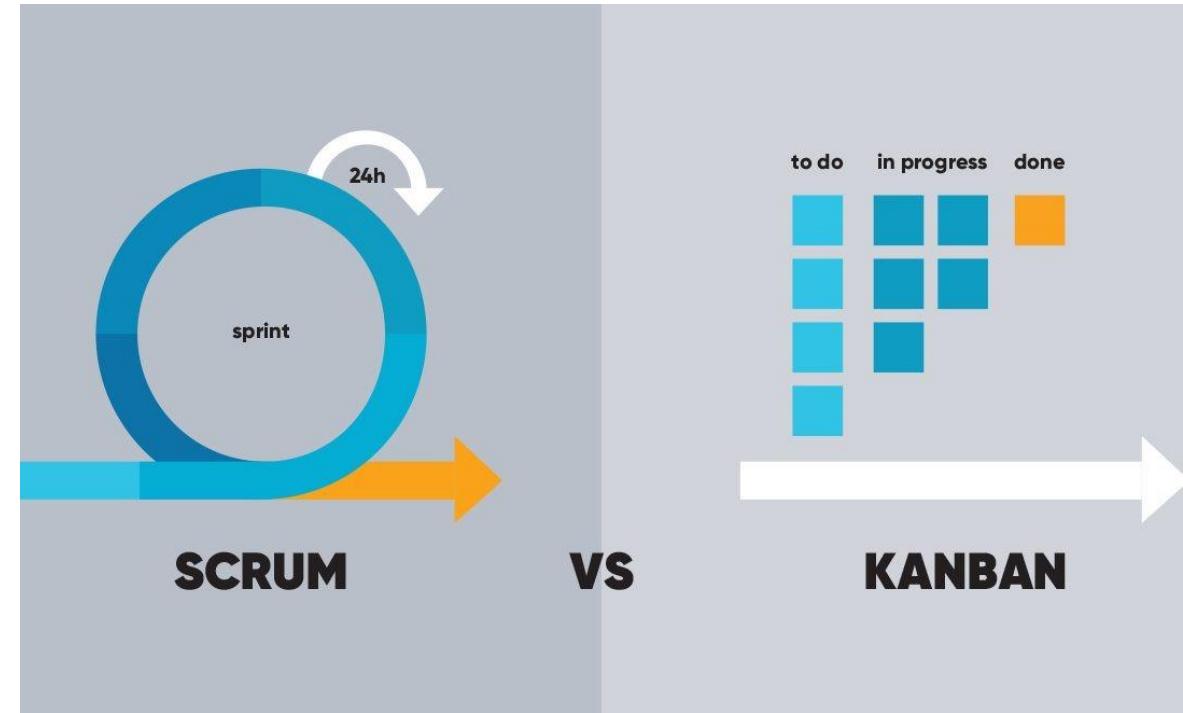
# PRÁCTICAS MÉTODO KANBAN

---

1. Visualización
2. Limitación
3. Gestión
4. Regulación
5. Feedback
6. Kaizen



# SCRUM VS KANBAN



# PROYECTOS JIRA

The screenshot shows the Jira Software interface with the following elements:

- Header:** Jira Software, Your work, Projects, Filters, Dashboards, People, Plans, Apps, Create, Search bar, and user icons.
- Left Sidebar:** Projects section with a search bar, a list of recent projects (Content Design, Customer Experience, Launch Planning, Mario's World, Marketing Campaign, Mobile Development, Onboarding, Space Cafe, Team Retreat), and buttons for View all projects and Create project.
- Table:** A list of projects organized by Type (Company-managed software, Team-managed software) and Lead (Rachel Tang, Jessie Spiteri, Yves-Emmanuel Jutard, Bella Shields, Emily Chan). Each row includes a three-dot menu icon.

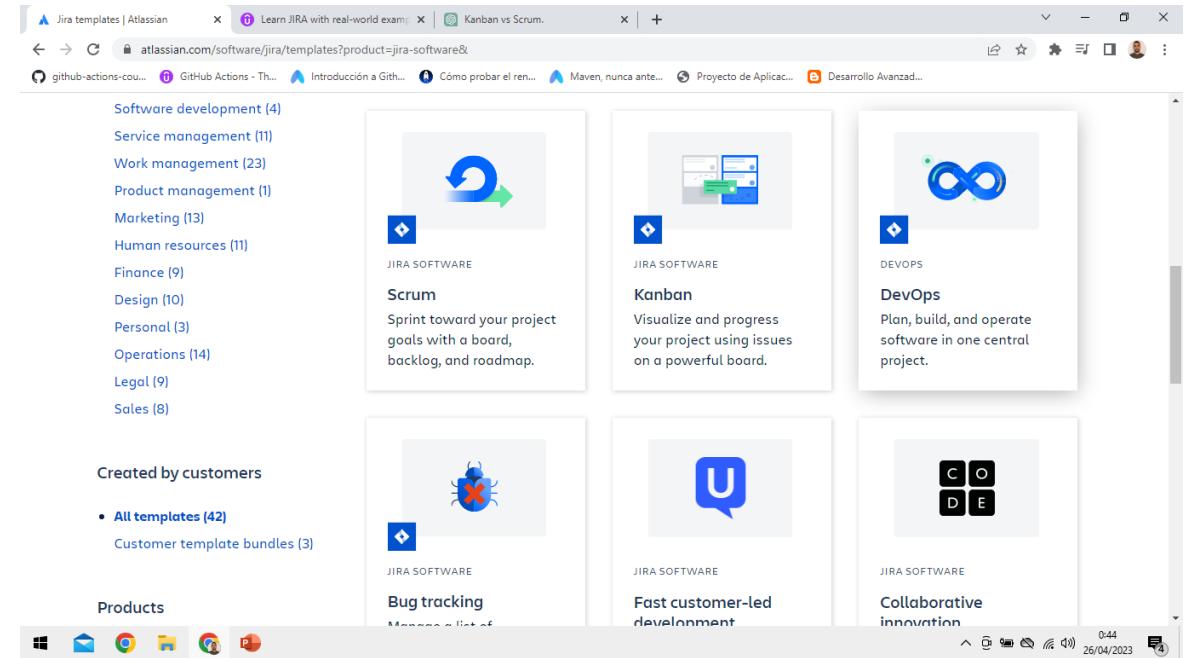
Type	Lead	...
Company-managed software	Rachel Tang	...
Team-managed software	Jessie Spiteri	...
Team-managed software	Yves-Emmanuel Jutard	...
Company-managed software	Rachel Tang	...
Company-managed software	Rachel Tang	...
Team-managed software	Bella Shields	...
Company-managed software	Rachel Tang	...
Team-managed software	Emily Chan	...
Team-managed software	Bella Shields	...



# CONCEPTOS CLAVE

- Al igual que con cualquier proyecto, hay tareas que deben realizarse, personas que hacen que las cosas sucedan y procesos para ayudar a que ese trabajo avance.
- 

# PLANTILLAS



# TIPOS DE PROYECTO

**Selección de proyecto gestionado por la empresa**

Configuración de los partners



Sácale partido a un control total con la configuración, personalización y flexibilidad de los partners.

**Selección de proyecto gestionado por el equipo**

Configuración simplificada



Ponte en marcha rápidamente con una configuración simplificada.

Volver al proyecto

Configuración de proyecto

Detalles

Personas

Resumen

Eliminar proyecto

Diseño de incidencias NUEVO

Flujos de trabajo

Pantallas

Campos

Versiones

Componentes

Permisos

Seguridad de incidencias

9+

?

Subtarea SUBTAREA

## Tipos de incidencias

### Adictos

Haz seguimiento a diferentes tipos de incidencia, tales como defectos o tareas. Puedes aplicar una configuración distinta para cada tipo de incidencia.

El esquema de tipo de incidencias define los tipos de incidencia que aplican a este proyecto. Para cambiar los tipos de incidencia utilizados, puedes seleccionar un esquema de tipo de incidencias diferente, o modificar el esquema seleccionado.

Tipo de Incidencia	Descripción	Flujo de trabajo	Configuración de campo	Pantalla
Historia	En las historias se hace un seguimiento de funciones o funcionalidades expresadas como metas del usuario.	Software Simplified Workflow for Project AAT	Default Field Configuration	AAT: Esquema de pantallas predeterminado de Scrum
Chore	Tarea técnica que no aporta valor de forma directa al usuario pero es necesario realizar.	Software Simplified Workflow for Project AAT	Default Field Configuration	AAT: Esquema de pantallas predeterminado de Scrum
Epic	A big user story that needs to be broken down. Created by Jira Software - do not edit or delete.	Software Simplified Workflow for Project AAT	Default Field Configuration	AAT: Esquema de pantallas predeterminado de Scrum
Error		Software Simplified Workflow for Project AAT	Default Field Configuration	AAT: Esquema de pantallas predeterminado de Scrum
Spike	Tarea de investigación acotada en el tiempo para analizar la viabilidad de algo o poder determinar una estimación.	Software Simplified Workflow for Project AAT	Default Field Configuration	AAT: Esquema de pantallas predeterminado de Scrum
Subtarea	La subtarea de la incidencia.	Software Simplified Workflow for Project AAT	Default Field Configuration	AAT: Esquema de pantallas predeterminado de Scrum

# TABLEROS

Quick Filters ▾

IN PROGRESS 5	CODE REVIEW 2	DONE 8
<p>Requesting available flights is now taking &gt; 5 seconds</p> <p>SEESPACEEZ PLUS</p> <p>3 TIS-8</p>	<p>Register with the Mars Ministry of Revenue</p> <p>LOCAL MARS OFFICE</p> <p>3 TIS-11</p>	<p>Home inline:</p> <p>LARGE</p> <p>3 TIS-11</p>
<p>1 day plans for all clients in the Mars Office</p> <p>RS OFFICE</p> <p>4 TIS-12</p>	<p>Engage Saturn Shuttle Lines for group tours</p> <p>SPACE TRAVEL PARTNERS</p> <p>4 TIS-15</p>	<p>Draft network plan for Mars Office</p> <p>LOCAL MARS OFFICE</p> <p>3 TIS-15</p>
<p>Saturn's Rings Resort preferred provider</p> <p>VEL PARTNERS</p> <p>4 TIS-17</p>	<p>Establish a catering vendor to provide meal service</p> <p>LOCAL MARS OFFICE</p> <p>4 TIS-15</p>	<p>Engage for gro</p> <p>SPACE</p> <p>3 TIS-15</p>
<p>Greedy SpaceCraft preferred</p> <p>VEL PARTNERS</p> <p>4 TIS-17</p>	<p>Engage Saturn Shuttle Lines for group tours</p> <p>LOCAL MARS OFFICE</p> <p>4 TIS-15</p>	<p>Establish to pro</p> <p>SPACE</p> <p>3 TIS-15</p>

4 days remaining

Epic ▾

Actor +3

IN PROGRESS 4

- Update T&C copy with v1.9 from the writers guild in all products that have cross country compliance  
NUC-213
- Tech spike on new stripe integration with paypal  
NUC-215
- Refactor stripe verification key validator to a single call to avoid timing out on slow connections  
NUC-216
- Change phone number field type to 'phone'  
NUC-217

IN REVIEW 4

- Multi-dest search UI web  
NUC-338

DONE 4

- Quick booking web  
NUC-336
- Adapt web app provider  
NUC-346
- Fluid booking c  
NUC-343
- Shoping cart p  
quick fix requir  
NUC-354

# CARRILES

Space Cafe  
Software project

Projects / Space Cafe

## Space Cafe board

PLANNING

- Roadmap
- Board**

DEVELOPMENT

- Code
- Project pages
- Add shortcut
- Project settings

You're in a team-managed project

Learn more

The board displays three columns: TO DO (15 issues), IN PROGRESS (4 issues), and DONE (2 issues). The DONE column has a green checkmark icon.

**SC-1 Menus** (4 issues)

- Send final menus to printer (SC-5) - status: TO DO
- Hire custom menu designer (SC-4) - status: IN PROGRESS
- Create the lunch menu (SC-2) - status: DONE
- Create the dinner menu (SC-3) - status: TO DO

**SC-6 Location** (4 issues)

- Lease a commercial space - status: TO DO
- Hire commercial real estate agent - status: IN PROGRESS

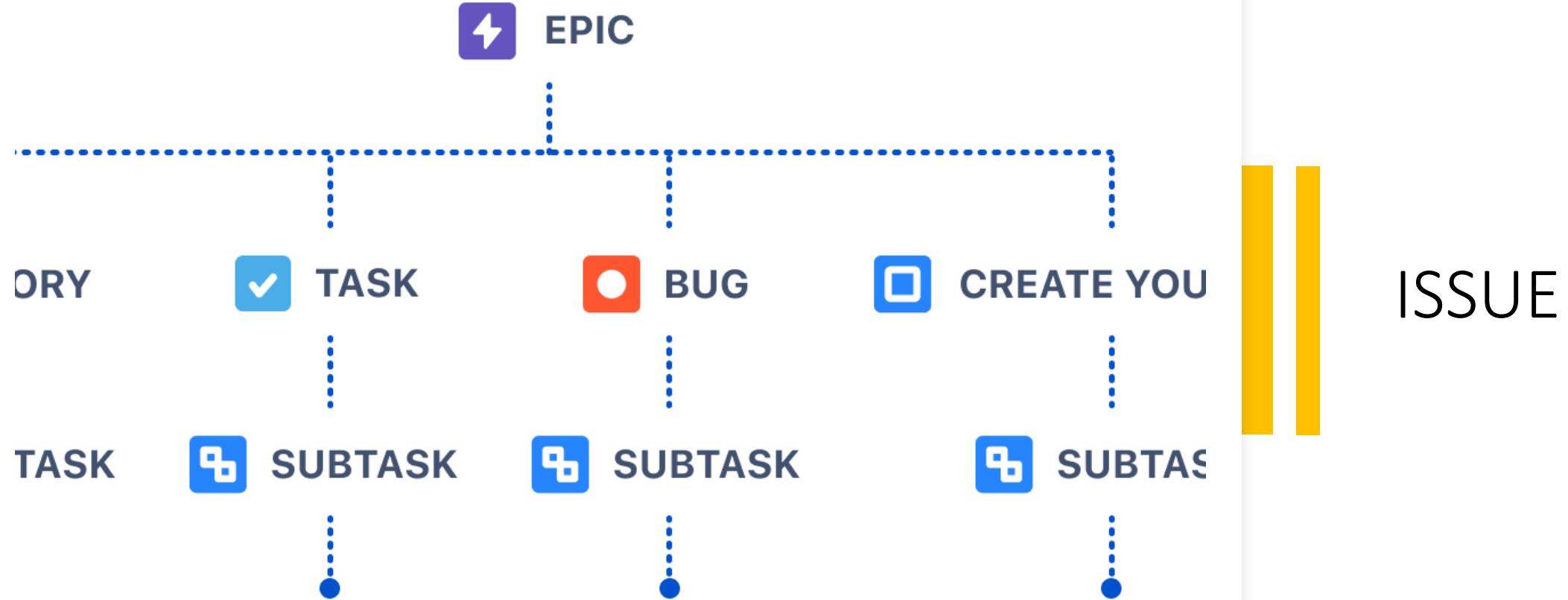
SEARCH:  FILTER:  GROUP BY: Epic

**Cards**

Issue Type - All - Component/s - All - Affects Version/s - All - Fix Version/s - All - Assignee - All - Clear

OPEN (81)	IN PROGRESS (3)	REOPENED (2)	RESOLVED (12)	CLOSED (649)
<ul style="list-style-type: none"> <li>QAXP-861: Añadir gráficos de evolución de calidad</li> <li>QAXP-704: Incrementar la "navegabilidad" en las</li> <li>QAXP-702: Posibilitar mover paneles y configurar</li> <li>QAXP-608: Permitir upload de imágenes para los logos de</li> <li>QAXP-611: Añadir filtros a las tablas de datos</li> <li>QAXP-439: Componente para gestión de "vistas" de</li> <li>QAXP-958: Informar al usuario de que los proyectos de las</li> </ul>	<ul style="list-style-type: none"> <li>QAXP-896: Preparar los análisis para aceptar</li> <li>QAXP-915: Implementación básica conector GIT</li> <li>QAXP-800: Introducir qaltax-delivery en el proceso de</li> </ul>	<ul style="list-style-type: none"> <li>QAXP-1039: El marco de la gestión de desarrollo sale</li> <li>QAXP-1033: La gestión de administradores y usuarios</li> </ul>	<ul style="list-style-type: none"> <li>QAXP-1012: No se puede especificar un perfil de</li> <li>QAXP-1013: El nombre del proyecto puede estar</li> <li>QAXP-1006: Problemas al crear usuarios en SonarQube</li> <li>QAXP-1000: Traducción al italiano de la nota de</li> <li>QAXP-998: Error de acceso a SonarQube con el nuevo</li> <li>QAXP-997: Admitir otros formatos de ficheros</li> <li>QAXP-151: dgarcia is missing the Read permission</li> </ul>	<ul style="list-style-type: none"> <li>QAXP-1046: Error al borrar correo en la entrega</li> <li>QAXP-968: Fallo en la ejecución de los test</li> <li>QAXP-925: Error al borrar organizaciones</li> <li>QAXP-850: Proyecto no encontrado</li> <li>QAXP-848: Error al eliminar un proyecto con un análisis</li> <li>QAXP-809: Error al acceder a la plataforma en</li> <li>QAXP-703: No ordena bien la lista de proyectos cuando</li> </ul>

# COLUMNAS



Projects / Take me to space / TMTS-4 / TMTS-1

## Prepare rocket for launch

Attach Create subtask Link issue ...

General QA Testing Admin

1 Assignee Anna R.

2 Description We're going to space! We need to ensure our astronauts are ready and test our rocket on the simulator so we can have a safe launch.

Components launch rocket

Attachments (7)

- nasa-OLij17U... ash.jpg 18 Sep 2020, 09:44 AM
- nasa-Q1p7bh3... ash.jpg 18 Sep 2020, 09:44 AM
- ganapathy-ku... ash.jpg 18 Sep 2020, 09:43 AM
- niketh-vellank... ash.jpg 18 Sep 2020, 09:42 AM
- guillermo-ferl... ash.jpg 18 Sep 2020, 09:42 AM

Subtasks

- TMTS-2 Ensure astronauts have everything they need IN PROGRESS
- TMTS-3 Test rocket in simulator IN PROGRESS

Activity

Show: All Comments History Work log Oldest first

Anna R. September 8, 2020, 10:09 AM Edited  
Which rocket design have we decided on? I think it may be beneficial to look over existing designs from the...

Add a comment... Pro tip: press M to comment

Done ✓ Done Actions ...

Pinned fields Priority Highest Epic Link Rocket

Details Notes Make sure to send the QA team this issue before proceeding.

Reporter Bran Y.

Projects Spaceship

Time tracking 2w 3d 4h 48m logged  Include subtasks

Labels black-hole earth outer-space

Automation Rule executions

More fields Original estimate, Fix versions

Created September 8, 2020, 9:42 AM Updated 11 seconds ago Resolved 11 seconds ago

Configure

The Atlassian Jira interface is shown at the top. The navigation bar includes 'our work', 'Projects', 'Filters', 'Dashboards', 'People', 'Plans', 'Apps', and a 'Create' button. A search bar is also present.

/ ✓ SC-28

🔒 ⚡ 1 🔍

## | Free Drink Campaign

Add a child issue Link issue ...  
Add a child issue

divertise "Buy 1 Get 1 Free Drink Special" during the Grand Opening

Order by ... +  
0% Done

sign the flyer layout

TO DO

content and restaurant logo

TO DO

e to PDF

TO DO

id to printers!

TO DO

comment...

Press M to comment

To Do

### Details

Assignee Rachel Tang

Labels None

Priority Medium

Fix versions None

Reporter Rachel Tang

Created May 18, 2022 at 6:35 AM

Updated June 10, 2022 at 3:19 AM



PROBLEMAS  
PADRES E  
HIJOS

# PROBLEMAS VINCULADOS

The screenshot shows a Jira Software interface for a project titled "Lease a commercial space". The main view displays two issues: SC-6 and SC-10. A modal window is open, showing detailed information for issue SC-10, which is assigned to Corinne Dent with the highest priority. The modal also shows the reporter as Rachel Tang. Below the main view, a linked issues panel is visible, showing that issue SC-7 ("Hire commercial real estate agent") is blocking issue SC-10.

**Issue Details:**

- Assignee: Corinne Dent
- Labels: None
- Priority: Highest
- Fix versions: None
- Reporter: Rachel Tang

**Linked Issues:**

- is blocked by: SC-7 (Hire commercial real estate agent) - IN PROGRESS

The screenshot shows a Jira board titled "Space Cafe board". The board has three columns: "TO DO 12 ISSUES", "IN PROGRESS 4 ISSUES", and "DONE 1 ISSUE".

**TO DO 12 ISSUES:**

- Lease a commercial space (LOCATION, SC-10)
- Submit application for foodservice license (PERMITS AND LICENSES, SC-13)
- Hire restaurant remodeling contractor (REMODELING, SC-16)
- Finalize restaurant concept and design (REMODELING, SC-17)
- Install new flooring and update furnishings (REMODELING, SC-19)
- Conduct competitive pricing analysis (FOOD AND EQUIPMENT, SC-20)
- Purchase kitchen equipment

**IN PROGRESS 4 ISSUES:**

- Hire commercial real estate agent (LOCATION, SC-7)
- Conduct a competitive location analysis (LOCATION, SC-8)
- Secure first month's rent and security deposit (STAFF, SC-9)
- Submit application for business license (PERMITS AND LICENSES, SC-12)

**DONE 1 ISSUE:**

- Write job descriptions (STAFF, SC-23)

**Board Summary:**

- TO DO: 12 ISSUES
- IN PROGRESS: 4 ISSUES
- DONE: 1 ISSUE

**Diagram:**

```
graph LR; START((START)) -- Create --> TO_DO[TO DO]; TO_DO -- ANY STATUS --> IN_PROGRESS[IN PROGRESS]; IN_PROGRESS -- ANY STATUS --> DONE[DONE];
```

The diagram illustrates the workflow from start to finish. It begins at a "START" node, which leads to a "Create" action. This action leads to the "TO DO" column. From the "TO DO" column, an arrow labeled "ANY STATUS" points to the "IN PROGRESS" column. Another arrow labeled "ANY STATUS" points from "IN PROGRESS" to the "DONE" column.

## Push vs. Pull

Make all we can just in case.



Make what's needed when we need it



- Production Approximation
- Anticipated Usage's
- Large Lots
- High Inventories
- Waste
- Management by Firefighting
- Poor Communication

- Production Precision
- Actual Consumption
- Small Lots
- Low Inventories
- Waste Reduction
- Management by Sight
- Better Communication

PULL VS  
PUSH

2

1 Save as

:t = "Teams in the Space"

Summary	Assignee	P	Status	Epic Link	Resolution	Im
I-21 Spaceship tracker app updates	Unassigned	▼	TO DO		Unresolved	No
I-17 Set up a custom issue type	Unassigned	▼	TO DO		Unresolved	No
I-16 Landing on Mars	Unassigned	▬	TO DO		Unresolved	No
I-14 Request type isn't valid after issue type change	Unassigned	▼	TO DO		Fixed	No
I-10 Complete ignition tests	Unassigned	▬	TO DO		Fixed	No
I-9 Verify the landing site	Captain Joe	▬	DONE		Done	No
I-8 Spaceship tracker app updates	Master Engineer	▬	IN PROGRESS		Unresolved	No
I-5 Space exploration	Master Engineer	▬	DONE		Done	No
I-3 Send the pre-landing report to Earth	Master Engineer	▼	TO DO		Unresolved	No
I-1 Send the pre-landing report to Earth	Captain Joe	▬	TO DO		Unresolved	No

# BASIC SEARCH

## Insert JQL Query

Runs As  Admin

JQL Query `project = "SAFe Team A" AND status = "In Progress"` 

Limit 1000

Maximum number of issues to insert (leave empty for no limit)

[Apply](#) [Cancel](#)

JQL

Tu trabajo ▾ Proyectos ▾ Filtros ▾ Personas ▾ Aplicaciones ▾ Crear

Proyectos / Hoja de ruta  
COMO ELIMINAR / AGREGAR O MODIFICAR ESTOS FILTROS (SIN QUE APAREZCA QUE ES UN FILTRO PERSONALIZADO), ES DECIR QUE FIGURE TAL CUAL COMO ESTOS.

PLANIFICACIÓN  
Hoja de ruta

Proyectos / Backlog  
PLANIFICACIÓN  
Hoja de ruta  
Backlog

Proyectos / Tablero Sprint 39  
PLANIFICACIÓN  
Hoja de ruta  
Backlog  
Tablero

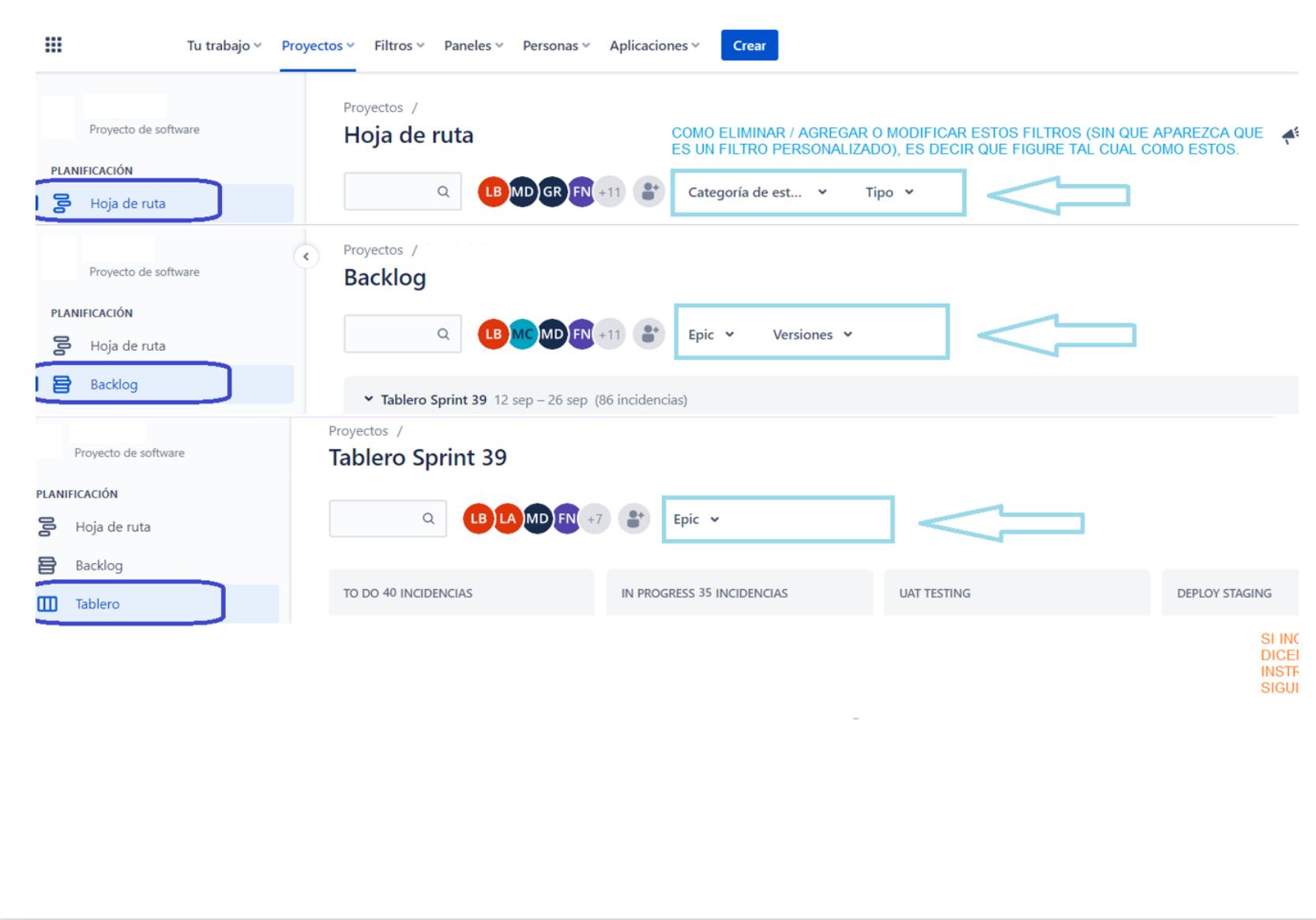
LB MD GR FN +11 Categoría de est... ▾ Tipo ▾

LB MC MD FN +11 Epic ▾ Versiones ▾

Epic ▾

TO DO 40 INCIDENCIAS IN PROGRESS 35 INCIDENCIAS UAT TESTING DEPLOY STAGING

SI INC  
DICEI  
INSTF  
SIGUI



# FILTROS

The screenshot shows the Jira configuration interface for the 'autentia' project. The left sidebar has a dark blue background with white text and icons. The 'Campos personalizados' (Custom Fields) option is highlighted with a dark blue bar at the bottom of the sidebar.

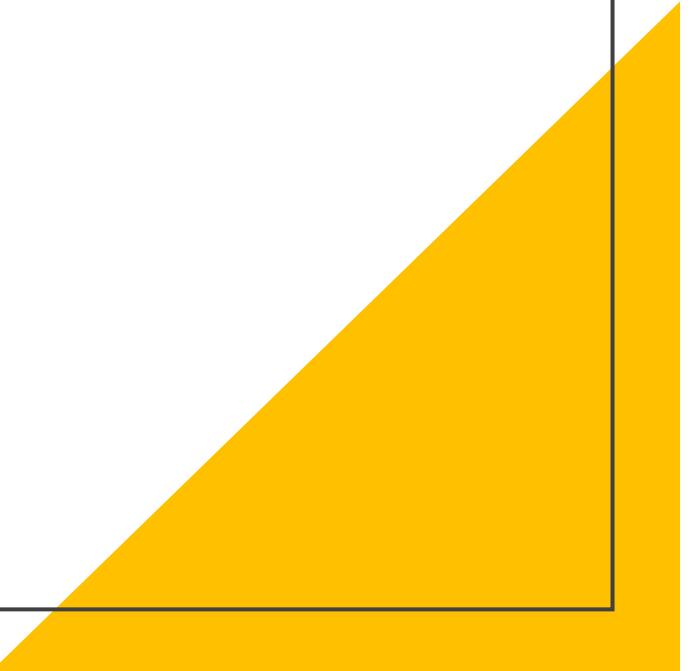
The main area is titled 'Incidencias' and shows the 'Campos personalizados' (Custom Fields) section. At the top right is a search bar labeled 'Buscar en las páginas de administración de JIRA' and a button 'Añadir campo personalizado' with a help icon.

The table lists several custom fields:

Nombre	Tipo	Contexto/s disponible/s	Pantallas
<b>Approvers</b> Contains users needed for approval. This custom field was created by Jira Service Desk.	Selector de usuarios (varios usuarios)	Tipo/s de incidencia: Global (todas las incidencias)	...
<b>Change completion date</b> Specify the completion time for the change request.	Selector de fecha y hora	Tipo/s de incidencia: Global (todas las incidencias)	...
<b>Change reason</b> Choose the reason for the change request.	Lista de selección (opción individual)	Tipo/s de incidencia: Global (todas las incidencias)	...
<b>Change risk</b>	Lista de selección (opción individual)	Tipo/s de incidencia: Global (todas las incidencias)	...
<b>Change start date</b> Specify the time and date for the start of the change.	Selector de fecha y hora	Tipo/s de incidencia: Global (todas las incidencias)	...
<b>Change type</b>	Lista de selección (opción individual)	Tipo/s de incidencia: Global (todas las incidencias)	...

# ETIQUETAS

# INFORMES



# MÉTRICAS

- Las **cuatro métricas clave de DevOps**, también conocidas como **DORA Metrics** (por el equipo de investigación de DevOps de Google llamado "DevOps Research and Assessment")



## Velocity

### ⌚ Deployment Frequency

Number of successful deployments to production, how rapidly are your team releasing to users?

Deploying via smaller, more frequent releases makes updates easier to understand, manage, and fix.

How long does it take from commit to the code running in production?

Lower lead time to successfully implement changes indicates a more agile and responsive team and process.

### ⌛ Lead Time for Changes

## DORA

### ⚠ Change Failure Rate

How often are your deployments causing a failure in production?

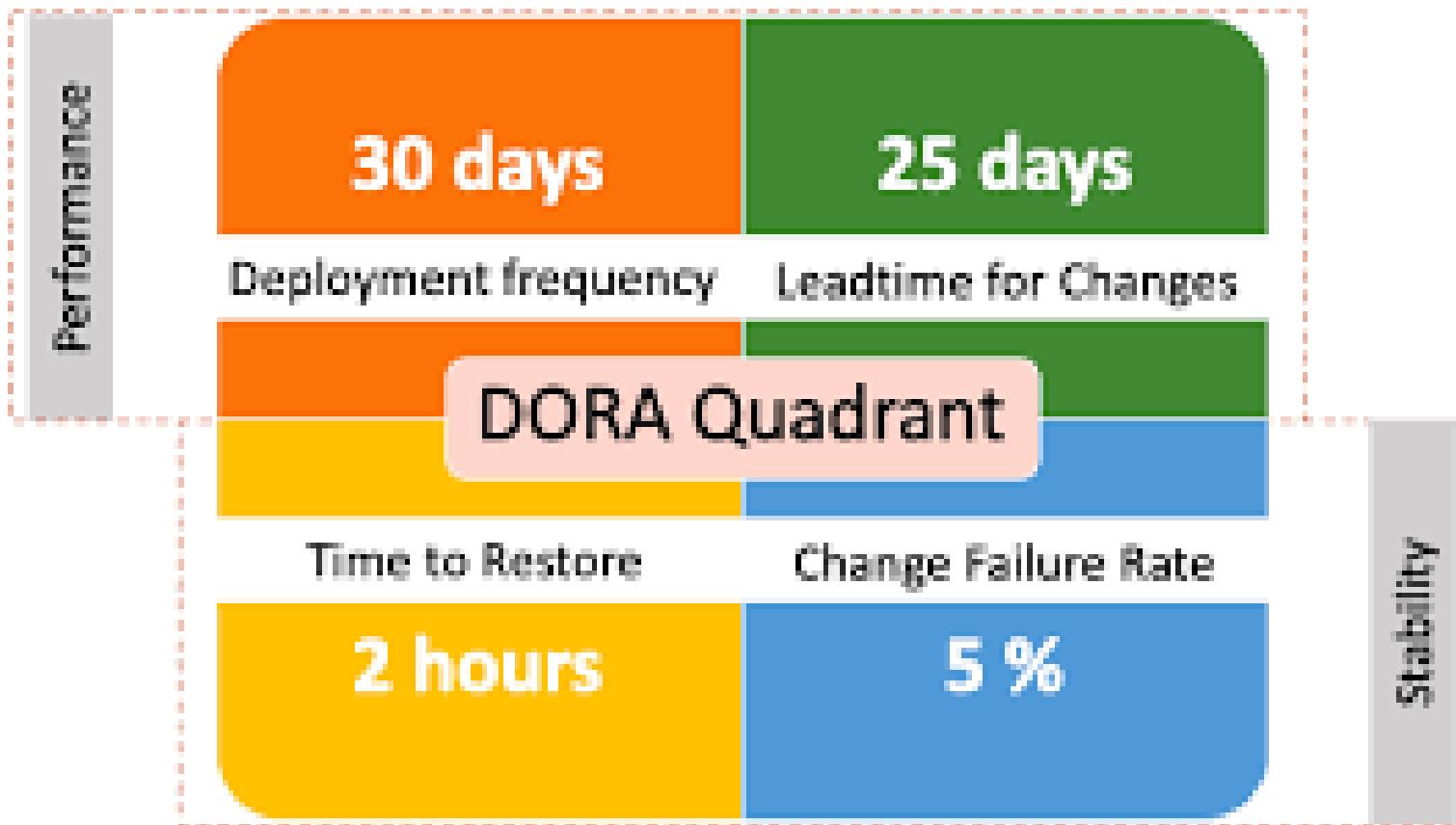
A low CFR indicates that changes are infrequently impacting the stability, availability, and user experience of the software.

## Stability

How long does it take the team to properly recover from a failure once it is identified?

A low MTTR indicates that the team is effective at resolving significant issues in production, resulting in a better end-user experience.

### ⌚ Median Time to Restore



# Lead Time for Changes (Tiempo de entrega de cambios)

- Mide el tiempo que transcurre desde que se realiza un commit en el código hasta que ese cambio se implementa en producción.
- Objetivo: Reducir este tiempo para aumentar la velocidad de entrega sin comprometer la calidad.

# Deployment Frequency (Frecuencia de despliegue)

- Mide la cantidad de veces que se realizan despliegues en producción en un período determinado.
- Objetivo: Aumentar la frecuencia para garantizar entregas más rápidas y continuas.

Mean Time to  
Restore (MTTR  
- Tiempo  
medio de  
recuperación)

- Mide el tiempo promedio necesario para restaurar el servicio después de una falla en producción.
- Objetivo: Reducir el MTTR para minimizar el impacto de los fallos y mejorar la resiliencia.

# Change Failure Rate (Tasa de fallos en los cambios)

- Mide el porcentaje de cambios en el código que resultan en fallos en producción y requieren corrección.
- Objetivo: Mantener una baja tasa de fallos para mejorar la estabilidad del software.

# INFORMES

- Los equipos necesitan información para optimizar sus procesos y hacer su mejor trabajo. Jira ofrece una serie de opciones de informes que le ayudarán a realizar un seguimiento del progreso de su equipo y a acelerar su velocidad. Cualquier persona puede utilizar los informes en cualquier momento para orientar las decisiones relacionadas con su trabajo.
- **¿Por qué es importante?** Los informes eliminan las dudas y permiten hacer un mejor trabajo. Los datos de los informes en tiempo real ayudan a su equipo a identificar rápidamente los obstáculos que retrasan el progreso. También puede ver qué funciona bien y celebrar esos logros.

# TIPOS

- Los reportes en Jira se pueden clasificar en cuatro tipos:
  1. **Reportes Ágiles** – Permiten comprender la velocidad de tu equipo, identificar cuellos de botella y predecir mejor el rendimiento futuro.
  2. **Reportes de DevOps** – Ayudan a analizar el pipeline de despliegue y la frecuencia de implementaciones, fomentando una mayor colaboración y optimizando el ciclo de vida del producto.
  3. **Reportes de análisis de incidencias** – Permiten conocer en qué tipo de trabajo se enfoca el equipo y cómo está gestionando la carga de trabajo.
  4. **Reportes de previsión y gestión** – Facilitan la evaluación de la capacidad del equipo y permiten prever con mayor precisión el rendimiento futuro.

# PROBLEMAS

- Para los proyectos en Jira, los usuarios pueden generar varios tipos de informes de problemas:
- Informe de problemas creados recientemente : indica la velocidad a la que se crean nuevos problemas dentro de un proyecto.
- Informe de problemas creados frente a resueltos : contrasta la cantidad de problemas creados con aquellos resueltos en el momento de la generación del informe.
- Informe de tiempo transcurrido desde los problemas : muestra cuántos problemas se han creado o actualizado dentro de un período específico.
- Estos informes ayudan a detectar tendencias y obtener una visión general de los problemas del proyecto.

# AGILES

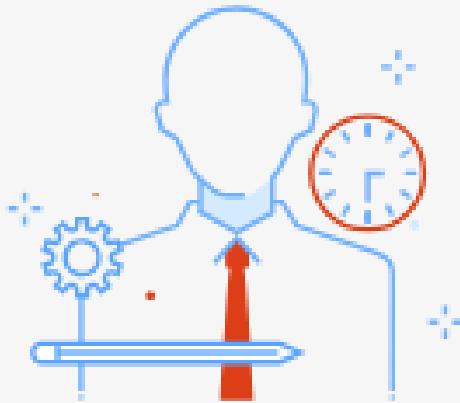
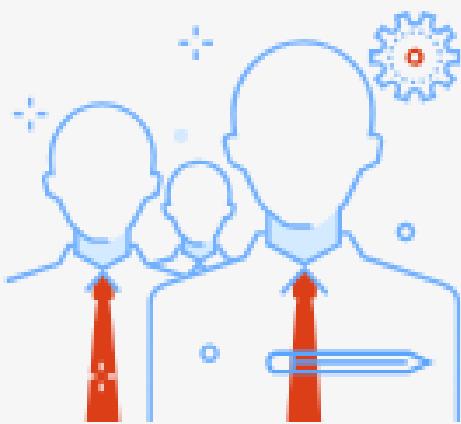
- Los informes ágiles ofrecen a los equipos una mejor visibilidad. Indican los esfuerzos realizados, muestran el progreso, ayudan a planificar los procesos y ayudan a los equipos a mantenerse encaminados. Los informes ágiles se pueden realizar a nivel individual, de equipo, de proyecto o interprojeto. Algunos ejemplos son:
- Informe de sprint : muestra una lista de todos los problemas completados mientras el sprint estaba en progreso.
- Diagrama de evolución : muestra la cantidad estimada de trabajo a realizar y el trabajo realmente realizado.
- Gráfico de velocidad : indica qué tan bien se están cumpliendo los objetivos, lo que ayuda a predecir cuánto trabajo se puede realizar en futuros sprints.

# PREVISION Y GESTION

- Estos informes ofrecen descripciones generales de alto nivel que resultan útiles para el seguimiento del tiempo y la gestión de la carga de trabajo. Un ejemplo son los informes de tiempo, que ofrecen información sobre el tiempo que un usuario ha dedicado a un problema, destacando las desviaciones respecto del presupuesto y las estimaciones de asignación de tiempo. Para aprovechar al máximo los informes de previsión y gestión, es esencial utilizar el seguimiento del tiempo nativo de Jira.

---

# ALCANCES



Jira Dashboards Projects Issues Profields Boards Power Apps Create

Search ...

**Projects tracking**

**Statics**

Type	Value	Total
business	1	100%

Values: 1 TYPE

**Project Status**

Status	Count	Percentage
ACTIVE	4	3%
EXHAUSTED	2	1%
EXPIRED	1	< 1%
None	129	95%

Values: 3 SUPPORT PACK STATUS

**Profields project pie chart**

Status	Count	Percentage
READY	92	68%
ONGOING	19	14%
DISCOVERY	12	9%
ON TRACK	5	4%
None	4	3%
LIVE	2	1%
OPPORTUNITY	1	< 1%
PARKED	1	< 1%

Values: 7 PROJECT STATUS

**Business goal by status**

Goal	Discovery	Live	On Track	Ongoing	Ready	Total
Decrease time to market	2	0	1	3	13	19
Increase revenue	2	0	0	3	4	9
Market expansions	4	1	1	6	28	40
New products	2	1	0	3	18	24
<b>Total</b>	<b>10</b>	<b>2</b>	<b>2</b>	<b>15</b>	<b>63</b>	<b>92</b>

**Profields: Project fields Summary**

Name	Link
Bitbucket repository	
Behavioral Economics	<a href="https://bitbucket.behavioralE.com/projects/ATL_Peripherals/repos/perifers/">https://bitbucket.behavioralE.com/projects/ATL_Peripherals/repos/perfers/</a>
Big data	<a href="https://bitbucket.deBigdata.com/projects/ATL_version/repos/runner/">https://bitbucket.deBigdata.com/projects/ATL_version/repos/runner/</a>
Bio Shop App	<a href="https://bitbucket.shopapp.com/projects/ATL_FOOD/repos/veggies/">https://bitbucket.shopapp.com/projects/ATL_FOOD/repos/veggies/</a>
Biometric Authentication	<a href="https://bitbucket.biometrix.com/projects/METRICX_A/repos/metricflow/">https://bitbucket.biometrix.com/projects/METRICX_A/repos/metricflow/</a>
Blockchain	<a href="https://bitbucket.blokchn.com/projects/CHAIN_ALT/repos/chainofblocks/">https://bitbucket.blokchn.com/projects/CHAIN_ALT/repos/chainofblocks/</a>
Blockchain Adoption	<a href="https://bitbucket.adoptachain.com/projects/ATL_ADOPTION/repos/featadoption/">https://bitbucket.adoptachain.com/projects/ATL_ADOPTION/repos/featadoption/</a>
Bloss Point	<a href="https://bitbucket.blosspoint.com/projects/SUP_POINT/repos/pointblo/">https://bitbucket.blosspoint.com/projects/SUP_POINT/repos/pointblo/</a>
BOTANICALS	<a href="https://bitbucket.botanicals.com/projects/botanicals/repos/botans/">https://bitbucket.botanicals.com/projects/botanicals/repos/botans/</a>
CerdeñaTop	<a href="http://bitbucket.text.com">http://bitbucket.text.com</a>
City Connect	<a href="https://bitbucket.profields.com/projects/connecticity">https://bitbucket.profields.com/projects/connecticity</a>
Clean Code	<a href="https://bitbucket.profields.com/projects/cleancode">https://bitbucket.profields.com/projects/cleancode</a>
Farm House	<a href="https://bitbucket.profields.com/projects/farm">https://bitbucket.profields.com/projects/farm</a>
Fiesta	<a href="https://bitbucket.profields.com/projects/fiesta">https://bitbucket.profields.com/projects/fiesta</a>
Hot Air Balloon	<a href="https://bitbucket.profields.com/projects/balloon">https://bitbucket.profields.com/projects/balloon</a>
Light Resort - extras	<a href="https://bitbucket.profields.com/projects/resort">https://bitbucket.profields.com/projects/resort</a>
Main Team Strategy	<a href="https://bitbucket.profields.com/projects/strategy">https://bitbucket.profields.com/projects/strategy</a>
Mutual	<a href="https://bitbucket.profields.com/projects/mutual">https://bitbucket.profields.com/projects/mutual</a>
New ERP	<a href="https://bitbucket.teashop.com/projects/LOTS_OF_TEA/repos/moretea/">https://bitbucket.teashop.com/projects/LOTS_OF_TEA/repos/moretea/</a>
Profields Public Backlog	<a href="https://bitbucket.profields.com/projects/profields">https://bitbucket.profields.com/projects/profields</a>
Quantum Reality	<a href="https://bitbucket.profields.com/projects/quantum">https://bitbucket.profields.com/projects/quantum</a>
Robot Platform	<a href="https://bitbucket.profields.com/projects/robot">https://bitbucket.profields.com/projects/robot</a>

# ¿COMO SE CREEN?

- Según la configuración de su proyecto o tablero, puede tener distintas opciones de informes disponibles. Es posible que determinados informes solo aparezcan cuando se cumpla una condición, como después de completar un sprint. También tendrá distintas opciones disponibles según si se encuentra en un proyecto gestionado por un equipo o por una empresa.

Jira Tu trabajo ▾ Proyectos ▾ Filtros ▾ Paneles ▾ Equipos ▾ Planes ▾ Aplicaciones ▾ Create Versión de prueba de Premium Q Buscar

Learn Jira in 10 minutes ... Proyecto de software Volver al proyecto

Detalles Acceso Notificaciones Automatización Tipos de incidencias Funciones Tablero Cadena de herramientas Aplicaciones

Visualiza, realiza un seguimiento y gestiona el trabajo a medida que avanza por el proceso de tu equipo. [Más información sobre Tablero](#)

**Lista** Crea, visualiza y gestiona todo tipo de trabajos en una experiencia similar a la de una hoja de cálculo. [Más información sobre Lista](#)

**Calendario** Planifica el trabajo de tu equipo en un calendario para llevar un registro de las fechas de vencimiento y los plazos. [Más información sobre Calendario](#)

**Informes** Analiza y realiza un seguimiento del trabajo de tu equipo generando informes sobre la actividad del proyecto. [Más información sobre Informes](#)

**Formularios** Recopila y haz un seguimiento de las solicitudes de trabajo de las partes interesadas. [Más información sobre Formularios](#)

**Metas** Vincula las incidencias de Jira a las metas para hacerte una idea clara de los resultados del trabajo y realizar un seguimiento de las metas a lo largo del tiempo. [Más información sobre Metas](#)

**Navegador de incidencias** Examina una lista de incidencias de tu proyecto. Utiliza los filtros integrados y la búsqueda de texto para encontrar incidencias. [Más información sobre Navegador de incidencias](#)

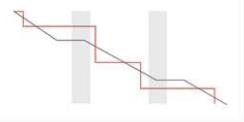
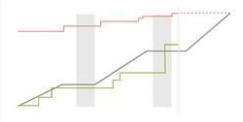
Jira Your work Projects Filters Dashboards Teams Plans Assets Apps Create

Marketing Ops Software project Back to project

Reports All reports AGILE Tech Operation... Board Burndown Chart Burnup Chart Sprint Report Velocity Chart Cumulative Flow Diagram Version Report Epic Report Control Chart Epic Burndown Release Burndown DEVOPS Cycle time report You're in a company-managed project Learn more

## All reports

### Agile

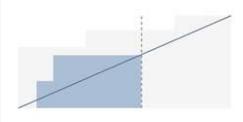
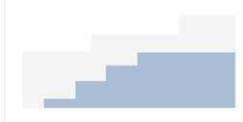
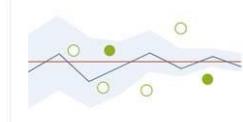
   

**Burndown Chart**  
Track the total work remaining and project the likelihood of achieving the sprint goal. This helps your team manage its progress and respond accordingly.

**Burnup Chart**  
Track the total scope independently from the total work done. This helps your team manage its progress and better understand the effect of scope change.

**Sprint Report**  
Understand the work completed or pushed back to the backlog in each sprint. This helps you determine if your team is overcommitting or if there is excessive scope creep.

**Velocity Chart**  
Track the amount of work completed from sprint to sprint. This helps you determine your team's velocity and estimate the work your team can realistically achieve in future sprints.

**Cumulative Flow Diagram**  
Shows the statuses of issues over time. This helps you identify potential bottlenecks that need to be investigated.

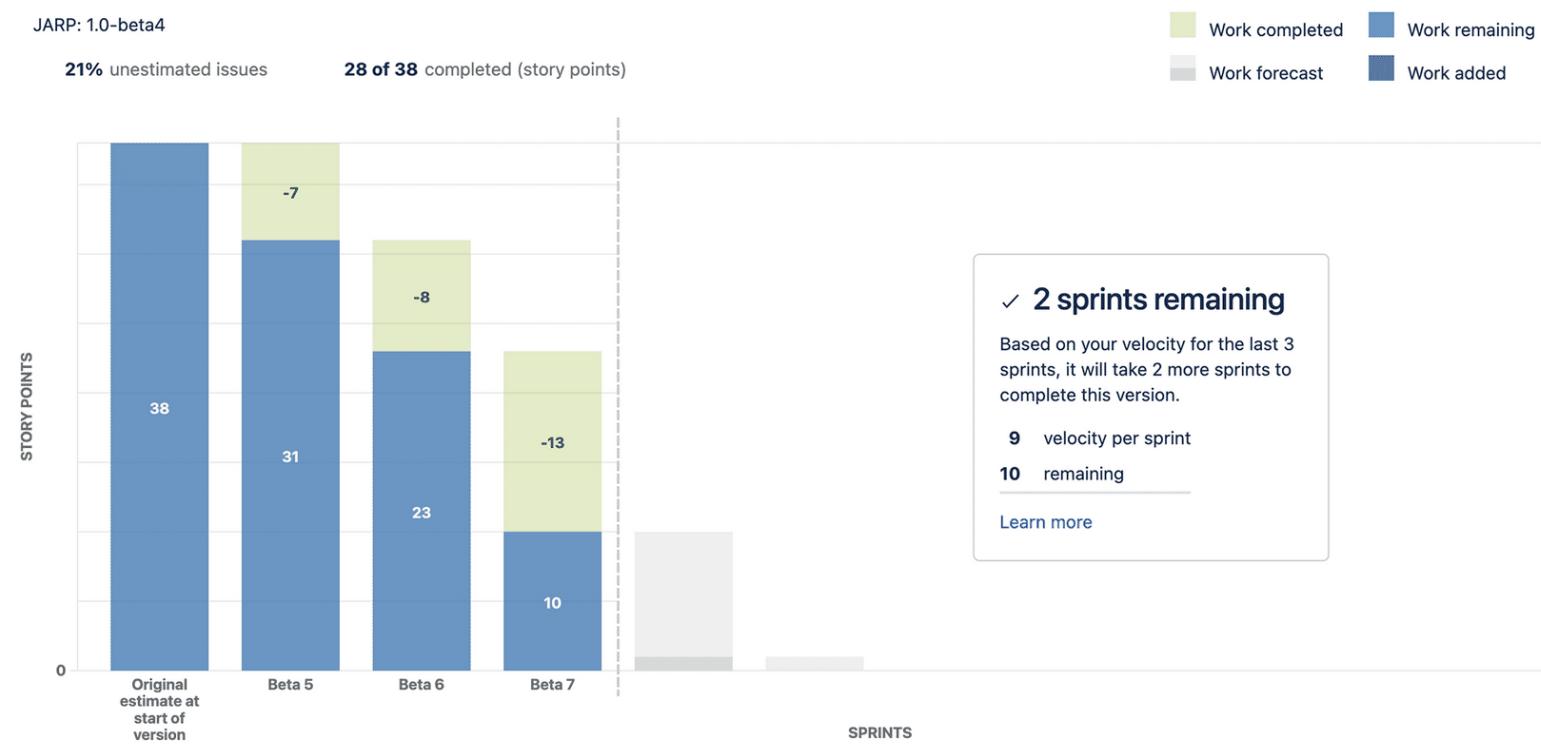
**Version Report**  
Track the projected release date for a version. This helps you monitor whether the version will release on time, so you can take action if work is falling behind.

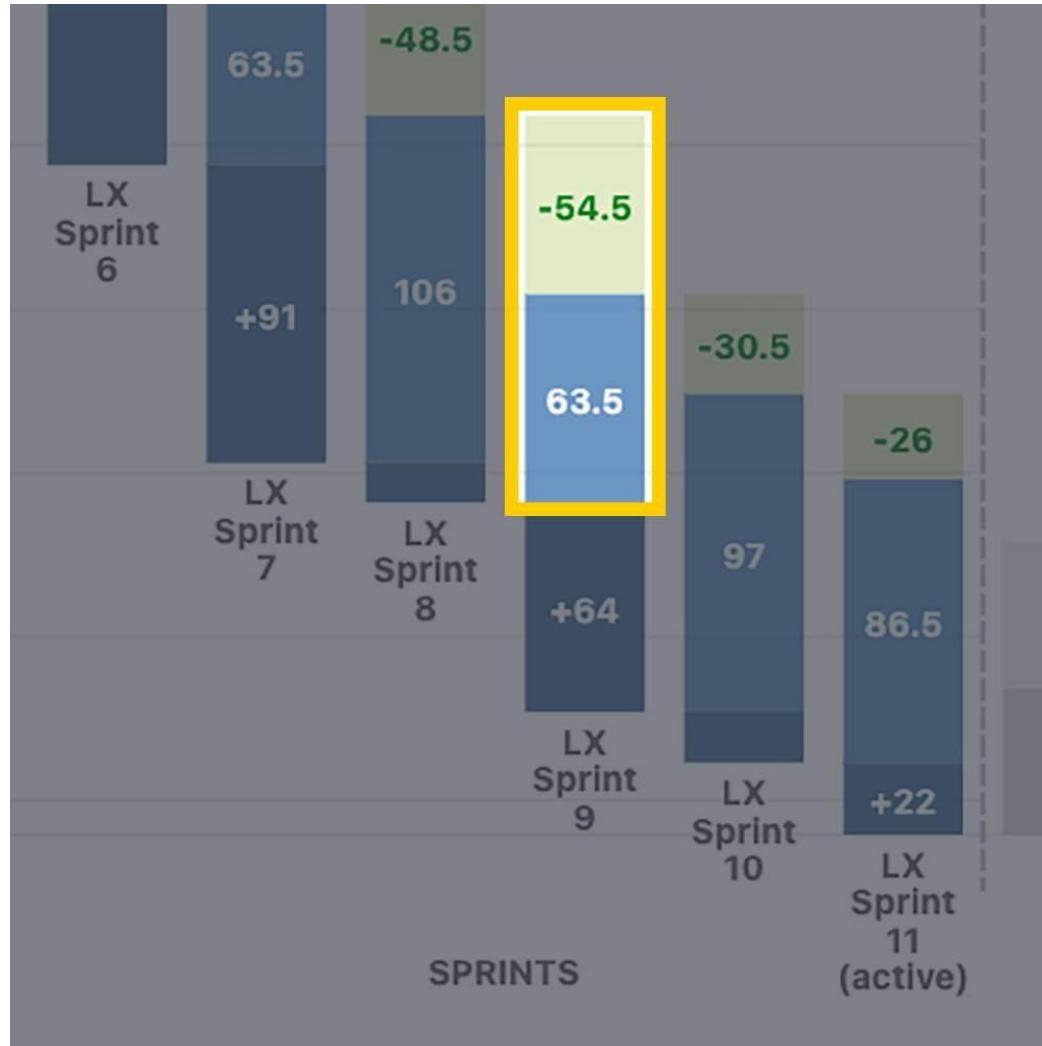
**Epic Report**  
Understand the progress towards completing one Epic over time. This helps you manage your team's progress by tracking the remaining incomplete/unestimated work.

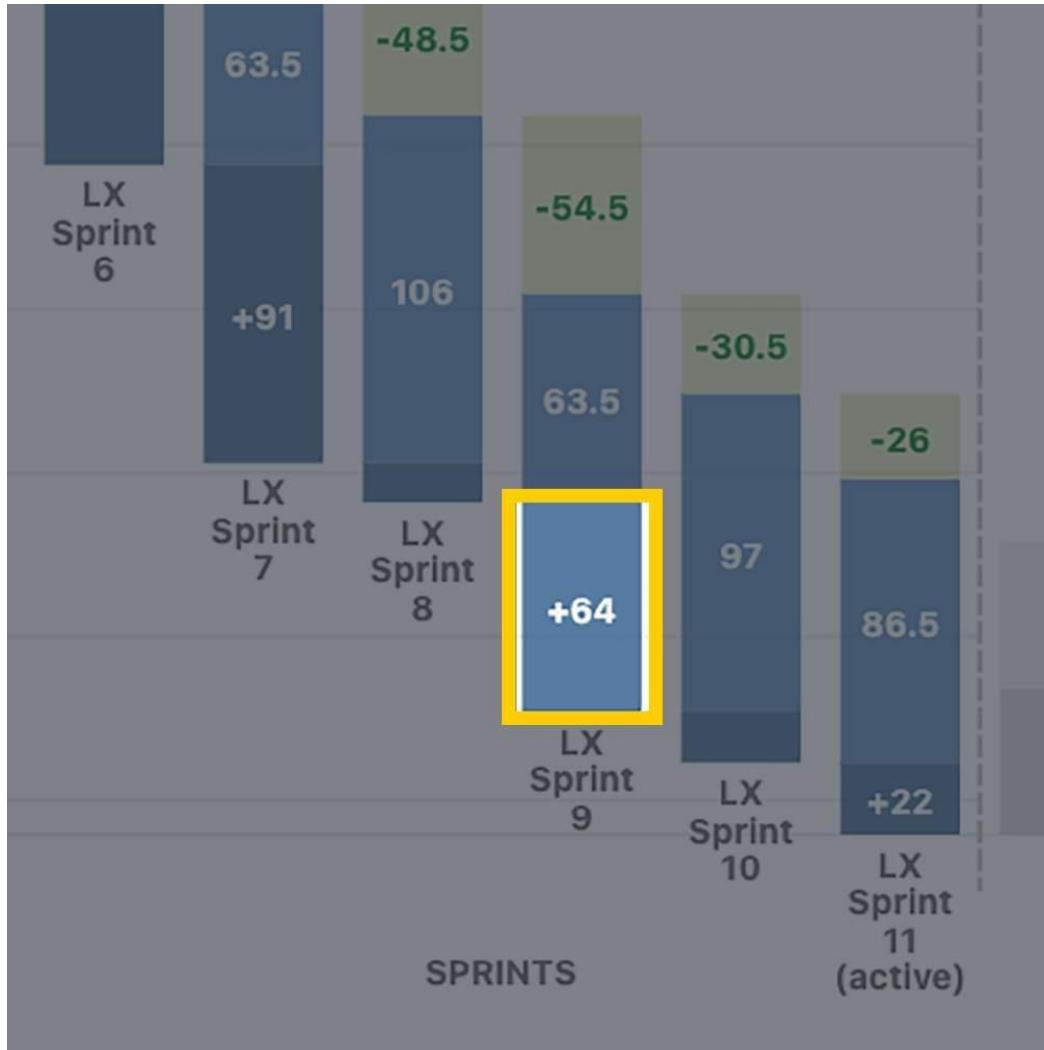
**Control Chart**  
Shows the cycle time for your product, version or sprint. This helps you identify whether data from the current process can be used to determine future performance.

# BURNDOWN CHART

## Release Burndown











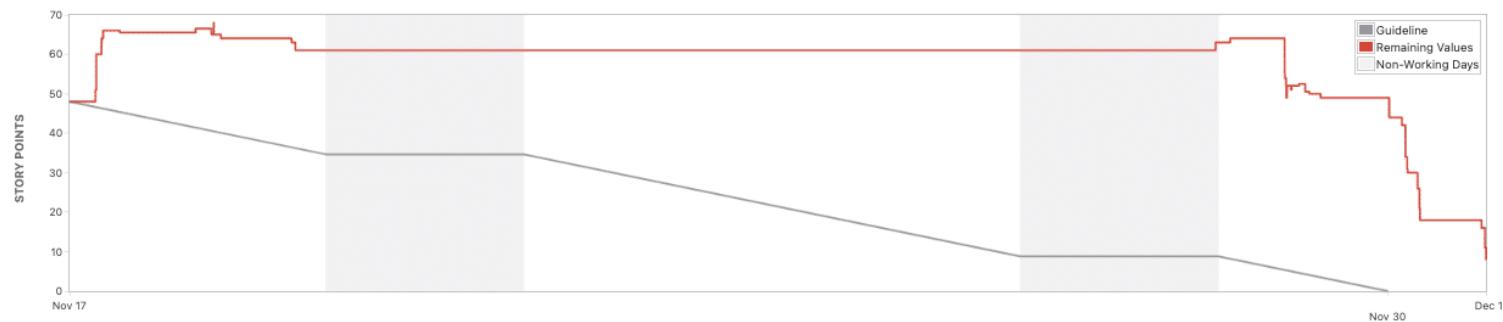
# BENEFICIOS

- ✓ **Le ayuda a controlar si una versión se lanzará a tiempo.** Si el trabajo se retrasa, puede tomar medidas rápidamente.
  - ✓ **Mantiene a su equipo informado** sobre el progreso de la versión y los cambios de alcance.
  - ✓ **Le ayuda a brindar predicciones precisas** a las partes interesadas.
- 

# SPRINT REPORT

## Sprint Report

LX Sprint 10 ▾

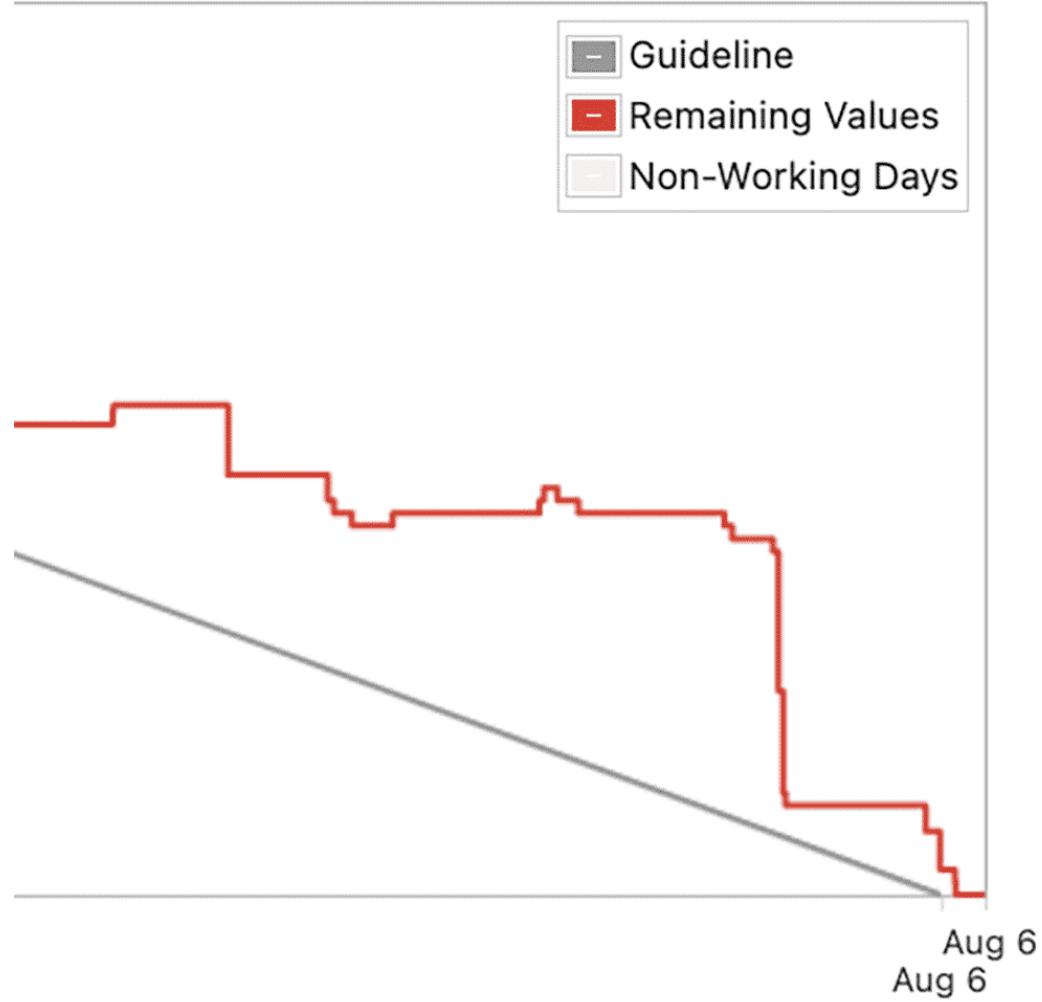


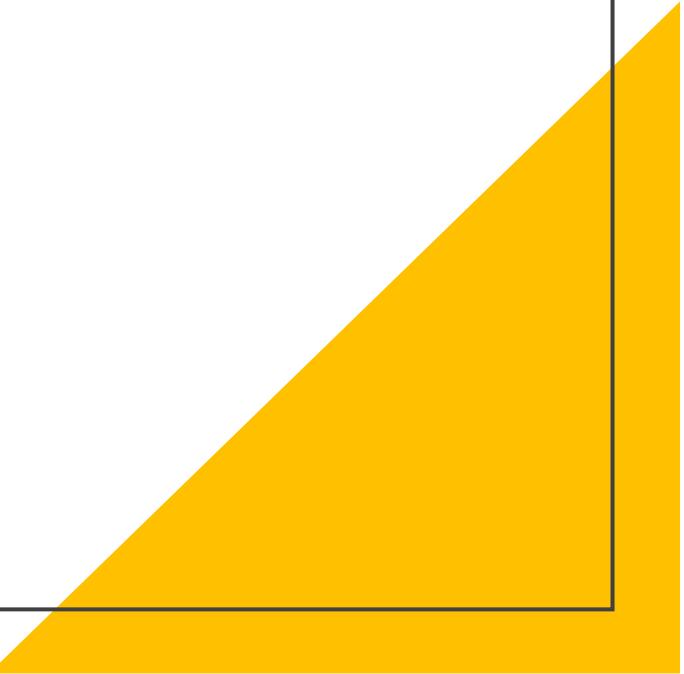
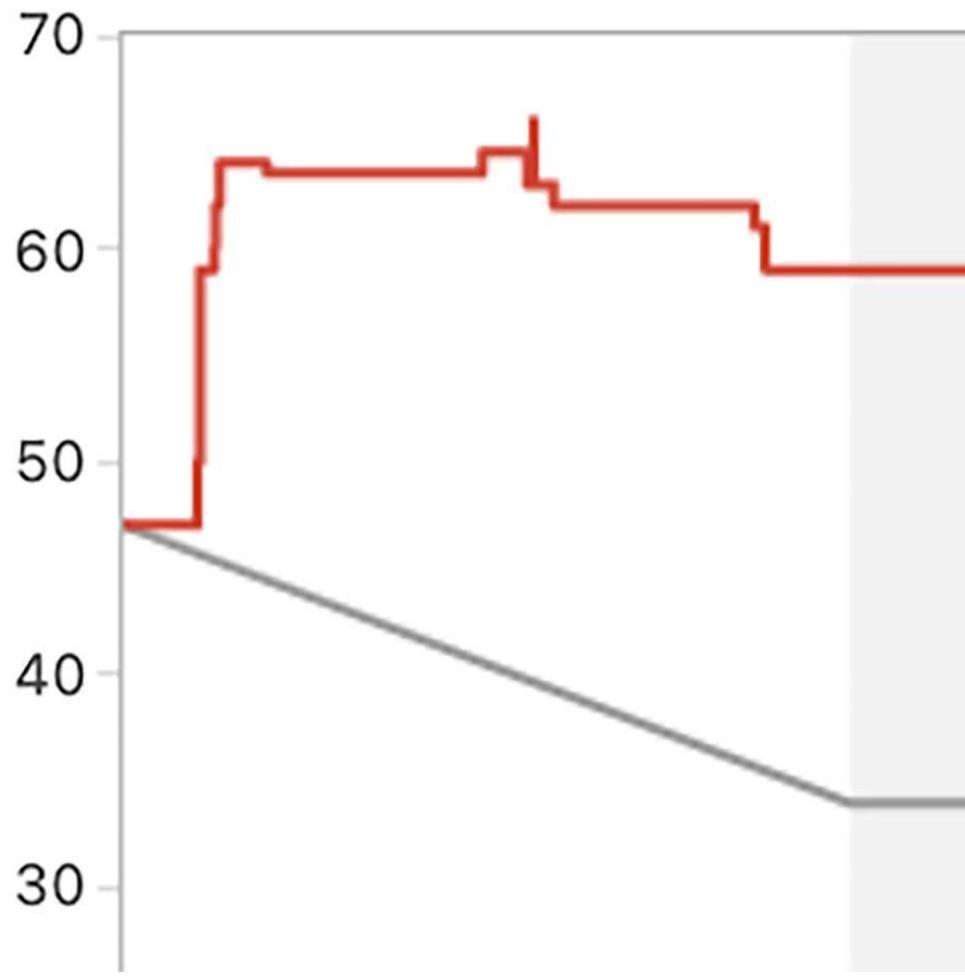
## Status Report

\* Issue added to sprint after start time

### Completed Issues

Key	Summary	Issue Type	Priority	Status	Story Points (52.5 → 59.5)
TC-3061	Review round 2 test plan	Story	⚠ Major	DONE	3 → 2
TC-3104	Get feedback from app users	Story	❗ Critical	DONE	2
TC-3222	Competitor analysis	Story	⚠ Major	DONE	5
TC-3225	UXR/Product Facilitation	Story	⚠ Major	DONE	1
TC-3229	Identify topics of videos (Planning)	Story	⚠ Major	DONE	2
TC-3235	Document current state and vision options	Story	⚠ Major	DONE	1





### Issues Not Completed

Key	Summary	Issue Type	Priority	\$
<a href="#">TC-3263</a> *	Create Storyline Object Brief (Production)	Story	⚠ Major	<a href="#">View</a>
<a href="#">TC-3698</a> *	Initial outline possible future scenarios for app	Story	⚠ Major	<a href="#">View</a>
<a href="#">TC-3729</a> *	Build course content in Rise (Production)	Story	⚠ Major	<a href="#">View</a>

### Issues completed outside of this sprint

Key	Summary	Issue Type	Priority
<a href="#">TC-2675</a>	Backlog items assigned	Story	⚠ Major

### Issues Removed From Sprint

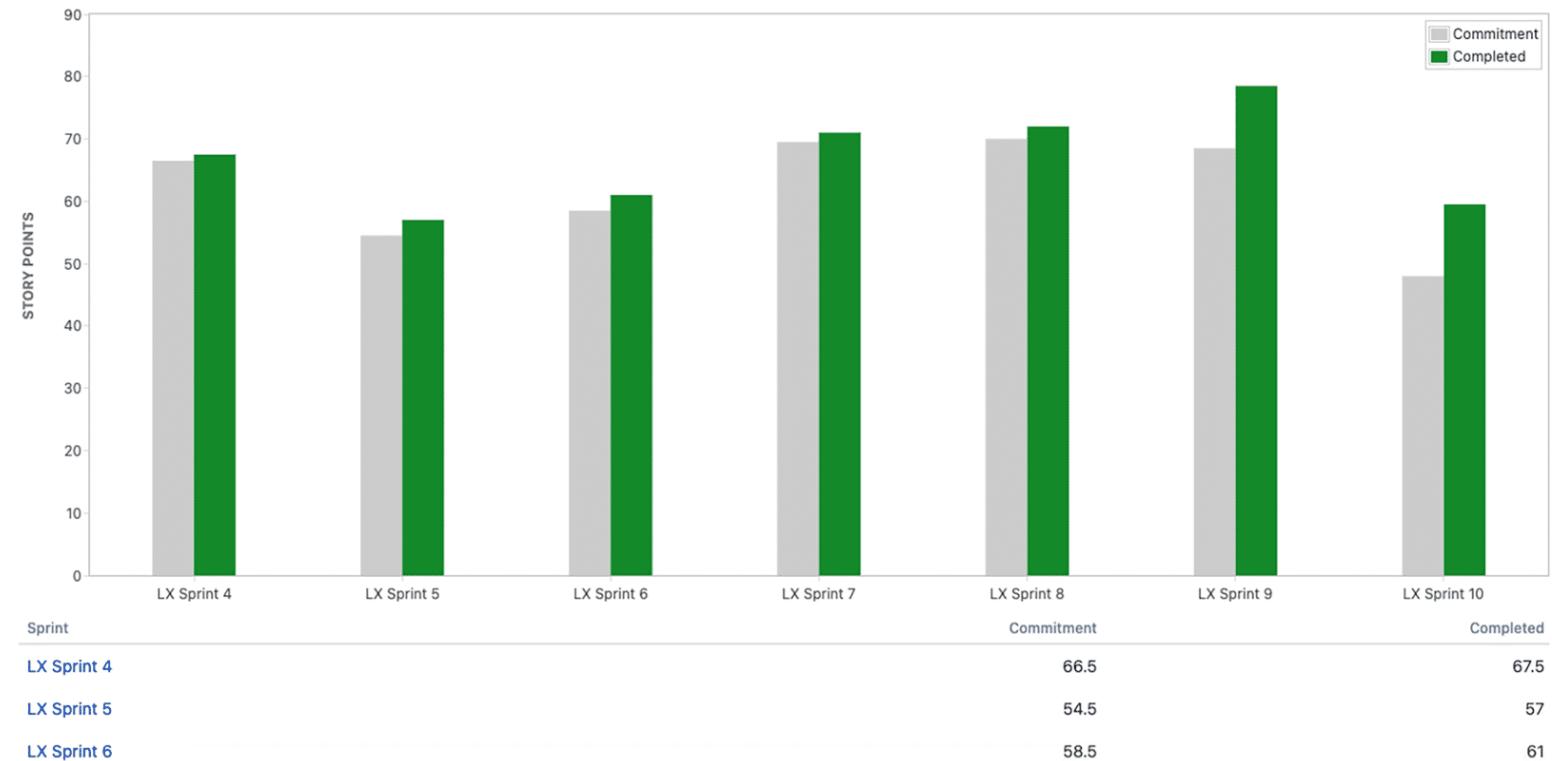
Key	Summary	Issue Type	Priority
<a href="#">TC-2644</a>	Create Jira automation rules for TC project	Story	⚠ Medium
<a href="#">TC-3270</a>	Prime Training Project Poster	Story	⚠ Minor
<a href="#">TC-3312</a>	Synthesize ROI workshop data & define next steps	Story	⚠ Minor
<a href="#">TC-3314</a>	Synthesize LXT content strategy & budget workshop and define next steps	Story	⚠ Major
<a href="#">TC-3545</a>	Finalize personas and adoption journeys	Story	⚠ Major
<a href="#">TC-3565</a>	Update Content dev process page	Story	⚠ Minor
<a href="#">TC-3821</a> *	Review and update Course description for Training app Nov	Story	⚠ Major

# BENEFICIOS

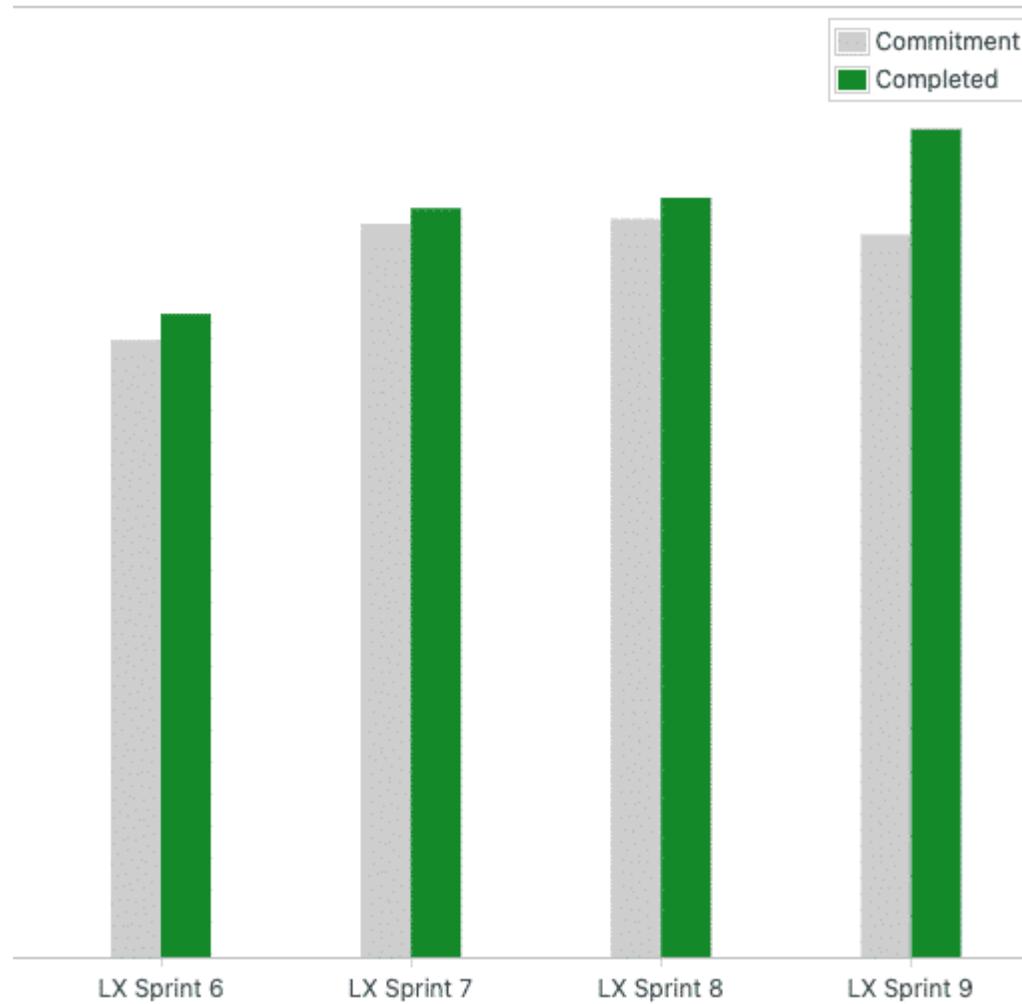
- ✓ Obtenga una mejor comprensión de cuánto trabajo puede completar su equipo. Esto lo ayuda a planificar mejor su próximo sprint para que la carga de trabajo de todos sea manejable.
- ✓ Identifique y aborde la desviación del alcance tan pronto como comience a suceder.
- ✓ Represente visualmente el trabajo del sprint durante una retrospectiva del equipo.

# VELOCITY CHART

Velocity Chart



Sprint	Commitment	Completed
LX Sprint 3	50	55
LX Sprint 4	66.5	67.5
LX Sprint 5	54.5	57
LX Sprint 6	58.5	61
LX Sprint 7	69.5	71
LX Sprint 8	70	72
LX Sprint 9	68.5	78.5



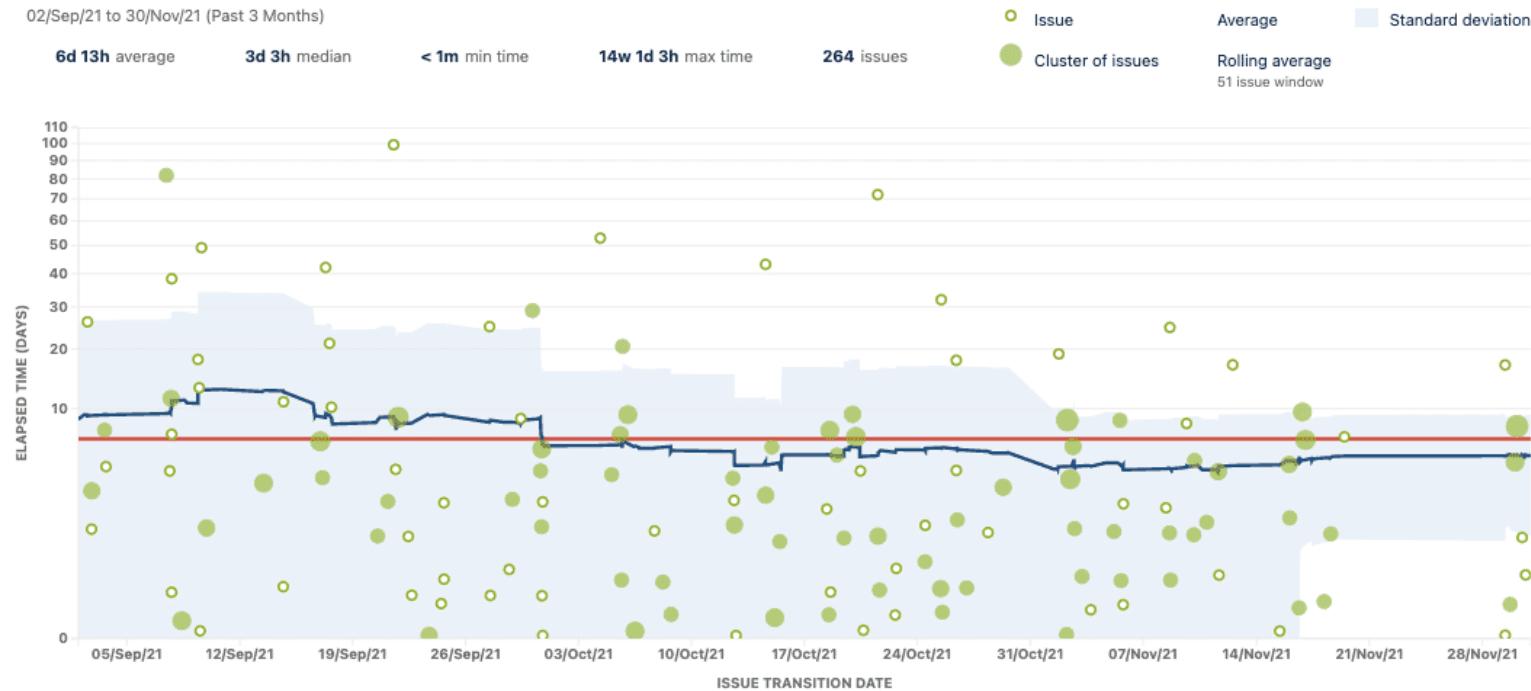


# BENEFICIOS

- ✓ **Te ayuda a hacer compromisos seguros y precisos.** Cuando un equipo sabe cuánto trabajo puede comprometerse a completar, se siente productivo y feliz.
  - ✓ **Te da una idea de los logros del equipo.** Poder ver cuánto trabajo completa tu equipo a lo largo del tiempo puede ser un gran motivo para celebrar.
  - ✓ **Te ayuda a tomar decisiones informadas sobre otros proyectos.** Conocer la velocidad promedio de tu equipo puede ayudarte a determinar los plazos para una nueva epopeya o para eliminar la acumulación de tareas.
- 

# CONTROL CHART

## Control Chart







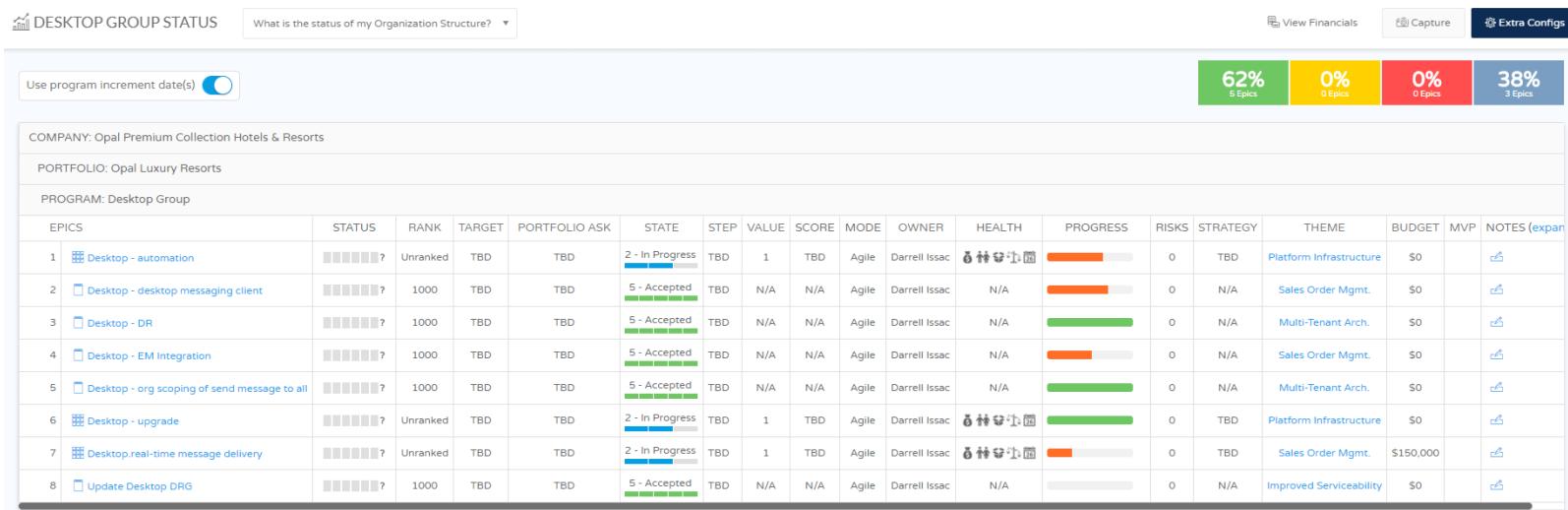




# BENEFICIOS

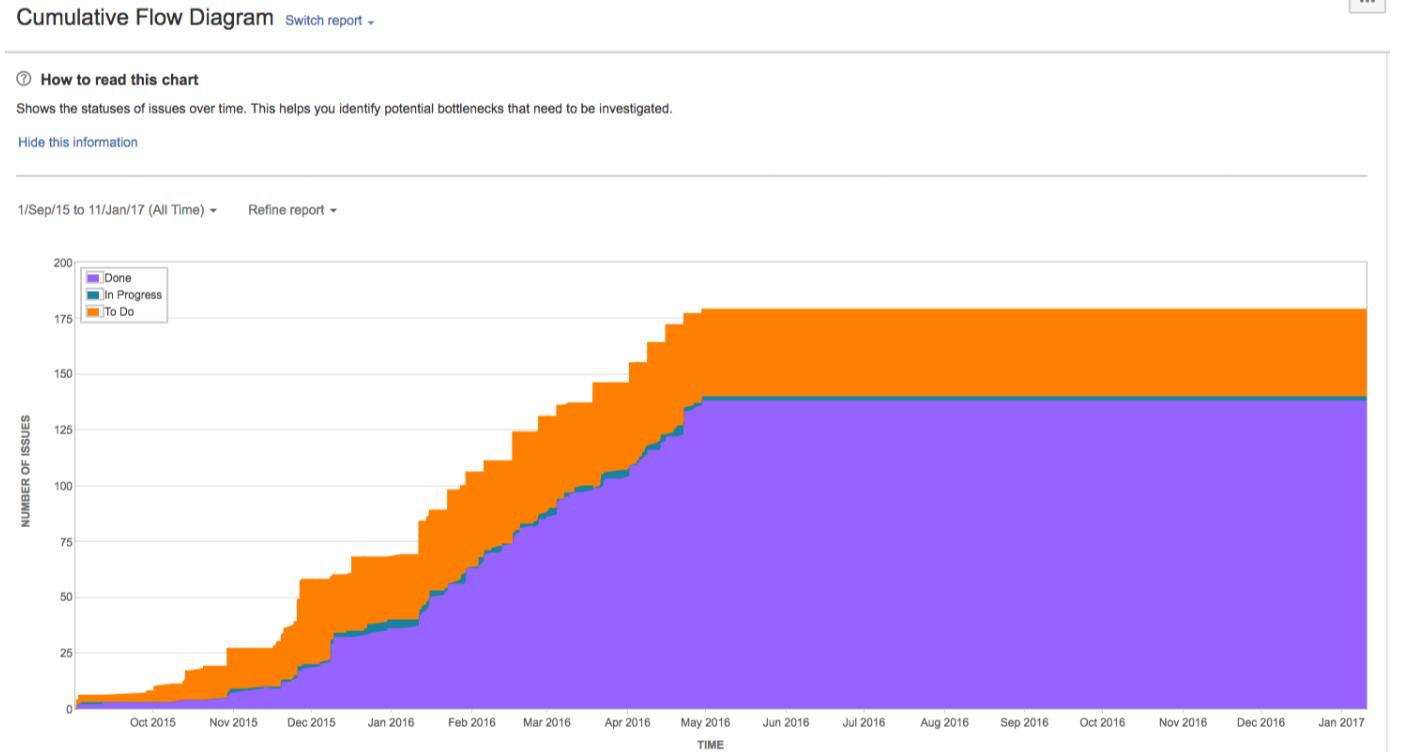
- ✓ Vea los valores atípicos e investigue su causa para reducirlos en el futuro.
  - ✓ Vea si la eficiencia de su equipo está mejorando. Un promedio móvil decreciente indica mejoras en el proceso.
  - ✓ Prediga la rapidez con la que su equipo completa el trabajo. Puede reducir el campo de desviación estándar mediante mejoras en el proceso.
- 

# INFORME DE RIESGOS



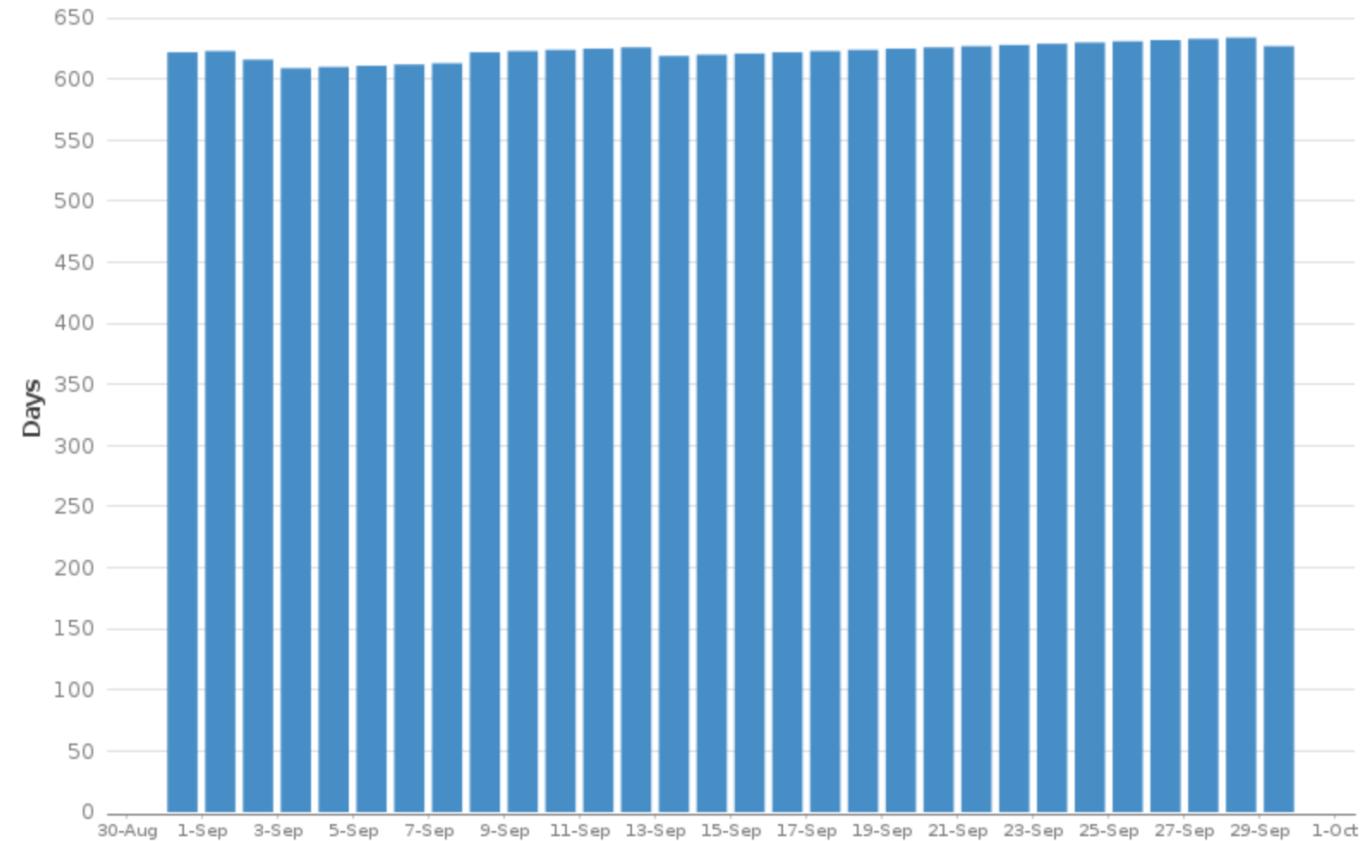
# INFORME DE VERSIÓN





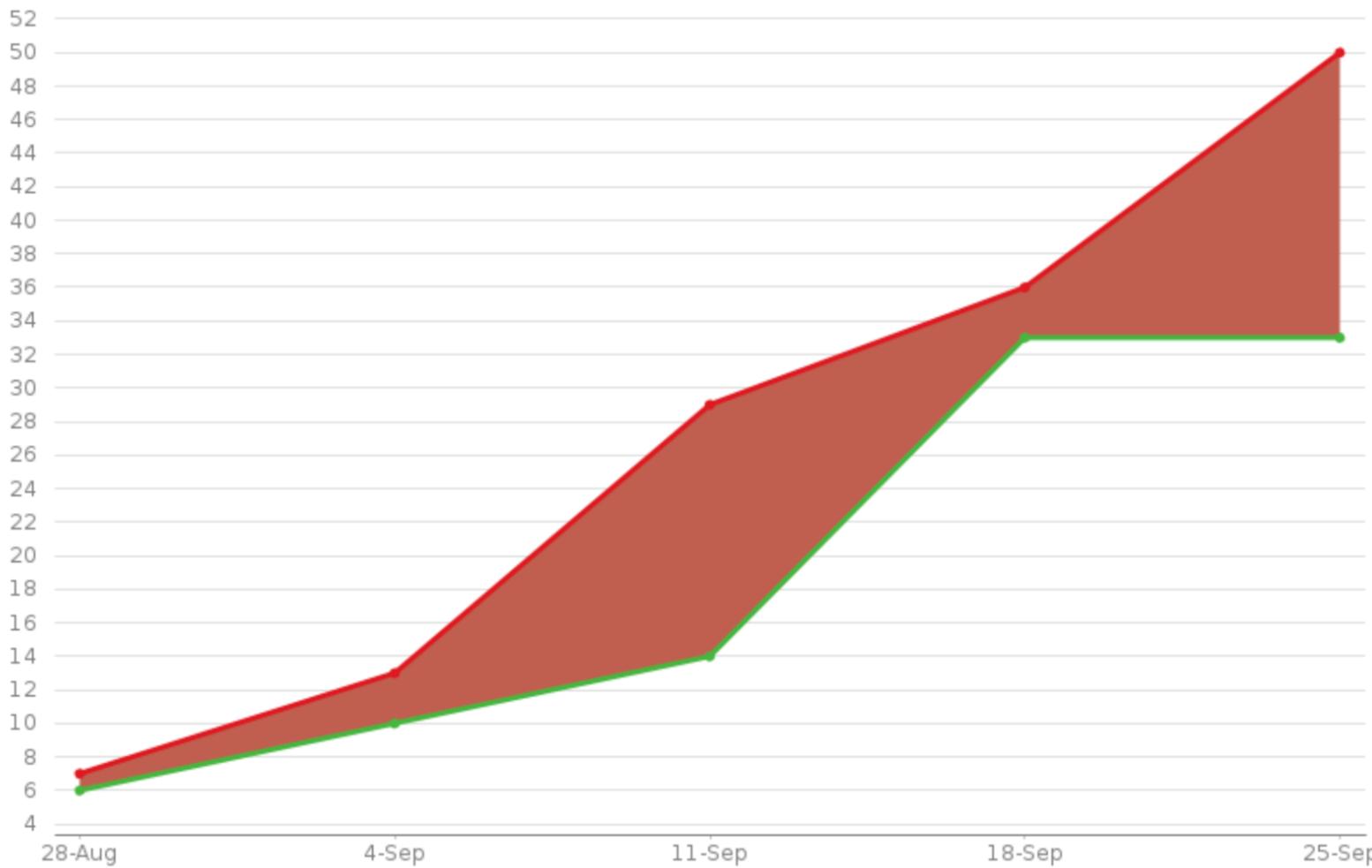
FLUJO  
ACUMULATIVO

This chart shows the average number of days issues were unresolved for on a given day over the past **30** days.



EDAD  
PROMEDIO

This chart shows the number of issues **created** vs. the number of issues **resolved** in the last **30** days.



CREADOS  
VS  
RESUELTOS

### Configure - Created vs Resolved Issues Report

#### Report: Created vs Resolved Issues Report

**Description:**  
Maps created issues versus resolved issues over a period of time. This can help you understand whether your overall backlog is growing or shrinking.

Project or Saved [Change Filter or Project...](#)

Filter  
Project or saved filter to use as the basis for the graph.

Period **Daily** ▾  
The length of periods represented on the graph.

Days Previously **30**  
Days (including today) to show in the graph.

Cumulative Totals? **Yes** ▾  
Progressively add totals (1.. 2.. 3), or show individual values (1.. 1.. 1).

Display Versions? **Only major versions** ▾  
Show when versions were released on the chart.

**Next** **Cancel**

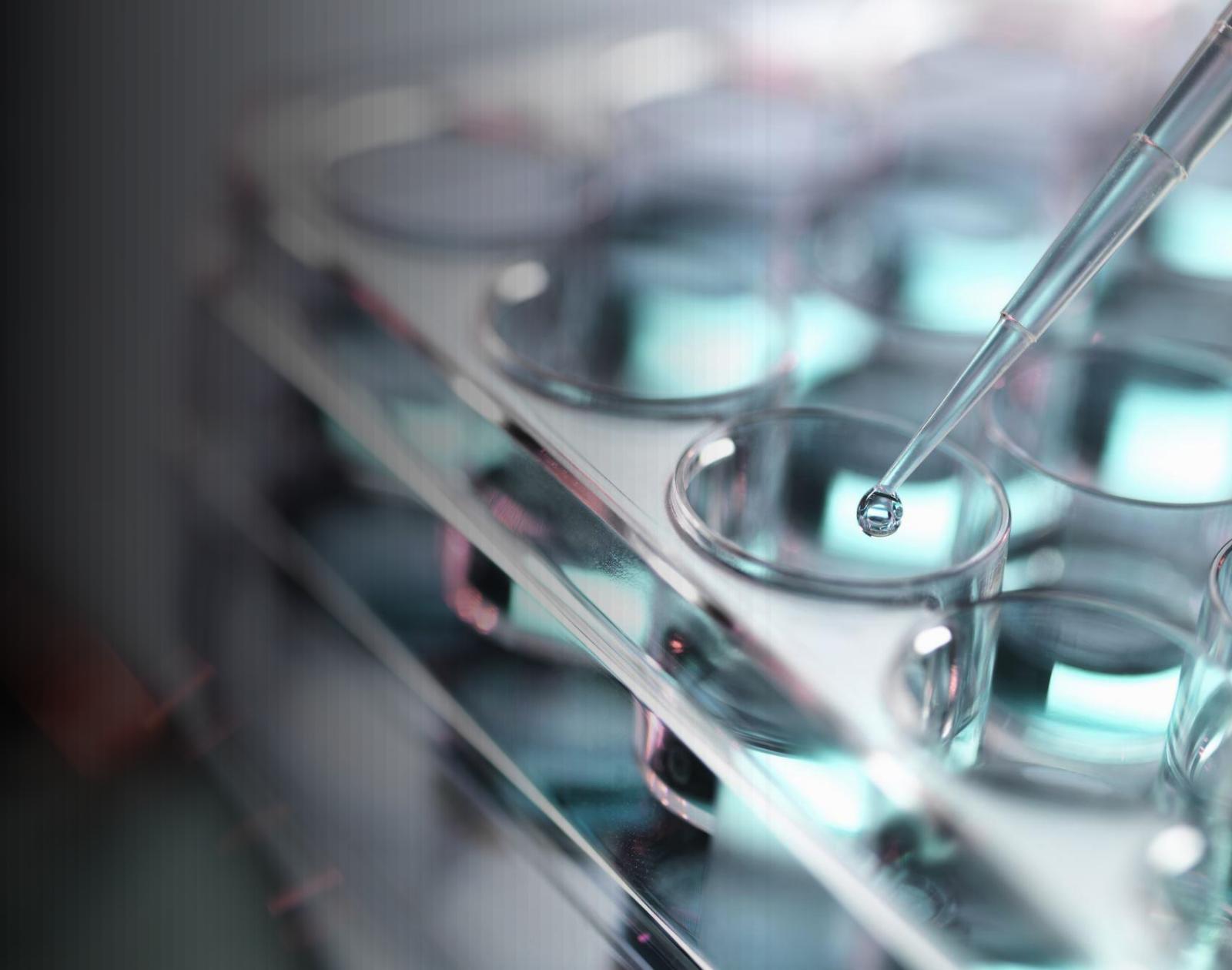
**Chart**  
This chart shows the number of issues **created** vs the number of issues **resolved** in the last **30** days.

Date	Created	Resolved
28-Sep	15	10
1-Sep	25	20
2-Sep	35	30
3-Sep	40	40
4-Sep	45	45
5-Sep	48	48
6-Sep	50	50
7-Sep	52	52
8-Sep	55	55
9-Sep	58	58
10-Sep	60	60
11-Sep	62	62
12-Sep	65	65
13-Sep	68	68
14-Sep	70	70
15-Sep	72	72
16-Sep	75	75
17-Sep	78	78
18-Sep	80	80
19-Sep	82	82
20-Sep	85	85
21-Sep	88	88
22-Sep	90	90
23-Sep	92	92
24-Sep	94	94
25-Sep	96	96
26-Sep	98	98
27-Sep	100	100
28-Sep	102	102
29-Sep	104	104
30-Sep	105	105
1-Oct	105	105
2-Oct	105	105
3-Oct	105	105
4-Oct	105	105
5-Oct	105	105
6-Oct	105	105
7-Oct	105	105
8-Oct	105	105
9-Oct	105	105
10-Oct	105	105
11-Oct	105	105
12-Oct	105	105
13-Oct	105	105
14-Oct	105	105
15-Oct	105	105

¿CUAL ESCOJO?

# LABORATORIO

1



# CONECTORES



## Power BI Connector for Jira

No-code Power BI Jira integration. Connect Jira to Power BI and build custom Jira **reports** easily. Use free templates on Cloud

by Alpha Serve

61

6.9k installs

CLOUD FORTIFIED



## Tableau Connector for Jira

No-code Tableau Jira integration. Connect Jira to Tableau and build any Jira **reports** and Jira Tableau dashboards easily

by Alpha Serve

8

533 installs

CLOUD FORTIFIED



## Oracle Analytics Connector for Jira

Get the most of your Jira data with Oracle Analytics. Unify analytics and enterprise reporting for data-driven decisions

by Alpha Serve

13 installs

CLOUD FORTIFIED



## BigQuery Connector for Jira

Connect Jira to BigQuery with no-code Jira BigQuery integration. Loading data into BigQuery from Jira has never been that...

by Alpha Serve

166 installs

CLOUD FORTIFIED



## SAP Analytics Cloud Connector for Jira

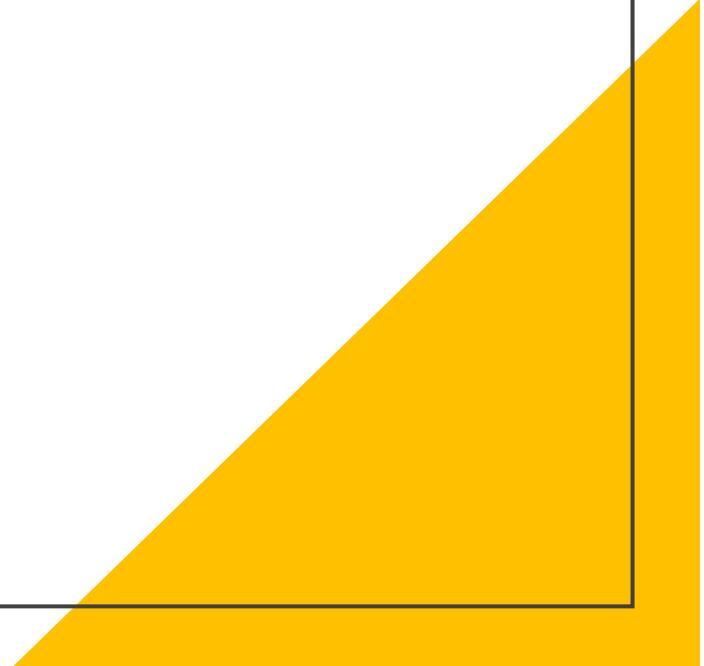
Explore and analyze your Jira data with SAP Analytics Cloud

by Alpha Serve

9 installs

CLOUD FORTIFIED

# DASHBOARDS & GADGETS



Jira Your work Projects Filters Dashboards People Apps Create

Search Refresh Edit ...

## Development Team Dashboard

**Jira Roadmap**

- Scrum Team Project :Version 1 12/Aug/22 7 of 19 issues resolved.
- Scrum Team Project :Version 3 27/Oct/22 4 of 19 issues resolved.

1 minute ago

**Custom Charts**

### Average Time Spent per Assignee per Sprint

TIME SPENT (AVERAGE - DAYS)

SPRINT

Sprint	Mary	Lindsey	Morgan	Unassigned	Kevin
Sprint 1	7	6	5	5	5
Sprint 2	5	5	4	4	4
Sprint 3	6	5	5	5	5
Sprint 4	4	4	3	3	3

Total: 5

**Custom Charts**

### Total Story Points per Epic

Epic	Story Points
Epic A	159
Epic B	159
Epic C	153
Epic D	141

Chart By: Epic Link Sum: Story Points Total: 612

**Custom Charts**

### Average Story Points per Sprint

STORY POINTS (AVERAGE)

SPRINT

Sprint	Story Points (Average)
Sprint 1	8
Sprint 2	8
Sprint 3	8
Sprint 4	7

Total: 8

**Sprint Burndown Gadget**

STORY POINTS

TIME

Legend: Guideline (Grey Line), Remaining Values (Red Line), Non-Working Days (Grey Shaded Area)

1 minute ago

Jira Dashboards Projects Issues Profields Boards Power Apps Create Search

Projects tracking Business Goals by Status Status by Business Goals Marketing follow up Schemes standardizing Support Packs Dashboard Custom Charts

Projects tracking Add a gadget Manage gadgets X

More gadgets available Additional gadgets have been found and can be loaded.

Load all gadgets

Bubble Chart By Atlassian • Local Bubble Charts help you identify popular and significant issues by displaying data in four dimensions. Add gadget

Introduction By Atlassian • Local An introduction to this installation of Jira. Add gadget

Proffields project pie chart By DEISER • Local Display project statistics from a specific project field as a pie chart. Add gadget

Proffields project statistics By DEISER • Local Display project statistics from a specific project field as a statistics chart. Add gadget

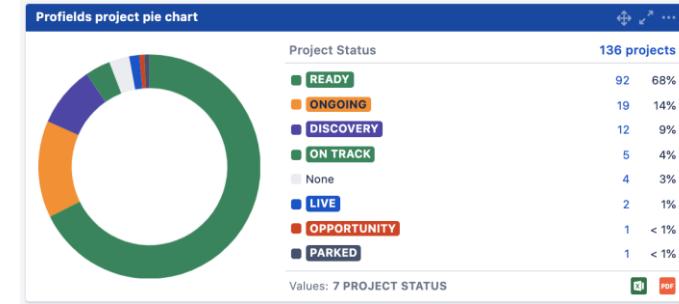
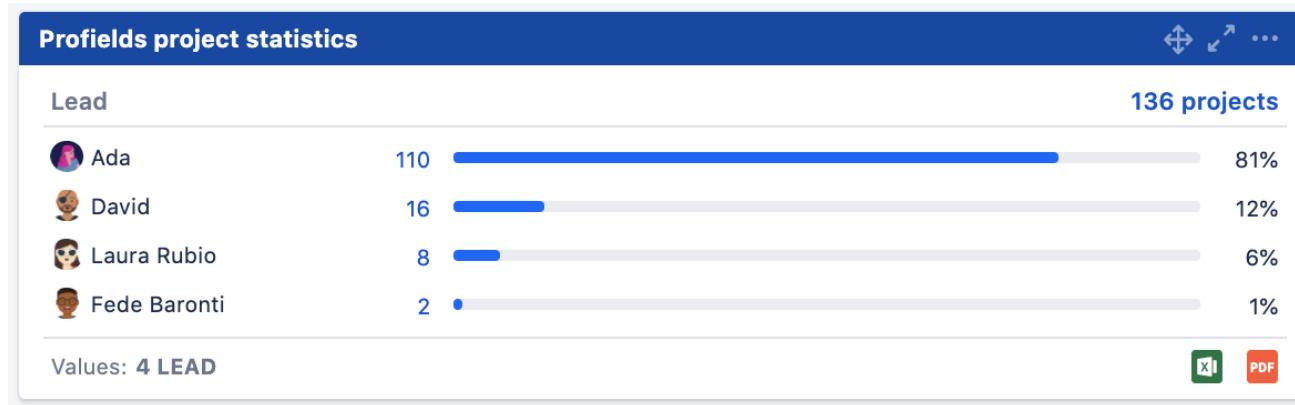
Core city 1,350 total projects Berlin 1030 62% Boston 311 37% New York 9 1% Values: 7 PROJECT STATUS

ON TRACK None LIVE OPPORTUNITY PARKED Values: 7 PROJECT STATUS

TRACK	ONGOING	READY	Total
1	3	13	19
0	3	4	9
1	6	28	40
0	3	18	24
2	15	63	92

ATL\_Peripherals/repos/periferts/ ATL\_version/repos/runner/ ATL\_FOOD/repos/veggies/ METRICX\_A/repos/metricflow/ CHAIN\_ALT/repos/chainofblocks/ ATL\_ADOPTION/repos/featadoption/ SUP\_POINT/repos/pointblo/ botanicals/repos/botans/ connectivity cleancode farm fiesta balloon

Light Resort - extras https://bitbucket.proffields.com/projects/resort Main Team Strategy https://bitbucket.proffields.com/projects/strategy Mutual https://bitbucket.proffields.com/projects/mutual New ERP https://bitbucket.teashop.com/projects/LOTS\_OF\_TEA/repos/moretea/ Proffields Public Backlog https://bitbucket.proffields.com/projects/profields Quantum Reality https://bitbucket.proffields.com/projects/quantum Robot Platform https://bitbucket.proffields.com/projects/robot



Jira Dashboards Projects Issues Boards Plans Insight Create

Search

Add gadget Edit layout ...

### DSD Issues

Filter Results: DSD Issues - All

T	Key	Status	Summary	P
■	DSD-233	OPEN	Outlook Server is smoking	🔗
■	DSD-232	WAITING FOR SUPPORT	Demo VPN	▼
■	DSD-231	WAITING FOR SUPPORT	Laptop is really hot?	▼
■	DSD-230	WAITING FOR SUPPORT	Need Adobe Pro Suite	▼
■	DSD-229	OPEN	Intranet is slow	▼
■	DSD-228	WAITING FOR SUPPORT	New Jira Account Needed: Jim Stevenson	▼
■	DSD-227	OPEN	DSD-226 / Help	▼
■	DSD-226	WORK IN PROGRESS	VPN	▼
■	DSD-225	WAITING FOR SUPPORT	VPN Request: new employee	▼
✓	DSD-224	OPEN	Please restart Server A for Customer B	▼

Recently Created Chart: DSD Issues - Open

The chart displays the count of open issues over time. The y-axis is labeled 'Issues' and ranges from 0 to 22. The x-axis shows months from May 2020 to April 2021. The data shows a significant spike in March 2021.

Month	Issues
May 2020	3
June 2020	0
July 2020	2
August 2020	0
September 2020	5
October 2020	0
November 2020	2
December 2020	0
January 2021	5
February 2021	0
March 2021	21
April 2021	0
May 2021	0

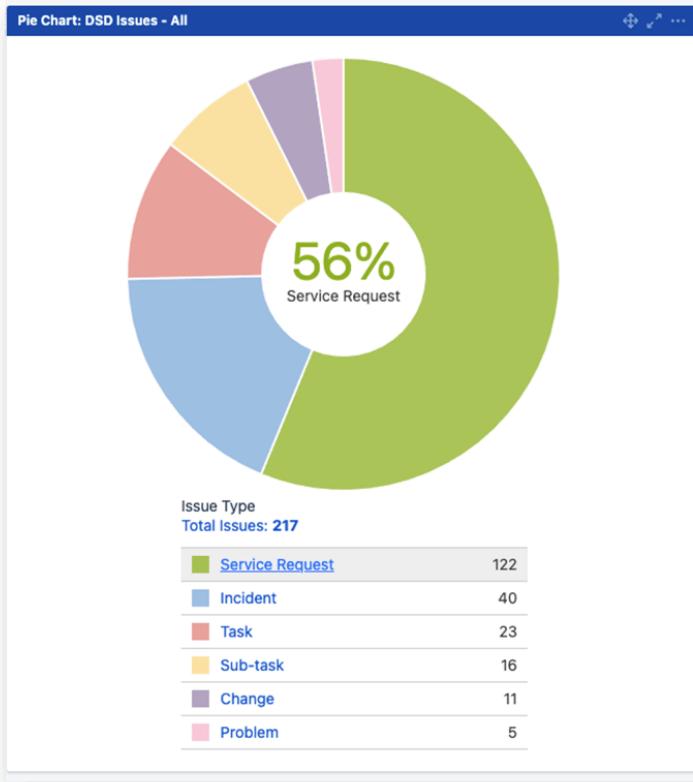
Total Issues: 40  
Period: last 365 days (grouped Monthly)

Filter Results: DSD Issues - All

T	Key	Status	Summary	P
<input checked="" type="checkbox"/>	DSD-233	OPEN	Outlook Server is smoking	↗
<input checked="" type="checkbox"/>	DSD-232	WAITING FOR SUPPORT	Demo VPn	↙
<input checked="" type="checkbox"/>	DSD-231	WAITING FOR SUPPORT	Laptop is really hot?	↙
<input checked="" type="checkbox"/>	DSD-230	WAITING FOR SUPPORT	Need Adobe Pro Suite	↙
<input checked="" type="checkbox"/>	DSD-229	OPEN	Intranet is slow	↙
<input checked="" type="checkbox"/>	DSD-228	WAITING FOR SUPPORT	New Jira Account Needed: Jim Stevenson	↙
<input checked="" type="checkbox"/>	DSD-227	OPEN	DSD-226 / Help	↙
<input checked="" type="checkbox"/>	DSD-226	WORK IN PROGRESS	VPN	↙
<input checked="" type="checkbox"/>	DSD-225	WAITING FOR SUPPORT	VPN Request: new employee	↙
<input checked="" type="checkbox"/>	DSD-224	OPEN	Please restart Server A for Customer B	↙

### Issue Statistics: DSD Issues - All (Assignee)

Assignee	Count	Percentage
Demo Admin	6	11%
Jason Cain	3	5%
Joshua Sneed	1	2%
Marcus Asmar	2	4%
Vincent Wong	1	2%
Unassigned	43	77%



**Two Dimensional Filter Statistics: DSD Issues - Open**

Priority	Demo Admin	Jason Cain	Joshua Sneed	Marcus Asmar	Vincent Wong	Unassigned	T:
No priority	9	0	0	0	8	2	19
✗ Highest	1	1	0	0	1	2	5
✗ High	0	0	0	0	0	2	2
✗ Medium	1	0	1	0	0	6	8
✗ Low	3	2	0	2	0	31	38
<b>Total Unique Issues:</b>	<b>14</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>9</b>	<b>43</b>	<b>72</b>

Grouped by: Assignee      Showing 5 of 5 statistics.

**Two Dimensional Filter Statistics: DSD Issues - All**

Status	Demo Admin	Jason Cain	Joshua Sneed	Marcus Asmar	Vincent Wong	Unassigned	T:
OPEN	0	0	0	0	0	15	15
IN PROGRESS	0	1	0	0	0	1	2
RESOLVED	8	0	0	0	8	0	16
CLOSED	20	0	1	0	7	86	114
DONE	7	0	2	0	0	19	28
WAITING FOR SUPPORT	0	0	0	1	0	10	11



Your work ▾ Projects ▾ Filters ▾

Dashboards ▾

Teams ▾

Plans ▾

Apps ▾

Create

Search



## Introduction

### Welcome to Jira



Not sure where to start?  
Atlassian training courses

You can customize th

Just now

## RECENT

Default dashboard

[View all dashboards](#)

[Create dashboard](#)

## Projects

7th Annual Workshop (HA)

Lead Bob Robinson

Active Achievement (TIV)

Lead Bob Robinson

Annual Award Show (NUA)

Lead Bob Robinson

A Salute to New Workers (SAL)

Lead Bob Robinson

Batman (TMA)

Lead Bob Robinson

Bender Project (NDE)

Lead Bob Robinson

Bigfish (GFI)

Your work Projects Filters Dashboards Teams Plans Apps Create

Search

BR

### Introduction

## Welcome to Jira

Not sure where to start? Try our Atlassian training course.

You can customize this dashboard to fit your needs.

2 minutes ago

### Projects

Project	Lead
7th Annual Workshop (HA)	Bob Robinson
Active Achievement (TIV)	Bob Robinson
Annual Award Show (NUA)	Bob Robinson
A Salute to New Workers (SAL)	Bob Robinson

### Create dashboard

Name\*

Description

Viewers

Private Only you Add

Editors

Private Only you Add

Private

Save Cancel

## My Dashboard



Refresh

Add gadget

Change layout

Done

...

?

You are currently editing your dashboard. Changes will be saved automatically.



Drag a gadget to this column or  
add a new gadget.



Drag a gadget to this column or  
add a new gadget.



Drag a gadget to this column or  
add a new gadget.

### Add a Gadget

Search gadgets

All 31

Jira 30

Charts 12

Wallboard 5

#### Activity Stream

By Atlassian

Add

Lists recent activity in a single project, or in all projects.

Wallboard Jira

#### Assigned to Me

By Atlassian

Add

Displays all unresolved issues assigned to me

Jira

#### Average Age Chart

By Atlassian

Add

Displays the average number of days issues have been unresolved.

Charts Jira

#### Average Number of Times in Status

By Atlassian

Add

Displays the average number of times issues have been in a status.

Charts Jira

#### Average Time in Status

By Atlassian

Add

Displays the average number of days

## My Dashboard



Refresh

Add gadget

Change layout

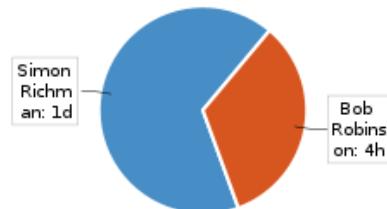
Done

...



You are currently editing your dashboard. Changes will be saved automatically.

### Workload P...



Total time: **1d 4h** Time Spent by  
Assignee

4 minutes ago

### Projects

#### 7th Annual Workshop (HA)

Lead Bob Robinson

#### Active Achievement (TIV)

Lead Bob Robinson

#### Annual Award Show (NUA)

Lead Bob Robinson

#### A Salute to New Workers (SAL)

Lead Bob Robinson

#### Batman (TMA)

# My Dashboard



Refresh

Add gadget

Change layout

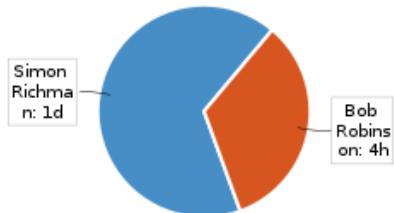
Done

...



You are currently editing your dashboard. Changes will be saved automatically.

## Workload Pi...



Total time: **1d 4h** Time Spent by  
Assignee

2 minutes ago

## Projects

### 7th Annual Workshop (HA)

Lead Bob Robinson

### Active Achievement (TIV)

Lead Bob Robinson

### Annual Award Show (NUA)

Lead Bob Robinson

### A Salute to New Workers (SAL)

Lead Bob Robinson

### Batman (TMA)

#### HIGHLIGHT COLOR



Configure

Rename

Delete

The screenshot shows a user interface for managing dashboards. At the top, there is a navigation bar with links for 'Your work', 'Projects', 'Filters', 'Dashboards', 'Teams', 'Plans', 'More', and a 'Create' button. A search bar and a user profile icon are also present. Below the navigation, the main area is titled 'Dashboards'. On the left, a sidebar lists 'Default dashboard' and 'My Dashboard'. The main content area displays a 'Rename or share dashboard' dialog. The dialog has fields for 'Name\*' (containing 'My Dashboard') and 'Description' (containing 'My first dashboard :)'). Under 'Viewers', there are dropdown menus for 'Group' (set to 'Group') and 'Editors' (set to 'Private'). An 'Add' button is available for both. A dropdown menu for 'Group' shows options like 'Developers', 'All users', 'US-Office', 'site-admins', and 'administrators', with 'Developers' currently selected. At the bottom of the dialog are 'Save' and 'Cancel' buttons.

Rename or share dashboard

Name\*

My Dashboard

Description

My first dashboard :)

Viewers

Group

Developers

All users

US-Office

site-admins

administrators

Editors

Private

Save Cancel

# CREAR MÁS PANELES

Jira Software Your work Projects Filters Dashboards People Apps Create

Scrum Team Dashboard

**Sprint Health Gadget**

**STP Sprint 3 - STP board**

Overall sprint progress (Story Points) 0 days left

164	113	22
100%	8%	5% Work scope change
Elapsed: complete	Highest: 3	Flagged: 1

7 minutes ago

**Custom Charts**

Average Story Points Per Team in Each Sprint

Sprint	Becky	Lindsey	Mary	Morgan
STP Sprint 1	8.5	9	10.4	-
STP Sprint 2	7.8	16.2	12.3	10.6
STP Sprint 3	8.7	8.8	9.2	4
STP Sprint 4	9.5	10	8	7
Total (Story Points - Average)	9.4	9.4	9.3	8

7 minutes ago

**Custom Charts Issue List**

STP-103: Dark mode theming (In Progress)

- Get notifications in chat apps
- With Atlassian integrations, you can get Jira notifications where you chat.
- Connect to Teams
- page does not load
- Search bar that doesn't return results to a user's query

1-5 of 88

**Custom Charts**

Average Story Points in Each Sprint

Sprint 1	7
Sprint 2	8
Sprint 3	7
Sprint 4	7

7 minutes ago

**Issues in each Epic**

Epic	Tasks	Issues	%
Epic A	17	24.6%	
Epic B	21	33.6%	
Epic C	14	20.3%	
Epic D	17	24.6%	
Total	88	100%	

7 minutes ago

**Custom Charts**

Target Start Date vs. Actual Start Date

STORY POINTS (CUMULATIVE)

DATE (CUMULATIVE)

Total: 30

Actual start: 28

Target start: 28

7 minutes ago

**Created vs. Resolved Chart: Scrum Team Project**

Version 3

7 minutes ago

**Issues in the last 90 days (grouped weekly)**

View in issue navigator

- Created issues (9)
- Resolved issues (4)

7 minutes ago

**Issues in progress**

STP-6: As a user, I need to be able to use the website audio with my bluetooth headphones

STP-97: Clicking the minimize button closes out the application

STP-103: Dark mode theming

STP-20: As a manufacturer, I want to be able to see my inventory in my account

STP-31: As a customer, I need the ability to change my login information on the website

1-5 of 7

7 minutes ago

**Assigned to Me**

STP-69: As a customer, I want to be able to take a customer service survey post service delivery

STP-5: As a user, I need to be able to use the website audio with my bluetooth headphones

STP-12: As a customer, I want to be able to use Slack to chat with support

STP-2: As a customer, I want to be able to read product reviews for each item

STP-87: Clicking the minimize button closes out the application

1-5 of 16

7 minutes ago

**Filter Results: Stories in Scrum Project**

Key Summary

- STP-103: Dark mode theming
- STP-102: New integration with Slack
- STP-101: Colorblind accessibility
- STP-80: Make payments via Apple Pay
- STP-69: Ability to save payment info to user accounts

1-5 of 68

7 minutes ago

**Issue Statistics: Scrum Team Project (Assigned)**

Assignee	Count	Percentage
Becky	14	24%
Lindsey	14	24%
Unassigned	11	19%
Mary	10	17%
Morgan	7	12%
Total	58	100%

6 minutes ago

Jira Your work Projects Filters Dashboards People Apps Create

### Scrum Team Dashboard

**Custom Charts Issue List**

#	T	Key	Status	Summary	Assignee
1	BUG	STP-93	TO DO	Test Dropdown Menu	Becky
2	BUG	STP-92	TO DO	Upload button does not work for users	Kevin
3	BUG	STP-91	TO DO	Testing website load time	Becky
4	BUG	STP-90	TO DO	As a user, I'd like to be able to make payments via Apple Pay	Lindsey
5	BUG	STP-89	TO DO	As a user, I'd like the option to save my payment info to my account	Mary

1-5 of 108 < 1 2 3 4 5 ... 22 >

**Filter Results: Stories in Scrum Project**

T	Key	Summary
BUG	STP-90	As a user, I'd like to be able to make payments via Apple Pay
BUG	STP-89	As a user, I'd like the option to save my payment info to my account
BUG	STP-87	Testing iOS Compatibility
BUG	STP-86	As a user, I need to be able to see website correctly on my iPad
BUG	STP-85	As a user, I need the City dropdown to only show cities in the state I selected
BUG	STP-84	As a user, I need to be able to print screenshots of an entire webpage
BUG	STP-83	As a customer, I want to see items similar to ones I've purchased
BUG	STP-82	As a customer, I need to be able to make automatic payments monthly
BUG	STP-81	As a customer, I need to be able to submit support requests via email
BUG	STP-80	As a customer, I want to make payments via bitcoin

1-10 of 81 < 1 2 3 4 5 6 7 8 9 >

Just now

**Custom Charts**

#### Average Story Points Per Team in Each Sprint

Sprint	Assignee	Mary	Becky	Lindsey	Morgan	Kevin	Total
STP Sprint 1		8.8	11.2	11	11.8	8.3	10.2
STP Sprint 2		11.1	12.4	10.6	8.5	10	10.2
STP Sprint 3		14.6	10.4	8.4	10.6	8.5	10.6
STP Sprint 4		7.8	7	11.5	12	7	8.2
Total (Story Points - Average)		11.2	10.3	9.9	9.8	8.9	10

**Issues in progress**

T	Key	Summary
BUG	STP-5	As a customer, I need to be able to use the website audio with my bluetooth headphones
BUG	STP-12	As a customer, I want to be able to use Slack to chat with support
BUG	STP-30	As a customer, I want to see my purchase history
BUG	STP-31	As a customer, I need the ability to change my login information on the website

1-4 of 4 Just now

**Issue Statistics: Scrum Team Project (Assignee)**

Assignee	Count	Percentage
Becky	19	26%
Lindsey	14	19%
Morgan	12	17%
Mary	12	17%
Kevin	9	13%
Unassigned	6	8%
Total	72	

Just now

**Custom Charts**

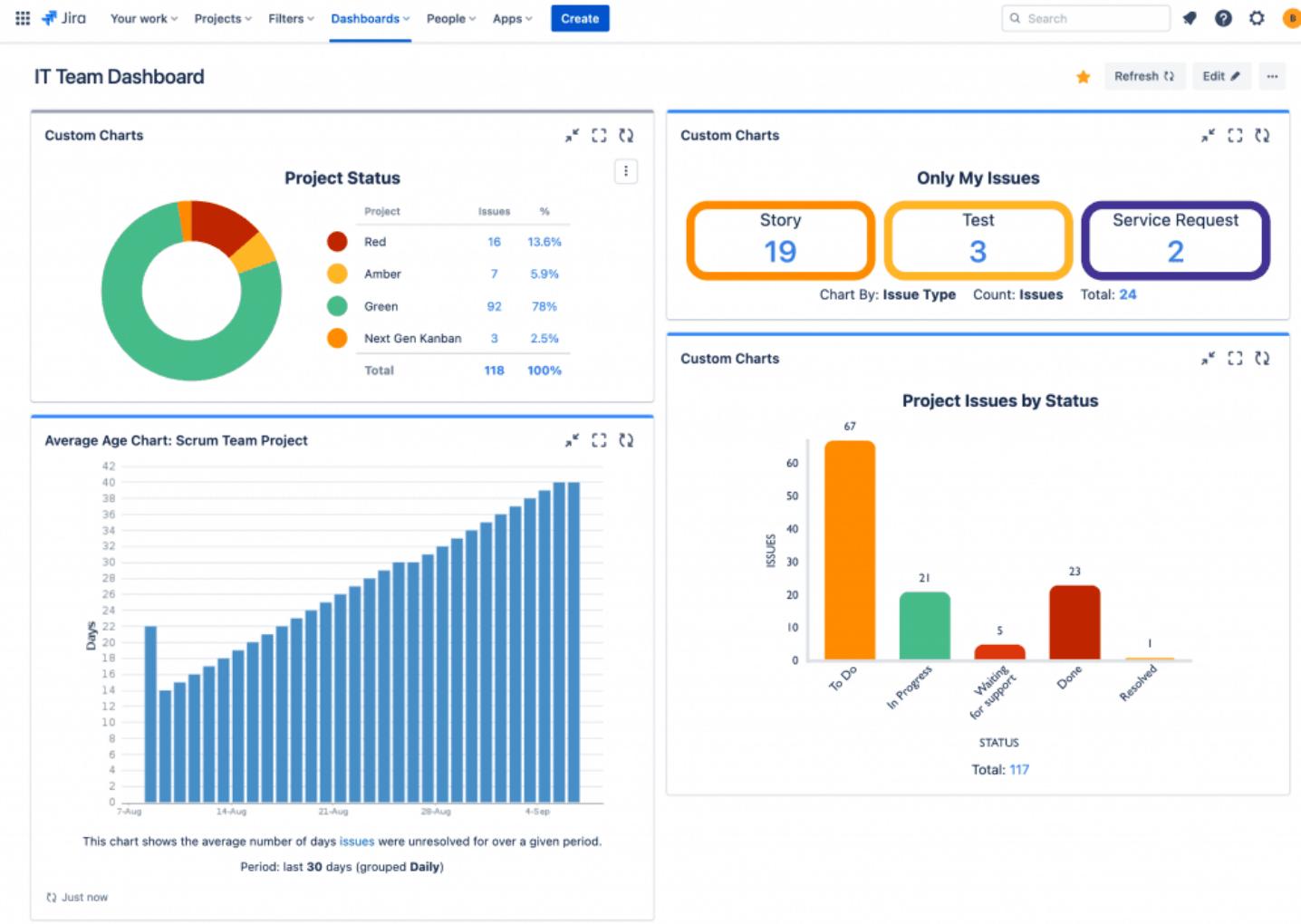
#### Issues in each Epic

#	Epic Link	Issues	%
1	Epic A	25	29.4%
2	Epic B	22	25.9%
3	Epic C	19	22.4%
4	Epic D	19	22.4%
Total		85	100%

**Assigned to Me**

T	Key	Summary
BUG	STP-59	As a customer, I want to be able to take a customer service survey post service delivery
BUG	STP-5	As a user, I need to be able to use the website audio with my bluetooth headphones
BUG	STP-12	As a customer, I want to be able to use Slack to chat with support
BUG	SP2-2	As a customer, I want to be able to read product reviews for each item
BUG	STP-16	As a customer, I want to be able to compare products
BUG	STP-17	As a user, I want to be able to create a Wish List on the website
BUG	STP-20	As a manufacturer, I want to be able to see my inventory in my account
BUG	STP-21	As a customer, I want to be able to create return labels from my account
BUG	STP-22	As a customer, I need to view the website in dark mode
BUG	STP-30	As a customer, I want to see my purchase history

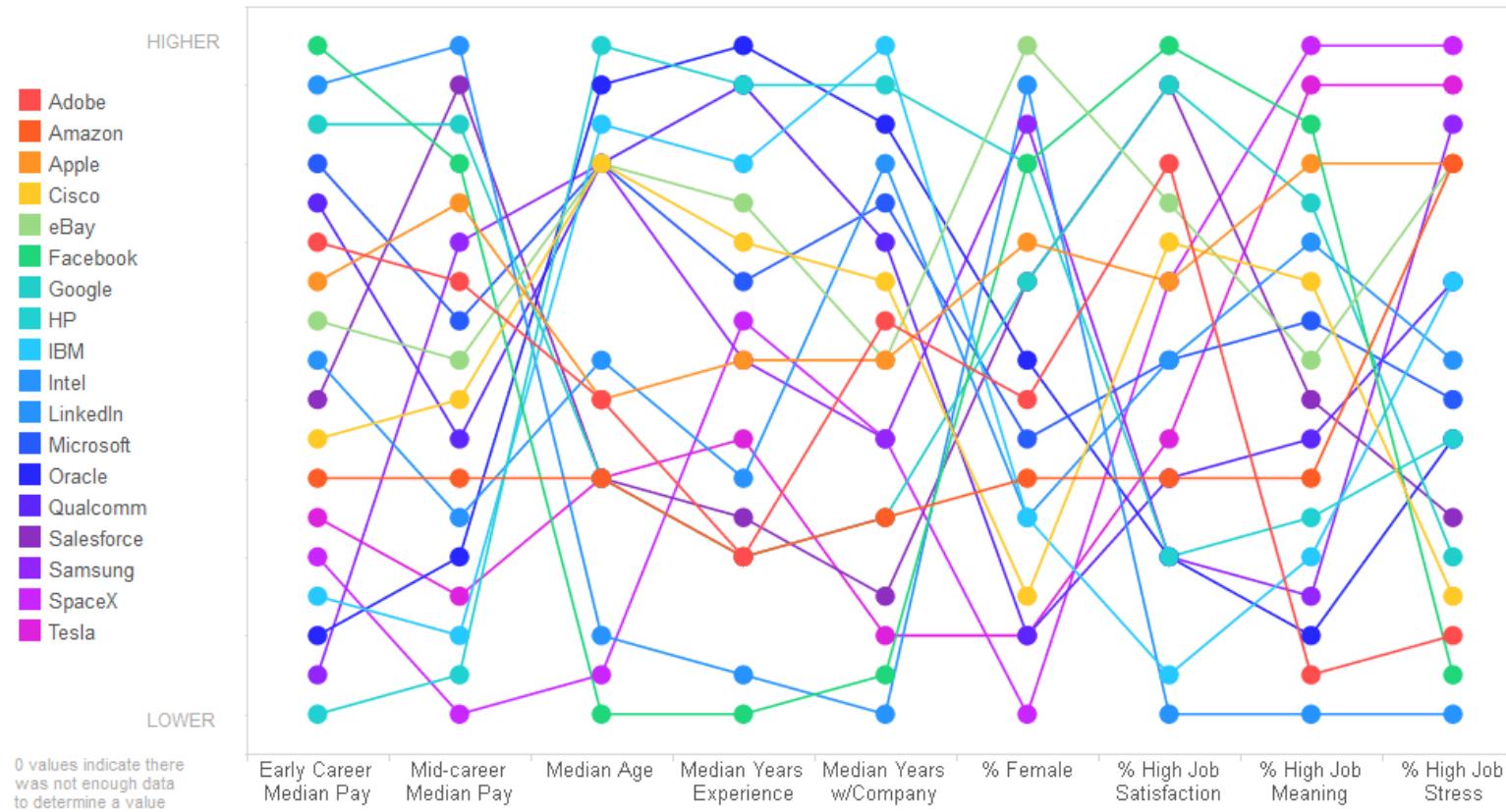
1-10 of 21 Just now

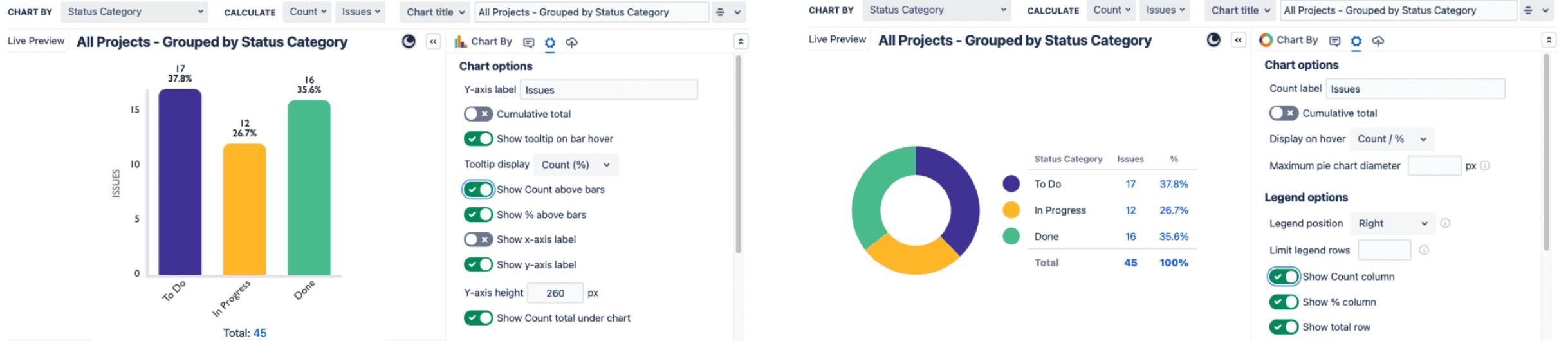


## Spot Check: How Do Top Tech Employers Compare?



Want to know what it's like to work at a top tech firm like Google, Facebook, or Amazon? PayScale compared 18 tech employers on nine different data points. Which employer looks like the right fit for you?







VALE... Y  
¿COMO LO  
HAGO  
BIEN?

## Personal Work Dashboard

The dashboard consists of four main sections:

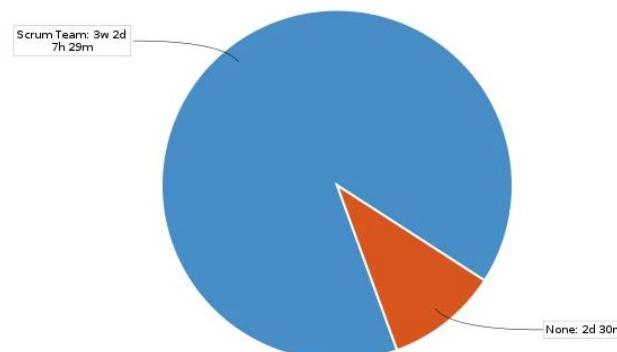
- Watched Issues:** A list of 22 issues watched by the user. The visible items are:
  - WTP-38 Windows OS
  - WTP-37 Mac OS
  - WTP-8 Credit card processing
  - WTP-7 Billing integration
  - WTP-6 Integrate with Stripe
- Assigned to Me:** A list of tasks assigned to the user. The visible items are:
  - ABU-12 Create FAQ guide on how to use service
  - ARC-59 New Task
- Issues in progress:** A list of issues currently in progress. The visible items are:
  - ABU-12 Create FAQ guide on how to use service
  - ARC-8 Research and discovery
- Activity Streams:** An activity stream showing recent updates. One update is visible from Bob Robinson:

Bob Robinson updated 2 fields of GFO-1 - Workload planning
  - Updated the Start date
  - Changed the Due date to '17/May/23'

# EJEMPLOS DE PANELES

## Website Project Dashboard

Workload Pie: Website Project



Total time: 3w 4d 7h 59m Time Spent by AT Team

Just now

Website Sprint Board: Resolution

Resolution	None	WTP Sprint 1	WTP Sprint 2	WTP Sprint 3	WTP Sprint 4	Total
Unresolved	2	6	6	10	6	30
Done	2	3	1	0	1	7
<b>Total Unique Issues:</b>	<b>4</b>	<b>9</b>	<b>7</b>	<b>10</b>	<b>7</b>	<b>37</b>

Grouped by: Sprint

Showing 2 of 2 statistics.

★ Refresh ⏪ Edit ⌂ ...

Priority and Assignee

Priority	amanda.moreno	bob.green	Bob Robinson	Edwin	Frank Larsson	glenn.brown	kate.john:
No priority	3	1	2	1	1	1	0
High	0	0	0	0	0	0	0
Medium	0	1	0	0	0	0	2

**Total Unique Issues:** 3 2 2 1 1 1 2

< Grouped by: Assignee >

Showing 3 of 3 statistics.

Just now

Tasks Overview: Website Project

T	Key	Summary	P	AT Team	Assignee	Progress	Resolution	Project
WTP-7	Billing integration	▲			nancy.warren		Done	Website Project
WTP-2	Website design	=	Scrum Team	randy.mellon			Done	Website Project
WTP-10	cannot be crawled more than one page	=	Scrum Team	Simon Richman	100%	██████████	Done	Website Project
WTP-6	Integrate with Stripe	=	Scrum Team	kate.johnson	100%	██████████	Unresolved	Website Project
WTP-3	Login page	=		Simon Richman	100%	██████████	Unresolved	Website Project

1-5 of 37

1 2 3 4 5 6 7 8 ⏪

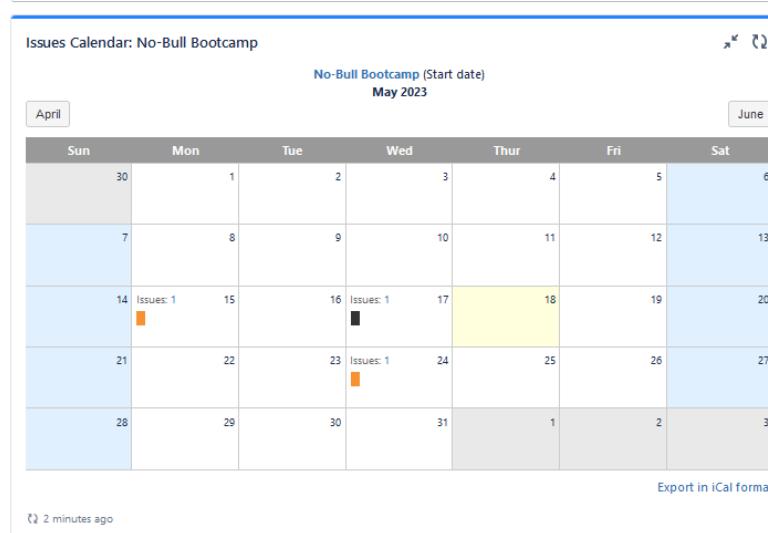
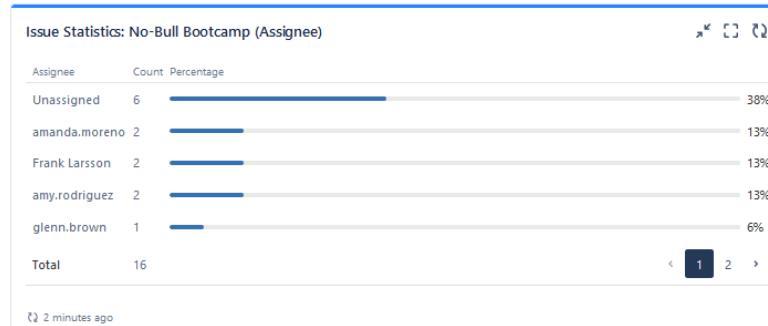
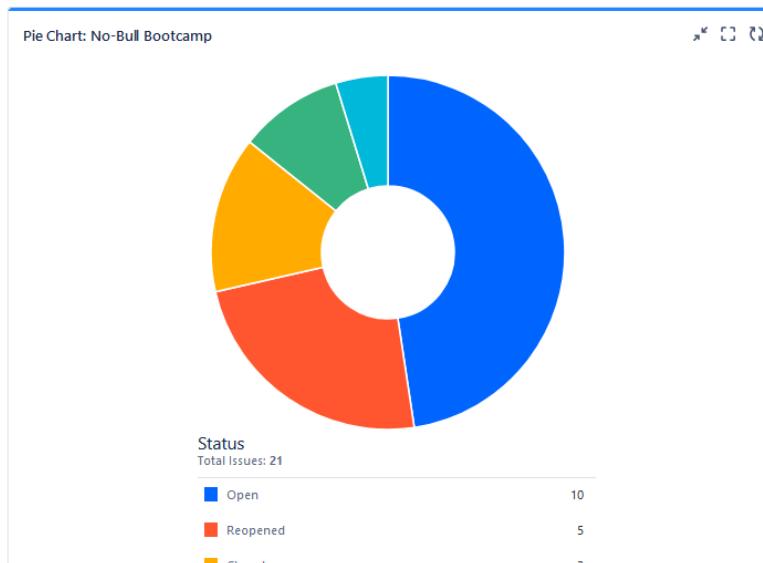
## Issue Tracking Dashboard

### Watched Issues

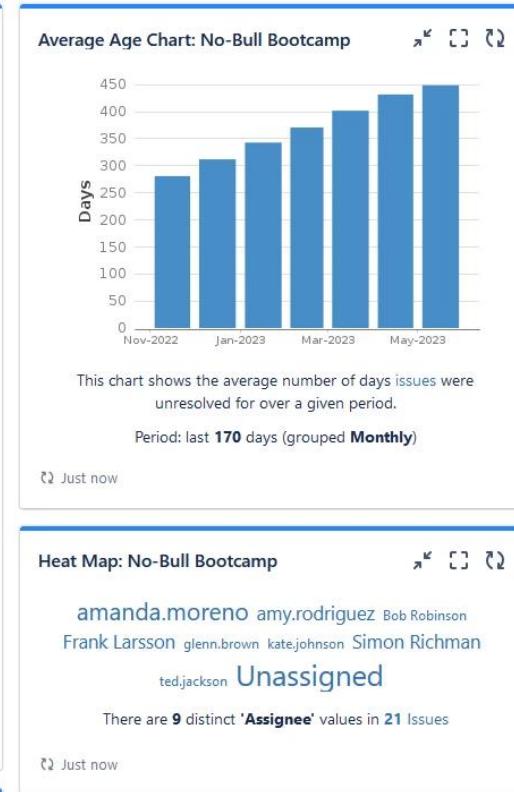
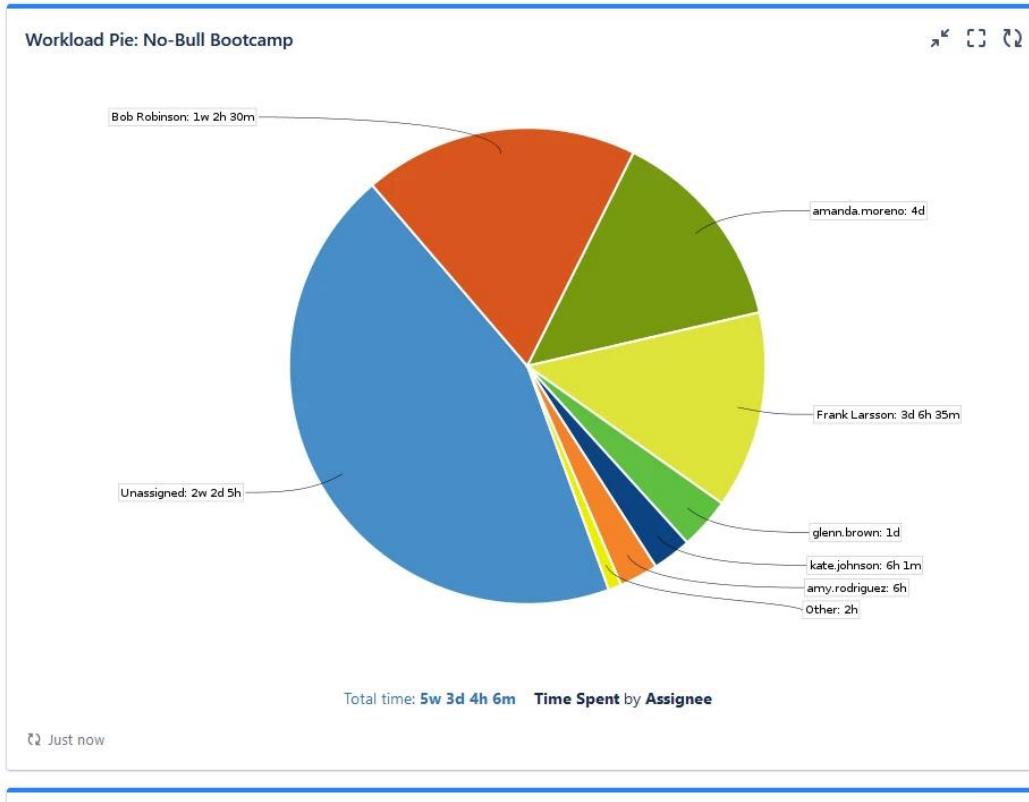
T	Key	P	Assignee	Due	Epic Name	Reporter	Σ Progress
WTP-38	WTP-38	Simon Richman	31/Mar/23	Windows OS	Bob Robinson	100%	<div style="width: 100%; height: 10px; background-color: #0070C0;"></div>
WTP-37	WTP-37	Unassigned		Mac OS	Bob Robinson		
WTP-8	WTP-8	kate.johnson	20/Jan/23		Bob Robinson		
WTP-7	WTP-7	Unassigned			Bob Robinson		
WTP-6	WTP-6	kate.johnson	09/Jan/23		Bob Robinson	100%	<div style="width: 100%; height: 10px; background-color: #0070C0;"></div>

1–5 of 22 1 2 3 4 5 >

🕒 2 minutes ago



## Workload Dashboard



Your work ▾ Projects ▾ Filters ▾ Dashboards ▾ Teams ▾ More ▾ Create

Search

Game Software Development Team

Issues in progress

You currently have no issues in progress.

3 minutes ago

Assigned to Me

T	Key	Summary	P
bug	GSD-3	Change character profiles	=
task	MT-4	Design Marketing Flyer	=
bug	GSD-13	Draft website proposal	=

1–3 of 3

3 minutes ago

Activity Streams

Activity Stream

October 26

org commented on GSD-6 - Stats are not displaying above avatar  
Hey Dana , I'm not clear on what's happening with this bug. Could you explain what's happening to cause the issue?  
26/Oct/23 11:09 AM Comment

org updated the Description of GSD-6 - Stats are not displaying above avatar  
As a player, I want to be able to view the stats for my character.  
26/Oct/23 11:08 AM Comment

September 22

org updated 2 fields of RSD-4 - Finalize character designs  
• Changed the Remaining Estimate to '0 minutes'  
• Logged '4 days'

Edit

Your work ▾ Projects ▾ Filters ▾ Dashboards ▾ Teams ▾ More ▾ Create

Game Software Development Team

Refresh ▾ Add gadget Change layout Done ...

You are currently editing your dashboard. Changes will be saved automatically.

Issues in progress

You currently have no issues in progress.  
21 minutes ago

Assigned to Me

T	Key	Summary	P
Change character profiles	GSD-3	MT-4	Design Marketing

Activity Streams

### Activity Stream

October 26

org commented on GSD-6 - Stats are not displaying above avatar  
Hey Dana , I'm not clear on what's happening with this bug. Could you explain what's happening to cause the issue?  
26/Oct/23 11:09 AM Comment

org updated the Description of GSD-6 - Stats are not displaying above avatar  
As a player, I want to be able to view

Add a Gadget

Search gadgets

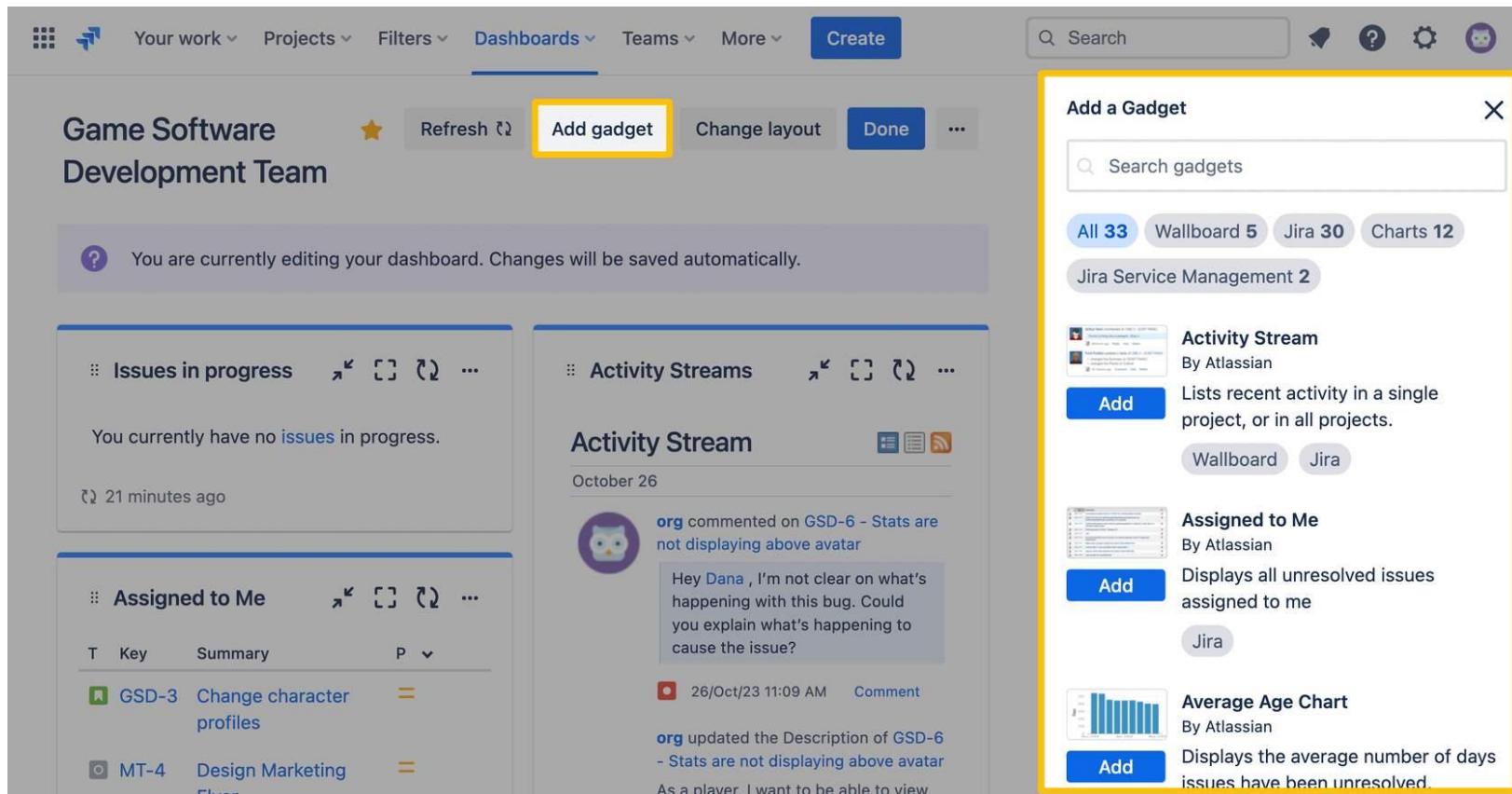
All 33 Wallboard 5 Jira 30 Charts 12

Jira Service Management 2

**Activity Stream**  
By Atlassian  
**Add**  
Lists recent activity in a single project, or in all projects.  
Wallboard Jira

**Assigned to Me**  
By Atlassian  
**Add**  
Displays all unresolved issues assigned to me  
Jira

**Average Age Chart**  
By Atlassian  
**Add**  
Displays the average number of days issues have been unresolved.



Jira Your work Projects Filters Dashboards Teams Plans Assets Apps Create Search

Assigned to Me

T	Key	Summary	P
GSD-3	Change character profiles	=	
MT-4	Design Marketing Flyer	=	
GSD-13	Draft website proposal	=	

1-3 of 3  
1 hour ago

Average Age Chart

Project or Saved Filter: No Filter/Project selected

Search

Project or saved filter to use as the basis for the graph.

Advanced Search

Period: Daily

The length of periods represented on the graph.

Days Previously: 30

Days (including today) to show in the graph.

Issues in progress

Required fields are marked with an asterisk \*

Number of results: 10

Number of results to display (maximum of 50).

Columns to display \*

- Issue Type
- Key
- Summary
- Priority

Drag-drop to reorder the fields.

Add columns to display

Auto refresh

Update every 15 minutes

Save Cancel

Jira Issues Calendar

Required fields are marked with an asterisk \*

Project or Saved Filter: No Filter/Project selected

Search

Project or saved filter to use as the basis for the graph.

Advanced Search

Date to Display: Due date

Choose a standard or custom field (of date or date-time type) to be displayed.

Display Project Versions: No

Should project versions be displayed in this calendar?

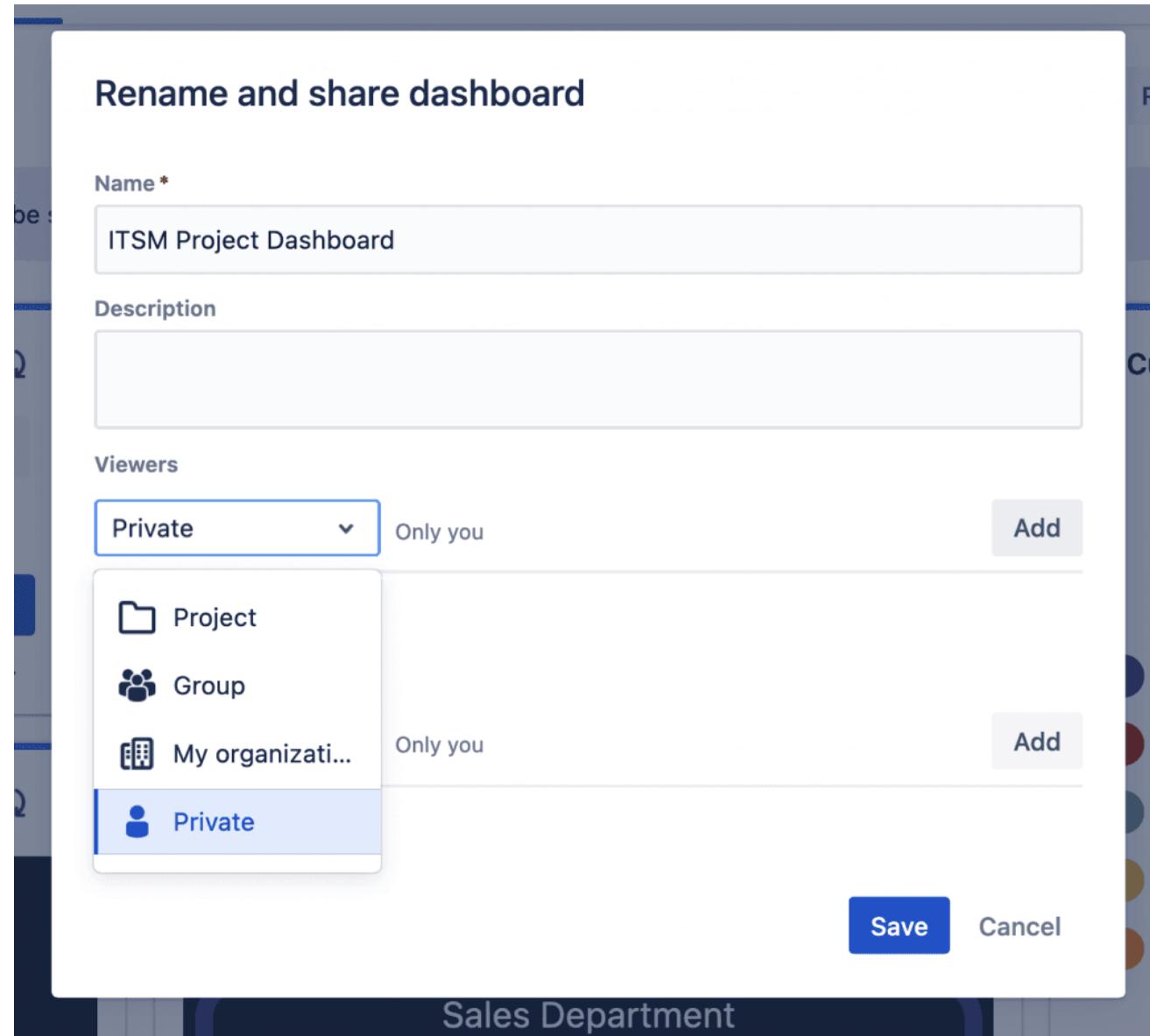
Number of Issues: 10

The number of individual issue icons displayed in the calendar per day.

Refresh Interval: Never

How often you would like this gadget to update

Save



# COMPARTIR

## Resource Utilization Forecast

Period: 23 December 2024 - 19 January 2025

Team / Person	Total Available Capacity (Hours)	Utilized Capacity (Hours)	Utilization Rate	Dec 23 - Dec 29	Dec 30 - Jan 5	Jan 6 - Jan 12	Jan 13 - Jan 19
TESTERS	1136	96.99	8.54%	18.55%	10.6%	4.64%	3.08%
Carlos Perez	144	29.99	20.83%	68.75%	7.14%	7.14%	7.14%
Dwight	144	0	0%	0%	0%	0%	0%
Edwin	144	0	0%	0%	0%	0%	0%
Frank Larsson	144	67	46.53%	75%	75%	30%	17.5%
Kurt	144	0	0%	0%	0%	0%	0%
bob.green	128	0	0%	0%	0%	0%	0%
kate.johnson	144	0	0%	0%	0%	0%	0%
nancy.warren	144	0	0%	0%	0%	0%	0%

**Legend:**

- \* Numbers are displayed in hours

Workload is 0 hours per day.

Workload is less than 50% (h)

Workload is between 50% and 87% (hours per day)

Workload is between 87% and 101% (hours per day)

Workload is between 101% and 125% (hours per

Workload is more than 125% (hours per day):

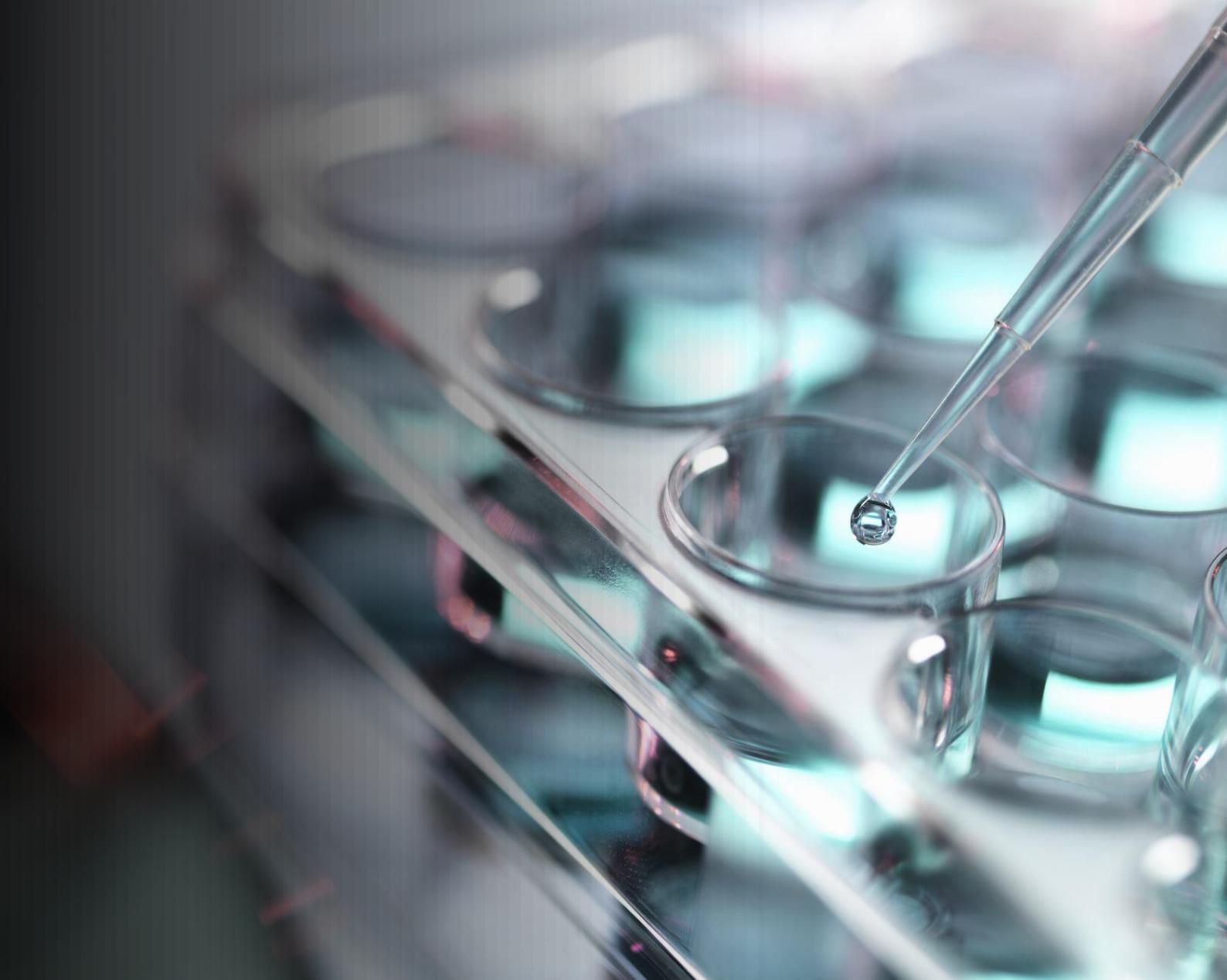
**Out of the office:**

#### **Out of the office**

**Out of the office and estimated hours:**

# LABORATORIO

2



## IT Support Overview

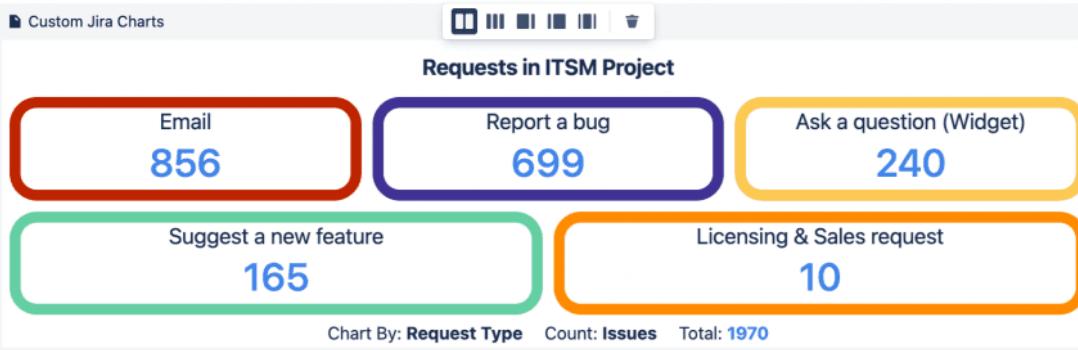


/Custom Jira Charts

Custom Jira Charts  
Inserts a custom chart in the page.

Custom Jira Charts - Issue List  
Inserts a issue list in the page.

Custom Jira Charts - Simple Search  
Inserts a simple search in the page.



# INSIGHTS

The screenshot shows the Jira Software interface. On the left, the sidebar includes links for 'Web Browser App' (Software project), 'Active sprints' (highlighted), and 'Reports'. The main area displays a 'Sprint 1' backlog for 'Web Browser App'. The backlog is organized into three columns: 'TO DO', 'IN PROGRESS', and 'DONE'. Issues listed include:

- TO DO:**
  - Setup dev and build environment (BROW-11)
  - Establish basic app dev framework (BROW-12)
- IN PROGRESS:**
  - As a user I can log into the system via Facebook (BROW-10)
  - As a user I can invite new users and receive a bonus (BROW-18)
  - As a user I can create a custom user account and login (BROW-14)
  - As a user I can invite friends to join my team travel! (BROW-17)
- DONE:**
  - App basics - Chromium brows... (BROW-11)
  - App basics - Chromium brows... (BROW-10)
  - App basics - Chromium brows... (BROW-13)
  - App basics - Chromium brows... (BROW-14)
  - App basics - Chromium brows... (BROW-17)

A search bar at the top right contains the text 'Search' and a 'Create' button. To the right of the backlog, a 'Search' bar and a 'Create' button are also present. A 'Board' link in the sidebar is currently selected. On the far right, a 'Reports' section is visible.

**Insights Panel:** A modal window titled 'Insights SPRINT 1' provides data-driven insights:

- Sprint progress:** 40% done
- Epic progress:** This sprint is working towards 2 epics
- BETA:** Meet your insights, a new and evolving feature that helps you make data-driven decisions. Learn more about Insights in Jira Software.

Jira Your work Projects ▾ Filters ▾ Dashboards ▾ People Apps ▾ Create

Search

Nucleus Software project

Roadmap Backlog Board Deployments Pages Add item Project settings

Projects / Nucleus Backlog

New sprint 5 issues 3 Jan/19 02:59 PM - 7 Feb/19 02:59 PM

BUG-338 Multi-dest search UI web ACCOUNTS

BUG-354 Cshopping cart purchasing error - quick fix required. ACCOUNTS

BUG-343 Fluid booking on tablets FEEDBACK

NUC-348 Adapt web app no new payments provider ACCOUNTS

BUG-336 Quick booking for accomodations - web ACCOUNTS

+ Create issue

Backlog 122 issues

NUC-380 Onboard workout options (OWO) ACCOUNTS

NUC-337 Multi-dest search UI mobileweb ACCOUNTS

NUC-339 Billing system integration - frontend ACCOUNTS

NUC-340 Account settings defaults ACCOUNTS

NUC-341 Quick payment FEEDBACK

Insights

Sprint commitment 12 points Under target of 54-65 points 60 Average points completed last 5 sprints

Workload by issue type Majority of this sprint's issues are Bugs

Jira Your work Projects ▾ Filters ▾ Dashboards ▾ People Apps ▾ Create

Search ⚡ ? ⚙️ 🌐

Nucleus Software project

Roadmap Backlog Board Deployments Pages Add item Project settings

Projects / Nucleus Sprint 5

Epic ▾

TO DO 13

- Quick booking for accomodations - web  
NUC-336
- Adapt web app no new payments provider.  
BUG-148
- Fluid booking on tablets  
NUC-343
- Cart purchasing error - quick fix required.  
NUC-354
- Multi-dest search UI web  
NUC-338
- Mobile button trigger improvement

IN DEV 3

- Accomodations multi-views  
NUC-236
- Render problem on sign up form  
BUG-146
- Tablets primary view  
NUC-343

IN REVIEW 2

- Base styles  
NUC-316
- Adapt web app no new pa provider  
NUC-346

4 days remaining Complete sprint ...

GROUP BY Choices Insights

Insights

Sprint progress

Done	In progress	Not started
40%	24%	36%

Epic progress

This sprint is working towards 2 epics

- BROW-1 App basics - Chromium browsers 40% done
- BROW-2 Invite and share 40% done

Jira Your work Projects Filters Dashboards People Apps Create

Search /

Beyond Gravity Software project

Roadmap Backlog Board Code Deployments Releases Pages Add item Project settings

You're in a next-gen project Give feedback Learn more

Projects / Beyond Gravity Deployments

Issues Environment Epic Type

JUNE JULY

M T W T F S S M T W T F S S

Quick booking for accommodations Prod EU East + 3 others

Adapt web app no new payments provider Prod EU East

Fluid booking on tablets Staging

Shopping cart purchasing error - quick fix Prod EU East + 3 others

Multi-dest search UI web Prod EU East + 3 others

Optimize experience for mobile web Prod

Onboard workout options (OWO) Prod

Multi-dest search UI mobileweb Prod EU East + Prod EU West

Billing system integration - frontend

Account settings defaults

Quick payment

Fast trip search

Affiliate links integration

Give feedback

Today Insights View settings

Insights

Deployment frequency 9 deployments yesterday 1 per day

8 deployments Average deployments, last 4 weeks

Cycle time 62 hrs median this week 9 hrs over median

View full report

46 hours Median cycle time, last 4 weeks

Give feedback on Insights

# FILTROS

Jira Your work Projects Filters Dashboards Teams Plans Assets Apps Create Search Refresh Add gadget Change layout Done ...

## Software Development Teams

You are currently editing your dashboard. Changes will be saved automatically.

### Filter Results: Bug issues in GSD and RSD

Required fields are marked with an asterisk \*

Saved Filter: Bug issues in GSD and RSD

Advanced Search

Number of results\*

10

Number of results to display (maximum of 50).

Columns to display\*

- Issue Type
- Key
- Summary

Activity Streams

Required fields are marked with an asterisk \*

Activity Stream

Filters

Filters can be used to customise the activity in your stream. Add a filter.

Project	is	Game Software Development	+
Account ID	is	Redwoods Software Development	+
Issue Type	is	Sara	+
		Dana	+
		Bug	+

Limit to 10 items



## Save filter

Required fields are marked with an asterisk \*

**Name \***

**Description**

**Viewers**

	Private	▼	Only you	Add
--	---------	---	----------	-----

---

	Private
--	---------

**Editors**

	Private	▼	Only you	Add
--	---------	---	----------	-----

---

	Private
--	---------

**Save** **Cancel**

Jira Your work Projects Filters Dashboards Teams Plans Assets Apps Create

Search

Web Design Team's Dashboard

Refresh Add gadget Change layout Done ...

You are currently editing your dashboard. Changes will be saved automatically.

Filter Results

Required fields are marked with an asterisk \*

Saved Filter: \* Advanced Search

Number of results \* 10

Number of results to display (maximum of 50).

Columns to display

- Issue Type
- Key
- Summary
- Priority

Add a Gadget

Search gadgets

All 33 Jira 30 Wallboard 5 Charts 12 Jira Service Management 2

**Filter Results**  
By Atlassian  
**Add**  
Shows the issues/results for a saved filter.  
Jira Charts

**Heat Map**  
By Atlassian  
**Add**  
Displays the matching issues for a project or filter as a heat map.  
Jira Charts

**Introduction**  
By Atlassian  
**Add**  
An introduction to this installation of Jira.  
Jira

**Issue Statistics**  
By Atlassian  
**Add**  
Issue Statistics

Jira Your work Projects Filters Dashboards Teams Plans Assets Apps Create Search Refresh Add gadget Change layout Done ...

## Web Design Team's Dashboard

You are currently editing your dashboard. Changes will be saved automatically.

### Filter Results

Required fields are marked with an asterisk \*

Saved Filter: **Unplanned WDT Issues**

Advanced Search

Number of results\*: 10

Number of results to display (maximum of 50).

Columns to display:

- Issue Type
- Key
- Summary
- Priority

### Add a Gadget

Search gadgets

All 33 Jira 30 Wallboard 5 Charts 12 Jira Service Management 2

**Filter Results**  
By Atlassian  
Shows the issues/results for a saved filter.  
**Add** Jira Charts

**Heat Map**  
By Atlassian  
Displays the matching issues for a project or filter as a heat map.  
**Add** Jira Charts

**Introduction**  
By Atlassian  
An introduction to this installation of Jira.  
**Add** Jira

**Issue Statistics**  
By Atlassian  
Issue Statistics  
**Add**

## Web Design Team's Dashboard



Refresh ↺

Edit 🖍

...

### Filter Results: Unplanned WDT Issues



T	Key	Summary	Assignee	Sprint	Story Points
<input checked="" type="checkbox"/>	WDT-9	Update the Budget report to include YTD totals	Unassigned		

1–1 of 1

Just now

# COMPARTIR

Jira Your work Projects Filters Dashboards Teams Plans Assets Apps Create Search Refresh Edit ...

Game Software Development

Assigned to Me

T	Key	Summary
GSD-3	Change character profiles	
MT-4	Design Marketing Flyer	
GSD-13	Draft website proposal	

1–3 of 3 4 minutes ago

Average Age Chart

This gadget hasn't been configured yet.  
To configure this gadget, click the 'Edit' button situated at the top of your dashboard.

4 minutes ago

Rename or share dashboard

Required fields are marked with an asterisk \*

Name \* Game Software Development Team

Description This dashboard contains gadgets that show information for the sprints on which I'm working.

Viewers My organization Any logged in user on adm-9.atlassian.net Add

Editors Project Game Soft... All roles Add

Game Software Development, All roles Save Cancel

Calendar

This gadget hasn't been configured yet.  
Configure this gadget, click the 'Edit' button situated at the top of your dashboard.

ago

Jira Your work Projects Filters Dashboards Teams Plans Assets Apps Create Search Share Export ...

Filters Search Save as

Search issues

STARRED

Highest

OTHER

My open issues

Reported by me

All issues

Open issues

Done issues

Viewed recently

Created recently

Resolved recently

Updated recently

1-36 of 36 G

order by created DESC

?

Search Switch to basic

Save Filter

Filter Name\*

Created by descending

Enter a name for this Filter

Submit Cancel

T	Key	Summary	Assignee	Resolution	Created	Updated	Due	
	RSD-8	Finalize character designs	Luis	org	TO DO	Unresolved	22/Sep/23	22/Sep/23
	RSD-7	Configure settings menu	Sara	org	TO DO	Unresolved	22/Sep/23	22/Sep/23
	RSD-6	Design loading screen	Sara	org	IN PROGRESS	Unresolved	22/Sep/23	22/Sep/23
	RSD-5	Design character selection menu	Max	org	IN PROGRESS	Unresolved	22/Sep/23	22/Sep/23
	GSD-13	Draft website proposal	org	org	TO DO	Unresolved	22/Sep/23	22/Sep/23

Columns

## Filters

- Q
- 
- ★ Name ↑
- ★ Created by descending
- ★ Filter for MT board
- ★ Filter for RSD board
- ★ Filter for WDT board
- ★ Highest

### Edit filter

Required fields are marked with an asterisk \*

Name \*

Created by descending

Description

Viewers

Project

Game Soft...

All roles

Add

 Game Software Development, All roles X

Editors

Private

Only you

Add

 Private

Save

Cancel

Create filter

Starred by :

1 person

...

0 people

...

0 people

...

0 people

...

1 person

...

### Assigned to Me

T	Key	Summary	P
	GSD-3	Change character profiles	=
	MT-4	Design Marketing Flyer	=
	GSD-13	Draft website proposal	=

1–3 of 3

2 minutes ago

### Issues in progress

You currently have no issues in progress.

2 minutes ago

### Activity Streams

#### Activity Stream

October 26

org commented on GSD-6 - Stats are not displaying above avatar  
Hey Dana , I'm not clear on what's happening with this bug. Could you explain what's happening to cause the issue?

26/Oct/23 11:09 AM Comment

org updated the Description of GSD-6 - Stats are not displaying above avatar  
As a player, I want to be able to view the stats for my character.

26/Oct/23 11:08 AM Comment

September 22

### Issues Calendar: Created by...

Required fields are marked with an asterisk \*

Project or Saved Filter:\*

**Created by descending**

crea

**Filters**

Created by descending

Date to display

Due date

Choose a standard or custom field (of date or date-time type) to be displayed.

**Display Project Versions**

No

Should project versions be displayed in this calendar?

**Number of Issues**

10

The number of individual issue icons displayed in the calendar per day.

**Refresh Interval:**

Never

Jira Your work Projects Filters Dashboards Teams Plans Assets Apps Create Search Refresh Edit ...

## Rename or share dashboard

Required fields are marked with an asterisk \*

Name \*

Description

This dashboard contains gadgets that show information for the sprints on which I'm working.

Viewers

My organization Any logged in user on adm-9.atlassian.net Add

My organization X

Editors

Project Game Soft... All roles Add

Game Software Development, All roles X

Save Cancel

Game Software Development

Assigned to Me

Key Summary

GSD-3 Change character profiles

MT-4 Design Marketing Flyer

GSD-13 Draft website proposal

1-3 of 3

4 minutes ago

Average Age Chart

This gadget hasn't been configured yet.

To configure this gadget, click the 'Edit' button situated at the top of your dashboard.

4 minutes ago

As a player, I want to be able to view the stats for my character.

26/Oct/23 11:08 AM Comment

Calendar

This gadget hasn't been configured yet.

To configure this gadget, click the 'Edit' button situated at the top of your dashboard.



CONFLUENCE

 Confluence

Remote team building

Crystal Wu

# Collaboration ideas!

How can our team collaborate more effectively when we're distributed?

Fran Perez

Asynchronous weekly team kick-offs and stand-ups

Best games for remote work teams

Abdullah Ibrahim

100

Regular team activities and team building

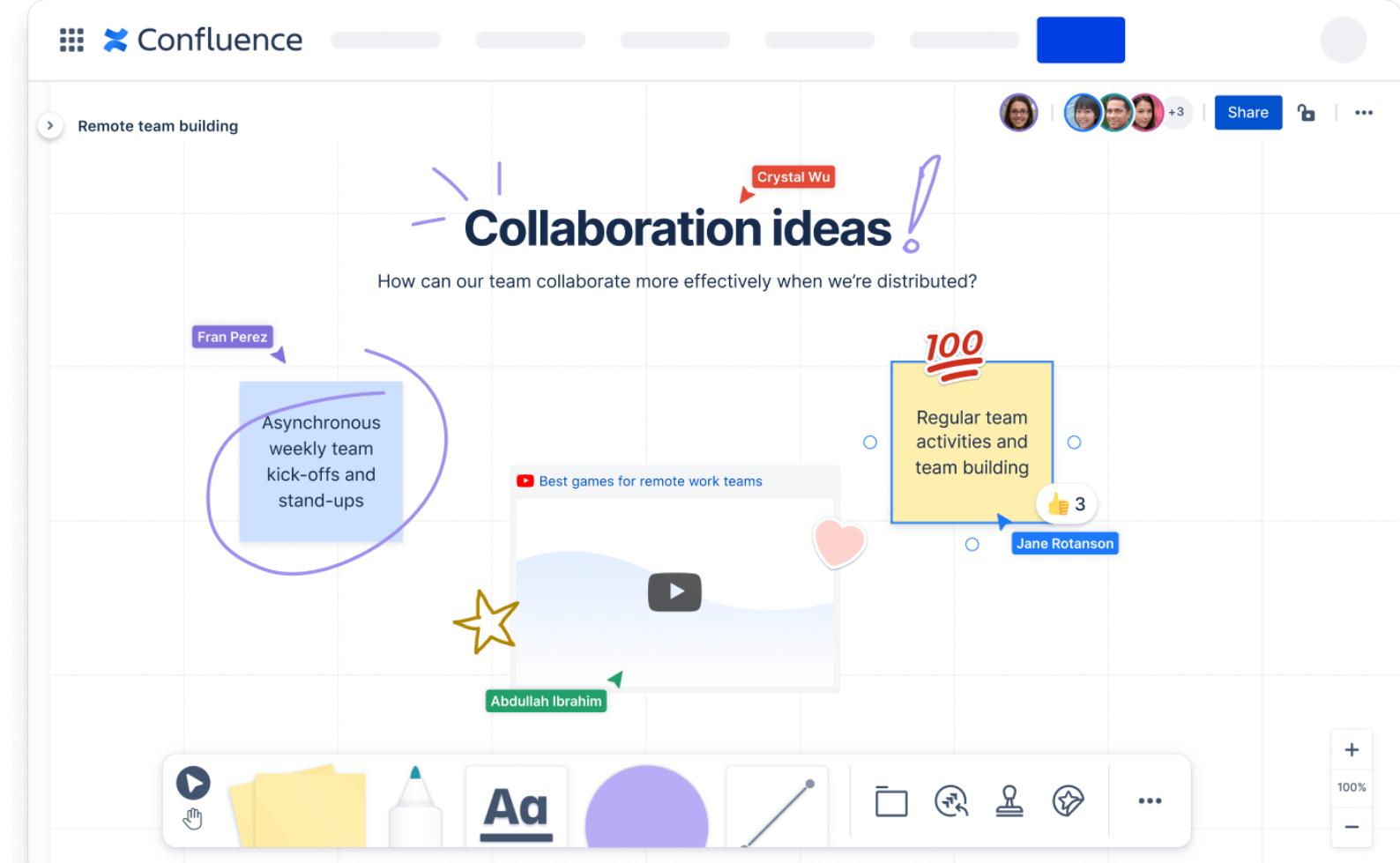
3

Jane Rotanson

+

100%

-



# USOS

- ✓ **Comunica y socializa tus ideas** con contenido bien estructurado
- ✓ **Encuentra los recursos esenciales** que necesitas para hacer tu trabajo
- ✓ **Haz una lluvia de ideas y documenta** tus ideas más importantes
- ✓ **Da y recibe retroalimentación** con tus compañeros de equipo en tiempo real
- ✓ **Mantente informado** sobre el trabajo de tu equipo



Key	Summary	T	Updated	P	Status	Resolution
CONF-30894	User is not prompted before overwriting changes of another user if attempting to save after an editor error is thrown		Oct 22, 2013		<span>RESOLVED</span>	Fixed
CONF-30866	TableOfContents Macros navigation is not working in Firefox 23.x / 24.x and Opera 12.16		Sep 24, 2013		<span>RESOLVED</span>	Fixed
CONF-30663	Left panel overlaps custom banner in Chrome		Sep 23, 2013		<span>RESOLVED</span>	Fixed
CONF-30690	Dashboard popular stream won't render when it contains content from an anonymous user		Sep 19, 2013		<span>RESOLVED</span>	Fixed

4 issues Refresh

## Insert JIRA Issue/Filter

Search

Create New Issue

Recently Viewed

---

OTHER JIRA CONTENT

JIRA Charts

Project \*

Select a project

Issue Type \*

Select an issue type

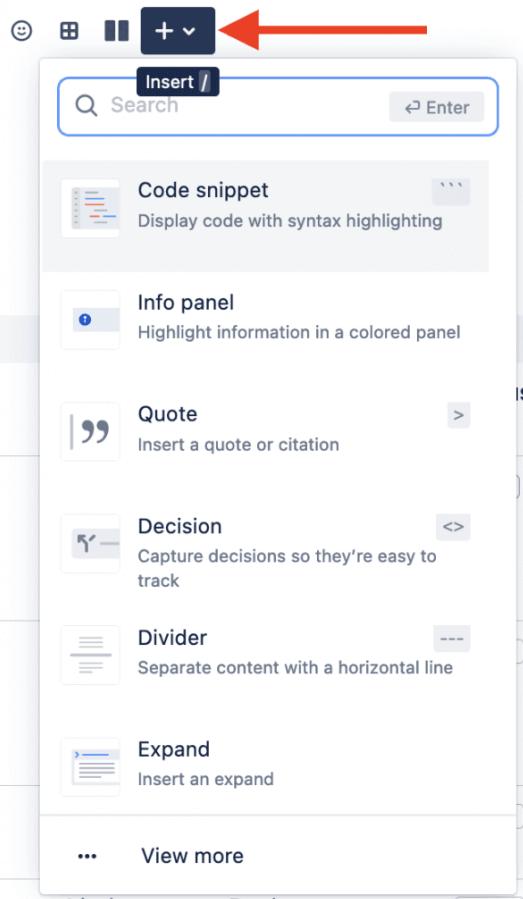
Summary \*

Description

Select Macro Hint: type "Cmd+Shift+J" in the editor to quickly access this dialog.

Insert

Cancel



Normal text **I** ... **A** **A** **+** **+**

IT Team / Pages / IT Team / Support Team Overview

## Support Team Overview

**Custom Jira Charts**

**Requests Breakdown**

New mobile device	8 47%	Get a guest wifi account	4 24%
Report broken hardware	3 18%	Request a new account	2 12%

Chart By: Request Type Count: Issues Total: 17

Data loaded as Becky

**Custom Jira Charts**  
Inserts a custom chart in the page.

Inserts a custom chart in the page. **lst**  
Inserts a issue list in the page.

Custom Jira Charts - Simple Se...  
Inserts a simple search in the page.

... View more

**for JSM Project**

	Issues	%
★ ★ 2 Stars	2	18%
★ ★ ★ 3 Stars	3	27%
★ ★ ★ ★ 4 Stars	3	27%
★ ★ ★ ★ ★ 5 Stars	1	9%
Total	11	100%

Data loaded as Becky



DRAFT

# Jira Charts

{ Jira

Macro suggestions

→ Jira

✖ JIRA Charts

📅 Jira Issues Calendar

⠇ Jira Road Map

➡ Jira roadmap

📄 Open macro browser



IT Team / ... / Support Team Overview

## Page title

Did you know you can add all kinds of cool things to this page, like a table of contents, date, or roadmap? Type / to open a list, and @ to mention someone (we'll let them know).

**Templates Import**

Select a template from this space

IT Team

Search templates

All 128 Promoted 2

Business strategy 29 Design 12

Docs & Reports 23 ...

Sort by Recommended

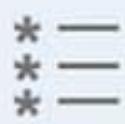
**How-to article**  
Provide step-by-step guidance for completing a task.

**Troubleshooting article**  
Provide solutions for commonly encountered problems.

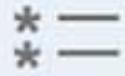
**JIRA report**  
Communicate JIRA information in easy to read reports.



## Select report type



### Change log



Create a report with a list of JIRA issues for a project, release or specific query.



### Status report

Create a report with charts to communicate the status of your release with stakeholders.

## About JIRA reports

Communicate JIRA information in easy to read reports.

Back

Next

Close

## Create a change log

Project\*

Support

Fix version(s)

Leave empty to get all versions

[Switch to advanced](#)

Title

Support

### About change logs

Keep a log of your teams progress or communicate deliverables. Generate a static or dynamic list of JIRA issues from a saved search, JIRA URL or JQL query.

Back

**Create**

Close

# Scrum Team Project



Created by Becky

Last updated: just a moment ago · 38 min read ·

Date	Sep 14, 2022
Issues	92 Issues

## Summary

Data represented: Stories in the Scrum Project.

## Highlights

1. Making payments via Apple Pay
2. Automatic payments

## Story

- STP-90

As a user, I'd like to be able to make payments via Apple Pay

- STP-89

As a user, I'd like the option to save my payment info to my account

- STP-87

Testing iOS Compatibility

## Create a change log

JIRA Query \*

project=STP and issuetype=Story

[Switch to simple](#)

Title

Stories in STP Project

Automatically update issue status and summaries from JIRA

### About change logs

Keep a log of your teams progress or communicate deliverables. Generate a static or dynamic list of JIRA issues from a saved search, JIRA URL or JQL query.



Back

Create

Close

## Stories in STP Project



Created by Becky  
Just a moment ago · 1 min read · [Analytics](#)

Date	Sep 14, 2022
Issues	<a href="#">81 issues</a>

### Summary

### Highlights

1.

### All updates

T	Key	Summary	Assignee	Reporter	P	Status	Resolution	Created	Updated	Due
	STP-90	As a user, I'd like to be able to make payments via Apple Pay	Lindsey	Becky	🕒	To Do	Unresolved	24/Aug/22 8:01 PM	30/Aug/22 6:35 PM	
	STP-89	As a user, I'd like the option to save my payment info to my account	Mary	Becky	🕒	To Do	Unresolved	24/Aug/22 6:13 PM	30/Aug/22 6:36 PM	
	STP-87	Testing iOS Compatibility	Lindsey	Becky	🕒	To Do	Unresolved	24/Aug/22 5:47 PM	30/Aug/22 6:03 PM	
	STP-86	As a user, I need to be able to see website correctly on my iPad	Lindsey	Becky	🕒	To Do	Unresolved	10/Aug/22 12:12 PM	30/Aug/22 6:04 PM	
	STP-85	As a user, I need the City dropdown to only show cities in the state I selected	Morgan	Becky	⚠️	In Progress	Unresolved	08/Aug/22 5:06 PM	30/Aug/22 6:06 PM	
	STP-84	As a user, I need to be able to print screenshots of an entire webpage	Mary	Becky	🕒	In Progress	Unresolved	08/Aug/22 5:02 PM	Thursday 6:08 PM	
	STP-83	As a customer, I want to see items similar to ones I've purchased	Morgan	Becky	⚠️	In Progress	Unresolved	08/Aug/22 5:01 PM	Thursday 6:09 PM	
	STP-82	As a customer, I need to be able to be able to make automatic payments monthly	Kevin	Becky	⚠️	Done	Done	08/Aug/22 4:58 PM	Thursday 6:11 PM	

## Select report type

**\* — Change log**

Create a report with a list of JIRA issues for a project, release or specific query.



**Status report**

Create a report with charts to communicate the status of your release with stakeholders.

### About JIRA reports

Communicate JIRA information in easy to read reports.

Back

Next

Close

## Scrum Team Project Status Report

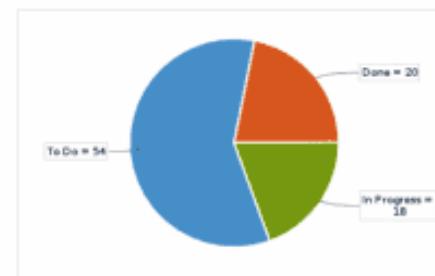


Created by Becky  
Last updated: just a moment ago · 1 min read · [Analytics](#)

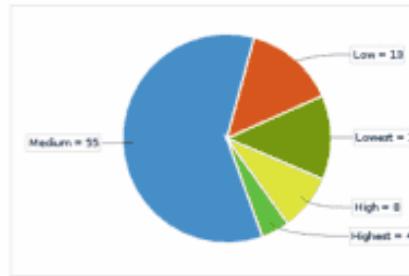
Date	Sep 14, 2022
Issues	92 issues
Status	GREEN

### Report summary

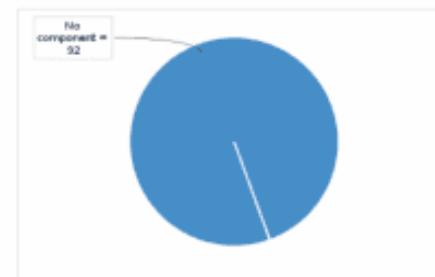
#### Overall status for 92 issues



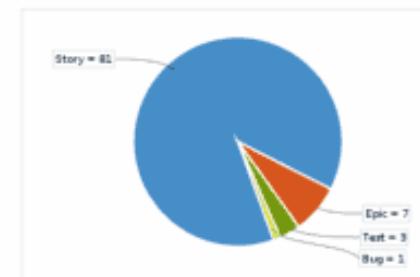
#### Priority



#### Component



#### Issue Type





DRAFT

# Jira Charts

{ Jira Charts|

Macro suggestions

**JIRA Charts**

Open macro browser

### Insert JIRA Chart

**Pie Chart**

**Created vs Resolved**

**Two Dimensional**

**OTHER JIRA CONTENT**

**JIRA Issue/Filter**

Project = Support

Search using any issue key, search URL, JIRA link, JQL, plain text or filter.

[Display options](#)

Select Macro

### Insert JIRA Chart

**Pie Chart**

**Created vs Resolved**

**Two Dimensional**

**OTHER JIRA CONTENT**

**JIRA Issue/Filter**

Project = Support

Search using any issue key, search URL, JIRA link, JQL, plain text or filter.

Issue Type	Status					
	CLOSED	IN REVIEW	WAITING FOR CUSTOMER	WITH OSS	WITH DEV	TOTAL
Bug	12	0	4	1	2	19
New App	0	0	0	0	1	1
New Feature	1	0	0	1	2	4
Support	12	3	2	0	1	18
Total Unique Issues:	25	3	6	2	6	42

Showing 4 of 4 statistics.

[Display options](#)

Select Macro

## Insert JIRA Issue/Filter

### Search

[Create New Issue](#)

[Recently Viewed](#)

### OTHER JIRA CONTENT

[JIRA Charts](#)

### Search

project=STP

Search using any issue key, search URL, JIRA link, JQL, plain text or filter, e.g. filter = "My JIRA filter"



Key

Summary

### Display options

Display as  Single issue

Display the macro as a single issue.

Total issue count

Display total number of issues as a link. E.g.[undefined issues](#)

Table

Customise your columns below.

Maximum issues

20

Leave empty to get all issues.

Columns to display

Select Macro Hint: type "Cmd+Shift+J" in the editor to quickly access this dialog.

Insert

Cancel

## Insert JIRA Chart

### Pie Chart

[Created vs Resolved](#)

[Two Dimensional](#)

### OTHER JIRA CONTENT

[JIRA Issue/Filter](#)

### Search

[Preview](#)

Search using any issue key, search URL, JIRA link, JQL, plain text or filter, e.g. filter = "My JIRA filter"

### Display options

Chart by

Width  [?](#)

Show border

Show chart information

[Select Macro](#)

[Insert](#) [Cancel](#)

Normal text *B* *I* ... *A* *A* *U* *C* *E* *S* *W* *+* *v*

IT Team / Pages / IT Team / Support Team Overview

## Support Team Overview

**Custom Jira Charts**

**Requests Breakdown**

New mobile device	8 47%	Get a guest wifi account	4 24%
Report broken hardware	3 18%	Request a new account	2 12%

Chart By: Request Type Count: Issues Total: 17

Data loaded as Becky

**Custom Jira Charts**  
Inserts a custom chart in the page.

Inserts a custom chart in the page. *lst*  
Inserts a issue list in the page.

Custom Jira Charts - Simple Se...  
Inserts a simple search in the page.

... View more

**for JSM Project**

	Issues	%
★ ★ 2 Stars	2	18%
★ ★ ★ 3 Stars	3	27%
★ ★ ★ ★ 4 Stars	3	27%
★ ★ ★ ★ ★ 5 Stars	1	9%
Total	11	100%

Data loaded as Becky

Custom Jira Charts for Confluence / Demo Example Pages / Custom Jira Charts for Confluence

Share

## Support Project - Status Category



Status Category	Issues	%
To Do	21	23.9%
In Progress	29	33%
Done	38	43.2%
Total	88	100%

## All Support Issue - Request Type



Request Type	Issues	%
Portal Widget	72	8.9%
Ask a question	276	34.2%
Email	193	23.9%
App ideas	3	0.4%
Show more...	264	32.7%
Total	808	100%

▼ Click to expand Custom Chart description..

Add descriptions to your Custom Charts. Use text colors, links, [STATUSES](#), expand sections and more!

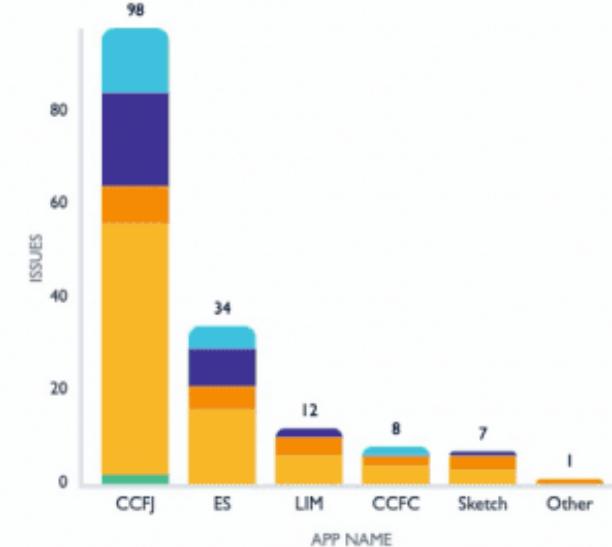
### **Created - Past 12 Months**



[Open Support Tickets - App Name](#)

App Name	Triage	OSS	WFC	Dev	Review	Closed	Total
Custom Charts	14	20	8	54	2	167	244
External Share	5	8	5	16	-	226	244
Sketch	-	1	3	3	-	27	33
>Show more...	3	2	7	19	-	218	244
<b>Total (Issues)</b>	<b>22</b>	<b>31</b>	<b>23</b>	<b>92</b>	<b>2</b>	<b>638</b>	<b>846</b>

[Open Support Tickets - App Name](#)



Cloud

430

## Server

259

Data Center

55

Chart By: App Hosting Count: Issues

